

Srinivasa Reddy. Medapati

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Srinivasa Reddy. Medapati.

Personal Data:

Date of Birth: 12/06/1968

Sex: Male

Nationality : Indian

Marital Status : Married

Contact no:

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Languages Known:

English, Hindi, Telugu,
Tamil, Malayalam, Sinhala.
Little bit of Arabic.

Hobbies:

Playing Cricket, Volley ball,
Driving.

PROFESSIONAL OBJECTIVE:

An outgoing, dynamic and focused professional who has a relentless drive to deliver more than just results. I have a track record of effectively leading and managing all aspects of a hotel, and of making guests feel cared for, valued, and respected. As true hands on leader, I am not afraid to Step in and assist wherever needed, and will do everything to deliver results that will contribute to the overall mission and success of a business.

EDUCATION:

- ❖ DIPLOMA IN BUSINESS ADMINISTRATION (IN PROGRESS)
- ❖ Diploma In Hospitality from e Hotelier Academy

Achievements:

- ❖ 26 years of Hospitality Industry Experience in U.A.E, Bahrain & Oman Including 16 Years as Head of the Department.
- ❖ E Hotelier <https://insights.ehotelier.com/announcements/2019/06/01/academy-spotlight-congratulations-srinivasa-reddy/>
- ❖ Worked as Cluster housekeeper for 740 Rooms at Al Hamra Village & Golf Resort, Al Hamra Residences along with al Hamra fort hotel with 13 F& B Outlets For 3 years
- ❖ Worked at Salalah Rotana Resort 400 Keys a very Challenging Property in Terms of Weather conditions.
- ❖ Pre-opening management team member for Abu Dhabi Gate hotels with 412 Rooms & 106 apartments and 6 F&B outlets, Spa, Swimming pool, Health club. Meeting Rooms
- ❖ Worked at SwissBel Hotel Bahrain (The hotel of the year 2018 Award winning hotel)
- ❖ Handling 148 Team members in Housekeeping and Laundry
- ❖ Recognition of excellent effort during the mystery Shoppers visit in Metropolitan Palace hotel Dubai 19th April 2008
- ❖ Nominated by General Manager to the Chairman Award 2009 in outstanding performance category for my efforts in our hotel rooms Renovation
- ❖ Project Completion Appreciation By the G.M Of Metropolitan palace hotel Dubai
- ❖ Worked in our new property Millennium hotel, Sharjah for Pre-opening in Dec, 2002 as a trainer for the new supervisors and staff in housekeeping department.
- ❖ Created Sop's And Covid 19 protocols at Danat Al Ain Resort.
- ❖ Achieved "Go Safe" Certificate in 1st Attempt
- ❖ Completed and implemented "Safe Hotel" protocols in Danat Al Ain Resort
- ❖ "0" positive Covid Cases from Mar 2020- Jan 2020 being a Quarantine Hotel

COMPETENCIES:

- ❖ Excellent work exposure & Depth Knowledge in Housekeeping field.
- ❖ Disciplined personality with complete commitment and dedication
- ❖ Executive Leadership & Supervision
- ❖ Training & Staff Development
- ❖ Cross-Cultural Work Environments
- ❖ Very sincere, honest and punctual
- ❖ Proven Leadership and Problem solving skills
- ❖ Dedicated to maintain perfection, systemic planning and execution

WORK EXPERIENCE:

