



Name:	Omar Mahmoud Ahmad Areiqat
Date of Birth	April 9, 1991
Nationality	Jordanian
Gender	Male
Address	Amman Al-Rabiyeh – Okasheh Bin Mihsan St.
Telephone	00962 798 260838
E-mail	Omarerigat@gmail.com
E-mail	Omar.Areiqat@outlook.com
LinkedIn	Omar Areiqat
Skype Name	Omar.Areiqat

Educational Qualifications:

Bachelor of BIS (Business information systems),
University of Jordan, *August /2014.*

General secondary education certificate (Tawjihi), Jordan *July /2009.*
Major : MIS (Management information systems).
Average : 87.8%

Objective:

I'm seeking a challenging position in a reputable company where my academic background and interpersonal skills are well developed and utilized as well as my passion for learning and achieving my personal growth.

Work Experience:

- **Assistant IT Manager at The Luxury Collection Hotel - Al Manara, Saraya Aqaba. Pre-Opening & Opening** *March /2018 – Present.*
- **Assistant IT Manager at Fairmont Amman Hotel. Pre-Opening & Opening** *Jan /2017 – March/2018.*
- **IT Supervisor at Kempinski Hotel Red Sea , Aqaba.** *Oct /2015 – Dec /2016.*
- **IT Officer at RadissonBlu TalaBay Resort , Aqaba.** *Sep /2014 – Oct /2015.*

Duties and Responsibilities :

Served as a leader for projects and daily operations; capitalized on opportunities to use technology to maximize business results. Assisted in execution effective, cost-cutting solutions in all IT areas including, network development, data mining/management, disaster recovery technologies and new technology integration. Assisted in the implementation of new IT projects across all facets of network enterprise.

- Ensured competitive costs for systems and services through adept negotiation and by developing beneficial business relationships with vendors.
- Liaised with management teams for updates on current and future projects.
- Developed and implemented short- and long-term projects that enhanced overall operations.
- Implement technology-related processes, systems and telecommunications.
- Assisting IT manager in organizing, planning and implementing strategies.
- Installation of software/hardware upgrades in compliance with PCI & Information security policies & legal requirements.
- Support the Maintenance of I.T. infrastructure including admins, guests and telecommunications.
- Ensure daily operation of all installed systems, And giving the system users the agreed system availability and quality of operation.
- Responsible for daily backup and restores.
- Supervise all daily and weekly IT procedures in the hotel.
- Monitor technology and telecom mailbox and ensure call resolutions within the service levels.
- Maintain up-to-date detailed knowledge and records of all system changes, updates, enhancements.
- Inform and notify for any IT equipment needs supplies.
- providing employees clear guidelines and targeted goals.
- Train staff to deliver outstanding customer service.
- Ensure compliance with established procedures, systems security, contingency plans, internal controls and standards.
- Perform routine daily functions regarding integrity of computer systems.
- Maintain a system error-log, diagnose reported problems and relay problems to the appropriate support organisation.
- Played a pivotal role in major projects, including the upgrade from Windows Server 2003 to 2008 & 2012R2 as well as the design of Active Directory, And upgrade POS System to be comply with the PCI polices.
- Technical troubleshooting and Maintaining .
- Server's Administrator (Windows Server 2008R2 , Windows Server 2012R2, User's Domain Controler ,Active Directory,Group Policy ,DHCP,DNS, Wsus).

- Networking (LOCATEL IPTV,OTRUM IPTV, Nortel PABX (VOIP), Avaya Aura PABX (VOIP), HP Procurve Switches and AP's,Cisco Switches and AP's,Ruckus AP's, LAN, WAN, VLAN's, Nomadix Gateway, Guest-Tek Web Management Interface, Freedom Web Management Interface (Intertouch), WatchGuard Firewall,TMG FireWall).
- System's Administrator (Opera, Symphony V2 (POS), EMC and RMC Micros Fidelio 9700, MC(Material Control),Birchstreet (Purchasing System),Oasys (HR & Payroll), Bayan (HR & Payroll),Vingcard Door Locks, Messerschmitt Door Locks ,Tiger Icharge (Call Account System) , Sky telephone (Call Account System) , Nevotek (Call Account System), Sun System , Sky QEMS, Gmail Corporate Exchange, Microsoft Emails Exchange), ,Book4time SPA system.
- System's backup (Veritas backup Exec. 2016, HP Data protector, SQL Server, Oracle SMT).

Training Courses:

Web design and E-marketing at Wablab company.

Yes I can service.

Train the Trainers.

Communication and emotional intelligence skills.

Time Management skills.

Our Leadership Promise.

Fire Fighting (Civil Defense).

Training For On-Propriety Programs (TOPPs)

Skills :-

Language skills:

Arabic : Native language.

English : Excellent.

Personal Skills:

- I have the ability to work good individually and in a group.
- I have the ability to learn new skills in short time.
- Flexible and have ability to work under pressure.
- I have:
 - 1- Good Interpersonal skills.
 - 2- Good Communications skills.
 - 3- Time Management skills.
 - 4- Project Management skills.
 - 5- Strategic Planning skills.

Computer skills:

- Excelnet in using applications and programs.
- Professional in dealing with internet, search engines and browsing through the web.
- Good knowledge about ERP (Enterprise resource planning) systems.
- Good Knowledge about (HTML, CSS, XHTML, JavaScript, PHP, C++).
- High awareness about Information security and Data sharing.