

Curriculum Vitae

Personal Information

Surname: Seethiah
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Professional Summary

Service oriented in the Front Office and Rooms department, with 25 years of hospitality experience. Core competencies include positivity, customer services and motivation as well as excellent communication and time management skills. Handles tasks with accuracy and efficiency. Did the openings of two hotels – Le Victoria Hotel and Pearle Beach Resort and Spa.

Achievement during my professional career

I started my career with the opening of Le Victoria Hotel a four-star hotel of the Beachcomber group of hotels. I learnt a lot in the front office department and guest relations. With a young team and with the support of the front office manager we did our best to deliver efficient services to the guests.

I participated in the grand opening of Pearle Beach Resort and Spa. As a night manager I was in charge of the hotel operations at night and manage a team of 13 associates.

During my duties as night auditor and front office cashier at Sofitel Imperial Resort, I got the support and guidance of my manager who also gave me training of how to manage the duties of a night manager. Eventually this was very useful in my career.

Experience

TFP International :

Showroom/Sales Manager June 2020 - Aug 2021

Residence Hotel N'Djamena : Mar 2020 - Mar 2020

Rooms Division Manager

Seastar Mauritius: *The Seastar Hotel in Flic en Flac is a boutique hotel with 21 rooms.*

Hotel manager/Rooms division Sep 2019 - Mar 2020.

Le Meridien Mauritius Marriott International: *Situated in the heart of, Mauritius, Le Méridien boasts 265 hotel rooms and suites with breathtaking views of the Indian Ocean.*

Asst front office manager Dec 2018 - Aug 2019

Shanti Maurice Resort & Spa: *Leading luxury hotel on the south coast of Mauritius.*

Duty manager/Asst front office manager Sept 2017 - Nov 2018

Holiday Inn Airport Mauritius: *Located 3 minutes from the SSR International Airport offering 149 rooms & suites.*

Front office executive Sep 2016 - Aug 2017

Celebrity Cruises

Housekeeping supervisor July 2015-Aug 2016

Pearle Beach Resort & Spa: *A cosy 4* hotel with white sandy beach and crystal-clear lagoon.*

Night duty manager Jan 2010 - June 2015

Sofitel Imperial Resort & Spa: *5* luxury resort offering 191 rooms & suites on the west coast of Mauritius.*
Night auditor /Cashier Jan 2009 - Jan 2010

Indian Resort Hotel: *4*, 300 rooms at Le Morne, in the south coast of Mauritius*
Night auditor Jan 2005 - Dec 2008

Radisson Plaza Beach Resort
Front Office Agent Nov 1999 - Dec 2004

Marina Resort Hotel: *4*, 122 rooms set in an idyllic location in the northern coast of Mauritius*
Front Office Agent /Night Auditor May 1999 - Oct 1999

Berjaya Hotel Mauritius
Front Office Agent/Night Auditor 1997 -1999

Le Victoria Hotel Beach Comber *4*, 230 rooms northern coast of Mauritius : 1994 - 1997*

Skills

Complex problem solving
Customer Service
Time management
Able to motivate team and achieve objectives
Creative thinking
Excellent communication skills
Delivering in house training to employees
Driving permit private Car both manual & Automatic

Certification

<i>Course title</i>	<i>Date</i>	<i>Organization</i>
Hotel Management	03 Jul 2020	eLearning College
Customer Services	29 Jun 2020	eLearning College
Public Relations	07 Jul 2020	eLearning College

Property management systems

Amadeus, Opera, Fidelio, Hogatex, HMS, Office 2018 (Word, Excel and PowerPoint)

Languages

English & French- Fluent in Speaking and Written.

Hobbies

Football, Swimming, Reading

Referees

Mr. Dave Nadan	Tel: +23052560381	Email: clubfive@intnet.mu
Mrs. Barbara Ber	Tel: +491785380536	Email: barbara_berndt@yahoo.de
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