



Ahmed Maa-ieee Ali

An enthusiastic individual seeking a new challenge to continue growing as an IT professional.

+960 788-0788

ahmedmaaieee@gmail.com

Maldives

SKILLS

HTML, CSS, WordPress

LANGUAGES

English

CERTIFICATIONS

Building Excellent SAii Trainers (BEST)

SAii Lagoon Maldives

Online Professionals

Google Web Academy

WORK EXPERIENCE

SAii Lagoon Maldives, Curio Collection by Hilton

(Apr 2020 - Present)

Assistant IT Manager

Joined as Assistant IT Manager taking the responsibilities of IT Manager and head of department. Contributed to the successful re-opening of the resort after the lockdown due to COVID-19.

- Implement and configure wireless devices to be used with Micros Symphony POS
- Prepared IT budget (OPEX & CAPEX)
- Implemented additional features in Opera PMS (registration card, reports etc..)
- Overhauled IPTV system and HandiGo mobile application used for guest

CROSSROADS Maldives

(Jul 2019 - Mar 2020)

IT Administrator (Pre-Opening)

- Involved in the implementation of IT policies and procedures.
- Installation, configuration, training of Micros Symphony POS, Fusion HR, Infor SunSystems and Materials Control
- Configured backup (VEEAM Backup & Replication)
- Implemented group policy

SAii Lagoon Maldives, Curio Collection by Hilton

(Feb 2019 - Jun 2019)

IT Assistant (Pre-Opening)

Joined the pre-opening team as it provides the opportunity to develop and implement the products and procedures. This improved understanding of how systems work and communicate with each other. I was involved in all software implementations and hardware implementations to an extent.

- Installation, configuration, training of Opera PMS, Micros Symphony POS, Fusion HR, Infor SunSystems and Materials Control
- Configured desktop environment for end users
- Hardware and software configuration
- Inventory management

One&Only Reethi Rah

(Dec 2016 - Jan 2019)

IT Assistant

- Initially joined the team as an IT Intern and was later promoted to IT Assistant
- Laid foundation for hospitality industry standards and products (Opera PMS, Materials Control, Micros 9700 HMS POS)
- Gained insight on IT standards established by the corporate team and the property

Addu High School

(Jun 2014 - Aug 2014)

IT Technician

Joined AHS in between courses. Developed understanding of IT requirements and day to day operations.

Fireworks Solutions

(Sep 2013 - Dec 2013)

Front-End Web Developer (Intern)

Developed mobile friendly websites from scratch using templates provided by the design team. Familiar with WordPress.

EDUCATION

KDU University College

Diploma in Computer Studies

(2011 - 2013)

KDU University College

Bachelor of Computer Studies

(2014 - 2016)

Muhibbuddin School

GCE/IGCSE O'Levels

(2007 - 2009)

REFERENCES

Ibrahim Naeem

Central IT Manager, CROSSROADS Maldives

+960 999-8087

naeem.i@crossroadsmaldives.com

Shimal Shahid

HR Manager, SAii Lagoon Maldives

+960 7899479

shimal.m@saiiresorts.com

PERSONAL INFORMATION

National ID

A307945

Date of Birth

31 May 1993

Address

Zeena, Addu City