

## Curriculum Vitae



### Girish Raturi

Intermediate 2006 from National  
Institute of Open School, India  
High School 2004 from C.B.S.E. Board

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📍 Sheikh zayed road, Dubai, UAE

#### CAREER OBJECTIVE

Looking for challenging career oriented opportunity in the field of Sales, F&B, Marketing & hotel. To get associated with an esteemed organization where I can apply my skills & past experiences to improve myself and help superiors to achieve their goals.

#### KEY SKILLS

- Customer service
- Good time management
- Changes & Adaptability
- Cash handling
- Problem solving skills
- Team player
- Quick learner & Goal oriented
- Remaining calm and professional in busy & pressured times

#### COMPUTER KNOWLEDGE

- MS Word, Excel, PowerPoint, Handling Emails, Basic software installation, Networking, Using portable devices (POS)

## SUMMARY OF QUALIFICATION

Over 14 years of experience in the field of customer service environments, I have an excellent communication skills & strong leadership; maintain excellent customer service skills, hardworking, friendly, confident & persistent, Skilled in areas of ordering processing, inventory control & cashier management, Ability to work well with customers & co-workers in a team environment.

## WORK EXPERIENCE

Barista/cashier January 2017 to March 2020

**ALSHAYA GROUP OF COMPANIES / STARBUCKS**

**THE Dubai Mall, Dubai, UAE**

- Handling cash(foreign currencies)credit card transaction and POS, maintain inventory and ensure items are in stock, deposit daily cash sales to the bank, handle customer questions, complaints, & issues. Supervising staff activities, maintaining discipline and good morale.

Waiter November 2015 to December 2016

**Fuego Contemporary Mexican Restaurant & Bar**

**Souk al Bahar, Dubai Mall, UAE**

- Attending customers, responsible for preparation & serving varieties of coffee, drinks along with foods, cakes and pastries, managing cash register (POS), maintaining daily sales and records.

Waiter cum Personal incharge February 2013 to August 2015

**The Accuro health care & support service at Saudi German hospitals**

**Al barsha, Dubai, UAE**

- Perform basic office duties such as answering the phone, direct calls, emails and fax, in charge of keeping important documents.

#### 2011 to 2013

**The Sports Bar A unit of Future Group, The Great India Place, Sec-38A Noida.**

**As a Training captain/Team leader**

assigned to him/ her. Role & Responsibilities Monitoring & ensuring F & B service nizing duty roster of service staff. Cost control, inventory, Training Maintaining ce innovative ideas for generating targeted sale Guest interactio

## TRAININGS ATTENDED

- Basic Computer Training Course- India
- Bartending Training Course- India/Dubai
- Hospitality Training, Housekeeping India/Dubai
- Basic Food Hygiene and Food Safety Course – Dubai, UAE

## ADDITIONAL INFORMATION

Date of Birth : 5 February, 1987  
Sex : Male  
Marital Status : Single  
Nationality : India  
Languages known : Hindi, English

**PERSONAL REFERENCES:** Available upon request

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