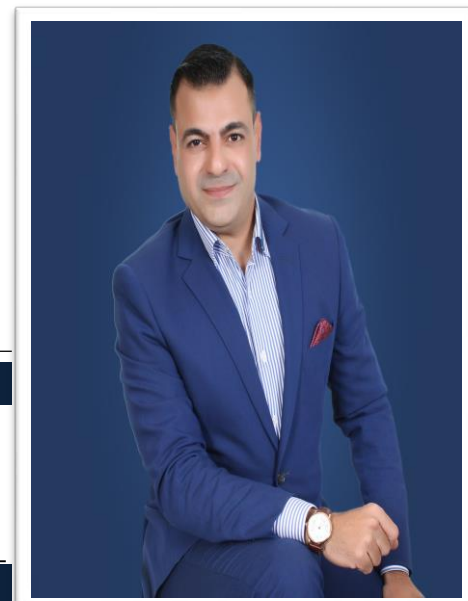


Karam Mohamed El Sharkawy

Contact Information:

Home Address: 21 Ibn Qutiba Street
Abbas El Akkad,
Cairo, Egypt

Mobile: (+2) 01100017227
E. Mail: Karam.sharkawy@gmail.com
LinkedIn: [sa.linkedin.com/pub/Karam-el-Sharkawy/37/b57/4ab/](https://www.linkedin.com/pub/Karam-el-Sharkawy/37/b57/4ab/)



Seeking a long-term career opportunity with a multinational company as General Manager "Multi-Property", in the hospitality service field whereby my experience, communication skills and interpersonal skills could be strengthened and further developed.

Personal Information:

Nationality: Egyptian
Place of Birth: Cairo
Birth Date: 20 December 1975
Gender: Male
Military Service: Exempted
Marital Status: Married plus Two children

Education:

May 1997– May1999: Faculty of Hotels Management & Tourism “German” Guidance P.A: “Free Studies Program”



May 1993-May 1996: Goethe-Institute Cairo - German Speaking Course – Die Gründ Stüffe.



October 1993- May 1997: Faculty of law Ain Shams University “Licentiate of Law 1997”



Additional Courses:

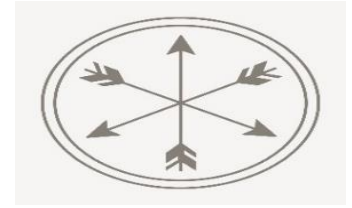
- **Professional Fabric Wash: (F.C.A) Fabric Care Academy “Diversey” U.K**
Royal Albatros Moderna - December 2011
- **(A.L.D.P) Accelerated Leadership Development Program June 2011**
InterContinental – The Palace Port Ghalib Resort
- **(TQM) Total Quality Management June2010**
InterContinental – The Palace Port Ghalib Resort
- **(MTD) Managing Training and Development for the business April2009”**
InterContinental – The Palace Port Ghalib Resort
- **(CBI) Competency Based Interviewing May 2008”**
InterContinental – The Palace Port Ghalib Resort
- **I Arrive Work Shop “IC Lebanon January2006”**
InterContinental Phoenicia Beirut - Lebanon
- **Revenue Academy “IC Hurghada July2006”**
InterContinental - Hurghada
- **Concierge Academy “IC Semiramis Cairo November2006”**
InterContinental Semiramis - CAIRO
Project film link:
<http://www.intercontinentalvideo.com>
- **Time Management “HI Sharm April2005”**
InterContinental Hotels Group
- **Communication Skills “HI Sharm May2005”**
InterContinental Hotels Group
- **Mentoring Skills “HI Sharm June2005”**
InterContinental Hotels Group
- **Integrated Business Plan – IBP “HI Sharm July2005”**
InterContinental Hotels Group
- **(FLS) Fire Life & Safety “HI Sharm October2005”**
InterContinental Hotels Group
- **Certificate of completion Reservations Sales Training**
Ritz Carlton Resort Sharm El Sheikh
- **Certificate of completion Reservation Sales Training**
Four Seasons Resort Sharm El Sheikh
- **Certificate of Achievement F.O Designated Trainer**
Four Seasons Resort Sharm El Sheikh
- **Certificate of Achievement First Aid [Red Cross & Red Crescent]**
Four Seasons Resort Sharm El Sheikh
- **Four Seasons International Training Program (F.S.I.T.P)**
Four Seasons
- **Training of the Hilton standard for Front Office Department**
- **Hilton International (W.T.C Hilton – Cairo)**
- **Reservation & Sales Technique**
- **Hilton International (W.T.C Hilton – Cairo)**



