

## **Ahmed Moharam**

## **Director Of Engineering**

97 Alsaudia Buildings, Alzaitoun, Cairo, 11281, Egypt T: +20224516902 M: +201060121022 E: ahmed42203@msn.com Birth Date:21/11/1960

#### PERSONAL SUMMARY

An experienced, practical and forward thinking individual who has a thorough understanding of how Facility Management works. [Ahmed Moharam] is able to resolve any building problems in a fast, effective and efficient manner. He has a comprehensive understanding of facility management, and more than 30 years proven track record of managing workplace environments.

A high performing Facilities Manager who is able to maintain a site in a good state of appearance, maintenance and repair. He can bring unique perspectives to this role and is a competent and focused Manager who is able to co-ordinate the maintenance and technical requirements of any site. His key strengths include; keeping facility operating costs to a minimum, and ensuring that all third party contract activities comply with the company's legal, Health and Safety, Quality Management and environmental policies.

#### AREAS OF EXPERTISE

- HVAC
- · Hotels Pre-Opening
- · FF&E and Budgeting

- PPM Planning
- Technical Corrective Auditing
- FLS Implementing

- · Energy Management
- ISO implementing (9001-14001-22000)
- Property O&M

## WORK EXPERIENCE

- Coral Sea Holiday & Aqua Club Resorts Sharm El Sheikh & Nile Cruises (M/S AMADHALIA, M/S TULIP, M/S TAMR HENA)

  DIRECTOR OF ENGINEERING July 2019 Present
- Responsibilities
  - Providing a high level of properties maintenance
  - 2. Overall responsibility for maintaining the building, grounds and physical plant with particular attention towards safety, and asset protection
  - 3. Managing the budget, capital expenditure projects, preventative maintenance and energy conservation
  - 4. Developing and implementing strategies that will deliver products and services, which meet or exceed the needs and expectations of guests and employees while maximizing the financial performance
  - 5. Maintaining standards and regulatory requirements
  - 6. Leading the emergency response team for all facility issues
  - 7. Responsible for the overall operation and maintenance of all electrical, mechanical, and HVAC equipment
  - 8. Managing facilities management teams
  - 9. Mechanical maintenance of HVAC, lifts and generators
  - 10. Hotels pre-opening and technical corrective auditing

• Concorde El Salam Hotels & Resorts [320 rooms 40 years old historical 5 stars city hotel based in Heliopolis, Cairo, Egypt]

DIRECTOR OF ENGINEERING April 2015 - July 2019

#### • Achievements at Concorde El Salam Hotel-Cairo

- 1. We have been awarded the <u>Lloyd's Approval certificates</u> two times within the past three years for applying high advanced standards in regards to operation, security, food hygiene and industrial safety
- 2. We succeeded to reduce the monthly energy and water consumption by 30 % by following a very efficient energy management plan
- 3. We have succeeded in implementing an efficient PPM Master Plan, Ken Fix Program, Legionella Protocol which were significantly impacted positively on working orders and the life time cycle of all equipment and assets
- 4. Replacing the depreciated fuel burners of all boilers into natural gas ones in order to reconditioning the existing boilers as good as new and for the purpose of energy saving (Investment ROI = 14 months)
- 5. Successfully met the challenge of replacing the whole interior old broken depreciated st. domestic water piping network into brand new aquatherm piping network complete with isolating valves in an operating hotel with a minimum guest complains with a total FF&E budget of 3.5 Million EGP
- 6. Increase the average rate and occupancy year on year as a result of improving the facilities and making our hotel safe hotel guests love
- 7. Implementing a new operating standards and Engineering Manual
- Misr Real Estate Development [High Rise Admin Tower of 17 Stories, One Resort of 366 rooms]

MEP PROJECTS & MAINTENANCE DIRECTOR March 2011 - January 2015

• IHG Cairo City Stars [800 rooms]

RELOCATED AND PROMOTED WITHIN THE SAME ORGANIZATION ENGINEERING CONSULTANT October 2010 - February 2011

• IHG Port Ghalib Complex [Four Resorts of total 1200 rooms]

RELOCATED AND PROMOTED WITHIN THE SAME ORGANIZATION
AREA DIRECTOR OF ENGINEERING May 2009 - September 2010

• IHG Taba Heights Resort [503 rooms]

