

YOGESH RAJENDRAN

JUNIOR DEVOPS ENGINEER

Ph: +91 8925208088 | Mail: yogeshrajendran2410@gmail.com | Chennai, India

[Portfolio](#) | [Github](#) | [Linkedin](#)

PROFILE SUMMARY

Aspiring DevOps Engineer (Fresher) with hands-on exposure to CI/CD pipelines, cloud computing, and automation tools. Familiar with Linux, Git, Docker, Jenkins, and foundational AWS services. Passionate about improving deployment efficiency, system reliability, and continuous integration through practical learning and implementation.

PROJECTS

CI/CD Pipeline with Docker & GitHub Actions (Self - Based)

Tech Used : Git | GitHub Actions | Docker | AWS (EC2) | Linux

- Designed and implemented an automated CI/CD pipeline using GitHub Actions to build, test, and deploy applications.
- Containerized applications using Docker to ensure consistent deployments across environments.
- Configured GitHub Actions workflows to automatically trigger builds on code push events.
- Deployed Docker images to AWS EC2, enabling faster and reliable application releases.
- Reduced manual deployment effort by automating the entire build and deployment process.

Kubernetes Deployment with Monitoring (Self - Based)

Tech Used : Kubernetes | Docker | YAML | Prometheus | Grafana

- Deployed containerized applications on Kubernetes using Deployments and Services.
- Implemented auto-healing and scalability features to improve application reliability.
- Configured Prometheus to collect application and cluster-level metrics.
- Built real-time monitoring dashboards using Grafana for performance visualization.
- Gained hands-on experience with Kubernetes configuration and production-style monitoring.

EDUCATION

B. Tech (Information Technology) | CGPA - 7.98 | 2019 - 2023 | Anna University, Tiruchirappalli

HSC | GPA - 80.5 | 2018 - 2019 | Arunodhaya Higher Secondary School, Pattukkottai

TECH SKILLS

Linux | AWS | Git | Github | Networking basics | Docker | CI/CD pipelines | Jenkins | Kubernetes | HTML | CSS

CERTIFICATIONS

- Devops Certification at EMC Academy (Pursuing)
- Prompt Engineering Certification at EMC Academy
- Introduction to Devops Certification at Great Learnings
- Jenkins Certification at Great Learnings
- Kubernetes Certification at Great Learnings

SOFT SKILLS

Collaboration | Problem-solving | Communication | Adaptability | Time Management | Ownership | Incident handling mindset | Continuous learning | Attention to detail

WORK EXPERIENCE

Hexaware Technologies - Chennai, India

Aug 2024 - Jun 2025

- Responded to high volumes of customer emails, resolving queries accurately and within defined SLAs.
- Assisted customers with product and service issues, billing concerns, and general enquiries through email support.
- Worked closely with internal teams to resolve escalated issues and ensure timely customer satisfaction.
- Maintained detailed case documentation and followed standard procedures to ensure quality and compliance.

Sutherland Global Services - Chennai, India

Sep 2023 - Apr 2024

- Provided first-level technical support for Amazon products and services via email and live chat.
- Managed multiple simultaneous live chat sessions while ensuring timely, accurate, and customer-focused service delivery.
- Identified customer needs and delivered appropriate solutions, improving satisfaction and retention.
- Followed security and data-protection guidelines while handling customer accounts and service requests.