Walid Farhani

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Address: Ain Mariem-Bizerte-Tunisia

OBJECTIVE :

To work in an environnement which encourages me to succeed and grow professionally. I am an IT Professional with an estimated 10 years of experience in the field of technology industry.

PERSONAL DETAILS :
Date of Birth: 10 May 1982
Marital Status: Married
Nationality: Tunisian
EDUCATION :

2009: The University of Science Bizerte-Tunisia: Diploma in Computer Technology.

ACHIEVEMENTS & AWARDS :

- Resolved critical technical issues pertaining to system performance, viruses, spyware and spam related issues, minimizing computer crashes
- Improved network &internet connectivity related issues, application conflicts & system bugs
- Developed departmental help manuals to assist resort staff with IT issues.
- Designed IT training programs in coordination with the IT Manager for new employees.
- Developed and design a potential apple application to advertise resort wide services for guests during airport transfers as well as any potential interest into the property.
- Developed and maintained interoperable network and telecommunication systems and ensured network and data security.
- Developed and implemented with the IT Manager new IT standards in existing projects – Implemented various quality control measures to ensure highest quality standards were maintained.

EXPERIENCE :

2020-2021 : Siège Aziza Market – Tunisia :System Support

Responsibilities:

- Solve technical and application problems

- Install and configure new workstation

- Ensuring the overall management of infrastructures and their security (networks,systems ,servers and applications)

2011-2020 :Six Senses Zighy Resort-Oman
Assistant IT manager.

Responsibilities:

- I was handling the integration of Exterity in our resort in deployment part, design and installation with help of Exterity team.

- Management and administration of all networks, hardware and operating systems of the resort both for guests and employees.

- Administration of the company WAN Supervised system troubleshooting, backups, database, and system recovery.

- Provided expert IT support to all in-house guests and handled every technical query according to Six Senses hospitality standards.

Developed IT help desk issues efficiently helped with timely recovery of valuable data in cases of software disaster.

2010-2011: Bizerte Resort –Tunisia: IT Technician
Responsibilities:
- Technical support of all problems encountered by hotel guests in their laptops or PCs.
- Troubleshoots problems with computer systems, including hardware troubleshooting and software,
- e-mail, network, and peripheral equipment problems, and make repairs/correction where required.
- Installing and configuring new hardware and software.

2009-2010: Développeur Java / J2EE: TAGGIST, Kairouan

Responsibilities:
- Design and development of a web application: implementation of information system management interfaces using technologies (Java, GWT, Ext GWT, GWT-RPC, HTML, CSS.

TRAINING PROGRAMS & CERTIFICATES :
CCNA switching and routing-May 2018.
Security network in Ministry of Industry and Power as a project for the completion of my studies.

TECHNICAL PROFICIENCIES :
Programmes:

Windows 7-8-10 professional,2003-2008-2012-2016 server et professional, Windows XP(Pro & Home),MS Exchane,SQL,Oracle.

Hardware :
Server Dell & Intel & platform desktop, HPE Proliant,DL380 Gen10 servers, Cisco Switches, HP Laser Jets,Xerox,VOIP Phone System Administration (Avaya), Micros Workstation, Aruba AP & Controller.

Software :
MS Office 365,Microsoft Teams, Symantec: PC Anywhere, Antivirus, myphp,McAfee Virus Scan, Adobe, Micros Fidelio (Oracle), Sun System, Micros - Symphony, Material Control,Opera, Spa-Booker,
Oasys (payroll), IPTV(Exterity), Aruba wireless controller, skype for Business,Active Directory, share point,HotSoS,LokkBox(Online Backup), Avaya- System Administration,EFPM
Network :TCP/IP,Wireless 802.11 a/b/g,DNS,DHCP,Routing & Switching.

REFERENCE :

- ✓ Pramod Nair :Six Senses Zighy bay – Reservations & Revenue Manager

Email: Pramod.nair@sixsenses.com   Mobile:0096897190096

- ✓ Chakib Dhahri: IT Manager

Email: chkoba9@hotmail.com   Mobile: 0033632869433

INTERESTS :
Football/Travel/Participating in Social activities