Mishal Bahri

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Date of Birth: October 1975

Nationality: Italian



#### Qualifications

1998 B.A Economics

Languages Arabic, English & Italian

#### Key Area Of Expertise

- 23 Years of hotel experience.
- Leading and developing people.
- Solving problems and decision taking
- Budgeting, forecasting, yield and revenue management.
- Eye to details & lifting up service standards.

## Professional Record

## Business Support & Development Manager The Sales Advisors - July 2016 - up to date

A local company specialized in assisting hotel owners with consultancy services and providing feasibility studies for new hotel projects, provide trainings for hospitality industry related to service, leadership, management, yield and revenue management, provide consultancy service for local hotels and lodges, provide restructuring action plans and legal requirements for the hotels, conduct mystery shopper program.

Executive Assistant Manager BelleVue Hotel Amman May 2014 - May 2016

Rooms Division Manager Holiday Inn Riyadh Izdihar June 2010 - October 2012

Front Office Manager Crowne Plaza Bahrain July 2008 - June 2010

Front Office Manager InterContinental Al Ain February 2007 - June 2008

Front Office Manager Kempinski Hotel Amman - December 2005 - January 2007

# Assistant Front Office Manager InterContinental Resort Aqaba May 2005 - November 2005 (Opening Team / Task Force)

## InterContinental Jordan April 1998 - April 2005

Assistant Front Office Manager	July 2003 - April 2005
Guest Relations & Club IC Floor Mgr	August 2002 – June 2003
Guest Relations Manager	Mar. 2001 – July 2002
Management Trainee	Mar. 2000 – Feb. 2001
Guest Relations Supervisor	Jan. 1999 – Feb. 2000
Guest Relations Officer	Aug. 1998 - Dec. 1998
Management Trainee (Front Office & Food & Beverage)	April 1998 – July 1998

# References

Available upon request