



# Ahmed Maa-ieee Ali

An enthusiastic individual seeking a new challenge to continue growing as an IT professional.

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Maldives

## SKILLS

HTML, CSS, WordPress

## LANGUAGES

English

## CERTIFICATIONS

### Building Excellent SAii Trainers (BEST)

SAii Lagoon Maldives

### Online Professionals

Google Web Academy

## WORK EXPERIENCE

### SAii Lagoon Maldives, Curio Collection by Hilton

(Apr 2020 - Present)

Assistant IT Manager

Joined as Assistant IT Manager taking the responsibilities of IT Manager and head of department. Contributed to the successful re-opening of the resort after the lockdown due to COVID-19.

- Implement and configure wireless devices to be used with Micros Symphony POS
- Prepared IT budget (OPEX & CAPEX)
- Implemented additional features in Opera PMS (registration card, reports etc..)
- Overhauled IPTV system and HandiGo mobile application used for guest

### CROSSROADS Maldives

(Jul 2019 - Mar 2020)

IT Administrator (Pre-Opening)

- Involved in the implementation of IT policies and procedures.
- Installation, configuration, training of Micros Symphony POS, Fusion HR, Infor SunSystems and Materials Control
- Configured backup (VEEAM Backup & Replication)
- Implemented group policy

### SAii Lagoon Maldives, Curio Collection by Hilton

(Feb 2019 - Jun 2019)

IT Assistant (Pre-Opening)

Joined the pre-opening team as it provides the opportunity to develop and implement the products and procedures. This improved understanding of how systems work and communicate with each other. I was involved in all software implementations and hardware implementations to an extent.

- Installation, configuration, training of Opera PMS, Micros Symphony POS, Fusion HR, Infor SunSystems and Materials Control
- Configured desktop environment for end users
- Hardware and software configuration
- Inventory management

### One&Only Reethi Rah

(Dec 2016 - Jan 2019)

IT Assistant

- Initially joined the team as an IT Intern and was later promoted to IT Assistant
- Laid foundation for hospitality industry, standards and products (Opera PMS, Materials Control, Micros 9700 HMS POS)
- Gained insight on IT standards established by the corporate team and the property

### Addu High School

(Jun 2014 - Aug 2014)

IT Technician

Joined AHS in between courses. Developed understanding of IT requirements and day to day operations.

### Fireworks Solutions

(Sep 2013 - Dec 2013)

Front-End Web Developer (Intern)

Developed mobile friendly websites from scratch using templates provided by the design team. Familiar with WordPress.

## EDUCATION

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### KDU University College

Diploma in Computer Studies

(2011 - 2013)

### KDU University College

Bachelor of Computer Studies

(2014 - 2016)

### Muhibbuddin School

GCE/IGCSE O'Levels

(2007 - 2009)

## REFERENCES

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### Ibrahim Naeem

Central IT Manager, CROSSROADS Maldives

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### Shimal Shahid

HR Manager, SAii Lagoon Maldives

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## PERSONAL INFORMATION

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### National ID

A307945

### Date of Birth

31 May 1993

### Address

Zeena, Addu City