RIJITH.T.R

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Objective

- I am a self-starter with good communication skill and innovative ideas in my line of work with good experience (13+ years) in IT-Administration and capable of independently handling my assigned job to the satisfaction of the organization. My professional involvement in a similar position has given me substantial exposure to enrich my skills.

Brief

- Experience in Opera V5 PMS, Micros POS, Micros Fidelio Material control, Sun system - Financial accounting system, Skytel call accounting system, experience in planning, designing, installation, maintenance and administration of Lan/Wan networks, system, firewall, security etc.

  Works with Microsoft operating systems like windows server 2016, windows server 2012, server 2008, server 2003, windows 10, windows 8, windows 7, windows xp. Goodknowledge in active directory, Hyper-V, Symantec backup-Exec, Escan antivirus, crowd strike security.

  Hands on experience on design, co-ordination, IT-budgeting, meeting and implementation of projects like opera installation for 100 room, 165 room property, micros 3700, Simphony, micros FMc, Sun system, Skytel, server installation, Hyper -Vinstallation, Aruba access points, controller and gateway. miva , Vingcard door programming and sensor configuration, experiences in givingtraining to various departments in micros, opera, FMC, Sun system etc.

Education

Course	University / Board	Name of the Institution
B.Com	Bharathiar University	Distance Education
+2	State Board	Co-operative college
SSLC	State Board	Holy angels Ollur

Technical Qualifications

1. **Hardware**
- Knowledge in Aruba controller 7205 and Aruba access points 103 and 103-H.
- Knowledge in Antlabs Inngate E Series HSIA Gateway.
- Knowledge in Hyper-V on 2012 windows server.
- Hands on experience in networking, configuration and maintenance of a **** and *****hotel.
- Knowledge and Experience in Computer Hardware maintenance of desktops, laptops and servers.

2. **Software**
- Exposure to Windows XP,windows7,windows8, windows10, Operating Systems
- Exposure to win-2003, win-2008, win-2012, win-2016 servers class operating system
- Knowledge in micros, opera, sun system, Material control, skytel Alif hotel-based software's
- Knowledge in configuring Backup solutions, Firewall, Vlan etc.
- Hands on experience in configuring key card machine programing and Room Door locks(MIVA Locks, Vingcard)
- Hands on Experience in ADS Management, DNS, DHCP, Backups.
- Hands on experience in Configuring and maintaining Wi-Fi networks.
- Knowledge in taking different kind of backup taking.
- Remote Administration.

3. **Certification and courses**
- A+, N+, MCSE, CCNA.
- MCP- XP, Server2003, ADS - (ID-5491978)

- Cyber security - Hyatt
- Compliance Conflict of Interest Disclosure - Hyatt

Details of work Experience

- **Currently working in Millennium hospital Abudhabi as System Administrator from- 10-10-21.**

- **1 year 7 months experience as IT-Manager – Hyatt Regency Malayattoor Cochin Pre-opening from 01-06-2019 – 03-01-2021.**

- **10years of working experience as IT Manager - Majan continental hotel Muscat (Oman) from 27-04-2009 – 16-04-2019.**

- **1 year experience as an (IT Support) Technical support Engineer with one of the Engineering colleges in Kerala (India) – Sahrdaya College of Engineering & Technology, Kodakara, Thrissur.**

- **1 Year of Experience in computer Hardware and Networking at a. Dot Computers, Thrissur.**

Current Assignments

- Pre-opening Millennium Hospital Abudhabi.

Preopening Assignments

- Co-Ordinate with project team at the pre-opening stage – **Hyatt Regency** Kochi Malayattoor (100 Room property).
  - ➢ Prepare IT preopening Budgeting.
  - ➢ Submit IT concept and preopening IT requirements details.
  - ➢ Prepare IT SOP.
  - ➢ As a part of Strategy work book and preopening budjet.
  - ➢ Co-ordinate with Hyatt corporate and projects team for software and hardware procurement and implementation.
  - ➢ One week orientation in Grand Hyatt Kochi Bolgatty.
  - ➢ Assigned as taskforce to Hyatt Regency Thrissur in Preopening IT support team.