- ❖ Since Sept 2019 working as Exe- Housekeeper **Leading & Responsible For Housekeeping, & Laundry**, at Danat Alain Resort. Alain UAE.
- ❖ Oct 2017- Sept 2019 worked as Exe- Housekeeper **Leading & Responsible For Housekeeping, Laundry, & Recreation Departments** at Swiss-Bel hotel Seef Bahrain , Bahrain
- ❖ Oct 2016 – Oct 2017 Worked as Director of Housekeeping **Leading & Responsible For Housekeeping, & Laundry**, at Salalah Rotana Resort. Salalah Oman
- ❖ Oct. 2013- Oct 2016 Worked as Exe- Housekeeper **Leading & Responsible For Housekeeping, Laundry, & Recreation Departments** at Majestic Arjaan by Rotana. In Manama Bahrain.
- ❖ May 2012 – Sept 2013 worked as Exe- Housekeeper **Leading & Responsible For Housekeeping, & Laundry**, at Novotel & Ibis Gate Hotel in Abu Dhabi. UAE
- ❖ Jun 2009 – Apr 2012 Worked as Cluster Exe- Housekeeper **Leading & Responsible For Housekeeping, & Laundry**, at Hilton Al Hamra Hotel & Resort. RAK UAE
- ❖ Aug 2006 -May 2009 Worked as Exe- Housekeeper **Leading & Responsible For Housekeeping, Laundry, & Recreation Departments** at Metropolitan palace Hotel in Dubai, UAE.
- ❖ July 2005 – July 2006 Worked as Housekeeping Manager at Al Dhafra Village **Leading & Responsible For Housekeeping, & Laundry**, In Abu- Dhabi, UAE
- ❖ Oct 2002 – Jun 2005 Worked as Housekeeping Supervisor at Millennium hotel In Abu- Dhabi, UAE
- ❖ Apr 2000- Oct 2002 Worked as Housekeeping Supervisor at Hilton Abu-Dhabi. UAE
- ❖ Oct 1999- Apr 2000 Worked as Room Attendant at Hilton Abu-Dhabi In Abu- Dhabi, UAE
- ❖ Feb 1999- Oct 1999 Worked as Cleaning Supervisor at Mr. Clean cleaning services In Abu- Dhabi, UAE
- ❖ Jun 1998 - Feb 1999 Worked as Houseman at Amiri flight VIP Terminal In Abu- Dhabi, UAE
- ❖ Feb 1995- May 1998 Worked as Room Attendant at Gasco BAB (ADNH Company) In Abu- Dhabi, UAE

Job responsibilities:

Some of them are below but not limited to

- ❖ To ensure the Property in Appropriate High standard at all times.
- ❖ Finding and arranging the training needs for the new and existing team
- ❖ Responsible for all the operations and administrations of housekeeping and Laundry
- ❖ Responsible for The operations and Administrations of the Recreation
- ❖ Working close to the engineering dept. to maintain the room structural standards
- ❖ Responsible for the entire FF& E in all the Public areas
- ❖ Budgeting the FF& E, & Opex for the department.
- ❖ Monitoring the consumption of chemicals, Amenities, linens, Flowers
- ❖ Responsible for the lost & found
- ❖ Maintaining and monitoring the machineries and equipment
- ❖ Responsible for all hotel staff uniforms.
- ❖ Monitoring, Controlling & evaluating the linen washing by outside laundry
- ❖ Maintaining the Outside Contractors
- ❖ Arranging the vacation plans housekeeping and laundry teams. Etc...

TRAININGS UNDERGONE:

❖ Group training techniques	By Rotana	in 2016
❖ On Stage presentations skills	By Rotana	in 2015
❖ On job Training skills	By Rotana	in 2015
❖ Completed cross training in Front office	By Rotana	in 2015
❖ Interviewing and selection skills	By Rotana	in 2014
❖ Inspire LIFE	By Rotana	in 2014
❖ Managing Colleague Development	By Rotana	in 2013
❖ Managing with Accor Values & Ethics	By Accor Academy	In 2012
❖ Training your Management Tool	By Accor Academy	In 2012
❖ HACCP Awareness	By BSS	In 2008
❖ Habtoor Hotels Middle Management	By Higher Colleges of technology	In 2007
❖ Service Excellence & Complaint Handling	By Metropolitan Palace Hotel	In 2006
❖ Feedback & coaching	By Millennium Hotel Abu Dhabi	In 2005
❖ Supervisory Skills	By Millennium Hotel Abu Dhabi	In 2004
❖ Hilton int'l. Supervision in Action	By Hilton Abu Dhabi	In 2002
❖ Service Excellence	By Hilton Abu Dhabi	In 2002
❖ Cross Exposure in H.K Supervision	By Hilton Abu Dhabi	In 2000
❖ Cross Exposure in Housekeeping	By Hilton Abu Dhabi	In 1998

On line References & Recommendations

- ❖ **LinkedIn:** <http://ae.linkedin.com/pub/reddy-srinivasa-m/37/536/2a6>
- ❖ **E Hotelier:** <https://insights.ehotelier.com/announcements/2019/06/01/academy-spotlight-congratulations-srinivasa-reddy/>

Declaration

I hereby declare that all the information mentioned above is true to the best of my knowledge.

**Yours sincerely,
Srinivasa Reddy. M**