

Helmi Nadhour

Entertainment

Activities and Events Manager

Personal Information:

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Nationality:Tunisian
DOB :22/07/1978

Languages:

ARABIC
ITALIAN
GERMAN
FRENCH
ENGLISH
TURKISH BASIC
RUSSIAN BASIC

Skills:

Database Management and Operations
Sales Action Plans and Forecast
Administration and Communications
Customer Service and Public Relations
Market and Production Research Innovative
and Creative
Marketing Strategy Process
and Productivity
Improvement Time Management and Prioritization
Arts and Crafts
Painting Canvas By u
Fitness Trainer Zumba
Latin Teacher Merengue, Cha Cha, Bacata, Tango, Valze.....
Escape the Room Escape the big Top plans



Education:

Hilton University Certificate of Completion CRM Day in the life 2019
Hilton University Certificate of Completion HH-100 new team members Orientation 2019
Hilton University Certificate of Completion Hilton Honors Overview Training 2019
Hilton University Certificate of Completion Blue Energy Service Skills Training Acknowledgement,
Hilton Hotels and Resorts Make it Right Workshop Training Acknowledgement 2019
Information Security and Privacy Training for Hilton 2019
Hilton University Certificate of Completion Diversity and Inclusion 2019
Hilton University Certificate of Completion Hilton Way Breakfast Delivery Experience 2019
Preventing Human Trafficking Recognizing the Signs 2019
The Hilton Way Priority Queuing 2019
The Hilton Way Front Desk Hilton Honors Welcome 2019
Hilton University Certificate of Completion Emergency Procedures
Hilton University Certificate of Completion The Hilton Way Visoin 2019
Canadian Training Center Strategic Planning 2018, Projects Establishment, Marital and Family
Relationship,
Canadian Center Preparing the leaders, Canadian Center Human Resources 2018,
Canadian Center the Art of Negotiation and Persuasion 2018
Canadian Center Preparing of Trainers 2018
Canadian Center English Phonetics 2018
Licorne Professional Academy Certificate Intelligence Emotionnelle 2018
Shine on Certificate Vacation Hero 2017
Training certificate Serving the guests with Disabilities 2017
New Manager Training Norwegian Cruise Line United States of America 2017
Crowd Management & safety Training for personnel providing direct service to
passengers in passenger sp Security Awareness 2012/2014
Certificate PAIE assist passengers in Emergency Sitation 2012/2
Certificate of Crowd Management CMAT 2012
Certificate Cruise like Norwegian 2012
Certificate Vacation HERO 2012
Train the trainee Certificate 2006
Instity of Economy and Accounting EHEC 1999
Dance School Sousse Tunisia Modern Dance 1989

Work Experience:

Entertainment and Activities Manager :

Hilton Hotels and Resorts Worldwide

Hilton Dalaman Sarigerme Turkey MARS 2019/ NOVEMBER2019

In Charge of the entertainment team daily activities and night shows

In charge of the Night Shows Dancers and singers

Doing the following up with all daily activities

Make an attractive daily activities for the guests

Scheduling the entertainers for evening Resto_Entrance and invite the guests for the Night shows

Introduce the Dance Shows to the guests and bring to them High Motivation and great

atmosphere

In the Amphitheater

Invite the guests to the next Venue with Live Band Music and Theme Night Parties

In Charge of all the Night Shows and Live Band Music

I did very successful Retro Party and White Hot Party and many others parties

Make sure what all entertainers socialize with all guests around the Resort

In charge of the Fitness Center with 5 Fitness trainers making many different sport activities

In the gym from Spin Bike, Zumba, Step Aerobic, Kangoo Jump, Breathe Therapy, Yoga.....

Make sure what they are checking the Fitness Equipment and filling in the Towels Boxes and

Water bottles Tv are always set in Sport Channels Report to the Maintenance Department in case

If any Sport Equipment is not working

I did More then 30 activities from sport to wellness Activities

Entertainment and Events Director

MARHABA Hotels ROYAL SALEM, SALEM HOTEL, SALEM BEACH : DEC2017/October2018

In charge of the Entertainment Team 28 persons

Following up with all entertainers around the 3 Hotels and the beach to make shure what all

Activities on time and run smoothly and all guests enjoy them

Organizing Management Cocktail Party Inviting all guests by offering them Cocktail drinks and

Introduce to them the Management Team

Organizing Theme night Parties like beach parties, fire night party, Birthday and honeymoon

Parties, Pool PARTIES and much more...

Make shure all guests are having good time enjoying their vacation.....

