

## Summary

Over all 10 years' experience out of this, 9 years of IT experience in Hotel installation and troubleshooting of computer peripherals, installation of software, Networking, and complete range of Microsoft Windows family Operating Systems and Servers. Good Knowledge of **Opera, Micros, Infrasy, Iscala, Alif Systems, & EPBX**. Wi-Fi indoor & outdoor setup implementation, CCTV Cameras installation & configuration, Onity, SafLock & Vision Online Door Lock systems Trouble shoot and maintenance, One Year in Reliance HR Services as a Sales Associate (Internet Broadband).



## Business Experience

- ❖ IT Infrastructure Management.
- ❖ Products implementation and management.
- ❖ Ability to drive and motivate the team to achieve the desired goal.
- ❖ Good analytical, problem solving and leadership skills.
- ❖ Organize and conduct training and awareness workshops.
- ❖ Vendor follow-up for upgrade & system breakdown.

## Appreciation & Training

- ❖ Worked as Task force at Hyatt Ahmedabad for 3 months,
- ❖ Appreciation Later by General Manager Radisson Hotel Kandla,
- ❖ Star Training for Supervisor Level by Carlson Rezidor Hotel.
- ❖ Shining Star of the Month May 2017,

## Work experience

From	To	Job Title	Employer	Location
Nov-2020	Till Date	IS Executive (HOD)	Hyatt Raipur (IT Head)	Raipur
Dec-18	July 2020	Team Leader IS	Hyatt Regency Kolkata	Kolkata
Apr-14	Sep- 2018	IT Supervisor	Radisson Blu Hotel PV	New Delhi
Oct-12	Mar-14	IT Support Engineer	Arch Network Technology (Site at Radisson Kandla)	Gujrat (Kandla)
Jan-11	Dec-11	Sales Associates (Internet Broad-Band)	Reliance HR Services	New Delhi

## Present Job Responsibilities: IS Executive at Hyatt Raipur (IT Head)

- ◆ Server Monitoring/Network Management/Technical Support
- ◆ Knowledge of MIM, SSPR, Service Now, BOB, Rapid7 & Team Site.
- ◆ Managing Domain Server, (Active Directory)
- ◆ Symantec antivirus & Crowd strike client installation and configurations
- ◆ PMS (**Opera**) POS (**Micros & Infrasy**)
- ◆ **Iscale** (Account & Material)
- ◆ **Alif Systems** (Accounting & Payroll Software)
- ◆ Prolific (inventory management software)
- ◆ EPABX (**Alcatel, Hi-com**) & Phone Management.
- ◆ Symantec Backup Exe & **Iron mount for Data backup software**
- ◆ **Vision online, Dormakaba & Onity Door Lock** Repairing & Maintenance,
- ◆ Scheduling & Checking backups logs, Event Logs (application, security, system) and Services of win2003, 2008, 2012, & 2016.

**Technical Skills**

- ❖ Operating Systems: Windows XP, Windows Vista, Windows 7, Window 8, windows 8.1, Windows 10, Windows Server 2003, Windows Server 2008, Windows Server 2012, 2016, 2019.
- ❖ Office: 2003, 2007, 2010, 2013, 2016, & 2019,
- ❖ Network Devices: Basic knowledge Routers and Switches configuration
- ❖ Mail Client: Microsoft Outlook, Outlook Express. Office 365, Webmail.
- ❖ Hardware: HP Servers DL 380 (G6, G9, G10). DL 360 G6, Servers, IBM X Series, & Dell.
- ❖ **Wi-Fi: 24-line & Nomadix,**
- ❖ Telnet: Knowledge intercom Setup (Alcatel & Symens).

**Roles & responsibility: -**

Hardware includes assembling and full installation of operating system, like win7/win8/Win10/ Windows Server 2003, Windows Server 2008, 2012 & 2016.

family and many more packages. Utility Drivers like Printers, Modem, VGA Card, Sound Card, Data Card USB, etc. Managing window problem with Virus, Slow speed, corrupt OS, Application Software etc. Configuring & Maintaining E-mail accounts with Outlook Express & MS Outlook,

- ❖ Trouble shoots of all types Desktop & Laptop (Hardware & Software)
- ❖ Trouble shoots of all types of printer. (HP, Canon, Ricoh, Samsung).
- ❖ Micros POS, KOT & check Printer).
- ❖ Trouble shoot of all types of Wireless network. (Access point configure)
- ❖ Knowledge of Microsoft Identity Manager, Service Now, Rapi7, Team Site, BOB, & Colleague Advantage.
- ❖ Tru-knox digital signage system,

**Certifications**

Certification	Month /Year	Duration of Course	Institute	Brief Coverage of Course/ Program Content
CCNA (Training)	April/2010	40 Hours	Info park, New Delhi	Basics of Network like IP addressing, sub netting Routing Protocols & OSI Layer etc.

**Professional Qualification**

Class	Year	Institute, Location	University/Board
MBA (IT)	2014	Genius Informatics	Punjab Technical University
BCA	2010	Softdot Institute South X	Jamia Hamdard University

**Academic Qualification**

Class	Year	Full Time / Part Time	Institute	University
12 <sup>th</sup>	2003	Full Time	DAV Inter Collage Gorakhpur	U.P. Board
10 <sup>th</sup>	1998	Full Time	SBHS Manjha	BSEB

**Personal Details**

<b>Fathers Name</b>	Naseem Ansari
<b>Date of Birth</b>	11 - Jan - 1989
<b>Marital Status</b>	Married
<b>Nationality</b>	Indian
<b>Location Preference</b>	Anywhere
<b>Languages Known</b>	Hindi, English, & Urdu
<b>Local Address</b>	Khushi Vihar Raipur Chhattisgarh 492001
<b>Permanent Address</b>	Vill- Gosain Manjha, Post- Ganesh Asthan, Dist.- Gopalganj BIHAR 841436

**Passport Details**

<b>Passport No</b>	J8137278
<b>Date of Issue</b>	20-06-2011
<b>Date of Expiry</b>	19-06-2021
<b>Place of Issue</b>	Delhi

**Declaration**

I hereby declare that the information furnished above is true and correct to the best of my knowledge and belief.

Place: New Delhi

Date:

**SAMSUDDIN ANSARI**