



MOIN UDDIN

System Analyst

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PROFILE

Experienced IT Engineer with over 8+ years of experience in F&B industry looking to leverage extensive background in IT administrator and Software Support to grow in the new role of IT Engineer at your company.

SKILLS

- Project management
- Strong decision maker
- Complex problem solver
- Creative design for Network
- Innovative
- Service-focused


TECHNICAL SKILLS

POS:

- NCR POS machine 72XRT
- NCR 7197 receipt printer
- NCR kiosk configuration
- NCR MSR, cash drawer.
- HP POS Machine RP7800
- EPSON TM- M30II printer Configuration.

Experience Feb. 2013 – Present (8 Years to Continues)

System Engineer:

Al Tazaj Fakieh Bar B Q Chicken 
Br. Of Fantastic Fresh Food Tr. & Inv. LLC | Dubai
www.tazauae.com

- Support more than 70 end-users with computer and POS machine, network systems, and Peripheral devices.
- Maintaining 10 branches, 1 Call center and Head office Network/System issues over remote support and on-site visit.
- Ensure servers, PCs and peripherals meet the service level requirements in terms of expected availability, capacity, continuity, security, performance, and reliability.
- Provide functional and technical support, troubleshooting diagnosing hardware and software problems including desktop, laptop, WAN, LAN, remote systems.
- Maintain onsite and remote desktop/laptop throughout organization Procured, received documented and tracked inventory of all systems where appropriate.
- Traveled on branches, to handle hardware and software problems.
- Administration of 2008/2012/2016 servers -Securing, performance tuning and regular backup
- Installed and configure time attendance device, CCTV NVR/DVR all over the branches.
- Maintenance of in-house application for POS application and other ERP, delivery management system, Tokens system etc.
- Management of firewalls, Switches and Routers.

Experience Oct. 2009 – Jan. 2013 (3 Years 3 Months)

System Support Engineer:

Al Madani Computer LLC. Sharjah.

- Troubleshooting & resolving network problems.
- Configuration & Troubleshooting wireless router. & access points.
- Smart knowledge of IP sub netting,
- Managing access control on router using access-list.
- Creating Domain, Terminal & DHCP Server
- Implementing Group Policy – Limited access to network limited control of PC.

- ICE IRP 260 printer Configuration.

Routers:

- Cisco Firewall 800, 2900 and 5900 Series Configuration.
- Unifi router, access point Dream machine configuration.
- Linksys, TP-link, D-link, ASUS device configuration.

Network:

- LAN and Wi-Fi network Management.
- PPOE, DHCP, Static IP Configuration.
- ISP (Etisalat and Du) Internet connection Configurations.
- DynDNS configuration.

Windows:

- Windows server Active Directly administration And Troubleshooting
- OS Server 2008/2012/2016
- Windows 7 & 10 Installation
- Hyper-v management
- Backup automation
- User level support L1 & L2.
- MS Office administration.
- Outlook 365 configuration.

Others:

- CCTV HIKVISION, IPCAM DVR/NVR Configuration
- ZKT and Matrix biometric Device installation.
- WordPress website editing
- Social Media and Google Ad words marketing.

- Sharing of internet connection, controlling access to internet centrally using proxy server and ICS (Internet Connection Sharing)
- Knowledge of different Internet access technologies like Lease Line, DSL, ADSL, Modem etc.
- Connecting wired network to wireless network using access points.
- Crimping & Punching Cables.
- Installing & Troubleshoot OS.
- Installing AD (Active Directory) creating OU, Users & groups,
- Planning for IP address & assign IP address for network devices.
- Crimping & Punching the cables as well as LAN socket.

Project Implementations:

Aloha POS 2015: Successfully installed Aloha in 4 branches.

Sapaad POS 2016: Successfully installed Sapaad in 5 branches for home delivery, Dine-in, Take away.

Oracle POS 2018: worked with Oracle in-house team to upgrade RMS for Vat Tax, Inventory, Costing and Recipe management.

BIMPOS 2019: Successfully installed BIMPOS in one branch.

Sapaad POS 2021: Upgrade hardware and OS from windows to iPad with Epson Tm-m30 printer and Mall adaptor software for daily and monthly sale directly connected to the mall data server.

Educational Qualification

1. Bachelor of Science 2000-2003
2. Diploma in Computer Application 2001-2002

Personal Details

Date of Birth	: 8 July 1980
Nationality	: Indian
Marital status	: Married
Permanent address	: Dist.-Neemuch (M.P.), India
Languages known	: English, Hindi
UAE driving license no.	: 3636693 Automatic Gear
Passport no	: P8155300
Visa Status	: Network Support Engineer