Assignments

- Installation of Antlabs Inngate E Series HSIA Gateway and Aruba controller 7205, Aruba access points 103 and 103-H.
- Installation of new 2008 standard server DELLR710, configuration of raid, ADS, security.
- Installation of new HP server windows 2008 for AVAYA telephone system.
- Upgrading of opera 5.0.02 to 5.0.04(server from windows 2003 to DELL R520 with windows 2008).
- Installation of new server 2003 for opera on DELLPE2950 and interfaces.
- Co-ordinate in Installation and configuration of opera v5 (hospitality) software.
- Co-ordinate in Installation and configuration of Sun system Financials, Material control – inventory and store management (hospitality) software.
- Co-ordinate in installation of micros 3700, symphony client POS machines and printers.

- Co-ordinate in the installation of CCTV cameras (IP-cameras) with NVR-32 channels (G4S-Revo cameras and NVR's) and configuring on remote view in mobile.
- Maintaining server 2008, 2012,2016 and Active Directory.
- Maintaining Escan antivirus, CrowdStrike.
- Maintaining Symantec backup solution, cloud backup.
- Configuration, designing, cabling and installation of Wi-Fi devices, switches and VLAN configuration.
- Configuring users in outlook and managed by web interface, installed in an outside source.
- Taking outlook configuration, backup and reinstallation.
- Taking backup of opera, Sun system, Material control, server files, and outlook.
- Installing network printer, scanner.
- Trouble shooting day today problems of opera, sun system, Material control, systems, printer, Wi-Fi, etc.

Major Projects

> **Millennium Hospital Abudhabi** (67 beds).
- Installation of core switch HP J9850A (2nos)
- Installation of Aruba switches Aruba JL256A 2930F (22nos)
- Installation of Aruba Wifi controller Aruba7205 (2nos)
- Wifi Access points 71 nos
- Data Center – Lenovo (DE6000H, DE120S, DE4000H)
- Server configuration Lenovo SR650.

> **Hyatt Regency Thrissur** (75 rooms).
- Support IT team at Hyatt Regency Thrissur in the pre-opening

> **Hyatt Regency Kochi Malayattoor** (100 rooms).
- Co-Ordinate with project team at the pre-opening stage with the support of Hyatt Corporate team.
- Coordinate in the installation of 7 dell servers

> **Majan Continental Hotel** (175 rooms).
- Installation of new Domain controller – 2008 R2.
- Installation of Aruba WIFI access points controller with Antlabs Inngate E Series HSIA Gateway.
- Installation of 170 door RFID keys (miva locks) according to floor wise.
- Co-ordinate with team for the installation of opera v5, micros3700 – server and client machines, Material Control, Sun-system (financials), Telephone interface (Skytel) and related interfaces.
- Co-ordinate with Nortel AVAYA team for the upgradation of telephone system from 11c to CS1000E.

Positives Attitudes

- A smooth team player, self-motivated, hardworking with insatiable appetite for learning, innovative, creative and fast learner.

Languages
> English   Read, Speak, Write
> Malayalam   Read, Speak, Write
> Hindi   Read, Speak, Write
> Tamil   -   Speak   -

Personal Details

Father's Name	:	Rajan.T.K
Sex	:	Male
Marital Status	:	Married
Age & Date of Birth	:	18-8-1984
Religion & Caste	:	Hindu ezhava

Having UAE Driving license.

14-03-22   **RIJITH**
UAE

References

❖ Mr. Amith KC
   Security-Manager
   Hyatt Regency Thrissur
   amith.kc@hyatt.com
   0091-8138084867.

❖ Mr.Sujith
   Opera support
   Micros Fidelio/Opera
   Key Information Technology – KIT
   (UAE) 00971-502533226.

❖ Mr.Giby George
   Operations Manager.
   Majan Continental Hotel.
   00968-98230825