Crusie Staff Director /Theme Night Captain Activities Manager :

ROYAL CARIBBEAN INTERNATIONAL USA : APRIL 2012/ DEC 2017

ACTIVITIES AND EVENTS MANAGER ND Bingo MANAGER :

NORWEGIAN CRUISE LINE USA

Responsible for organizing large events such as 70s Night, Dancing Under the Stars, White Party and Sail Away Party from choreographic dance moves to costuming Hosted Several events and game night shows including trivia, Battle of the Sexes and Majority rules In charge of calling lottery winning numbers in Casino Promoting duty free Shops, Coffee Shops, Drink of the Day, Jewellery Shops, A la Carte Resto, Photo Gallery Shop, Attending Auction with Guests Calling Bingo Games and promoting all income venue by the Theatre before and after Production Shows, Creating pre_Shows in the Theatre while guests waiting for the Shows...

Entertainment Manager -

Tropicana Hotels&Resorts Sharm El Shekh, Egypt : April 2010 /MARCH

2012 Organized sporting events, club activities and entertainment shows Responded to guest comments by analyzing customer service surveys Developed recreational programs for hotel guests Managed the facilities Coordinated a variety of outdoor and indoor activities for people of all ages Provided classes in arts and crafts and other hobbies Met with management weekly to update status of the recreation department

Events and Entertainment Manager -

Reef Oasis Beach Resort Sharm El Shekh, Egypt December 2008 March 2010

Organized sporting events, club activities and entertainment shows Developed recreational programs for hotel guests Coordinated a variety of outdoor and indoor activities for people of all ages Met with Management weekly to update status of the recreation department

ENTERTAINMENT MANAGER

Armonia Holiday Village 5* Bodrum, Turkey May 2007 November 2008

Recruited a diverse staff of multinational team members
Trained the team members of Kids Club Program
Organized sporting events, club activities and entertainment shows
Implemented new activities
Responded to guest comments by analyzing customer service surveys
Developed recreational programs for hotel guests
Managed the facilities
Coordinated a variety of outdoor and indoor activities for people of all ages
Provided classes in arts and crafts and other hobbies
Met with management weekly to update status of the recreation department

Entertainment Manager

The Three Corners Hotels & Resorts Egypt October 2004 April 2007

Recruited a diverse staff of multinational team members
Created a team member training program the ART of socializing and the way to make our service better for the guests adults and kids
Organized sporting events, club activities and entertainment programs
HOSTNG Game night show like Miss contest ,MR PLAYBOY contest and any game nights Shows
Hosting Beach parties and POOL parties

Recreation AND Entertainment Manager

Side Mare Hotels (4 & 5 Star) Antayla, Turkey April 2004 September 2004

Recruited a multinational team of 70 people
Organized sporting events, club activities and entertainment programs
Created two new Broadway style shows
In charge of all entertainment program night and day
In charge of mini club for Kids

SPORT Manager / Chief Entertainment Team

Riu Hotels Green Park, Tunisia March 2003 March 2004

Organized sporting events, club activities and entertainment programs
Created two new Broadway style shows
Responded to guest comments by analyzing customer service surveys
Host all events in GERMAN LANGUAGE for german guests
Teaching latin dances like salsa, Merengue, Cha_Cha....

Club Med Tunis, Tunisia SPORT MANAGER February 2002 / January 2003

Educated Entertainers about Sport activities

Taught sport rules (dos and donts)

Taught stretching, aqua aerobics and step aerobics

SPORT CHIEF / CHIEF ANIMATION

CalimeraActiveHotels March 2001/January2002

Responsible for all sports activities and evening shows

Supervised all sporting activities in the club

Created new pool games and water activities

Handled guest comments and concerns

Danced in musicals and cabaret shows

Entertainer / EVENTS supervisor

Tej Marhaba Sousse,Tunisia 2000/2001

Organized sporting events, club

activities and entertainment programs

Implemented

new activities

Trained the team members of Kids Club Program and
teaching them kids shows



Mondial Marketing Comoany Nabeul, Tunisia 1999

Handled press releases

Trained team members

Organized cost control measures

Responded to guest comments by analyzing customer service surveys

Personal Characteristics:

Team Leader, Team Spirit Appreciation, Communication, Excellent Guest Service, Good Communication and Cooperation with Management Team, Punctual

Responded to guest comments by analyzing customer service surveys
Developed recreational programs for hotel guests

Managed the facilities

Coordinated a variety of outdoor and indoor activities for people of all ages

Provided classes in arts and crafts and other hobbies

