



TARIO ALI SIDDIQUI

Career Profile

- *Presently working as IT Supervisor In charge of IT department Aspire Katara Hospitality - ACP project on FIFA world cup, FIFA Arab cup and FIFA ARAB cup Qualifiers,*
- *Having rich experience of hotel operation with over 10 years of diversified experience in I.T. which include setting up the IT from scratch till operation mode in terms of setting up network infrastructure, datacenter, AD servers, file servers, & servers for hospitality-based applications, telephone exchange.*
- *Structured network design and implementation, shifting of existing server room to a new location with minimal downtime.*
- *Self-motivated/Highly motivated. Strong analytical, problem solving abilities.*
- *Leadership qualities with the right skills to keep the team motivated.*
- *Focused on meeting objectives, priorities, and time limits; strong-minded, determined and a fast learner.*
- *Good team player and have excellent communication & interaction skills to coordinate and work within a team.*
- *Detail oriented, initiative taker, independent worker with a strong organizational ability.*
- *Have a keen sense of addressing challenges from both technical as well as from a business point of view.*
- *Active Directory, File Server and Print Server configuration & management.*
- *Expertise in LAN and WAN environment, Administering Windows 2008/ Windows 2016*
- *Hyper-V*
- *Cisco Any Connect VPN*
- *Citrix*
- *Symantec endpoint protection 15*
- *Acronis cloud backup & Restore management.*

- Acronis True Image
- Hnadon On video conferencing software i.e., Microsoft teams, zoom.
- IP Telephone Systems (PABX) manage and configuration (Alcatel Lucent)
- IP TV system manage and configuration (MCOM)
- Trustwave, Landesk, Fireeye, Kesperkey & McAfee endpoint protection
- SmarTell Call Accounting
- PDQ Inventory & PDQ Patch Management systems
- Opera PMS V5
- Micros POS 9700 & Micros Symphony
- Oasys Payroll H2A
- Fidelio Material Control
- Sun System & Navision for financial Accounting
- Triton Call Management system
- Samfex call Management and inventory system
- Interl & VingCard key card and door lock system
- Hands on experience on below mentioned applications & technology: -

Professional Experience

<i>Duration</i>	<i>Company</i>	<i>Position</i>	<i>Years</i>
<i>June 2021</i>	<i>Aspire Katara Hospitality</i>	<i>IT Supervisor</i>	<i>Present</i>
<i>Sep' 17 – June 2021</i>	<i>Marsa Malaz Kempinski Doha Qatar</i>	<i>Cluster IT Administrator</i>	<i>3.10 Years</i>
<i>Nov' 15 – Aug' 17</i>	<i>Holiday Inn –Riyadh Saudi Arabia</i>	<i>IT Coordinator</i>	<i>1.8 Years</i>
<i>Jun' 14 – Nov' 15</i>	<i>ITech world- Delhi, India.</i>	<i>Project Manager</i>	<i>1.5 Years</i>
<i>August' 11 – May' 14</i>	<i>SecureLynkx Networks, Delhi, India</i>	<i>Senior Operational Engineer</i>	<i>2.8 Years</i>
<i>March' 2010 – August 11</i>	<i>Convergent Communications (India) Pvt. Ltd</i>	<i>Team Leader IT Support</i>	<i>1.5 Years</i>

- **IT Supervisor In charge of IT Department AKH- ACP Since 6th June 2021**
Aspire Katara Hospitality (Semi Government Company) Qatar

Jobs & Responsibilities

- *Ensures compliance with technology-related vendor contracts.*
- *Researches and recommends computer software systems that would help ease the workflows of ACPT staff*
- *Plans, coordinates, and implements preventive maintenance programs for all hardware and software.*
- *Interacts with user departments to establish needs and operating systems.*
- *Assists staff and give an overview of the IT infrastructure. Underline the importance of "Software and Electronic Mail Agreement".*
- *Installs, monitors, and maintains telecommunications equipment including cabling and providing technical guidance as needed.*
- *Supports end-use pager cellular phone issues.*
- *Troubleshoots high-speed Internet access problems.*
- *Images desktops, installs new software applications, applies patches, maps drives to connect server/network.*
- *Moves/adds/changes PCs/peripherals, migrating data when necessary.*
- *Performs routine desktop backup as scheduled or directed.*
- *Assist staff with setup or reset of security passwords and two step verifications.*
- *Supports email and use of group network.*
- *Creates and maintains secure server environment. Performs server backups and routine preventative maintenance.*
- *Executes a disaster recovery plan.*
- *Conducts ongoing training with existing staff and ensure that new staff is certified as required.*
- *Assists other departments with computer related problems.*
- *Makes pilot project installations.*
- *Upgrade system and software*
- *Supervise and monitors computer hardware installations.*
- *Prevents possible negative causes such as viruses, hack, Trojan.*
- *Maintains all systems in the concept of company standards.*
- *Provides exceptional customer service.*
- *Provides timely, accurate, and detailed status reports as requested.*
- *Manages technology/asset life cycle.*
- *Ensures that necessary equipment (PCs, servers, telecom-related etc.) is ordered and available.*
- *Takes accountability in disaster recovery and business continuity as it relates to technology.*
- *Foresees, identifies and resolves system(s)' performance problems.*
- *Ensures technology assets are secure and well-maintained in accordance with company policies and standards.*
- *Contingency Plan, Annual Maintenance Contracts and budget.*

