

MUZAMMIL HUSSIAN

Village-Toanderpur

PS- Neuriya

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Career Objective-

To work for a professional organization where growth of business is proportional to the performance of the individuals to achieve the corporate goals set by the Management.

Personal Profile-

Date of Birth :15thMay1996

Father's Name :Mr.Kamaludeen (Farmer)

Mother's Name :Mrs.FarzanaBegum (HomeMaker)

Nationality :Indian

Gender :Male

Marital Status:Single

Languages :English,Hindi&Punjabi.

Academic Qualification:-

Senior Secondary from UP Board in the Year 2014.

Higher Secondary from UP Board in the Year 2011.

Bachelor Degree in Hotel Management in the Year 2018.

Strengths-

- Can Work Effectively Under Pressure
- Adaptable, Positive, and Open to new ideas
- Flexible
- Willingness to Learn
- Good Communication Skills
- Knowledge of Computers

INDUSTRIAL EXPOSURE TRAINING

Successfully Completed Industrial Exposure Training from The Piccadilly, Lucknow in all the Major Departments

Key Skills-

- ☑ Excellent problem-solving and critical thinking abilities
- ☑ Good administrative abilities
- ☑ Good written and verbal communication skills
- ☑ Strong supervisory and leadership skills

Areas of Interest: Housekeeping Attendant, Food and Beverage Service

Professional Work Experience:

Current Organization :*Copthorne, Dubai* **Designation:**Food & Beverage Associate.

DUTIES & RESPONSIBILITIES:

- •Great customers as the arrive at the food service facility,and provide the menu with assistance infinding seats.
- •Ensure that customers are provided with menus and assist them in choosing items according to their tastes.
- •Over see the ordering process,ensuring that the right order is delivered to the kitchen area.
- •Prompt kitchen staff to expedite orders,ensuring that they are served in a timely fashion.
- •Provide customers with suggestions on beverages that complement the food items that they have ordered.
- •Monitor food and beverage items inventory to ensure optimum levels, and communicate low stock situations to the kitchen manager.
- •Over see the cleanliness and maintenance of kitchen and dining areas, ensuring that standards are lived upto.
- •Respond appropriately to customers

Previous Organization:

1.Flora Park Deluxe Hotel Apartments,Dubai

Designation:Food & Beverage Associate

Duration:05thNOVEMBER2019 to 29thFEBRUARY2020.

2. Country inn & suites by Radisson sahibabad, Ghaziabad Designation: Food & Beverage Associate.

Duration: 05th MARCH 2018 to 21st OCTOBER 2019.

DUTIES & RESPONSIBILITIES:

- Greets guests and presents them with the menu. Take food and beverage orders from the guest on the order taking pad or on the handheld Point of sale (POS) system.
- Co-ordinate with the bus person, kitchen staff, bar staff to ensure smooth operation and guest satisfaction.
- Adhere to grooming and appearance standards consistently.
- Understands and can communicate products and services available at the resort. Print closing report and drop the cash with the front office/accounts department. Tally the Credit Card settlements for the day with the batch closing report from EDC machine

DECLARATION:

ALL THE INFORMATION GIVEN ARE TRUE IN MY BELIEF

Date:-

Muzammil Hussain