

Name: Yogalakshmi.S
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Objective:

As an energetic and responsible professional with 1.5 years of experience in IT support .Self-taught and trained software test engineer seeking full-time testing role at your reputed firm to apply proficiency in java, sql, functional is testing. I love to change my career to software testing domain. Passion and diligence are two traits that I believe most reflect me as an individual. Passionate to work in the IT industry.

Summary:

- Web Application Automation Testing using **Java and Selenium WebDriver with junit framework.**
- Good understanding of **Waterfall model** SDLC methodologies **and Software Testing Life Cycle (STLC).**
- Taking **Dynamic Xpath** to validate the components displayed on the website using Selenium.
- Good experience working with **Maven** dependency management system as a Project build management tool.
- Having Strong exposure using Source Code Management tools like **GITHUB.**

Technical skill:

Programming Languages	Java
Automation Testing Tools	Selenium WebDriver
Framework	TestNG, Junit
Build Tools	Maven

Roles and Responsibility:

- Working with development team to create test plans for enhancements and fixes on applications.
- Write clear and concise defect reports.
- Co-operation with various development team members to understand testing objectives and ensure that problems are resolved in a timely and efficient manner.
- Raise and track defects until closure. Re-test the resolved defects.
- Reporting and Documenting technical issues.

Education Qualification:

course	Institution	Board of study	Year of passing	CCPA
B.E (ECE)	Veltech Hightech Dr.Rangarajan Dr.Sakunthala Engineering College,Chennai-52	Anna university	2020	7
HSC	Velammal Matric.Hr.Sec School,chennai	State board	2016	75
SSC	Christ Matric.Hr.Sec.School chennai	State board	2014	91.2

Certificate:

Selenium Automation Testing Training Certificate, Chennai in 2022.

Experience:

L1 ANALYST (System Engineer), COGNIZANT TECHNOLOGY AND SOLUTIONS (PAYROLL OF VERTX SOLUTIONS)-CHENNAI (WFH)

Used critical thinking to break down problems, evaluate solutions and make decisions.

Description: Asset management and recovery, BMC Remedy tool used and conversation through mail.

Project Name: Remote Infrastructure Management (RIM) & Global Support Desk(GSD)

Duration: June 2021 to July 2020

Operating Systems: Windows all versions

Tools: BMC Remedy, Active Directory, Unlock Tracker and some automation Links.

Description: Handling tickets in a specified time interval, depending on the priority level. Follow up of tickets, Resolved more incidents.

- Active Directory, Asset reset and Reconfiguration, Azure Domain join and rejoin, Password resets, Account activations, Managing user access, Policy management, Azure accounts, Onperm & Autopilot Assets.

- Software installations with a verified request and uninstallations, Driver installation and up-gradation. Patch management, OneDrive backups, system logs.

- Troubleshooting Issues related to Citrix, VMware, O365, MS Teams, Outlook, VPN, Cisco Any Connect, Browser related, Hardware related issues, DNS, monitoring system performance etc.

- Performing compliance & Security tasks, group policy updates, policy restrictions related to the project.
- Transferring tickets to the right team & getting support from the right team.
- Remote Support using WebEx support, MS Teams, WebEx, LogMeIn.
- Voice, Chat, Email, and Remote-control support process.

Academic Project Work:

- **Project** –IOT based coal mine safety monitoring and controlling
- **Description** –IOT (Internet of Things) is a basic component in underground mine safety. IOT allows objects to be sensed and controlled remotely across existing network infrastructure.
 - In underground mines, it is important that you are immediately alerted to any potential hazards due to the remote and isolated nature of the environment. Trolex systems can be supplied with an audible and visual alarm which will instantly draw your attention to a problem.

The underground safety systems provide live data feedback both below and above ground, while each sensing element comes with its own processor for data storage. This allows you to monitor changes that could affect the safety of your mine environment or mining machinery over time, reducing maintenance and unplanned downtime, while improving its overall efficiency and production output

Personal Information:

Date of Birth	19-12-1998
Languages Known	English, Tamil
Address	No: 16, , Thendral Nagar West, 3 rd Main Road , Thirumullaivoyal, Chennai-62

Declaration:

I do here by declare that the above information mentioned above is true to the best of my knowledge and belief.

Place: Chennai

Yogalakshmi .S