- Ensures Software Licenses, Installation procedure for every software installed on client.
- Server Room Layout, TCP-IP roster, Patching Schedule, Server Configuration Details, Interface PC details and location, Standard Client Image Specification, Standard Operating Procedures,

Projects under Aspire Katara Hospitality

- Working on FIFA world cup 2022
- Working on FIFA ARAB cup 2021
- Working on FIFA ARAB cup Qualifiers 2021

➤ Cluster IT Administrator Since 12th Sep 2017 to 4th June 2021

Marsa Malaz Kempinski. The Pearl, Doha which is 281 Rooms property/hotel with 6 Meeting Rooms, 2 Ball Rooms and 11 F&B Outlets.

Jobs & Responsibilities

- Ensure consistently strong operational support for all internal hotel IT systems and users, minimizing any system outages. Maintain excellent product knowledge and apply it to deliver full system benefits.
- Planning and undertaking scheduled maintenance upgrades.
- Build strong internal working relationships with all Hotel Departments.
- Monitor Application Performance and availability of networking applications to ensure they are running at optimal performance.
- Anticipate imminent hardware, networking or database problems and liaise with team members to implement resolutions.
- Undertake root cause analysis of recurring issues.
- Conducting user's basic training support in use of common PC software and specialized Property Management Systems.
- Ensure Kempinski code of practice as related to security and operation of computer systems with a thorough knowledge of standards of operating procedures.

Projects under Kempinski

- Micros Symphony Upgrade for both properties from Version 2.900.305 to 18.2.5.1
- Alcatel Telephony system patch upgrades.
- Oasys payroll system upgrade from Oasys HRIS on premises to OASYS H2A cloud based
- McAfee EPO Upgrade with latest build 5.6.3.157
- Installation of Trust wave.

- *Configure and Installation of bit locker encryption.*
- *Restaurant Pre-Opening Setup Pearl Social, configuration and installed all Micros, revenue center, network setup, Computers, and laptop configuration.*
- *Restaurant Pre-Opening setup Nawlins Jazz house, configuration and installed all Micros, revenue center, network setup, Computers, and laptop configuration.*
- *Opera Upgrade for both properties to version 5.5.0.25(7)*
- *Window 10 upgrade all hotel 170 PC upgrade from window 7 to windows 10.*
- *Windows Update server rebuilt and basic configuration.*
- **IT Coordinator - From 10th November 2015 till 12 August 2017**

Holiday Inn Olaya., Riyadh which is 298 Rooms property/hotel with 2 Buildings, 10 Meeting Rooms, 1 Ball Room's and 6 F&B Outlets.

Jobs & Responsibilities

- *In cooperation with the Assistant manager of IT, suggests on the existing and future systems being developed or implemented.*
- *Ensure consistently strong operational support for all internal hotel IT systems and users, minimizing any system outages. Maintain excellent product knowledge and apply it to deliver full system benefits.*
- *Planning and undertaking scheduled maintenance upgrades.*
- *Supervising junior engineering and technical staff.*
- *Build strong internal working relationships with all Hotel Departments.*
- *Monitor Application Performance and availability of networking applications to ensure they are running at optimal performance.*
- *Anticipate imminent hardware, networking or database problems and liaise with team members to implement resolutions.*
- *Undertake root cause analysis of recurring issues.*
- *Conducting user's basic training support in use of common PC software and specialized Property Management Systems.*
- *Ensure IHG code of practice as related to security and operation of computer systems with a thorough knowledge of standards of operating procedures.*
- **Project Manager - From Jun 2014 till 1 November 2015**