CHIEF ENGINEER May 2007 - May 2009

Private Business

May 2005 - April 2007

• ACCOR Hotels, Novotel 6th of October Hotel [240 rooms]

RELOCATED AND PROMOTED WITHIN THE SAME ORGANIZATION CHIEF ENGINEER May 2004 - April 2005

• ACCOR Hotels, Sofitel Winter Palace Luxor [350 rooms]

ASSISTANT CHIEF ENGINEER June 2002 - January 2004

• Aldyar Company - KSA [Royal palaces and villas]

MECHANICAL ENGINEER September 1995 - August 2001

• ACCOR Hotels, Mercure Ismailia [195 rooms]

RELOCATED AND PROMOTED WITHIN THE SAME ORGANIZATION

ASSISTANT CHIEF ENGINEER June 1994 - August 1995

• ACCOR Hotels, Mercure Luxor [230 rooms]

SENIOR ENGINEER May 1992 - April 1994

• Military Factory 18 [Military Aids]

HVAC MECHANICAL ENGINEER March 1985 - April 1992

### PROFESSIONAL SKILLS

- · Excellent management and supervisory skills.
- · A good level of commercial awareness.
- Dealing with issues in a proactive and timely manner.
- Can prioritize in a complex and fast-paced environment.
- · Professional in appearance and presentation.
- Excellent knowledge of maintenance services [Corrective, Preventive]
- Track record of inspiring teams to move a business forward.
- Understanding of compliance issues and statutory regulations such Health & Safety.
- · Negotiating the best deals with contractors and suppliers.
- IT literate in MS office and systems management software.
- Can comfortably work in a corporate environment.
- HVAC & Energy Management Expert

## **KEY SKILLS**

## **Operational Management:**

- Maintaining excellence in customer care.
- Allocating resources, both human and material, to maximize performance and efficiency.
- Planning, organizing and coordinating special events and functions
- · Identifying and following up business opportunities, instigating initial contact with decision-makers to raise corporate profile and awareness of services.
- Ensuring compliance with Health & Safety and Health & Hygiene legislation.
- Stock management, rotation, replenishment and stocktaking.
- Identifying and selecting suppliers/wholesalers ensuring cost-effectiveness.

#### **Financial Management:**

- Autonomous P&L control with responsibility for maximizing year on year turnover & profitability.
- All aspects of Yield management and production of annual budgets.
- · Payroll management.

## **Personnel Management:**

- Interviewing, assessing and recruiting suitable applicants across disciplines.
- Devising, implementing and delivering in-house training.
- · Conducting regular reviews and appraisals.
- Negotiating and finalizing corporate contracts, eg: government departments and external authorities.

### **EDUCATION**

Shoubra Faculty Of Engineering / Zagazig University, Cairo January 1978 - May 1984

BSC in Mechanical Engineering, Power Mechanical Engineering

### **HOBBIES**

Music Listening , Table Tennis , Reading , Travelling

### **LANGUAGES**

Arabic : NativeEnglish : Very Good

## TRAINING COURSES & SEMINARS

- 1- PMP Advanced Training Course by BECOM Academy
- 2- Predictive maintenance Program by Vibration Analysis [1988] By IRD
- 3- Complete maintenance program [1990] By ISTRANIC
- 4- Operating and maintaining the Central Air Conditioning Plants [1991] By Coldair Company Egypt
- 5- Training The Trainer [2003] at Sofitel Winter Palace Luxor Hotel
- 6- Green Engagement and Energy Saving Seminar [2010] at IHG Crown Plaza Hotel Yas Island Abu Dhabi

## REFERENCES

Name	Job Title	Phone Number	Email Address
Tom J. Bauer	Former Area GM at IHG	0043 680 310 8 370	thomas.bauer@vitality-world.com
Sean Reynolds	Former Area DOE at IHG Egypt- Libya		crispinreynolds@gmail.com
Ibrahim Nashaat	GM IHG Cairo City Stars	002 01223110773	<u>Ibrahim.nashaat@ihg.com</u>
Sherif Abd El Hamid	GM Concorde El Salam Cairo	00201222106306	Sherif.abdelhamid@concorde-eg.com
Ahmed Younes	GM at Movenpick Jeddah	00966509840021	Ahmed.younes@movenpick.com
Ahmed Reda	Engineering Sector Head at Misr Real Estate Development	002 01003434655	bezobom@yahoo.com
Eng. Mamdouh Ebada	EMAK CEO and Technical Affaires Egypt	002 01227757523	makayaom04@yahoo.com
Dr. Khalid EL Farra	EMAK Technical Consultant	002 01000153515	drkhaled.elfarra@gmail.com



