

# YOGESH RAJENDRAN

## JUNIOR DEVOPS ENGINEER

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[Portfolio](#) | [Github](#) | [Linkedin](#)

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### PROFILE SUMMARY

Aspiring DevOps Engineer (Fresher) with hands-on exposure to CI/CD pipelines, cloud computing, and automation tools. Familiar with Linux, Git, Docker, Jenkins, and foundational AWS services. Passionate about improving deployment efficiency, system reliability, and continuous integration through practical learning and implementation.

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### PROJECTS

#### CI/CD Pipeline with Docker & GitHub Actions (Self - Based)

Tech Used : Git | GitHub Actions | Docker | AWS (EC2) | Linux

- Designed and implemented an automated CI/CD pipeline using GitHub Actions to build, test, and deploy applications.
- Containerized applications using Docker to ensure consistent deployments across environments.
- Configured GitHub Actions workflows to automatically trigger builds on code push events.
- Deployed Docker images to AWS EC2, enabling faster and reliable application releases.
- Reduced manual deployment effort by automating the entire build and deployment process.

#### Kubernetes Deployment with Monitoring (Self - Based)

Tech Used : Kubernetes | Docker | YAML | Prometheus | Grafana

- Deployed containerized applications on Kubernetes using Deployments and Services.
- Implemented auto-healing and scalability features to improve application reliability.
- Configured Prometheus to collect application and cluster-level metrics.
- Built real-time monitoring dashboards using Grafana for performance visualization.
- Gained hands-on experience with Kubernetes configuration and production-style monitoring.

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### EDUCATION

B. Tech ( Information Technology ) | CGPA - 7.98 | 2019 - 2023 | Anna University, Tiruchirappalli

HSC | GPA - 80.5 | 2018 - 2019 | Arunodhaya Higher Secondary School, Pattukkottai

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### TECH SKILLS

Linux | AWS | Git | Github | Networking basics | Docker | CI/CD pipelines | Jenkins | Kubernetes | HTML | CSS

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### CERTIFICATIONS

- Devops Certification at EMC Academy ( Pursuing )
- Prompt Engineering Certification at EMC Academy
- Introduction to Devops Certification at Great Learnings
- Jenkins Certification at Great Learnings
- Kubernetes Certification at Great Learnings

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## SOFT SKILLS

Collaboration | Problem-solving | Communication | Adaptability | Time Management | Ownership | Incident handling mindset | Continuous learning | Attention to detail

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## WORK EXPERIENCE

### Hexaware Technologies - Chennai, India

Aug 2024 - Jun 2025

- Responded to high volumes of customer emails, resolving queries accurately and within defined SLAs.
- Assisted customers with product and service issues, billing concerns, and general enquiries through email support.
- Worked closely with internal teams to resolve escalated issues and ensure timely customer satisfaction.
- Maintained detailed case documentation and followed standard procedures to ensure quality and compliance.

### Sutherland Global Services - Chennai, India

Sep 2023 - Apr 2024

- Provided first-level technical support for Amazon products and services via email and live chat.
- Managed multiple simultaneous live chat sessions while ensuring timely, accurate, and customer-focused service delivery.
- Identified customer needs and delivered appropriate solutions, improving satisfaction and retention.
- Followed security and data-protection guidelines while handling customer accounts and service requests.