

YOGESH RAJENDRAN

JUNIOR DEVOPS ENGINEER

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[Portfolio](#) | [Github](#) | [Linkedin](#)

PROFILE SUMMARY

Aspiring DevOps Engineer (Fresher) with hands-on exposure to CI/CD pipelines, cloud computing, and automation tools. Familiar with Linux, Git, Docker, Jenkins, and foundational AWS services. Passionate about improving deployment efficiency, system reliability, and continuous integration through practical learning and implementation.

PROJECTS

E-Commerce Website with Docker & GitHub Actions on AWS - (Self - Based)

Tech Used : Git | GitHub Actions | Docker | AWS (EC2) | Linux

- Designed and implemented a CI pipeline using GitHub Actions to automate build and validation on every code push.
- Configured GitHub Actions workflows to checkout code, validate HTML, build Docker image, and push the image to Docker Hub.
- Deployed and hosted the Docker container on AWS EC2 (Ubuntu Linux) and exposed the application via HTTP (Port 80).
- Simplified live website updates using a one-command deployment script (`./deploy.sh`) to pull the latest image and restart the container.

Timerx - CI/CD Pipeline using Jenkins, Docker & AWS - (Self - Based)

Tech Used : Git | GitHub Webhook | Jenkins | Docker Hub | AWS (EC2) | Linux | Nginx

- Designed and implemented a complete CI/CD pipeline using GitHub Webhook + Jenkins to automate build and deployment on every code push.
- Configured Jenkins Pipeline to checkout code from GitHub, build a Docker image, tag it as latest, and push it to Docker Hub.
- Deployed and hosted the Docker container on AWS EC2 (Ubuntu Linux) with Nginx serving the static web app over HTTP (Port 80).
- Enabled seamless production updates by automatically pulling the latest Docker image on EC2 and restarting the container during deployment.

EDUCATION

B. Tech (Information Technology) | CGPA - 7.98 | 2019 - 2023 | Anna University, Tiruchirappalli

HSC | GPA - 80.5 | 2018 - 2019 | Arunodhaya Higher Secondary School, Pattukkottai

TECH SKILLS

Linux | AWS | Git | Github | Networking basics | Docker | CI/CD pipelines | Jenkins | Kubernetes | HTML | CSS
Prometheus | Grafana

CERTIFICATIONS

- Devops Certification at EMC Academy
 - Prompt Engineering Certification at EMC Academy
 - Introduction to Devops at Great Learnings
 - Jenkins Tutorials at Great Learnings
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SOFT SKILLS

Collaboration | Problem-solving | Communication | Adaptability | Time Management | Ownership | Incident handling mindset | Continuous learning | Attention to detail

WORK EXPERIENCE

Hexaware Technologies - Chennai, India

Aug 2024 - Jun 2025

- Responded to high volumes of customer emails, resolving queries accurately and within defined SLAs.
- Assisted customers with product and service issues, billing concerns, and general enquiries through email support.
- Worked closely with internal teams to resolve escalated issues and ensure timely customer satisfaction.
- Maintained detailed case documentation and followed standard procedures to ensure quality and compliance.

Sutherland Global Services - Chennai, India

Sep 2023 - Apr 2024

- Provided first-level technical support for Amazon products and services via email and live chat.
- Managed multiple simultaneous live chat sessions while ensuring timely, accurate, and customer-focused service delivery.
- Identified customer needs and delivered appropriate solutions, improving satisfaction and retention.
- Followed security and data-protection guidelines while handling customer accounts and service requests.