Gold Certified for
Accommodation Sustainability

Following an independent audit against the Travelife Standard\*

## Coral Sea Holiday Resort & Coral Sea Aqua Club

Elsalam Road, Nabq Area, Sharm El Sheikh, Janub Sina', Egypt

has achieved Travelife Gold Certification

They have shown Travelife evidence that they are taking action in the following areas:



Minimising their environmental impacts



Improving the economic and social impacts for people in their community



Respecting and protecting human rights and fair labour practices



Safeguarding animal welfare and biodiversity

Nivolaflite

30/03/2022 to 30/03/2024 certificate number – 101490

\*The Travel Standard is recognised by the Global Sustainable Tourism Council (GSTC)
Travelife Ltd, 30 Park Street, London, SE19EQ, United Kingdom. Registered in England No 03290532

www.travelife stay better.com



**Gold Certified for Accommodation Sustainability** 

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P.O.Box 223, Nabq Area, Sharm El Sheikh, South Sinai, Egypt has achieved Travelife Gold Certification

> They have shown Travelife evidence that they are taking action in the following areas:



Minimising their environmental impacts

Improving the economic and social impacts for people in their community





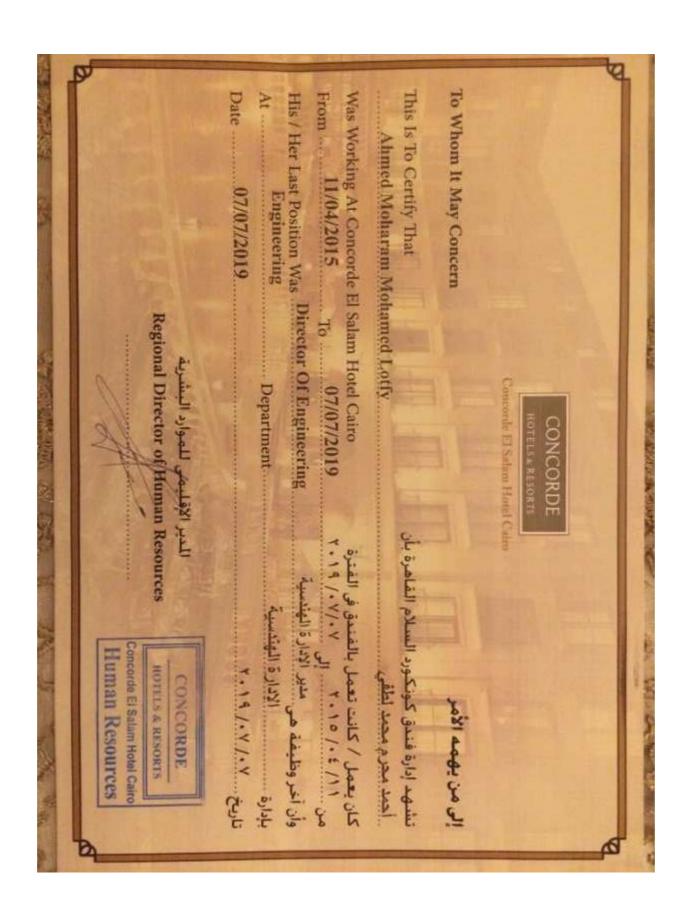
Respecting and protecting human rights and fair labour practices

Safeguarding animal welfare and biodiversity

to 08/03/2022 certificate number - 00002579

\*The Travel Standard is recognised by the Global Sustainable Tourism Council (GSTC) Travelife Ltd, 30 Park Street, London, SE1 9EQ, United Kingdom. Registered in England No 03290532

www.travelifestaybetter.com





## CERTIFICATE OF APPROVAL

This is to certify that the Management System of:

## Concorde Al Salam Hotel Abel-Hamid Badawi Street Heliopolis - Cairo Egypt

has been approved by Lloyd's Register Quality Assurance to the following Management System Standard:

## OHSAS 18001:2007

The Management System is applicable to:

## Management of Hotel and Leisure Facilities

Approval

Certificate No: MEA6007251/A

Original Approval: 22 December 2008

Current Certificate: 26 April 2016

Certificate Expiry: 21 December 2017

Issued by: Lloyd's Register Egypt LLC - Cairo for and on behalf of Lloyd's Register Quality Assurance Limited



LRQA Egypt, 13 Ramo Gardens, Einasr Road, Nasr City, Cairo, Egypt,
For and on behalf of LRQA Ltd, 1 Trinity Park, Bickenhill Lane, Birmingham, E37 7ES, United Kingdom
The approve a carred out in accordance with the LRQA apresent and perification procedures and numbered by LRQA.
The use of the LRAS Accretitation Mark indicates Accretitation in respect of those activities observed by the Accretitation Certificate Number
Level Number 1.





