



# NESTER PALIX

HOSPITALITY AND RETAIL PROFESSIONAL

076 7017230

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No 36k, Heartland, Millennium City,  
Athurugiriya, Sri Lanka.

## PROFILE

A Veteran in the Hospitality and Retail trade who is a customer and supplier oriented professional with the knowledge in Marketing for over 15 years.

## TECHNICAL SKILLS

Ms Office

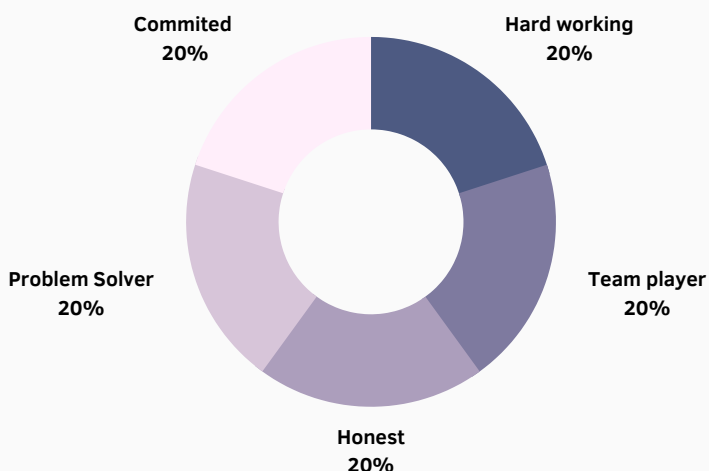
Airport driving permit

## EDUCATIONAL QUALIFICATIONS & TRAINING

**St. Thomas Collage - Bandarawela, Sri Lanka**  
High School - 1974 to 1987.

**Ceylon Hotel School, Sri Lanka**  
Craft course (Food & Beverage)- 1988.

**Jumeirah Beach Hotel, Dubai UAE**  
ISO 9002 Comprehensive In-house Training  
Programs - 1998.



## CAREER SUMMARY

### Manager - Food and Beverage

*Elephant Reach Hotel, Yala Sri Lanka | Oct 2019 to present.*

- Handled all operational aspects related to the property's restaurant.
- Overlooked all functions with regards to customer service across all restaurants.

### Manager - Food and Beverage

*Colombo Residency and Banana Leaf Restaurant, Sri Lanka | Jan. 2017 to Sept. 2019.*

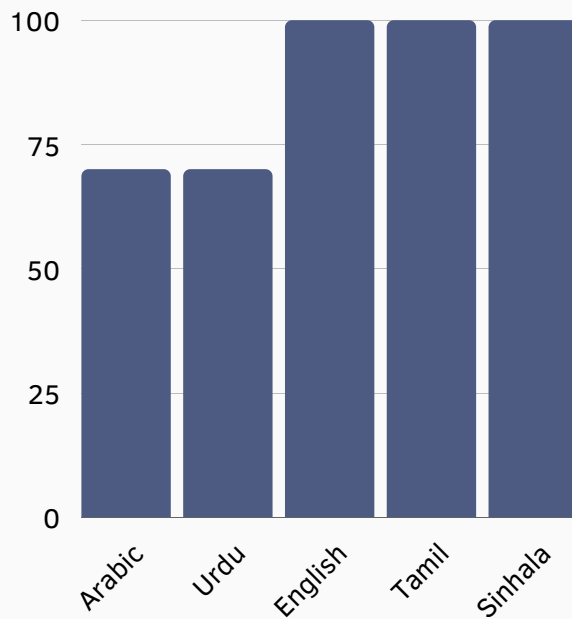
- Leading F&B team by attracting, recruiting, training and appraising talented personnel.
- Designed exceptional culinary menus, purchased goods and continuously made necessary improvements within the restaurant.

### Restaurant Manager

*Zaman Awal, Kuwait | Mar. 2015 to Sept. 2016.*

- Developed restaurant policies, health and safety regulations.
- Undertook consistent measure to make sure customers are satisfied with food and service.

## LANGUAGE PROFICIENCY



## REFERENCES

Sent upon request

### Manager - Operations

*Lankafood.com, Sri Lanka* | May. 2013 to Feb. 2015.

- Overlooked operational systems, processes, and infrastructure while looking for opportunities of improvement or revision.
- Worked along with the management team to ensure all operational, administrative, and compliance functions within the firm are being properly executed in accordance to regulatory-based best practices.

### Manager - Marketing

*Brands Boutique, Sri Lanka* | Jan. 2009 to Apr. 2013.

- Developing and managing advertising campaigns.
- Developed budgets, including expenditures, research and development appropriations, return-on-investment and profit-loss projections.

### Assistant Restaurant Manager

*Jumeirah Beach Hotel UAE* | Aug. 2000 to Jul. 2009.

- Organized, developed and supervised shifts of all restaurant staff.
- Appraise staff performance and provide feedback to improve productivity.

### Restaurant Supervisor

*Jumeirah Beach Hotel UAE* | Aug. 1997 to Jul. 2009.

- Promoted the brand in the local community through word-of-mouth and restaurant events.
- Trained employees on proper customer service practices.