ITech World-

*Westin Hotel Kolkata
Samsung Noida
Narang Eyes Hospital Model Town Delhi
Korean Embassy New Delhi
IHG corporate office Gurgaon*

Jobs & Responsibilities

- *Design and Install network Setup on Fiber, GPON and cat 6*
 - *Managing complete network of Internet for company's clients*
 - *Design and install different kind of camera setup and Synology*
 - *Maintaining –Internet Usage in rooms, password creation, network monitoring*
 - *Troubleshooting router and Switches, configuring indoor, and outdoor access points.*
 - *Configuring and managing VLANs.*
 - *Handle Team of different location at Delhi and NCR*
 - *Configuration of different kind of router, access point, firewall and switches.*
 - *Providing Internet services to the Clients.*
 - *Configure devices server.*
 - *Troubleshooting of network related issues.*
 - *Generating and maintaining reports on daily basis.*
 - *Handled Server*
 - *Installing desktop, servers, network services and peripherals.*
 - *Troubleshoot with remote desktop services*
- **Senior Operational Engineer - From August 2011 till 31 May 2014.**
Securelynkx Networks Pvt. Ltd- Delhi India

Managed Sites

Crowne Plaza Hotel – Gurgaon

Crown Plaza today New Delhi Hotel – Gurgaon

Crown Plaza Rohini Delhi Hotel

Eros Hilton Hotel, Nehru Place – New Delhi

The Claridges Hotel, Suraj Kund – Faridabad

The Claridges Hotel, Orangzaib Road New Delhi

Atrium Hotel, Suraj Kund – Faridabad

Radisson Blu Marina Connaught Place New Delhi

F1 Hotels Greater Noida

JP Vasant Hotel vasant Vihar New Delhi

JP Siddharth Rajendra Place New Delhi

Savoy Suites Hotel Noida

Jobs & Responsibilities

- *Design and Install network Setup*
- *Managing complete network of Internet for company's clients (5 Star Hotels).*
- *Maintaining –Internet Usage in rooms, password creation, network monitoring*
- *Troubleshooting router, configuring indoor and outdoor access points.*

- *Configuring and managing VLANs.*
 - *Handle Team of different location at Delhi and NCR*
 - *Configuration of different kind of router, access point, firewall and switches.*
 - *Providing Internet services to the guests.*
 - *Security and camera room setup*
 - *Handling Nomadix server.*
 - *Installation and handling Cyberoam*
 - *Troubleshoot of network related issues.*
 - *Generating and maintaining reports on daily and monthly basis.*
 - *Handled Server: Hotel related Server*
 - *Installing desktop, servers, network services and peripherals.*
- **Team Leader IT Support - From March 2010 Till August 2011**
Convergent Communications (India) Pvt. Ltd

Taj Mahal Hotel New Delhi
Jobs & Responsibilities

- *Assisted guest with their technical problem regarding Internet connectivity Vpn and other computer, laptop and Smart Phone related problems.*
- *Wireless Network (for accessing Internet) setup and maintenance in a specified domain through Access points (Zyxel AP, ODU), Routers and PCMCIA Cards.*
- *Installation, maintenance, system administration & troubleshooting of LAN, WAN and Internet.*
- *Setup different network as per guest demand*
- *Setup for webcasting event and video conferencing*
- *Maintaining –Internet Usage in rooms, password creation, network monitoring*
- *Troubleshoot network related issue*
- *Taking care of Business Center terminals*
- *Installation of access point and switches time to time*

Professional Qualification

Technical:

CCNA, MCP and Hardware and network professional diploma.

Educational Qualification

Bachelor of commerce from MJP Rohilkhand University Bareilly India

Personal Information

<i>Fathers Name</i>	:	<i>Mr. A. A Siddiqui</i>
<i>Nationality</i>	:	<i>Indian</i>
<i>Date of Birth</i>	:	<i>30th Jun. 1983</i>
<i>Marital Status</i>	:	<i>Single</i>
<i>Current Address</i>	:	<i>Al Rashid compound</i>
<i>Doha Qatar</i>		
<i>Um-Slal Mohammad.</i>		
<i>Mob</i>	:	<i>+97477624430</i>
<i>Email</i>	:	<i>ali_ihg@yahoo.com</i>
<i>Passport Number</i>	:	<i>N4590131</i>

Declaration

I hereby solemnly affirm that all the information furnished above is true to the best of my knowledge and belief.

Tariq Ali Siddiqui