Certificate



This is to certify that Eng. Ahmed Moharam Lotfy Misr Real Estate Development Company

"Team Building"

Course held in 31-3-2012 for Three Days

Dr. Mohamed Al-Mohamady Al-Mady

Director





## INTERCONTINENTAL.

# Certificate of Recognition

This certificate is awarded to

Ahmed Moharam

In recognition of your valuable contribution to the success of the 2010 IHG EMEA Conference

2

Thierry Perrot

Area General Manager IHG Cairo Citystars & General Manager InterContinental Cairo Citystars Nasser Fadhi

Area Director of Human Resources IHG Egypt & Libya

## Emak For Utilities and Services S.A.E.





Date: 31/5/2011

To Whom It May Concern,

This is to confirm that Mr. Ahmed Muharam has been employed by Emak as from May 2009 to September 2010, in the position of "Area Director of Engineering" under the umbrella of "Intercontinental Hotel Group" the operator of three of Emak hotels in Port Ghalib – Marsa Alam.

During this period, Mr. Muharam has performed his duties and responsibilities in the most professional way. His efforts in developing necessary operation and maintenance systems and manuals to a diversified and state of the art infrastructure of the resort destination were noticeable and highly appreciated. He has also participated in creating and training of required manpower that are necessary to operate and maintain our valuable assets in Port Ghalib.

We wish Ahmed every success in his professional future and confirm that he will represent a valuable asset to any firm that he may join in the future.

Eng. Mamdouh Ebada

General Manager
Technical Affairs & Engineering Directorate
Al-Kharafi Group



## Mr. Ahmed Moharam Mohamed Lotfy.

Area Director of Engineering

Dear Ahmed,

On behalf of the IHG- PG family, we would like to thank you for your cooperation & contribution during your work period at IHG - PG

This is to clarify your employment from May 5th 2009 until September 20th, 2010 in the capacity of Area Director of Engineering

Once again thank you for your cooperation and it was our pleasure to have as an effective team member from IHG – PG family

Wishing you all the best & success in your up coming roles

Best Regards.

Bill Sheppard

Area General Manager IHG Part Ghalib



## TO WHOM IT MAY CONCERN

In my entire career, I never had the pleasure and honor to work with anybody similar out of the engineering fields. Be it the stunning knowledge in any field you can imagine, be it the drive to achieve results and to finalize duties on time, be it to have somebody who openly shares his point of view and beit to accept as well to devote everything to the bigger picture - this is Mr. Ahmed Moharam. If I would need again an Area Director of Engineering, I would not hesitate to contact him again to give me the honor to work with him again.

Best regards,

Tom J. Bauer

thomas.bauer@vitality-world.com

General Manager at Vitality World Hotel & SPA

Tel.: 0043 680 310 8 370

And Former Area General Manager

IHG Port Ghalib Resorts - Marsa Alam - Red Sea Egypt





## Dear Eng. Ahmed Moharam,

NOVOTEL A" OF OCTOBER HOTEL

EXT. 26 th of July at \_
Deside M.U.S.T. University

619 of Outsider city.
Thii. 92/837/7100
Fax:01/617/1070

www.novotel.com
www.novotel.com

This is to thank you in recognition for your active participation during the inauguration party organized in the hotel on the 17th of May 2005. Your efforts as a valid team member of hotel Novotel Cairo 6th of October City have helped a great deal to make this event a successful and a memorable one. We are counting on you and the rest of the team to make our hotel a venue for the clients who are looking for quality service and a relaxing atmosphere.

Keep up the hard work.

