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Developing a chatbot platform for FAQs (Frequently Asked Questions).

The way it works:

- * You supply FAQs in the form of csv (comma separated file) having Question-Answer-Class in each row (e.g. "What is GST rate for Toothpaste?,18,rate")
- * Questions are vectorized and kept ready for matching, along with a classifier model [X=vector(question), y=class]
- * Once the user query comes, its 'class' is predicted using the classifier model and within the class, vectorized query is matched against existing vectorized questions.
- * Whichever is most similar, it's answer is presented to the user.

Although this faq-chatbot-platform is at a very preliminary stage, open sourcing it at <https://lnkd.in/ftEDygt> so that others can use/comment/critique and contribute to it.

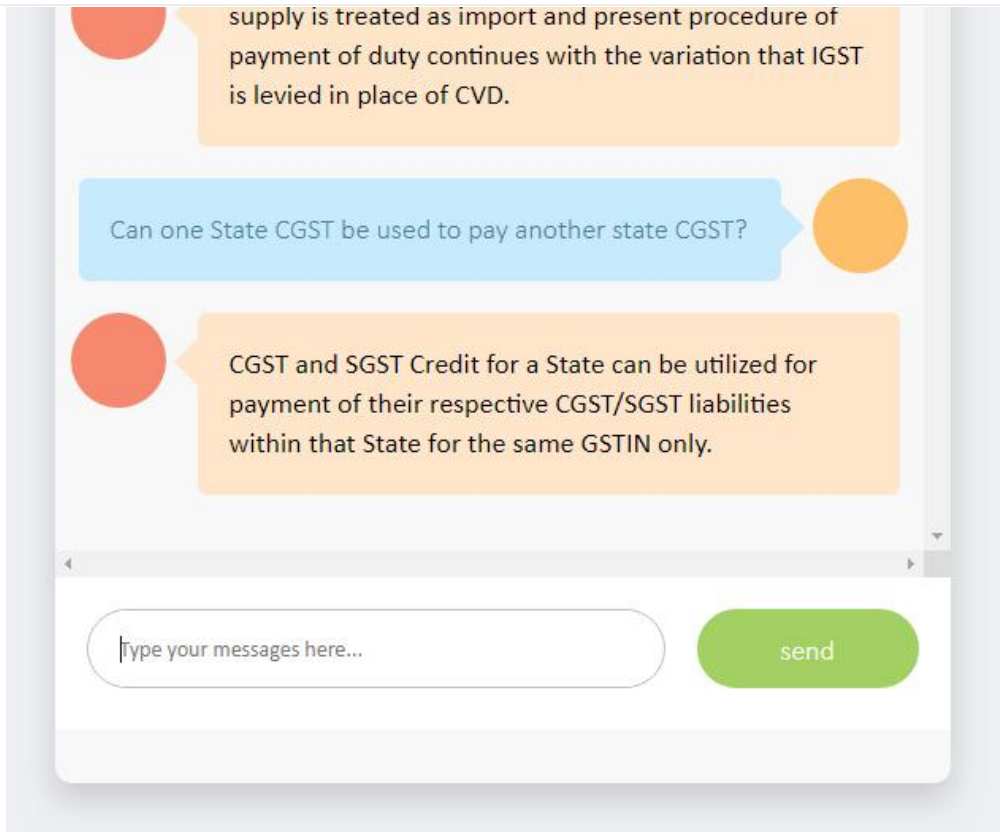
#chatbot #nlp #artificailintelligence #opensource #python
#naturallanguageprocessing #faq Yati.io

FAQ Chatbot

Hi

Hello

When goods are being imported from SEZ who will pay IGST?



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Good, [Yogesh Kulkarni](#)! Harbinger Systems has developed these.



Vaibhav Khatavkar (He/Him) • 1st

PhD@COEP in NLP | Python | Machine Learning | Data Analytics | Tableau |
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