SANDEEP **KUMAR**



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HIGHLIGHTS

- Point of Sale (POS) system operation
- ➤ Highly responsibl ➤ High-volume and reliable
- ➤ Works well under ➤ Upbeat outgoing pressure
- Trained in liquor > Food safety wine and food service
- In-depth food and wine knowledge
 - dining
- and positive understanding
 - Team player

STRENGTHS

- Ability to work effectively under time pressure and for long and ➤ A keen observer
 - extended hours
- > Ability to multitask
- > Diligence and dedication to work
- > A good memory and an eye for details

- > Ability to understand different kinds of people
- - Great sensitivity to the needs of others
 - A friendly, cheerful, and polite attitude
- A strong passion to ensure customer satisfaction

LANGUAGES

English

Fluent

Hindi

PERSONAL DETAILS

Date of birth Marital Status **Nationality** Passport No Passport Expiry Location

05/05/1997 Single Indian R6442198 07/11/2027 Rajasthan, India

FOOD & BEVERAGE SERVER

CAREER OBJECTIVE

Skilled waiter with diverse F&B experience and a passion for the server profession. Proficient in sequence-of-service best practices; quickly memorize menus, daily specials and restaurant schematics; and efficiently manage assigned tables within busy settings

EDUCATION

Senior Secondary Examination Board of Secondary Education, India 2014

PROFESSIONAL EXPERIENCE

Hotel Crown Plaza,, New Delhi, India

June 2018 - Till F&B Waiter

Royal Orchid Central, Rajasthan, India steward (F&B Service Department)

Mar 2016 - Mar 2017

Park Plaza Hotel, Rajasthan, India Asst. F&B Waiter

Oct 2015 - Mar 2016

Job Duties & Responsibilities

- Perform responsibilities in accordance with all Company standards policies and procedures
- Establish efficient productivity through assistance from department supervisors
- Set tables in assigned area (or check to see that they have been set) correctly and uniformly using: clean pressed linen (without rips stains or tears); clean unspotted silverware; clean china with no chips or cracks; clean unspotted glassware
- > Deliver exceptional service by greeting and serving customers in a timely friendly manner
- Assisted guests with making menu choices in an informative and helpful fashion
- > Maintained knowledge of current menu items garnishes ingredients and preparation methods
- Appropriately suggested additional items to customers to increase restaurant sales
- Promptly served all food courses and alcoholic beverages to guests
- Answered questions about menu selections and made recommendations when requested

CERTIFICATION

Certificate in Food and Beverage Services, Pratham Education Foundation, India

Duration: 4 Months

REFERENCES

Available on request.