



## Bahaa Zeineddine

### Experience

Nationality: Lebanese

Gender: Male

Date Of Birth: 25-11-1997

Email: [bahaa.jzd@gmail.com](mailto:bahaa.jzd@gmail.com)

Phone: 0503674710

Value Statement: "Growth  
Only Comes from Experience".

### **IT Technical Support /Sales Representative, Nattiq Technologies 2022-Present.**

Handling Technical related issues with client's software devices either through calls or emails, providing them with the best solutions to their problems especially that they are visually impaired as I had to deliver the service in a way that they don't feel less as they are people with special needs it requires time and patience, I got great feedbacks and that made me really stand out in workspace

As for the Sales side of things, I used to represent the products to people based on their needs and I always end up getting either a phone call or an email asking for a purchase request, despite the fact of how expensive the products were.

### **Pre-Sales / Technical, Itqan Global (Digital Okta), Dubai Internship (4 Month) — June 2022-September 2022**

Had a hands on training and learned so much in the field of Cloud Solutions and did some hands-on experience with device enrollment to companies (BYOD), Deployment of Windows via Cloud, and got more familiar with Microsoft Products and the Sales side of things from prices to offerings and how to recommend products based on clients need, I even had an actual

Handling all Social Media Apps of a Wedding Company and making sure its all on the right standards in terms of Quality and Availability

### **Designing Logos, Free Lancing; From Home/Virtually — 2019-2020**

I designed a quite few Logos for some Companies and one of those companies was 'Lebanon Forests' and that was my most recent.

### **Wedding Planner, Verona Wedding Services; Sharjah, Al Yarmouk — 2018-2020**

I was handling all work related to Wedding planning, making sure everything is as what a customer asked, organizing the Event and dealing with guiding the staff with where and how items and equipments are properly placed.

**Wedding Photography,Free  
Lancing;Dubai/Sharjah — 2018-  
2019**

I had an adequate background on Photography and I used to work in this field and go out on Wedding Photography orders from Dubai/ Sharjah

**Designing Snapchat Filers,Free  
Lancing;From Home/Virtually—  
2018-2019**

Used to Design Custom Snapchat Filters for Weddings, and special occasions and make Sure Filters are Active and Online for Customers and their Guests to Access and use filter on their Snaps

## **Education**

Ajman University, Ajman — 4th year Student in the College of Information Technology ( Networking and Security) – 2022 (Graduate)

Dawha International Private School (American Curriculum),Sharjah — 5th-12th Grade

Al Nazaha Private School (British Curriculum),Lebanon — 1st-4thGrade

## **Skills**

- Fluent Arabic/English Languages
- Has good knowledge in Microsoft (Word,Exel,Access,etc..)
- Is a hard worker and can do multiple things at once
- Knows how to deal with a computer on a professional level
- Perfect at handling networking Configurations and ensuringgood Connections
- Great attention to details
- Problem-solving skills
- A Desire to learn and adapt
- An understanding to Hacking(Ethical Hacking,Hacking((white,black,grey),Pen-testing)

## Honors And Awards

- Got The Best Project Award From Huawei (For my Graduation Project)
- Got a certificate of achievement for success in completion of **The Fundamentals of Digital Marketing** certification exam
- Won a certificate, for participating in Drama Club (DIPS)
- Won an Award, for being the best Director 3 years in a row at Dawha International Private School (Drama Club)
- Got a certification at LIV bank for participating at a workshop
- Won an Award from a designing a logo for a Beauty Brand
- Got a certificate for participating as a host at the Demo Day (Ajman University)

## References

Mr. Wael Sherif  
Pre-Sales at Digital Okta  
Dubai Branch (ATC Technologies)  
Phone: 0565001817  
Email: [wael.sherif@itqancloud.ae](mailto:wael.sherif@itqancloud.ae)

**Mrs. Rania Hamza**  
CEO, Verona Wedding Service  
Sharjah, Al Yarmook  
Phone: 0502866741  
Email: [rania-zd@hotmail.com](mailto:rania-zd@hotmail.com)