



Youssef Reda

Operations Manager

youssef_eda@yahoo.com

+971567245990

18 Street, Alain , United Arab Emirates

Egyptian

15.06.1980

Married

<https://www.linkedin.com/in/youssef-reda-65a56541/>

PERSONAL SKILLS



LANGUAGES



MOST PROUD OF

- Physical Organization**
Creative Thinking, Effectiveness, Productivity
- Planning**
Analyzing Issues, Decision Making, Project Management, Strategic Planning
- Team Work**
Collaboration, Delegation, Goal Setting, Group Leadership
- Responsibility**
Taking the initiative and problem solving

AREAS OF EXPERTISE

- Customer Relation Specialist
- Sales Background
- Quality Assurance and control
- Budgeting and Forecasting
- Superb time management and Leadership skills
- Handling Complaints and Problem Solving
- Revenue Managing

HOBBIES

- Sport Exercise
- Reading
- Cycling
- Travelling

SUMMARY

Versatile and innovative management professional skilled at seeing the “big picture” while still also focusing on the details. Expertise in Customer Services and streamlining processes and systems. Highly effective management professional emphasizing innovation and creativity in solving complex problems. Energetic and results-focused with success in developing and leading diverse teams to achieve outstanding results. Results-focused management professional offering 19 years of progressive leadership experience. Transforms high potential staff into outstanding leaders who demonstrate the creativity that is critical to Financial and operational success.

WORK EXPERIENCE

Operations Manager

Pre-Opening Jebel Hafit Desert Park by DCT

Abu Dhabi

Director of Front Office

Pre-Opening Golden Tulip Media Hotel

Dubai

Front Office Manager

Park Inn by Radisson Al Rigga

Dubai

Front Office Manager

Pre-Opening Park Inn by Radisson Oman

Oman

Front Office Manager

Radisson Blu Resort Sharm El Sheikh

Sharm El Sheikh

Assistant Front Office Manager

Park Inn by Radisson Sharm El Sheikh

Sharm El Sheikh

Front Desk Manager

Marriott Resort Sharm El Sheikh

Sharm El Sheikh

Front Office Supervisor

Marriott Resort Sharm El Sheikh

Sharm El Sheikh

Front Office Agent

Rotana Beach Resort

Sharm El Sheikh

EDUCATION

English Arts and Language History

Faculty of Arts

Cairo

COURSES

Advanced Excel and Data Analysis

Online

Yes I Can Training

Rezidor Business School

Basic Revenue Management Principles.

Rezidor Business School

4DS Training

Rezidor Business School

Performance Management and Competency Based Interviewing Skills Training (PM & CBIST).

Rezidor Business School

Manage, Lead, succeed (MLS Programmed)

Rezidor Business School

Service Excellence

Online

REFERENCES

Upon Request

Sep 2020 - Present -

Jan 2018 - Sep 2020

Nov 2015 - Dec 2017

Jan 2014 - Oct 2015

Dec 2010 - Dec 2013

Nov 2009 - Dec 2010

May 2007 - Oct 2009

Jan 2005 - May 2007

Feb 2002 - Dec 2004

Sep 1997 - Jun 2001

Feb 2020

May 2014

Jun 2017

Jun 2015

Jun 2014

Jun 2014

Nov 2009