Best Regards,

Galal El Safty General Manager









## Letter of Appreciation

Dear Mr. Ahmed Moharam Assistant Chief Engineer, Sofitel Winter Palace

Representing the Sofitel Taba Heights team, I would like to extend my gratitude and appreciation to your good self in thanks for all the overwhelming effort you have exerted during the pre / post opening period of our hotel.

You have proven to be an essential factor in the success of our opening, while showing professionalism and passion of the most refined intensity. Be assured that the strength and energy you arrived with will persist, and will always remain a fundamental element of our team spirit, and the prevalence of our operation.

It was truly a pleasure having you with us.

Ahmed Anis

General Manager Sofitel Taba Heights



# Opening Team Certificate

This certificate has been awarded to

Ahmed Moharam

Assistant Chief Engineer, Sofitel Winter Palace

in appreciation for the outstanding effort and exceptional commitment provided as an integral member of the Sofitel Taba Heights Opening Team

September 2003

Ahmed Anis

General Manager

Aref El Kashef

Human Resources Manager



ون الرسيم	
<u>ــار</u>	<u> </u>
EMPLOYMENT CONTRACT	YAR Da Jacase
This contract is made and entered into	ثم الاظال على هذا العقد
	ل الوم ١١١٥ ١١٨٠ الراع الدروور
corresponding to 19	الوافق الوافق ١١٩٥٥ ١١٩
y and between:	ابن کل من ا در ا در ا
1)Company	رورية السارالتجامة والصيانة
	والقاولات الخراب المام
epresented for signing this contract by	وينها في التوقيع على مذا المفد / المشيح / هافي من الم
hereinafter referred to as "First Party"	وبشار إله فيما بعد «بالطَّرْف الأول»
2) Mr	المامد معدلطف
Vationality	Suga -
s per Passport No.	الوجب جواز سارولم
ssued in	مادرمن
on-	- And
nereinafter referred to as "Second Party."	وبشاراله فيما بعد «بالطرف الثاني»
The two parties do hereby agree as follows:	وقد ثم الا نقاق والتراهي بين الطرقين على ما على:
ARTICLE - 1	اللادة الأول:
SUBJECT OF THE CONTRACT	موضوع المقد:
The Second Party hereby accepts to work for	بوافق الطمرف الناني عل المسل لدى الطرف الأول ق
the First Party in the capacity of	وفيد مهندس مركانك
or in such other capacity as deems appropriate	أوأي عمل آخريتناسب مع موهلا له وخيراته
within his qualifications and experience in the	The state of the s
ity of	لا بدن حدة
or any other place where the First Party	أو أي مكان أخر بارس فيه الطرف الأول
practices any activities within or outside the Kingdom of Saudi Arabia.	لشاطه واعل أو خارج السلكة العربية السعودية.
ARTICLE - 2 TERM OF CONTRACT	المادة التالية: مدة المقد:
	ا مدة المدن
The period of this contract is for	J. and tak tag at
(a)P)1-14-15	
W. J. T.	

commmencing on \_\_\_\_ /\_\_\_ /19\_\_The date the Second Party assumes his work with the First Party or on the date of the Second Party arrival to the Kingdom If recruited.

١٩م وهو تاريخ مباشرة الطرف الثاني العمل لدى الطرف الأول، أو تاريخ وصول الطرف الثاني للمملكة إذا كان مستقدما ولدة

- ب. يتهي العدد الدة تلفائيا بنهاية مدنه ما لم يستمر -The specified period contract shall automoti-الطرقان في تطبده حيث بصبح غبر عدد اللدة ونقاللمادة . cally terminate upon the expiry of its term. and unless both parties continue to enforce the contract thereafter. It shall be considered renewed for an unspecified period as per Article No. 72 of Saudi Labour and Workmen
  - (٧٢) من نظام الممل والعمال المعودي.
- ع. تعتبر الثلاثة أشهر البلادية الأول من ناويخ مريان هذا العقد The Initial three Gregorian months period فترة اختيار لصالح الطرف الأول فقط بمن له خلالما فسخ begining from the commence date of this contract shall be considered as probation period for the benefit of the First Party who only shall have the right to cancel this contract during the probation period without award, Indemnity or advance notice.

الملد دون مكافأة أو تمو يقي أو اندار.

#### ARTICLE - 3 WAGES

الادة النالئة:

For and in consideration of the Second Party satisfactory performance of all his sandces described herein, the First Party shall pay the Second Party a monthly basic salary of Saudi Rival\_ at the end of each Gregorian month.

