



Ehab Hemdan

CONTACT

Halfmoon Beach – Mena Holidays
Beach Resort , Al Khobar, Saudi
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SKILLS

- Reporting
- Project oversight
- Sales
- Staff supervision
- Guest accommodations
- Guest experiences
- Policies and procedures
- Brand management
- Telephone Etiquette
- Accounts Payable And Receivable
- Vendor Interaction
- Quality Assurance
- Special event coordination
- Training and mentoring
- Interpersonal communications

EDUCATION

Bachelor of Arts: Faculty of Education
English Department , 08/1998
Suez Canal University – El Arish

Certificate of Higher Education:

Hospitality & Rooms Division
Management , 04/2010

American Hotel Association – On-Line
Certified As Rooms Division Executive
CRDE

PROFESSIONAL SUMMARY

An Guest-oriented hotel manager offering more than 22 years of experience in the hospitality and tourism industries. A self-starter who provides valuable service to clients and tourists. Seeking a management position at a reputable hotel or resort. Detail-oriented professional who is bilingual and is experienced in both sales and marketing.

Well-educated and self-assured with superior communication skills.

Seeking the opportunity to work as a manager for a five-star resort.

Helpful professional with a drive to provide remarkable service. A real

people person who enjoys problem-solving and understands the

importance of corporate branding. Looking for the opportunity to be a

manager at an established hotel. Polished hotel manager offering

excellent communication skills. Dynamic and personable, and

well-versed in coordinating with various resort departments. Seeking a

position as a manager for a high-end hotel. Intelligent management

professional with exceptional knowledge of venues, tourist attractions,

dining and entertainment offerings. Looking to secure a hotel

management position with a property seeking additional success.

Manager with a solid understanding of safety requirements and

mentoring employees. Dedicated team player, proactive and hands-on,

ensuring task completion. Committed to manage large teams and

provide fast and personalized feedback. Enthusiastic Hotel Manager
with over 22 years of experience managing Hospitality employees.

Talented at workflow oversight, leading All activities and coaching

workers. Decisive leader with clear direction and excellent problem-
solving skills.

WORK HISTORY

Hotel Manager 07/2021 – Current

Al Hokair Group – Al Khobar , Saudi Arabia

Mena Holidays Beach Resort, 102 Key ****

Executive Assistant Manager 10/2016 – 06/2021

Desert Rose Rsort – Hurghada, Egypt

Desert Rose Resort, 912 keys. Local Brand upgrade with soft
renovation.*****

Rooms Division Manager 06/2012 – 06/2021

Steigenberger Hotels – Hurghada, Egypt

Steigenberger Golf Resort 317 KEY. in El Gouna City *****

Executive Assistant Manager 06/2014 – 06/2016

Katara Hospitality – Doha, Qatar

Sealine Beach Resort, 95 Keys*****

New branding by Murweb " Qatari local brand".

- Recruited and hired qualified candidates for vacant and new positions.
- Solved problems timely and effectively, ensuring customer satisfaction.

PERSONAL DETAILS

Date of Birth: 7th January 1976

Social: Status

Permanent Address: Hurghada, Egypt

Present Address: AL Khobar, Saudi

Arabia

LANGUAGES

Arabic: Native language

English: C1

Advanced

German: B2

Upper intermediate

Executive Assistant Manager

01/2012 - 06/2012

Swiss Inn Resorts - Dahab, Egypt

Swiss in Dahab, 145 keys****

Full renovation and upgrade.

Rooms Division Manager

08/2000 - 01/2012

Jaz Hotels & Resorts - Hurghada, Egypt

Makadi Bay, Six different Resorts between Four and Five stars *****

Three new opening plus golf and aqua park and Local Branding.

Front Office Supervisor

06/1994 - 08/2000

Oberoi Hotels - El Arish , Egypt

El Arish Oberoi Hotel 226 Key*****

Front Office Operation

- Managed guest accounts with zero error, reviewing cashiers reports and verifying balances, banks and deposits.
- Responded to guest questions and inquiries, using hotel and area knowledge to provide helpful direction.
- Coordinated and maintained impressive office organisation to keep facilities efficient, organised and professional.

REFERENCE

Mohamed Amin

General Manager

gm@desertrose.com

Mario Borg D'Anastasi

Group Managing Director of Operations – Murwab

mario.borg@murwabhotelgroup.com

Thomas Mayer

Project Management, Hotel Openings and Operations Consulting worldwide

thomasmeyer@imperial.vn

Wolfgang Tesch

General Manager Falkensteiner Hotel & Asia Spa Leoben

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