

KARIM BEN AMOR

Hospitality Senior Executive IT Expert

Mob +966 532468864 Skype karim.ben.amor

Email mr.karim.benamor@hotmail.com



EXPERIENCE

Head of Information Technology

Al Hokair Group 2018 to Present Riyadh - Saudi Arabia

- Reporting to the CEO.
- Oracle Fusion implementation.
- MS Dynamics 365 CRM implementation
- In charge of 70+ entertainment centers.
- In charge of 40 IT Managers.
- In charge of the below Hotels :
 - Marriott Jeddah 5*/Hilton Double Tree 5*
 - Novotel Dammam 4*/Holiday Inn Al Khobar 4*
 - Holiday Inn Riyadh 4*/Holiday Inn Half Moon Bay 4*
 - Novotel Riyadh 4*/Holiday Inn Al Qasr 4*
 - Holiday Inn Gateway 4*/Radisson Blu Plaza 4*
 - Holiday Inn Al Salam 4*/Holiday Inn Hamra 4*
 - Novotel Yanbu 4*/Radisson Blu Cornish 4*
 - Red Sea Palace 4*/MENA Hotels 4* local brand

Corporate IT Manager

Gulf Hotels Group 2015 to 2017 Manama - Bahrain

- Reporting to the DFBS.
- Development & implementation of IT standards, P&Ps.
- DR & Business continuity plan.
- Project Management.
- 5 years IT strategy implementation.
- SAP implementation- Cloud Data migration.
- Budgeting.
- In charge of the below Hotels :
 - Gulf Hotel Bahrain Convention & SPA 5*
 - Gulf Brands International.
 - Asdal Gulf Inn Hotel 4*
 - The K Hotel 4*
 - Ocean Paradise Resort Zanzibar 5*
 - Gulf Court Hotel Business Bay.
 - Crowne Plaza Bahrain 4*
 - Gulf Convention Centre.

Chief Technology Officer

Laico Hotels & Resorts 2014 to 2015 Tunis - Tunisia

- Reporting to the CEO.
- Direct the planning & implementation of Group's IT systems in support of business operations in order to improve cost effectiveness, service quality & business development.
- Lead IT strategic and operational planning to achieve business goals by fostering innovation, prioritizing IT initiatives, and coordinating the evaluation, deployment, and management of current and future IT systems across the organization.
- In charge of the below Hotels :
 - Laico Tunis 5*
 - Laico Regency Nairobi 5*
 - Laico Ouaga 2000 4*
 - Laico Lake Victoria 4*
 - Laico Atlantic 4*
 - Laico Djerba 4*
 - Laico Hammamet 4*
 - Ledger Plaza Maya Maya 4*
 - Ledger Plaza Bahari Beach 4*
 - Ledger Plaza Bangui 4*

SUMMARY

A versatile and highly accomplished Senior Executive management professional with over 25 years of experience in managing IT projects, advanced technology setups, system development and business intelligence solutions.

Profile →

https://app.assessfirst.com/_profile/hvobzfga-karim-ben-amor

LinkedIn →

<https://www.linkedin.com/in/kbenamor>

INDUSTRY EXPERTISE

• Leadership

• Strategic Planning

• Effective Communication Skills

• Business Process Improvement

• Vendor Management

• Project Management

• Teamwork & Team Development

EDUCATION

Masters Network Administration

IFT Tunisia

1990 - 1994

LANGUAGES

English

French

Arabic

Italian

KARIM BEN AMOR

Hospitality Senior Executive IT Expert

Mob +966 532468864 Skype karim.ben.amor
Email mr.karim.benamor@hotmail.com



EXPERIENCE

Country IT Director

Starwood 2013 to 2014 Casablanca - Morocco

- Reporting to the Director of IT EAME.
- In charge of the below Hotels :
 - Sheraton Casablanca **5***
 - Le Meridien N'Fis Marrakech **4***
 - Le Meridien Royal Mansour **4***

Regional Director of Technology Africa

Intercontinental Hotels Group

2009 to 2013 Nairobi - Kenya

- Support the planning & implementation of all Hotel systems, ensure all systems running are maintained to a level that delivers the most efficient service for Hotel guests and are in compliance with the corporate Standards of Operation.
- In charge of the below Hotels :
 - Intercontinental Nairobi **5***
 - Intercontinental Mauritius **5***
 - Intercontinental Lusaka **5***
 - Intercontinental Lagos **5***
 - Crowne Plaza Nairobi **4***

Regional Director of IT

Accor 2006 to 2008 Tunis - Tunisia

- Reporting to the Country GM.
- Leading a team of 10 IT Managers, in charge of all projects in the region.
- In charge of the below Hotels :
 - Sofitel Saphir Palace **5***
 - Sofitel Djerba **5***
 - Mercure El Mechtel **4***
 - Mercure Diar Al Andalous **4***
 - Mercure Sfax **4***
 - Mercure Gammarth **4***

IT Manager

Sheraton Tunis Hotels & Resorts 5*

2004 to 2006 Tunis - Tunisia

- In charge of the IT Department.

Global IT Manager

Mobil Oil 1995 to 2001 Tunis - Tunisia

- Reporting to the Country General Manager.
- ERP AccPac implementation.
- Lotus Notes R4 implementation.
- WAN setup between depots and headquarters.
- SME implementation on Windows NT.

TRAININGS

- Mobil Oil : African Center Of Expertise : AccPac, Lotus Notes & Network Management. **Ivory Coast.**
- Mobil Oil : Training on Windows NT. **Morocco.**
- Mobil Oil : Training on Managing Associates. **Egypt.**
- IHG : Accelerated Leadership Development Program. **Kenya.**
- IHG : How to put in place a strategy. **Kenya.**
- IHG : Leadership Management for ExCom members. **Uganda.**
- IHG : Cisco workshops held jointly by IBM and Cisco on the latest Cisco switches Layer 3 and Firewalls. **Kenya.**

KEY STRENGTH

- Senior IT Consultant with extensive leadership & management skills with exposure to high end technologies delivering advisory, spearheading the interface between technology and business.
- Successful in systematically planning and contributing to the development and execution of the enterprise strategic plan to achieve better ROI.
- Strong background in various industries, including strategic and operational effectiveness and efficiency.
- Excellent communicator, top negotiator, implementing and executing successful strategies leading to effective operational excellence and improve work ethics, culture and effectiveness in a multicultural environment.
- Technology lifecycle management including trends, architecture, planning, designing, implementation & reviewing.

PRE-OPENING EXPERIENCE

- Pre-Opening of Hotel Mercure El Mechtel **4***. Golden Tulipe). Tunisia.
- Pre-Opening of Hotel Mercure Gammarth **5***. (Movenpick). Tunisia.
- Pre-opening of Hotel Saphir Palace **5***. Tunisia.
- Pre-Opening of Hotel Intercontinental Lagos **5***. Nigeria.
- Pre-Opening of Hotel Intercontinental Mauritius **5***. Mauritius.
- Pre-Opening of Hotel Gulf Suites Amwaj **5***. Bahrain.
- Opening of Hotel Asdal Gulf Inn **4***. Bahrain.
- Full IT refurbishment of Hotel Laico Hammamet **5***. Tunisia.
- Full IT refurbishment of Hotel Laico Tunis **5***. Tunisia.