



CURRICULUM VITEA

Full Name : **BILDHAIYA DILIPSINGH**
Date of Birth : 29/06/1964
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Language Fluency : English, Hindi, Gujarati, Punjabi and Kswahili (Working)
Educational Qualification : Bachelor's of Commerce / Diploma- Sales & Marketing /
Diploma in Sanitation & Public Hygiene.

Professional Summary

Dedicated hotel general manager with 35 years of experience providing clients with the highest degree of hospitality and customer service by ensuring that facilities meet and exceed expectations. Strong leader possessing outstanding work ethic and integrity, always dedicated to meeting budget and meticulously documenting financials. Manages by leading and showing staff the rewards of pushing past their own expectations to provide the best work possible.

Skills

-Excellent manager who leads by example and through instilling confidence in staff, leading to higher productivity and better client satisfaction. -Skilled in the principles of administration and management in the service industry, including strategic planning, production methods, human resources, and the coordination of people and resources. -Excels in sales and marketing, including showing, promoting, and selling. -Critical thinker who uses logic and reason to identify and evaluate situations and their alternative solutions. -Strong communication skills that allow me to easily determine guest and employee concerns.

CURRENT ASSIGNMENT

Organization : **THE INFOCITY CLUB & RESORT**

AHMEDABAD INDIA

Designation : **GENERAL MANAGER**

Duration ; July 2013 to June 2021

INTERNATIONAL EXPOSURE

Organization : **KAMP IKARE BEACH RESORT**

LAGOS NIGERIA WEST AFRICA

Designation : **GENERAL MANAGER**

Duration : March 2011 to May 2013

Organization : **INDIANA BEACH HOTEL & APARTMENT**

MOMBASA, KENYA

(A beach side 78 rooms hotel)

Designation **GENERAL MANAGER**

Duration : Sept 2009–Feb 2011

Organization : **THE RANCH ON THE LAKE COUNTRY**

CLUB, KAMPALA, UGANDA (Now Lake Victoria Serena)

(A 118 rooms Lake Victoria side resort with 18 holes golf course)

Designation : **PRE OPENING DEPUTY GENERAL MANAGER**

Duration : Aug 2007 to Aug2009

Organization : **HOTEL HEETAL PLAZA**

KABUL AFGHANISTAN

(A UN Security approved hotel owned by former PM of Afghanistan)

Designation : **GENERAL MANAGER**

Duration : Oct 06 to July 2007

Organization : **HOTEL SEA CLIFF**

DAR – ES - SALAAM, TANZANIA (EAST AFRICA)

(A 107 rooms hotel with 5 F & B

Outlets & Shopping Arcade of 42 shops & Sea Cliff Casino)

Designation : **NIGHT OPERATIONS MANAGER**

Duration : Aug 2004 -August 2006

Job Profile : In charge of Night Operation of the

Hotel

DOMESTIC WORK EXPOSURE

Organization	: HOTEL QUALITY IN RIVERA - AHMEDABAD
Designation	: FRONT OFFICE MANAGER
Duration	: 2003 – 2004
Organization	: DAIRY DEN GROUP (Chain of Fast Food & Ice Cream Outlets thru out Gujarat)
Designation	: MANAGER FRANCHISE & OPERATIONS QSR (Quick Service Restaurants)
Duration	: 1995 – 2003
Job Profile	: In charge of Operational Activities of Chain of Fast Food And Ice cream outlets (Franchisee Management) Across India
Organization	: THE SPORTS CLUB OF GUJARAT LTD - AHMEDABAD (An oldest recreational club in Gujarat with 6000+ members)
Designation	: MANAGER - OPERATIONS
Duration	: 1988 – 1995
Job Profile	: In charge of Smooth Operation of Club activities and services provided to member's and their guests.
Organization	: HOTEL NATARAJ - AHMEDABAD
Designation	: FRONT OFFICE SUPERVISOR
Duration	: 1985 – 1988
Job Profile	: Smooth Operation of Front Office : Night Auditing
Organization	: HOTEL KARNAVATI ASHOK - AHMEDABAD (Indian Tourism Development corporation Group Hotel)
Designation	: FRONT OFFICE ASSISTANT
Duration	: 1983 – 1985
Job Profile	: Smooth Operation of Front Office / Night Auditing