***ROBERT SALAMEH***

***Um Ghuwalina; Citadel Hotel.***

***Apt # 603; Doha, Qatar***

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**Objectives**

Reliable and enthusiastic individual looking for a Challenging position.

**Employment History**

Dec 2018 – Present

**-Megapolis Entertainment Center;** Medina Central, Pearl; Qatar

**Operations Manager** for a luxury family entertainment center with a very active catering and event departments. A developed facility caring for the elite of the country, serving corporates, families and individuals seeking entertainment and lasting memories. Managing and budgeting an operation with over 55 employees with an investment of 30 million Qatari Riyals including (Bowling lanes, Billiard Tables, Food and Beverage Bars, Event Hall, Gaming Arcades and VIP private rooms with full butler’s services).

Aug 2018 - Nov 2018

**-Treasure Island;** Beirut, City Mall; Lebanon

**Assistant Operations Manager** for a high-end family entertainment center with state-of-the-art Arcade games, Bowling alley, Fit Zone, Event Center (corporate and birthdays). Managing the day-to-day activities of the operation with over 40 employees and a multi-million dollars’ business.

Jan 2017 - July 2018

**-Namlieh Coop;** Beirut, Museum area; Lebanon

**Operations Manager** for a fast-paced Catering and Event Company with a specialty food store and a coffee shop. My responsibilities covered the overall management of the three entities including Human resources, purchasing, and budgeting. (Namlieh is backed by NGOs).

March 2016 - Dec 2016

**-Cosmo City**, Downtown Beirut; Lebanon

**Facility and Operations Manager** working on daily business activities, managing employees, dealing with guests, ensuring company’s procedures are followed, budgeting, overseeing the gaming and event departments, forecasting, planning, and dealing with the head offices on daily basis.

Nov 2006 – Oct 2015

**-MGM Grand Hotel & Casino**, Las Vegas; NV

**Casino Guest Services Coordinator** working on Slots daily operations covering compensation, M Life rewards, credit line and guests’ requests, Cashiering, Money Handling.

Oct 2006 – Nov 2015

**-Cana Lilli INC and LVECC LLC**,Las Vegas; NV

**Banquet, Exposition and Event Manager** for high end volume Companies. Duties covered planning events, assigning jobs, creating menus, ordering products, dealing with suppliers, and budgeting.

August 2004 - 2005 (Part Time)

**-Kyklos Restaurant and Catering LLC**,Henderson; NV

**Food and Beverage Director;** My duties were managing the floor, dealing with suppliers, scheduling, cost control and working on keeping high standards in service and food production.

1/2001 - 8/2004

**-Tele-Center Inc**, Tampa, FL

**Customer Service Manager** dealing with a multimillion-dollar operation specialized in international telecommunications. Duties were broad and diverse, but mostly customer service related, credits and scheduling. I supervised a team of 8 employees including the shipping department.

**Education**

**\* Bachelor’s in science 1996-2000;** (Business Management and Economics with a concentration in Hotel and Restaurant Management) from State University of New York.

**\* Casino Operations course and Personnel management 2008;** University of Las Vegas, Nevada (UNLV).

**\* Executive Certificate, 2013-2015;** in Events, Meetings and Conventions from University of Massachusetts, Amherst (The Isenberg School of Management).

**\* Executive Certificate, 2020;** in Contract Law (From Trust to Promise to Contract) from Harvard University, Cambridge, Massachusetts.

**\* Casino Operations Program (COMP) Certificate, 2012;** (Corporate Level),from MGM Resorts International.

\* **C Vent**, **2013;** Certification (Certified Event Planner) and **Delphi** certified.

**DOB:** 11/11/1978

**Nationality:** USA

**Languages:** Arabic, English & French.

**Computer Knowledge:**

Opera, Delphi, QuickBooks, Microsoft Programs, Intercard, Peachtree, Web browsing and applications.