Muhammad Noman Khan
Experienced IT Professional

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*"Passionate Technology professional with 10+ years of experience as IT Manager & System Administration profiles in Pakistan and Gulf regions offering end-to-end **Information Technology** expertise that directly results in organization's efficiency improvements, business transformation & time savings."*

🧠 Profile Summary

- A competent professional with 10+ years of experience in IT & business application's management such as ERP, WMS, business analysis reports. Project management and coordination of ERP system, warehouse management system, Tally ERP, datacenter implementation and latest technologies such as Cisco, VMware, Citrix, SAN storage, Vaeem backup, mobile APPs, CMS, Fortinet **in Luxury home furnishings retail network group (UAE), Elite Fitness Centres & Café, IT services, education sector in Pakistan.**
- Strong knowledge of IT administration, Server management and implementations includes Ms. Windows Servers, Active Directory, VMware, Citrix, Disaster recovery plan, Vaeem backup and recovery, Citrix & Cisco implementation, Datacenter design & management, Network security, Business applications etc.
- Excellent negotiation Skills, ability to negotiate IT contracts.
- Ecommerce management with inventory coordination.
- **Key strength** in technology implementation, infrastructure design, project management, process mgmt., & documentation.
- Excellent Time management & decision-making ability
- Strong Knowledge of QMS, MS Azure, ITIL, e-Commerce mgmt.
- Key contacts in technology vendors, ISPs, business Vendors.

🏆 Key Achievements

- Ensured the availability of technology and applications at various retail outlets and across the organization without downtime 24x7.
- Successfully implemented SQL based ERP system across the organization (UAE, Oman & Bahrain) with training, and go live activities in all modules.
- Successfully implementation the HO infrastructure setup inclusive of Cisco Routers & Switches, Firewall, Windows Server, Active directory, SQL DB, VMware, Citrix, ERP, WMS, WLAN connectivity, IP Telephony, VLANs, IP CCTV & Server software.
- Successfully implement the WMS as project as technical and functional expert. Project coordination for scope and support.
- Successful opening of various stores with complete end-to-end solutions design, infrastructure, network, software, connectivity.

📊 Key Skills

IT Administration & Management

Ms. Windows Server

Ms. Active Directory

Microsoft Exchange Server

VMware Management

Vaeem Backup Solution

Citrix Xen App / XenDesktop

Ms. SQL Server Administration

Ms. Azure / Office365 MGMT

ERP System (VA & AX 2012)

WH Management System (LFS)

IT Projects Management

Skills

Vendor Management

IT Strategy Planning

Cisco Call Manager MGMT

Cisco Router & Switches (L2 & L3)

WH Management System (LFS)

Infrastructure Management

IT Asset Management

Cisco WLAN MGMT

Firewall: Cisco ASA / Fortinet

Website & Cloud Management

Team & Resource Management

CCTV Management

Ms. AX 2012 (Knowledge)

Time & Attendance System

Datacenter Management

Projects Summary

- New office and warehouse end-to-end implementation and supervision of Network designing, VMware vSphere, Disaster recovery, Active directory, group policy, troubleshooting and support, SAN & NAS setup, IPT, CCTV, WLAN, Switches, connectivity, ISP connections, Meeting rooms, Music System, infrastructure & software.
- Implementation of VMware vSphere, Citrix Xen Server, Cisco routers as a part of Server upgradation.
- Office 365 implementation, transfer complete data from local hardware to Azure cloud, with archive system.
- Domain network implementation in the organization with user access, security rights, DHCP & license management.
- Cisco routers connectivity for all remote locations 8 in UAE and 2 outside the country.
- Windows Server, domain setup, data sharing and ERP software installation and configuration.
- Customized ERP and Warehouse Management System as technical / functional expert / coordination and complete installation, designing and server setup.
- AX 2012 ERP System as company expert / coordinator; complete software installation, configuration, server setup and designing.
- Time and attendance system implementation with complete Payroll system.
- Multi showrooms IT setup inclusive of hardware purchase, installation, CCTV, music system, TAS, software, ERP access, connectivity, ISP connection, telephone system, sharing, and backup.

Management Skills

- Proven Technical, project management and business skills from a range of positions in different industries.
- Proven team management and get best results.
- Analytic and structured approach of business problems
- Strong design skills to find untraditional solutions to the problems fast and efficient.
- Expert level knowledge and experience in a broad range of technologies.
- Turn Work flows as per business requirements & processes.
- Successful in forming profitable and long lasting relationships on technical, administrative and management levels
- Open for new technologies change and implementations.
- Dynamic professional with mix of technical & business skills.
- Expert level knowledge and experience in a broad range of technologies and processes.

