

RAHUL PRASAD

FOOD & BEVERAGE ASSOCIATE

ABOUT ME

An experienced Lead Food & Beverage Associate with high-quality cash handling skills. Years fast pace customer experience including serving food and beverages. Looking to forwarding the experience in customer service. To work in a challenging environment with honesty and dedication mixed with hard work in a team to help the Company achieve.

CONTACT ME

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PASSPORT DETAILS

Passport No: U4825870

Place of Issue: Patna, India.

> Date of Issue: 14/10/2020

Date of Expiry: 13/10/2030

TECHNICAL SKILLS

- Automation Tools
- ➤ MS OFFICE
- Computer Literate
- Hands on Things

LANGUAGE PROFIENCY

	READ	WRITE	SPEAK
English	\checkmark	✓	✓
Hindi	✓	✓	✓

INDUSTRIAL EXPERIENCE

WILDFLOWER HALL AND OBEROI RESORTS

FOOD & BEVERAGE ASSOCIATE

INDIA

JOB PROFILE OR DUTIES:

Set and enforced performance and service standards to keep consistent, high quality environment devoted to customer satisfaction.

2019 - Till Now

Asked diners about meals to asses satisfaction and collect vital feedback to improve operations.

RESPONSIBILITIES:

- Greet customers as they arrive at the food service facility, and provide them with assistance in finding seats.
- ➤ Ensure that customers are provided with menus and assist them in choosing items according to their tastes.
- ➤ Oversee the ordering process, ensuring that the right order is delivered to the kitchen area.
- ➤ Prompt kitchen staff to expedite orders, ensuring that they are served in a timely fashion.
- Provide customers with suggestions on beverages that complement the food items that they have ordered

THE LALIT CHANDIGARH

(Trained in Food & Beverage Kitchen, Housekeeping & Front Office Department for 4 months)

- ❖ Various learning about Food & Beverages Handling.
- Set up, stock, and maintain work areas.
- Support the kitchen staff as and when required and in accordance with hygiene and safety regulations
- Dusting and polishing furniture and fixtures.
- ❖ Maintaining a clean and sanitary kitchen area.

EDUCATION ATTAINMENT

 B.SC. IN HOSPITALITY & HOTEL ADMINISTRATION Institute of Hotel Management,

2016-2019

INTERMEDIATE

RNY Inter College, India

2016

HIGH SCHOOL

Don Bosco High School, India

2012-2013

STRENGTHS & ACTIVITIES

- Optimistic and Disciplined...
- ❖ Ability to adapt new environments and grasp new concepts.
- Interactive Nature.
- Good Co-ordination with team members.
- Guest relations management.
- Dining area maintenance.
- Banquet coordination.
- Food station setup.