

# YOGESH RAJENDRAN

## JUNIOR DEVOPS ENGINEER

Ph: +91 8925208088 | Mail: [yogeshrajendran2410@gmail.com](mailto:yogeshrajendran2410@gmail.com) | Chennai, India

[Portfolio](#) | [Github](#) | [Linkedin](#)

---

### PROFILE SUMMARY

Aspiring DevOps Engineer (Fresher) with hands-on exposure to CI/CD pipelines, cloud computing, and automation tools. Familiar with Linux, Git, Docker, Jenkins, and foundational AWS services. Passionate about improving deployment efficiency, system reliability, and continuous integration through practical learning and implementation.

---

### PROJECTS

#### E-Commerce Website with Docker & GitHub Actions on AWS - (Self - Based)

Tech Used : Git | GitHub Actions | Docker | AWS (EC2) | Linux

- Designed and implemented a CI pipeline using GitHub Actions to automate build and validation on every code push.
- Configured GitHub Actions workflows to checkout code, validate HTML, build Docker image, and push the image to Docker Hub.
- Deployed and hosted the Docker container on AWS EC2 (Ubuntu Linux) and exposed the application via HTTP (Port 80).
- Simplified live website updates using a one-command deployment script (`./deploy.sh`) to pull the latest image and restart the container.

#### Timerx - CI/CD Pipeline using Jenkins, Docker & AWS - (Self - Based)

Tech Used : Git | GitHub Webhook | Jenkins | Docker Hub | AWS (EC2) | Linux | Nginx

- Designed and implemented a complete CI/CD pipeline using GitHub Webhook + Jenkins to automate build and deployment on every code push.
- Configured Jenkins Pipeline to checkout code from GitHub, build a Docker image, tag it as latest, and push it to Docker Hub.
- Deployed and hosted the Docker container on AWS EC2 (Ubuntu Linux) with Nginx serving the static web app over HTTP (Port 80).
- Enabled seamless production updates by automatically pulling the latest Docker image on EC2 and restarting the container during deployment.

---

### EDUCATION

B. Tech ( Information Technology ) | CGPA - 7.98 | 2019 - 2023 | Anna University, Tiruchirappalli

HSC | GPA - 80.5 | 2018 - 2019 | Arunodhaya Higher Secondary School, Pattukkottai

---

### TECH SKILLS

Git | GitHub | Linux - Ubuntu | AWS - EC2, IAM, S3, CloudFront | Networking basics | Docker | Jenkins | CI/CD pipelines | Kubernetes | HTML | CSS | Prometheus | Grafana

---

## CERTIFICATIONS

- Devops Certification at EMC Academy
- Prompt Engineering Certification at EMC Academy
- Introduction to Devops at Great Learnings
- Jenkins Tutorials at Great Learnings

## SOFT SKILLS

Collaboration | Problem-solving | Communication | Adaptability | Time Management | Ownership | Incident handling mindset | Continuous learning | Attention to detail

## WORK EXPERIENCE

### Hexaware Technologies - Chennai, India

Aug 2024 - Jun 2025

- Responded to high volumes of customer emails, resolving queries accurately and within defined SLAs.
- Assisted customers with product and service issues, billing concerns, and general enquiries through email support.
- Worked closely with internal teams to resolve escalated issues and ensure timely customer satisfaction.
- Maintained detailed case documentation and followed standard procedures to ensure quality and compliance.

### Sutherland Global Services - Chennai, India

Sep 2023 - Apr 2024

- Provided first-level technical support for Amazon products and services via email and live chat.
- Managed multiple simultaneous live chat sessions while ensuring timely, accurate, and customer-focused service delivery.
- Identified customer needs and delivered appropriate solutions, improving satisfaction and retention.
- Followed security and data-protection guidelines while handling customer accounts and service requests.