



ABOUT ME

Experienced hotelier with demonstrated history of working in the hospitality industry. Talented food & beverages associate with more than 2 years of food service experience. proven ability to manage team, maintain costs, and provide maximum service coverage. capable of building relationships with community and staff.

INTERNSHIPS

Housekeeping/Front Office/Food and Beverage/Food Production

VIVANTA BY TAJ
Bangalore, India
MAY 2015 - OCT 2015

SKILLS

- TIME MANAGEMENT SKILLS
- RELATIONSHIP DEVELOPMENT
- BILINGUAL IN ENGLISH, MALAYALAM
- POSITIVE LEARNING PROCESS
- CLIENT-FOCUSED
- FOOD AND BEVERAGE
- COFFEE MAKING

LANGUAGES

- ENGLISH
- MALAYALAM
- HINDI
- TAMIL

WEBSITES & SOCIAL LINKS

- LinkedIn: <https://bit.ly/3f9b099>
- Facebook: <https://bit.ly/37iu07B>
- Twitter: <https://bit.ly/3h9A2XE>

PERSONAL DETAILS

- Date of birth
27-Mar-1993
- Nationality
Indian
- Visa status
Resident VISA
- Marital status
Single

HOBBIES

READING, LISTENING TO MUSIC, TRAVELLING, SPORTS..

ADARSH S
CLUSTER F&B ASSOCIATE

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- ✉️ adarshs87@gmail.com

WORK EXPERIENCE

IBIS STYLES & GRAND MERCURE DUBAI AIRPORT HOTEL
Dubai, UAE
Dec 2019 - Present

- CLUSTER FOOD AND BEVERAGE ASSOCIATE
 - Setting up restaurants, banquet and IRD as per the management plan.
 - Ensure the Outlet is set-up for service and supervise for a smooth operation
 - Direct and supervise the service team to ensure that all duties are performed as per standards.
 - Monitored all food storage and preparation equipment to ensure they were kept in good working condition to maximize cost-efficiency and optimize safe operations.
 - Closely monitored shipments, and supervised team members food preparation and handling procedures.
 - Daily balanced restaurant cash registers, reconciled transactions, and made bank deposits.
 - Responsible to control portion sizes of menu items to meet budgetary goals.

MALABAR INN
Kerala, India
May 2018 - Nov 2019

- FOOD AND BEVERAGE ASSOCIATE
 - To ensure safe and sanitary food-handling practices, made sure all food preparation areas were cleaned and inspected.
 - Optimized quality assurance procedure by efficiently completing regular line checks.
 - Provided efficient and courteous attention to guests by coordinating their stay from sign-in to check-out which promoted loyalty to hotel.
 - Supervised food preparation and food handling to ensure safety procedures were followed.
 - Daily balanced restaurant cash registers, reconciled transactions, and made bank deposits.
 - Established strong relationships with vendors to ensure inventory supplies were consistently sufficient.
 - Experienced how to operate a manual brewer and how to change brew time and bed depth to get the desired coffee profile.

MEITRA HOSPITAL
Kerala, India
Feb 2017 - Apr 2018

- FRONT OFFICE OFFICER
 - Responded to telephone inquiries and transferred calls to correct staff members authorized to solve their issues.
 - Greeted customers at entrance and provided professional and friendly assistance.
 - Screened visitors, updated logs, and issued temporary passes as per protocol to ensure safety of facility.
 - Provided accurate costs and fees to patrons, confirmed name of account and processed payments.
 - Sent department heads copies of corporate correspondence, memos and updates to keep all staff up-to-date on operations and developments.
 - Performed customer payment duties including providing receipts and change.
 - Used Arcus to record customer information and updated room vacancies as patients checked out.
 - Kept book keeping accurate and up-to-date, printed reports and provided with information about occupancy and revenues every end of the day.
 - Reported guest room issues including guest amenities and requirements to housekeeping and maintenance departments for immediate attention and/or repair.
 - Enhance positive first impressions to every visitor by keeping reception area clean and organized.

EDUCATION

IHM - KOZHIKODE
Kerala, India 2017

Bachelor
BSc Hospitality and Hotel Administration

RAHMANIYA HIGHER SECONDARY SCHOOL
Kerala, India 2011

Higher Secondary School
Computer Science

THIRUVANGOOOR HIGHER SECONDARY SCHOOL
Kerala, India 2009

Senior School Leaving Certificate