

# NICOLE DIANA

HOSPITALITY & TOURISM



## CONTACT INFORMATION

 Jalan Setiabudi VII No. 4,  
Jakarta Selatan, DKI Jakarta  
Indonesia, 12190

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(+62) 817 8443 94

## SKILLS

- Microsoft Office
- Opera System
- Vicas
- HotSOS

## LANGUAGES

- English
- Bahasa Indonesia
- French

## SPECIALIZATIONS & HIGHLIGHTS

- Food and Beverage Service (Banquets, Events)
- Front Office (Guest Service Executive/Reception)
- Oriented
- Problem Solver
- Proactive
- Results-focused
- Team Work
- Organized

## WORK EXPERIENCE

Waitress (Food and Beverage)

**ASTON THE KUNINGAN SUITES, SETIABUDI JAKARTA**  
NOV 2020 TO FEBRUARY 2021

Guest Service Agent Reception (Front Office)

**JA OCEAN VIEW, JBR THE WALK DUBAI**  
FEB 2020 TO APRIL 2020

Guest Service Executive (Front Office)

**MOVENPICK AL-MAMZAR, DUBAI**  
AUG 2019 TO JAN 2020

Guest Service Executive (Front Office) \*Pre-Opening Team\*

**JUMEIRAH BEACH HOTEL, DUBAI**  
SEPT 2018-MAY 2019



## WORK EXPERIENCE

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Food and Beverage Attendant

**PULLMAN HOTEL CENTRAL PARK, JAKARTA**

APRIL 2018 TO JULY 2018

Front Office Yuniior (Front Office)

**D'PRIMA HOTEL MANGGA DUA PANGERAN JAYAKARTA, JAKARTA**

JAN 2018-MAR 2018

Banquet Food and Beverage Service Trainee- Assistant

Supervisor Restaurant

**CHATEAU D'ERMENONVILLE - OSIE FRANCE**

MAY 2017 TO AUG 2017

Front Office Training Program - Concierge & Guest Service Center

**MANDARIN ORIENTAL JAKARTA**

JAN 2015 TO JUL 2015

## EDUCATION BACKGROUND

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**University of Angers France**

DOUBLE DEGREE PROGRAM

UNIVERSITY OF ANGERS, FRANCE

- Study Tourism and Culture
- Internship Program

**STP SAHID JAKARTA, INDONESIA**

BACHLOEER DEGREE

- Graduated for Hospitality Major.
- Maintained all 8 semesters.
- Internship Program.
- Organizational Experiences in Football Club in University.

