



Khaled Allouzi

Work Experience

- ❖ **Millennium Al-Aqeeq Hotel Madinah, KSA (January 2020 – Present)**
Director Housekeeping Manager
- ❖ **Salsabil by Warwick Hotel Jeddah, KSA (November 2017 – March 2019)**
Hotel Operation Manager
Part of the opening team of the hotel
Director of Housekeeping
In charge of the front office
- ❖ **Babylon Warwick Hotel Baghdad, Iraq (June 2016 to February 2017)**
Executive Assistant Manager
- ❖ **Babylon Warwick Hotel Baghdad, Iraq (November 2014 to May 2016)**
Director of Housekeeping
- ❖ **Babylon Warwick Hotel Baghdad, Iraq (April 2014 to November 2014)**
Executive Housekeeper
Part of the opening team of the Babylon Warwick Hotel Baghdad
- ❖ **Grand Millennium Hotel Amman, Jordan (October 2012 to March 2014)**
Executive Housekeeper
Part of the opening team
- ❖ **InterContinental Jordan (March 2003 to September 2012)**
Executive Housekeeper
- ❖ **Crowne Plaza Amra, Amman, Jordan (October 2001 to March 2003)**
Executive Housekeeper
- ❖ **InterContinental Jordan (October 1999 to October 2001)**
Assistant Executive Housekeeper
- ❖ **InterContinental Jordan (October 1996 to October 1999)**
Housekeeping Senior Supervisor
- ❖ **InterContinental, Jordan (October 1991 to October 1996)**
Housekeeping Floor Supervisor
- ❖ **InterContinental, Jordan (April 1988 to September 1991)**
Housekeeping Room Attendant

Summary

To contribute to a challenging and professional environment in the field of Hotel management through a position in Housekeeping, requiring analytical and managerial skills

Team skills improvement is the key to develop your business productivity and leadership is the main factor of success, be a leader to ensure success for your team, business and yourself.

Personal Details

Date of birth: 01/05/1966

Nationality: Jordanian

Marital Status: Married.

Current Address: Madinah, KSA

References

All references are available upon request.

Contact

Email:

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Skills

Computer Skills: Fidelio System, Opera system, Microsoft office programs (Word, Excel, PowerPoint)

Languages: English (fluent in reading, writing and speaking)

Arabic (mother tongue)

Accomplishments

- ❖ Helping at the opening of the Mist Hotel & spa by Warwick Beirut, Lebanon - **July 2016**
- ❖ Helping at the opening of the Warwick Hotel Doha, Qatar - **December 2014**
- ❖ Helping in preparing for Arab Women Summit at InterContinental, Jordan **October 2002**
- ❖ Task Force team for the opening of Jacir Palace, InterContinental in Bethlehem for one month - 2001.
- ❖ Duties included establishing standards in HK Department & Training the staff on the Implementation

Professional Development & Qualifications:

- ❖ Select a STAR program, held at Millennium Al-Aqeeq. September 2020
- ❖ Service Leadership Training Program, Certified by Six Continents Hotels. October 2002
- ❖ Presentation Skills course, held at InterContinental – Jordan.
- ❖ Accounting for Non-Accountants (AFNA) Training course, held at InterContinental – Jordan. April 2001
- ❖ Craft Training Certificate (Certificate of Achievement), held at InterContinental – Jordan. January 2000
- ❖ Performance Management Training Course, held at InterContinental – Jordan. October 2000
- ❖ Team Building Training Course, held at InterContinental – Jordan. November 1999
- ❖ Managing Training & Development Course, held at InterContinental – Jordan. September 1999
- ❖ Cross Training Exposure H/K (2 weeks) at InterContinental Mayfair & Hyde Park / London. March 1999
- ❖ Cross Training Exposure H/K (1 month) at InterContinental – Chicago, U.S.A. February 1999
- ❖ Computer Workshop, held at InterContinental – Jordan. April 1993
- ❖ ALDP- Leadership Fundamental Certificate.
- ❖ ALDP- Solve everyday problems Certificate.
- ❖ Conflict management skills Certificate.
- ❖ Awareness training on best environmental practices for the hotel Industry by the USAID.