PROFESSIONAL EXPERIENCE:

**Habitas AlU1,
Kingdom Saudi Arabia
5*Stars Deluxe* Luxury Desert Resort Suites**

**Pre- Opening
General Manager
In charge for - "Two Propriety's"- Al Ula & Neom
January 2020 - Till July, 2021**



**Al Rawdah Royal Inn Hotel - Al Madinah
Munawara, Kingdom Saudi Arabia
5*Stars Hotel 400 Rooms
General Manager
May2018-Till Jan. 2020**



**M Hotel Makkah by
Millennium – Makkah
AlMukarramah,
Kingdom Saudi Arabia**

**5*StarsHotel785Room
s Director of Operations
May 2017 – May 2018**

**Direct reporting to corporate office MEA in Dubai
*In-Charge for the Hotel**



**Nokhba Royal Inn Hotel - Al Madinah Munawara,
Kingdom Saudi Arabia
5*StarsHotel400Rooms
Hotel Operations Manager
March2014–Till May2017
“Pre-Opening Team”**



**Golden Tulip Buraidah Hotel
Al Quassim– Kingdom Saudi Arabia
5 * Stars Hotel 140 Rooms
Rooms Division Manager
March 2013 – March 2014**



Safir–Salalah Mall Residences
Salalah -Sultanate of Oman
4*StarsHotel168Rooms
Rooms Division Manager
May2012-TillMarch2013



“Pre-Opening Team”

Royal Albatros Moderna
Sharm El Sheikh, Egypt
5 * Stars Hotel 680 Rooms- All Inclusive Resort
Rooms Division Manager
November 2011- Till May 2012



InterContinental the Palace Port Ghalib Resort
Marsa Allam, Red Sea, Egypt
5 * Stars –Deluxe- Resort 280 Rooms
Front Office Manager
September 2007- September 2011



***Pre-Opening Team”**

InterContinental Resort & Casino Hurghada
Hurghada, Red Sea, Egypt
5*StarsResort252Rooms



Assistant Front Office Manager
May2006-TillAugust2007

Sultan Gardens - Holiday Inn Resort
Sharks Bay - Sharm El Sheikh - South Sinai, Egypt
5 * Stars Resort 520 Rooms
Assistant Front Office Manager *-In Charge
March 2005- Till April 2006



The Ritz-Carlton Resort

Om El Seed - Sharm El Sheikh - South Sinai, Egypt

5 * Stars –Deluxe- Resort 420 Rooms

Reservation & Sales

“Management Trainee”

September 2003- Till February 2005



THE RITZ-CARLTON®

Four Seasons Resort

White Nights Bay - Sharm El Sheikh - South Sinai, Egypt

5 * Stars –Deluxe- Resort 200 Rooms

Front Office Shift Leader

February 2002 -August 2003

***Pre-Opening Team**



FOUR SEASONS RESORT
Sharm El Sheikh, Egypt

Hilton Residence

World Trade Center, Cairo, Egypt

5*Stars Hotel–104Apartments

Front Office Shift Leader

July 2000 -February 2002

***-Acting Night Manager**



Hilton

Movenpick Resort & Casino

Red Sea, El Quseir, Egypt

5 * Stars Resort 250 Rooms

Room Clerk

August 1998 -July 2000



MÖVENPICK
Hotels & Resorts

PERSONAL SKILLS:

- Excellent Communication skills.
- Performance Management.
- Crisis Management.
- Business Planning.
- Business Strategy.
- Team Building.
- Team Leadership.
- Leadership Development.
- Monitoring Skills.
- Problem Solving.
- Ability to Analyze and anticipate.
- Diplomacy and self-control.
- Calm, communicative and outgoing Personality

COMPUTER SKILLS:

- Opera Version 5.0
- Opera Version 1 Version 2 at, Four Seasons & InterContinental Hurghada
- Fidelio Suite 8
- Fidelio 6.20 (28)
- F.L.S. Fire Life & Safety software- Intercontinental Hotel Groups
- I.B.P - Integrated Business Plan- Intercontinental Hotel Groups
- Holidex plus Global Reservation System- Intercontinental Hotel Groups
- Microsoft Word, Excel, Outlook, Power Point and Internet
- G.S.T.S: Guest Satisfaction Tracking System,
- Procure.Net purchasing Expenses' & cost control system
- MC – Material Control

Languages:

- | | |
|-----------|---------------|
| ■ Arabic | Mother Tongue |
| ■ English | Fluent |
| ■ German | Good |