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## INSAF DARRAGI

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Dubai, UAE

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### **Objective**

The opportunity to be associated as a senior member of the management team of a dynamic, progressive Hotel / Chain in need of an executive with all round experience in the hospitality industry where leadership and management skills can be exercised to utilize my skills, potentials and talents.

Career Summary: Expertise and primarily in hotel, spa and healthcare.

### **PERSONAL DETAILS**

- Nationality : Tunisia
- Gender : Female
- Marital Status : Married
- **Language:**
  - ARABIC : Mother Tongue
  - FRENCH : Mother Tongue
  - ENGLISH : Fluent
  - GERMAN : Fluent
  - ITALIAN : Fluent

### **COMPUTER KNOWLEDGE**

IBM / FIDELIO / ORCHIDE  
PROLOGIC / INSTA / TRAKCARE

### **PROFESSIONAL EXPERIENCE**

#### **UAE**

- Clinic manager Yas Clinic Group, Abu Dhabi from August 1.2021 up to date
- Clinic Manager in Aesthetic New Dermal Medical Center Al Ain, UAE from 2017 to 2020
- Spa Manager in La Poupe'e Beauty Center Al Ain, UAE from 2015 to 2017
- Spa Manager in Radiance Beauty Center Al Ain - UAE from 2012 to 2015
- Front Office Manager in Maha Regency Hotel Sharjah, UAE from 2009 to 2012

#### **EUROPE**

- Pre-opening as SPA manager in SPAIN and ITALY for 6 months each.

#### **TUNISIA**

- Front office supervisor in NAHRAWESS Hotel Hammamet, TUNISIA from 1994 to 1997
- Front office manager in ABU MAWAS AFRICANA Hotel Hammamet, TUNISIA from 1997 to 1999
- Front office manager in SHERATON Hotel Hammamet, TUNISIA from 1999 to 2001
- SPA manager in MÉRIDIEN ATLANTIC PALACE Agadir, MOROCCO from 2001 to 2009

### **SKILLS**

- Excellent communication interpersonal skills
- Self-Motivated, hard worker, Loyal, honest and very reliable regards to business interests
- Adaptability to new situations and challenges Leader and team player
- Ability to lead, train, motivates and directs employees to achieve direct goals. Organized and revenue and quality focused
- Capable of taking independent decisions -decision maker

## **EDUCATION**

- Hotel management diploma for 2 years from 1992 to 1994 (Hotel School - Tunisia)
- Sales techniques certificate 1996 (form hotel, Tunisia)
- Sales call techniques certificate 1997(Strategies, Tunisia)
- Spa techniques training certificate for 2 years from 1998 to 2000 (Tunisia)
- Skin care and body care THALGO certificate 2001(France]
- Facial treatments GUINOT certificates 2013, UAE.
- Facial treatments DERMALOGICA 2014, UAE.
- HYDRAFACIAL training 2017, UAE.
- VELASHAPE and COOLTEC slimming care training 2017 MEDICA, UAE.
- CUTERA and CYNOSURE laser machine.
- Training 2017 MEDICA, UAE.
- PRP training 2017 KALIUM, UAE.
- ZEIN OBAGI skin care training 2017, UAE.
- Micro needle fractional RF•vstem training Certificate 2019 DUBIMED, UAE.
- Ulthera training 2019 MEDICA, UAE.
- Cool sculpting training 2019, UAE.
- Advanced Q switched laser •vstem training certificate 2019 DUBIMED, UAE.
- Stem cell growth factors and cytokines in skin rejuvenation, hair restoration and procedure enhancement certificate 2019 DUBIMED, UAE.
- SKINCEUTICALS and ESTHEDERM skin care training 2019, UAE.