MOHAMED FAWAZ

Dubai,UAE ⚫ +971521511709 ⚫ [moefaz@hotmail.com](mailto:moefaz@hotmail.com)   
Nationality: Lebanese

Overview

* International globetrotter, who studied and worked in different continents from Europe, Middle East, Africa and Asia.
* Multilingual graduate in hotel management, with 15 years of experience in 5star luxury hotels; possessing a dynamic and self-motivated personality with a natural ability to adapt to change and integrate into multi-cultural environments.
* Extensive Food and Beverage leadership experience; recognized for expert problem solving, inventory, strong understanding of financial reporting and budgeting strategies. and personnel management abilities.
* A career and goals oriented individual striving for his development and the growth of his team members.
* Calm and diplomatic leader ready to prove himself as an asset to your hotel through dedication and results.

Experience

## Restaurant Manager

Sansation Beach Club

Crossroads Island, Maldives. July 2021 – April 2022 (10 months)

Sansation a stand alone Beach Club within Saii Lagoon Resorts consist of 2 restaurants and 3 bars.

* Managing all F&B day-to-day operations.
* Human resources management, training, evaluation, and empowerment (45 team member).
* Management planning and financial analysis in the area of responsibility.
* Liaison with Sales & Marketing department regarding the promotion and the attraction of new business.
* Handling customer suggestions as appropriate to maintain a high level of customer satisfaction and quality.
* Managed the OS&E budget for all outlets and held deals with suppliers for F&B goods.
* Ensuring the full maintenance of the property.

## MBA Candidate

IPAG Business School

Paris, France, January 2019 – March 2020 (1year and 3 months)

While doing my MBA in Paris I was working part time job 28 hours a week through Gofer application with different hotels and restaurants.

I didn’t finish my MBA and had to come back to Lebanon due to Lebanese Economic and Banks bankruptcy in which I couldn’t finance my 2nd year and then Covid pandemic.

## Assistant Food and Beverage Manager

Rotana Hotel Management Corporation PJSC | 101 Rooms

Kinshasa, RD Congo. January 2017– January 2019 (2 years)

In charge of F&B and Banquet department which consist of 5 outles + 5 meeting rooms and 1 ballroom.

* Managing all F&B day-to-day operations within budgeted guidelines and to the highest standard
* Human resources management, training, evaluation, and empowerment (30 team member) and appraising talented.
* Events Management (Creations, Sales, Planning and Operations).
* Plan monthly forecast and yearly budget, optimize revenue through promotions, events and up-selling and efficient expenses management while ensuring the team has all necessarily resources.
* Handling all food & beverage inventories purchased by the hotel including buying, receiving, storing, maintaining and the subsequent issuance of the goods to food and beverage outlets.

## Restaurant Manager

The Torch Hotel | 163 Rooms

Doha, Qatar. May 2013 – July 2015(2years and 2 months)

* Responsible of the daily operation of 2 outlets (Three Sixty fine dining restaurant, Flying Carpet all day dining).
* Human resources supervision, training, and motivation (19 waiters, 5 bartenders, 5 hostesses and 4 supervisors).
* Introduced ‘suggestive selling’ techniques to enhance customer service and increase profit.
* Assist in achieving departmental monthly goals, which measure the team’s performance and development.

## Outlet Supervisor

Rocco Forte Hotel | 281 Rooms

Abu Dhabi, UAE. November 2011 – March 2013 (1 year and 5 months)

* Lead, develop and motivate F&B team in order to maximize employee’s productivity and guest’s satisfaction.
* Overlook the operations by effectively delegating and monitoring specific tasks; to ensure that all standards and procedures are met at all times to maintain consistency in all service levels.
* Involved in different departmental projects related, such as developing step-by-step procedures, handling recruitments, performance management, inventory management, schedule, in addition to billing issues.

## Food and Beverage Reservations Advisor

The Address Hotels & Resorts | 230 Rooms

Dubai, UAE. April 2010 – October 2011 (1year and 7 months)

* Handle individuals and groups reservations for 18 restaurants.
* Liased with head chefs for tailored menus for groups and private dining rooms.
* Process advance cash payments and contracts.

## Intern Front Office

Hotel Century Best Western Hotel | 142 Rooms

Geneve, Switzerland. February 2007 – August 2007 (6 months)

* Night Auditor and Front Office Agent.

## Intern Food & Beverage

Hotel Helvetie | 60 Rooms

Montreux, Switzerland. February 2006 – August 2006 (6 months)

* Started in the room service department then transferred to the main restaurant.

**Education**

## Swiss Higher Diploma in Hospitality & Events Management

Hotel Institute Montreux, Switzerland, Graduated in 2008

3rd year: Projects and Management courses. Passed with Merit, GPA 3.0

2nd year: Management courses. Passed with Merit, GPA 3.0

1st year: Operational courses. Passed with Merit, GPA 3.0

**Lebanese Baccalaureate in Economy & Sociology**

Collège Elysee , Lebanon. Graduated in 2005

**Special Qualifications**

## Languages

Fluent in English, French, and Arabic

## Computer Skills

Opera and Fidelio Property Management Systems, Micros Point of Sale Systems, Respak, Adler, Microsoft Word, Excel, PowerPoint, FrontPage; Internet Research, understanding of both Windows and Macintosh operations

**Photo and References available upon request**