



AHMED MORSHED

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EXPERIENCE

Ayla Hotels & Resorts

October 2020 -

Front Office Manager & Cluster Revenue In Charge

Ayla Grand Hotel - 220 Rooms & Suites

Ayla Hotel - 153 Rooms & Suites

Ayla Bawadi Hotel & Mall - 90 Rooms & Suites

Accor Hotels & Resorts

November 2019 - June 2020

Front Office Manager

Novotel Bur Dubai Healthcare City

219 Rooms & Suites

Accor Hotels & Resorts

February 2019 - November 2019

Front Office Manager

Ibis Styles Sharjah

168 Rooms

Accor Hotels & Resorts

June 2015 - February 2019

Complex Assistant Front Office Manager

Novotel, Ibis & Adagio Fujairah - Preopening Team.

Novotel 182 Rooms & Suites

Ibis 180 Rooms

Adagio 72 Apartments

Accor Hotels & Resorts

December 2013 - June 2015

Complex Night Manager

Novotel, Ibis & Adagio Fujairah - Preopening Team.

Novotel 182 Rooms & Suites

Ibis 180 Rooms

Adagio 72 Apartments

Starwood Hotels &

Resorts

June 2012 - October 2013

Night Manager

Sheraton Khalidiya Hotel Abu Dhabi

284 Rooms & Suites

Starwood Hotels &

Resorts

December 2020 - June 2012

Front Office Supervisor

Sheraton Khalidiya Hotel Abu Dhabi

284 Rooms & Suites

Intercontinental Hotels

Group (IHG)

October 2009 - June 2010

Front Office Supervisor

Intercontinental Cairo City Stars

774 Rooms & Suites

Accor Hotels & Resorts

February 2009 - October 2009

Intercontinental Hotels Group (IHG)

February 2007 - December 2008



EDUCATION

Helwan University

2002 - 2006



TRAININGS



OTHER INFO

Reservations Sales Agent

Sofitel Cairo El Gezira

433 Rooms & Suites

Front Office Supervisor

Intercontinental Taba Heights Resort

503 Rooms & Suites

BSc. Hotels Management

Faculty Of Tourism & Hotels.

Training Certifications

-Finance for HOD

-TASK FORCE:

Novotel Bur Dubai Health Care City (Pre-Opening), (July - September 2019)

-Novotel Service Attitude, Novotel Life Genius, YOU Novotel Satisfaction Program

-Ibis 15 minutes guarantee - Brand Promise, Ibis Sales Spirit, Planet 21, ISO 9001 / 14001 /

Light way

-Adagio Concept & Brand Standards

-FOCUS - Audit Standards

-Certified First Aider

-WATCH - Fighting Against Child Sexual Exploitation

-APACHE - Accor Processes to Action Hazards & Emergencies

Skills

IT Skills:

OPERA PMS, Fidelio System,

WinHMS, Widh.Net

TARS, RESAWEB, Data Web,

HOTELLINK, ISO Quality Hub,

TrustYou,

MS OFFICE & Internet Applications

Other Skills:

Departmental Trainer - Pre-Opening

Experience, Night Audit, Forecasting

&

Budgeting - Revenue Management.

Languages

Arabic, English, French

Achievements

Training Certifications

-Finance for HOD

-TASK FORCE:

Novotel Bur Dubai Health Care City (Pre-Opening), (July - September 2019)

-Novotel Service Attitude, Novotel Life Genius, YOU Novotel Satisfaction Program

Interest

Football - Chess

-Ibis 15 minutes guarantee - Brand Promise, Ibis Sales Spirit, Planet 21, ISO 9001 / 14001 /

Light way

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Sexual Exploitation

-APACHE - Accor Processes to Action Hazards & Emergencies