

## Mohammad Nusairat



### PERSONAL SUMMARY

#### Personal Information



Jordanian  
31.05.1986  
Speaks Arabic,  
English

#### Contact Info.



Mhmad\_nesert@yahoo.com  
00962776196876

A well-presented, articulate and confident individual with a proven ability to provide exceptional customer service with the highest standards of hospitality and service to guests adhering to all the Ritz Carlton and Marriott brand standards and hotel policies, procedures and regulations, while striving towards total guest satisfaction.

Having an outgoing personality, good interpersonal skills and the ability to work in a multi-national team environment with confidence. Comfortable working in a fast paced environment and able to build and maintains good relationships with work colleagues and guests through a genuine desire to understand their needs and support them.



### EDUCATION

**Diploma Degree , Airport Management &  
Airlines  
2007-2009**

## HISTORY CAREER



THE RITZ-CARLTON



THE RITZ-CARLTON



**Night Manager | The Pullman Jumeirah  
lakes towers hotel  
October 2019 Till April 2020**

**The Oberoi Hotel Ajman  
Duty Manger | October 2018 till  
October2019**

**Front Desk Supervisor | The Ritz Carlton  
Wadi Desert | May 2017 – August 2018**

**Front Office Shift Leader | Millennium  
Fujairah Hotel | Feb 2015 – April 2017**

**Front Office Agent | The Ritz Carlton  
Dubai International Financial Center  
Feb 2012 – May 2014**

**AYS Agent | Salalah Marriott Resort |  
Dec 2010 – Jan 2012**



solving, disturbances, special requests and any other issues that may arise.

Identifies the developmental needs of others and coaching, mentoring, or otherwise helping others to improve their knowledge or skills.

Reviews financial statements, sales and activity reports, and other performance data to measure productivity and goal achievement and to determine areas needing cost reduction and program improvement.

Ensure that all arrivals, departures, no shows, extensions, amendments and OPERA related matters are.



## REFERENCES

Upon request