 Work Experience

March'21 - Present TriFit Limited as IT Manager

- System & Network management, Active directory, Office 365 administration, Fortinet Firewall.
- Project coordination & management, Video content app administration, Fitness CMS & APP configuration and administration.
- Integration management of APPs linking and authentication for single sign-on.
- Microsoft Dynamic 365 project coordination, Payment gateway & SMS gateways integration & coordination.
- Website administration, WordPress & SEO management.
- Apple & Google developer accounts management.
- Website and cloud management.
- Controlled & improved IT implementation & purchasing activities
- Analyze issues and recommend processes / procedures to save time & cost.

Jan' 2021 – Feb'2021 Pacific Solution (Call Center) Pakistan as VOIP Administrator

- Configured & Managed Vici dial server on cloud VPS server and Eyeball dialer.
- Hardware, Software and technology support.
- Backup and restore.
- Website and cloud management.
- Manage IT vendors for purchasing.
- Minimize AMC costs through in-house solutions & implementations.

DEC' 2012 – March'2020 Marina Home Interiors Retail Network Dubai, UAE as Assistant Manager - IT

- Managed technology such as Windows Servers, VMware, Citrix, Vaeem Backup, VMS, Active directory, user mgmt., ERP, WMS, Security, Quota mgmt., connectivity, implementations, new openings, SQL Server, Office 365, software and technology support.
- Managing ERP & WMS interface portal through SQL Server.
- Backup and restore.
- Website and cloud management.
- Tejuri.com and Souq.com e-commerce management, inventory coordination.
- Managed and lead the department as technical expert.
- Expertise in manage the implementations, technology and processes across the boundaries.
- Managed local & international IT vendors for purchasing.
- Handled IT costing & setting budget
- Best work practice to fulfill the company requirements & expectations from IT
- Best ways to minimize costs with the required quality standards
- Controlled & improved IT implementation & purchasing activities
- Analyze issues and recommend processes / procedures to save time & cost.
- Minimize AMC costs through in-house solutions & implementations.

Projects:
- End-to-end configuration, implementation and supervision of Network designing, server virtualization with VMware, Active Directory, User management, Quota system, rack management, IBM SAN & NAS setup, Cisco IPT, CCTV, WLAN, Switches, connectivity, ISP connections, Meeting rooms, Music System, hardware, software.
- Customized Ms. SQL Server base ERP & Warehouse Management System Implementation & coordination as technical / functional expert and infrastructure recommendation
- Infrastructure design, Implement and configure for ERP, WMS, HO, warehouse.

**SEPT'2004 – DEC' 2012 Marina Home Interiors Retail Network Dubai, UAE as
System Administrator / IT In-charge**
- Technology inclusive of Servers, Security, connectivity, branch openings, software and technology support, IT administration, SQL Server database administration.
- Expertise in manage the technology implementations across the boundaries.
- Managed local & international IT vendors for purchasing.
- Best work practice to fulfill the company requirements & expectations from IT
- Analyze issues and recommend processes / procedures to save time & cost.
- **Projects:** Cisco VPN, Citrix, TAS & reporting, showroom opening, infrastructure upgrade.

Dec'2003 – Sep'2004 Azfam Technologies, Pakistan as System Administrator

- Executing online examination and accounting system.
- SQL Server administration.
- Network Security management.
- Managed Windows Servers network, ADS, ISA proxy, Exchange Server.

Azfam Technologies (APTEC Education Center) - Pakistan

**Aug'2002 – Nov'2003   Tribune Communications, Pakistan as
IT Consultant / Network Administrator**
- Managed Windows Server network, ISA proxy, Exchange Server
- Implemented Windows Server 2000, ADS, ISA Server, Exchange Server projects.
- Managed & run network auditing and reporting.
- IT faculty courses & products consulting.

Tribune Communications Pakistan

Education
- Bachelor in Arts from Karachi University; year 2000
- Diploma in Computer Science from PETROMAN training Institute (PERAC)
- Adv. Diploma in Java Programming from COMSAT.

Certificate Courses
- MS Server 2012 & Infrastructure MGMT Boot Camp (UAE)
- Leadership Training course (UAE)
- Train the Trainer Course (UAE)
- MCSE 2000
- Hands on MS. AX2012 ERP and Visual Ace ERP Implementation & Administration
- LFS Warehouse management System Key User & end user (UAE)
- LinkedIn Learning - Power Shell 5
- LinkedIn Learning – Ms. Azure Fundamentals
- LinkedIn Learning - Ms. Azure Active Directory
- LinkedIn Learning – Ms. Azure Administration
- Virtual University Pakistan - WordPress by DigiSkills
- Virtual University Pakistan - SEO by DigiSkills

Personal Details

Nationality:	Pakistani
Marital Status:	Married
CNIC #:	42201-2340632-9
Passport #:	MW4106323
Visited Countries	Singapore, Bahrain, Oman, Philippines, India, UAE
Driving License	UAE valid driving license