SOHRAB ALAM



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55/A Balu talab kamarhati Kolkata - 700058



OBJECTIVE

I am a highly driven experienced candidate, seeking a full-time job position in store manager where I can lend my knowledge of Experience and hard work to help your organization improve profitability.



SKILLS

Basic knowledge of computer and tally ERP 9 and excel, vlook, hlook up.



INTERESTS

Surfing net, watching movie and playing cricket



LANGUAGE

English, Urdu, Arabic, Bengal, hindi.



ACHIEVEMENTS & AWARDS

I have start my career as CSR with my good performance I got promoted to assistant store manager. After being promoted I have handed over two underperformed store with passion and hard work, the two low budget store doing good business and beating yearly targets and I got acknowledged for this.



ACTIVITIES

Monitor all stuff doing their alien job properly and making sure customer were happy with the service and taking customer good and bad reviews and try to rectify them.



EXPERIENCE

14.6.2016 -31.7.2021

Domino's Pizza

Assistant Manager As Assistant Manager I have to do a lot of work such as inventory management, stuff handling, assign duty, training new stuff, food ordering, checking Expiration on daily basis etc.. Most challenging is role is to unite the team and communicate with them encourage them so that the restaurant ready for day to day business.

01.04.2012 -30.09.2015

NTC Industries limited

Officer incharge



EDUCATION

Calcutta University 2012 B. A ARTS В



PROJECTS

Assistant Manager

As Assistant Manager whatever job alien to me I take it as challenge in a positive manar and try to complete my work in given time. When I get appointed as a in charge in store, I do one thing make customer service better, make them happy and make loyal customer that's why my store do well business and achieved his monthly and yearly targets so I can get some extra wages for me and my stuff.