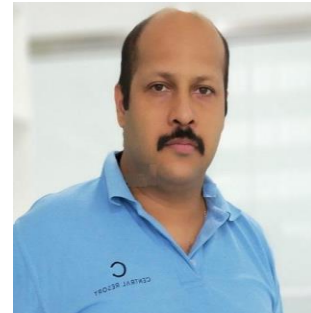


## Balaji Shettigar

E-mail : [balaji.shettigar@gmail.com](mailto:balaji.shettigar@gmail.com)

Mob : +91 9986177852, +97155 4309369



An IT Professional with all round managerial and technical expertise over 12 years of IT experience and over 10 years in to hotel IT Management with 4 successful pre-openings. Very capable with a proven ability to ensure the smooth running of hotel systems and to provide IT solutions and services that improves the efficiency and performance of a company. Extensive practical knowledge of hospitality system builds hardware and software network support, technical support and computer repairs

### OVER VIEW

Hands on experience in maintaining and working with hospitality management software's as listed.

Front office Software : PMS Opera  
Restaurants POS : Micros 3700, 9700, Symphony  
Accounting : SUN systems, Vision  
Inventory control : FMC  
Guest Management : GLS, Messagebox  
Domain Control ADS : Windows 2003, 08, 12,16  
MS Office package : 2010, 2013, 2016, 2019 including Mac systems,  
Passport scanner /DTCM: Vicas, Samsotech  
Email System : Exchange 2007, 2013, 2016, Google Apps and Office 365  
HR & Payroll system : Paytrax, HR Net, Oasys  
IP TV System : NEOS, Arantia, Televes, Samsung reach  
IP Telephone : Avaya, Alcatel, NEC  
PABX System : option (11C meridian,  
Door locks : Saflok, Hafele, Secure star and Ving card  
Room Automation : Digivalet, Crave  
Backup systems : Symantec, Veritas  
Firewall : Sonicwall, fortigate, Juniper  
HSIA - Ant labs : wired and wireless internet

Overall responsibilities included Purchase of IT hardware's, Servers, Systems, Printers, Scanners, Capex and Opex budgeting, Organizing/arranging and scheduling training, cabling implementation, testing and commissioning the property. Responsible for SLA and vendor negotiations. To Serve as duty manager on rotational basis.

### PERSONAL INFORMATION

Date of Birth : 24<sup>th</sup> September 1981  
Visa status : Yet to obtain.  
Marital Status : Married. (Dependents are Wife and 2 kids)  
Languages : English, Hindi, Kannada, Tulu.  
Typing speed : 35 words/p.m.  
Driving License : UAE, Qatar and India.

## **PROFESSIONAL EXPERIENCE**

C Central Resort in Palm Jumeriah (5\* hotel managed by Central Hotels) Aug 2019 - July 2020.  
Role: IT Assistant /In charge of IT Department (Successful pre/ Soft and post opening) **203** suites  
(Hotel closed down till further notice due to Covid 19)

Centara Grand Hotel Doha- Qatar. (5\* hotel managed by Centara Thailand) Nov 2016– May 2017  
Role: IT Manager (pre-opening property **357** suites)  
(Hotel did not open and managing company pulled out due to Crisis)

Armani Hotel Dubai -Burj Khalifa (Dubai - 5\* hotel managed by Emaar) Feb 2015– Oct 2016  
Role: Assistant IT Manager (Operational hotel, **185** suites)

The Ajman Palace Hotel & Resort, (Ajman-UAE - 5\* hotel managed by HMM) Feb 2013– Jan 2015  
Role: IT Manager (Successful soft and post opening) **254** suites

3AG Network Solutions (Bangalore-India) Jan 2012 – Feb 2013  
Role: Project Manager Responsibility: (To head a team of 18 Engineers)

Coral Hotel Doha (Qatar) 4\* Feb 2011 – Sept 2011  
Role: IT Manager (Successful Pre /soft and post opening) **227** suites

Nuzul Hotel, opened as Park Plaza 4\* Managed by V continents. Oct 2009 – Feb 2011  
Role: IT Manager (Successful pre /soft and post opening) **221** suites

Copthorne Hotel Dubai –4\* Managed by Millennium. (DUBAI) Sept 2007 – Oct 2009  
Role: IT Specialist. (Successful pre/ Soft and post opening) **188** Rooms/ suites

## **EDUCATIONAL QUALIFICATION**

Diploma in Electronics & Communication Engineering. (**D E & C ENGG**)  
From Dr.T.M.A.Pai Polytechnic, Manipal (2000-03)

## **ADDITIONAL QUALIFICATIONS**

- Diploma in Hardware and Networking (Windows 2000 Server and Professional)
- Diploma in Computer Applications MS word, Excel, Access, Powerpoint, Tally & Front page
- Completed a course in Oracle 8i (SQL and Developer 2000)
- Adequate knowledge of C, C++ and Schematics, java and Visual Basics 6.5

## **Hobbies**

Surf the internet to know the latest developments in the field of technology / science.

## **Declaration:-**

I hereby declare that the above details of mine are true to the best of my knowledge.

Yours sincerely

**Balaji Shettigar**