

## EHAB ABDELAAL IBRAHIM

## CAREER HISTORY



<https://brairahotels.com/>



<https://www.ithc.com.kw/>



<https://www.swiss-belhotel.com/>

### Executive Housekeeper

BRAIRA HOTELS (ALNAKHEEL 5 STARS)  
FROM 07- JAN 2020 TO 22 MARCH 2021

### Cluster Executive Housekeeper

INN & GO HOTELS \*\*\*\*, Convention Center  
& Royal Suites\*\*\*\*\* Kuwait- HUMA Island  
Resort & Spa\*\*\*\*\* Philippine

### Executive Housekeeper

SWISS BELHOTEL \*\*\*\* 4 stars - KUWAIT  
May 2014 to Jan 2016

## SUMMARY

I am a hospitality professional with proven experience in the Middle East & Asia. I worked in 4 and 5 stars international and local chain hotels and resorts, successful opening of two 5- stars hotel in very competitive and challenging environments. Extensive experience in resorts and business hotels with several openings, rebranding and renovations

## PERSONAL INFORMATION

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NATIONALITY EGYPTIAN

DATE OF BIRTH 1ST- JULY 1979

LINKEDIN

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## RESPONSIBILITIES

Implement strategies aimed at cost minimization, without reduction of quality standards.

Ensure operation runs within out looked financial framework.

Purchase operational supplies as required within budget and outlook.

Implement and maintain training systems to ensure that associates have the necessary framework and skills to perform efficiently and effectively.

Oversee the inspection of VIP rooms, Suites and villas

Providing on-going coaching the housekeeping teams to comply with all ITHC brand standards and to reach the highest guest satisfaction possible.

Developing and putting into operation the current system and technical advancement in the field of Laundry operations.

Develop new methods for increasing laundry efficiency.

Oversee the laundry equipment preventive maintenance program.

Recruit and train new employees.

Ensure routine maintenance is carried out in your areas of responsibility.

Plans the work for the department and distributes assignments accordingly.

Control all linen stocks and levels, ensuring linen costs are controlled in accordance with hotel procedures and Fully aware of budgeted

## OBJECTIVE

Takes the responsibility for the planning, organization, development and direction for overall operation of the housekeeping and laundry in accordance with and federal, state, and local standards and guidelines, all work will be in line with departmental guidelines, the departmental business plan, and corporate guidelines and service concepts, to assure that the highest degree of quality resident care is maintained at all times. Monitors the financial performance of the

## CAREER HISTORY



<https://www.melia.com/>

### Assistant Executive Housekeeper

Melia Dubai 5 \*\*\*\*\* Pre-Opening  
November 2012 till March 2014



<https://www.hhoteldubai.com/>

### Assistant Housekeeping Manager

H hotel DUBAI 5\*\*\*\*\* Pre-opening  
January 2010 till April 2011

## RESPONSIBILITIES

Make regular room and public area inspections with the Engineering Department on deviation from standard set ups and maintenance, to follow up on the Out of Order and Out of Service rooms.

Directly responsible for ensuring that proper training of associates is done such that associate has the necessary skill to perform duties with maximum efficiency and drafts training schedules for the month based on guidelines set by the department head and drafts presents by service leaders, and recommends planned training activities.

Conduct appraisal sessions for supervised associates and formally documents performance for the period using official forms, following procedures and observing set timelines as disseminated by HR.

Oversee the implementation of control procedures for expenses and ensures that these are consistently implemented in all HK sections.

Ensure that all employees are treated fairly and consistently as outlined in their terms and conditions of employment, local legislation, and company / hotel policies and procedures.

obtaining the highest quality of cleanliness in the hotel, and to provide efficient, prompt, courteous, trouble free and proactive service to customers; hence maximizing guest satisfaction. All work will be in line with departmental guidelines, the departmental business plan, and corporate guidelines and service expectations.

## CAREER HISTORY



<https://www.hhoteldubai.com/>



<https://www.redseahotels.com>



<https://www.redseahotels.com>



<https://www.redseahotels.com>

### Senior Housekeeping Supervisor

H hotel Dubai 5\*\*\*\*\* Pre-opening  
April 2008 till January 2010

### Housekeeping Supervisor

H hotel Dubai 5\*\*\*\*\* Pre-opening  
July 2007 till April 2008

### Housekeeping Supervisor

Grand Resort Hurghada Egypt \*\*\*\*\* 5  
Pre- opening  
July 2004 to March 2007

### Housekeeping Coordinator

Grand Resort Hurghada Egypt \*\*\*\*\* 5  
Pre- Opening  
January 2004 to July 2004

### Housekeeping Order Taker

Grand Resort Hurghada Egypt \*\*\*\*\* 5  
Pre- Opening  
January 2003 to December 2003

## EDUCATION

B.A of English literature, Almenoufia University, Egypt at 2002.

## CERTIFICATES

ICDL computer skills.  
Manager of the year Award- 2015  
HACAP certificate  
Fire Drill  
Evacuation Training  
Handling Guest Complaints

## REFERENCE



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