عند أداء الطرف الثاني لخدماته المنصوص عليها في هذا الملد بدفع له الطرف الأول رائباً أساسياً شهرياً قدره ( ..... ريال سعودي) عند تهاية كل شهر ميلادي. ستة الأو رياني سعودك

For and in consideration of the Second Party satisfactory performance of the services described herein, the First Party shall pay the Second Party a monthly basic salary of Saudi Rivals ) at the end of every Gregorian month. This salary shall represent the wages paid to the workman for the official daily eight hours of work and an amount of ) for three hours payment against the overtime of two hours per day.

عند أداء الطرف الثاني لحدماته النصوص عليها في هذا المقد \_ يدفع له الطرف الأول رائباً أساسيا شهر بأ قدره (- ... ... ) عند لهابة كل شهر ميلادي، ويثل هذا الرانب أجر العامل عن الشعان ساعات الرسعية ومبلغاً قدره (..... ربال سيودي) مقابل أجر ثلاث ماعات للساعتين الإضافيتين البومية.

## ARTICLE - 4 **WORK HOURS:**

المادة الرابعة

The working hours are days per week or\_



## ARTICLE - 14 GENERAL PROVISION

- 14-1 The Second Party undertakes to comply with all Laws and regulations and to take in consideration the Saudi Arabian customs and traditions through the validity period of this contract.
- 14-2 Saudi Labour and Workmen Law, regulations of the Social Insurance and any other regulations relating to this contract shall be the basis where the contract is silent.

## ARTICLE - 15 CONTRACT VERSIONS

This contract is prepared in duplicate in both Arabic and English languages each party has retained a copy. In interpretation, the Arabic version should be applied.

المادة الرابعة عشرة: نص عام:

 ١٠١ يتمهد الطرف الثاني بالالتزام بكافة الفوانين والنظم ومراعاة الأعراف والتقاليد العربية السعودية طوال مدة مريان هذا العقد.

1-14 بكون نظام العمل والعمال السعودي ونظام النامينات الاجتماعية والأنظمة ذات الصلة بهذا العقد هي الأساس في كل عالم يرد به نص خاص في هذا العقد .

> المادة الخامسة عشرة: نسخ العقسد:

This contract is prepared in duplicate in both مردهذا المقد باللئين العربية والإتجليزية من نسختين بحفظ Arabic and English languages each party has re-

FIRST PARTY ELECTION ELECTION OF A STATE OF THE STATE OF	الطرف الأ
والصيامه والمقاولات	الترقيع: ـ
SIGNATURE:	
DATE:	التاريخ: ـ
SECOND PARTY	الطرفاك
SIGNATURE:	الترابع: ــ
DATE	التاريخ: _
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1917 4 S. 1.5 1 St. 1917	
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## Hotel Mercure Forsan Island

## فندق ماركيور جزيرة الفرسان الاسماعيلية

بسم الله الرحبن الرحيم

\*\*\*\*\*

ابارة شاون العاطين

\*\*\*\*

الموضوع: الي من يهمه الامر

da10162 mil

مرفقات ۽ بد ون

التاريخ ١١/٥/١٧

الي من يهمه الامر

تحية طيبة هعب

يرجي العلم بان السيد المهندس/ احد محرم محد لطفي كان قد عمل بالفتدق
 في وظيفة ساحد كبير المهندسين في الفترة من ١٩٤/٦/١١ - ١٩٩٤/٨/٣١ - ١٩٩٤ هذا
 وقد انتهت خدمته بالاستقاله ـ وكان حسن السبر والسلوك والانضباط في العمل ،

وهذه شهادة منا بذلك ،،،

للعلم وشكسرا ءءء

سيد غالبي

ه ير شئون العاطــــين

Passed Presents P

Forsan Island - Ismailia - EGYPT

Tel.: Direct line from Cairo : 765322 - 768802

Manual : (064) 338040 / 41 / 42 P.O. Box : 77

Fax : (064) 338043

ACCOR

Mercure International Hotels

جنزيرة الفنرستان - الاستماعيلية - مصبر تليفون مياشير: ۲۱۵۳۲۲ - ۲۰۸۸،۲ - ۲۱ تليفون: ۲۲۸/۵۲ - ۳۲۸ (۲۰۱۵) صندوق پريد: ۷۷ قاکس: ۲۲۸،۵۲۲ (۲۰۰۵)

