

AKHIL SIDHARTHAN

Phone: +971 563131518

E-mail: akhilsidh@hotmail.com**Objective**

An adaptable and responsible Senior IT Administrator seeking an management or midcareer position with IT Department which will utilize the technical, organizational and communication skills developed through my involvement with Crowne Plaza Jumeirah Hotel.

Education Qualification

Course	Institution	Board/University	Year
Master of Computer Applications (MCA)	Dr. GR Damodaran College of Arts And Science, Coimbatore.	Bharathiar University Chennai	2014
BSc Computer Science	Mother Arts and Science College, Peruvaloor, Kerala.	Calicut University	2011
HSC	Depaul English Medium Higher Secondary School Choondal, Kerala.	Kerala Higher Secondary Board	2008

Experience

Crowne Plaza Jumeirah(Rebranded from Ramada Wyndham) Sr.IT Administrator (Dec 2019-Present) Ishraq Group

Holiday inn Express Dubai hotels (IT Administrator) April 2017 – Nov 2019 (Ishraq Group)

Ramada Jumeirah hotel (IT Coordinator) Sep 2016-April 2017(Ishraq Group)

Gulf Glass industries (Technical support engineer) Jun2015 - Jan2016

Professional Education

MCITP- Microsoft Certified 2008

Operating system /Server

XP/VISTA/Windows 7 /windows 8/ Windows 10 & 2003,2008NTServer

Professional Skill Set

- Implementation of Opera IHG shell version 5.6.13.2
- Implementation of Antlabs from surfsonix HSIA
- Implementation of Infrasy from Micros 9700
- Implementation of IPTV of 275 TV's Triple Play.
- Admin/Guest Network Re structuring.
- Implementation of Backup Solution Nakivo and Qnap from veritas backup solution
- Upgrade of FMC to Latest version.
- Installing and configuring server and clients pc (Opera,FMC,SUN SYSTEM,OASYS,SURFSONIX)
- Establish and perform preventive maintenance tasks following the company procedures and protocols.
- Work with vendors / partners to deploy new technologies and resolve complex issues.
- Provide after hours on-call support for critical systems issues.
- Maintain confidentiality with regards to the information being processed, stored or accessed on the network..
- Maintain the cleanliness of server rooms in terms of cabling structure.
- Creating purchase requisition for IT hardware/Software
- Making of Cat 6 network cables when necessary
- Ensuing all logs for equipment and users are maintained
- Antivirus installation and maintaining to all desktop and laptop
- Responsible for managing backups and tape rotation.
- Strong Knowledge in Ving card door accesing application,RFID and Magnetic Strip cards.
- Programming doors,Openlock,Events upload,Application Installation.Card creation in rfid and magnetic cards,system parametrs open lock emergency open lock,fail safe cards,elseafe ,minibar locks.
- Card blocking, Changing readers and lockset if required.
- If reader is down quick support for the opening door through breaking locks.

Applications

- **Micros Opera PMS 5**
- **Infrasy**
- **Micros 9700**
- **Triple Play IPTV & Signage Solution**
- **SUN System – Accounting**
- **FMC:- Basic administration**
- **Oasys – HR Payroll**
- **Surfsonix HSIA System**
- **Avaya PABX**
- **Call Manger**
- **FCS Call accounting system**
- **Hotlync Call Accounting System**
- **PDC :- Basic Domain Administration**
- **Veritas Backup Exec**
- **Vingcard: -Keycard &Lock Management. (RFID & MAGNETIC STRIP)**
- **Samsotech Vicas –Passport Scanning**
- **Nova backup exec**
- **Network and usb Printer Configuration and support.**

- **Paper Cut Application.**
- **Cisco Call manager**
- **Integra 32**
- **HID Independent door lock system.**

Software Support

- Opera Version 5 (Hospitality Software):- Installation, Configuration, Troubleshooting, Getting online support from software vendor.
- Sun System (Hospitality accounting system. Installation configuration trouble shooting.
- Vision vingcard installation client and server and trouble shooting.
- Fidelio Micros (Restaurant enterprise solution):- Installation, Configuration, Workstation installation & configuration, touch screen designing, Update items & prices, Printer, Cash drawer configuration, Troubleshooting, Getting online support from software vendor.
- Fidelio Material Control: - Basic administration, database editing, update with materials.
- Veritas Backup Manager, Endpoint , PC Anywhere, Symantec Anti-Virus
- Samsotech Passport Scanning System.

Pabx Support

- Avaya IP phone basic administration.
- Cisco Call Manager Basic administration
- Avaya Site Administration ..
- Getting online support from vendor.

Personal Overview

Date of Birth : 19th December, 1990
Gender : Male
Nationality : India
Marital Status : Married
Mother Tongue : Malayalam
Languages Known : English, Malayalam, Hindi.
Subjects of Interests : Computers and IT
Hobbies : Music, Internet Browsing, Travelling.
Driving License : **Yes**
Visa Status : Employment visa
Passport Details : Passport No. J 5814365
 Date of Issue : 11/07/2011
 Date of Expiry : 11/07/2021

Reference

Mr. Shanu Ammunni (IT Director): Ishraq Dubai Hotels

Mr. Swaroop Krishna (IT Manager): Ramada Jumeirah Hotel

Mr. Kamal Nawaz (IT Manager) :Holiday Inn Express Hotels.

Mr. Zaid Ahmed (IT Incharge) : Gulf Glass Industries

Declaration

I hereby than all the details furnished above are the true to the best of my knowledge and belief.

Akhil Sidharthan.