

Mohammed Asif Baghbaan IT Manager

in https://www.linkedin.com/in/mohammed-asif-baghbaan-40930536

Location: SXV, TN,INDIA Email: baghbaan.asif@hotmail.com Cell:+919488121598

Profile

IT hospitality professional, with more than a decade experience in the industry, specializing in IT strategy and system implementation, including a hotel cluster pre-opening. I work extremely well under pleasure and am able to deliver projects within the deadlines, with successful roll-out. My international exposure qualifies me for a management position with any accelerated, highly paced IT or hospitality company.

Work Experience

IT Manager

Radisson Hotel, Salem TN, India

November 2019- till date

- Provide day-to-day services to the end-users including the connection of PC's and laptop's on the hotel network, creation and resetting of passwords for all business applications, managing software deployments etc. to ensure compliance with pre-defined IT standards and policies.
- Managing projects like guest service, in room-technology & call center (HOTLYNC).
- Responsible for smooth operations of the entire I.T. Operations.
- Responsible for budgeting & procurement of equipment's.
- ♦ Familiar with Accounting application-Alif (Boss), EMMA CRS, REZPORTAL. Touché. PAYPAC etc.
- ♦ Managing hotel operation as an MOD as per schedule.

Cluster IT Assistant Manager

Al Seef by Jumeirah, Dubai

February 2018—October 2019

- Cluster strategy and roll-out of systems and applications (3 hotels– 540 rooms)
- Assisted the pre-opening team in Installation, implementation & training of Opera PMS, Symphony, Sun Systems Financial Accounting Application, Adaco, HOTSOS, Sales & Catering application and Jumeirah propriety applications.
- ♦ Handle projects implementation SuitePad, SafeQ and Imaginal (IVR).

IT Specialist

Jumeirah Group , Dubai August 2015—January 2018

- Provide support to the end-users both through phone and onsite for all Jumeirah properties globally
- ♦ Managing RSA token for VPN connection
- ♦ Managing and troubleshooting Opera related issue
- ♦ Managing and troubleshooting Sales force for sales department
- ♦ Managing and troubleshooting Avaya phone for users
- Managing Adaco web app for supply chain logistic.
- ♦ Managing Monthly user review for Audit purpose

Qualifications & Recognition

Manager of the Quarter 2019

Zabeel House Al Seef by Jumeirah ,Dubai

Employee of the year 2014

RAMADA ENCORE DOHA

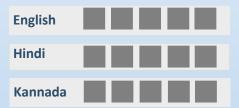
Microsoft Certified Professional, Installing, Configuring, and Administering Microsoft® Windows®

Project Management Professional Certification from Udemy.com

Bachelor Degree BSc in Computer Science

Mangalore Institute Of Technology Science

Languages



Key Skills

Strategic Thinker Interpersonal skills Resilient

Extensive IT systems & applications Leadership

Conflict Management Time Management Sociable

Analytical & problem solving skills Attention to details