



## EDUCATION

## WORK EXPERIENCES

## PERSONAL INFORMATION

*Passionate and results oriented hotelier with Luxury/5-Star, Lifestyle and Focused Service hotels experience in Rooms and F&B. Highly experienced in Pre-opening and building multicultural high performing teams.*

Name: **Mehdi Matbouei**  
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Personal Email: Mehdi.Matbouei@hotmail.com  
Nationality: Swedish

**June 2008 – June 2009**

- **Glion Institute of Higher Education, Glion, Switzerland**  
Hospitality Management, Post Graduate Diploma

**August 2002 – June 2004**

- **Linköpings University, Norrköping, Sweden**  
Civil Engineering, Logistics and Communications

**August 1999 – June 2002**

- **Kattegatts Gymnasiet, Halmstad, Sweden**  
Naturvetenskapliga Programmet, Upper Secondary School

**Apr 2019 – Dec 2020**

- **Cluster Director of Operations/Hotel Manager – Hilton & Meraas (Re-branded)**
  - Hilton – Canopy, Curio Collection, Hampton (Former Meraas Hospitality - Zabeel House, Al Seef Heritage, Zabeel House Mini)
  - General Manager Responsibilities reporting to Corporate COO

**Sep 2018 – Apr 2019**

- **Director of Rooms – Hilton, Dubai, UAE (Re-branded)**
  - Hilton Dubai, Al Habtoor City, 5 Star, 1004 Rooms
  - Pre – Opening
  - Executive Committee

**Sep 2017 – Aug 2018**

- **Director of Rooms – Marriott, Dubai, UAE (Starwood/Marriott Merger)**
  - The Westin Dubai, Al Habtoor City, 5 Star, 1004 Rooms
  - Pre – Opening
  - Executive Committee

**Feb 2016 – Aug 2017**

- **Director of Guest Services – Starwood, Dubai, UAE**
  - The Westin Dubai, Al Habtoor City, 5 Star, 1004 Rooms
  - Pre – Opening
  - Executive Committee

**May 2010 – Feb 2016**

- **Jumeirah Emirates Towers (5-Star Luxury, 400 Rooms), Dubai, UAE**
  - Front Office - Guest Services Manager (January 2015 – February 2016)
  - Front Office - Club Executive Manager (October 2013 – January 2015)
  - Front Desk Manager (September 2012 – October 2013)
  - Night Manager (June 2011 – September 2012)
  - Assistant Guest Services Manager, Guest Relations (May 2010 – June 2011)



June 2009 – January 2010

- **Guest Service Supervisor, Ritz Carlton, Barcelona, Spain**
  - Hotel Arts, 5 Star Luxury, 455 Rooms

### **LANGUAGES**

- English (Fluent)
- Swedish (Fluent)
- Farsi (Fluent)
- Danish (Moderate)
- Norwegian (Moderate)
- Spanish (Basic)

### **Training and Courses**

- Six Sigma Yellow Belt
- Budgeting for Better Operational Excellence (Emirates Academy of Hospitality Management)
- Front Office Operations, FOM (Emirates Academy of Hospitality Management)
- 7 Habits of Highly Effective People – Stephen R Covey
- Delegation
- Time Management
- Developing Talent
- Big Engagement Work Shop
- Train the Trainer
- Task Trainer
- TSA – Hotel Training Solutions to Maximise Revenues
- Praise Me
- Great Leaders
- 2<sup>nd</sup> Step to Leadership
- 1<sup>st</sup> Step to Leadership

### **Computer Skills**

- Opera, ONQ, Starguest, Oasys, Fidelio, Micros, Adaco, Mystique, Medallia, Microsoft Office (Outlook, Word, Excel, Powerpoint, Publisher).



**\*References available upon request**