A person in a suit

Description automatically generated with low confidence

**Personal Details**

Mobile KSA: +966546362023

Email: Mohsaleh\_2006@yahoo.com

Address: Saudi Arabia – Riyadh

Birth: Kuwait 11 Jul 1984

Marital Status: Married

Nationality: Jordanian

KSA Iqama status: Transferable

**Professional Profile:**

To Obtain Challenging and Responsible Position In a Reputable Company where my organizational skills and operating experience will great enhance the company's success and my personal growth.

**Le Grenier à Pain Riyadh**

Operation Manager

April 12th present

**Esnad Hospitality & Catering Group Jeddah KSA.**

Operation Manager.

July 2021 to March 2022

Currently the Esnad hospitality proudly owns trendy restaurants and coffee: Esso premium, Esso restaurant and cafe.

The Central Kitchen and nonetheless is operating on two segments, dine in and delivery.

The Esnad Company focused on food and beverage, establishes international concepts offering great culinary experiences.

5 Food and Beverage Outlets & Cocktail reception outside catering | 120 Departmental Associates.

My Responsibility:

Create Menu Design, Outlet Concepts.

Key Focus Points are Quality of Food and Beverage Offering within the City in a Highly Competitive Market. Sourcing Improved Imported Products and Best Local Produce Available.

Complying with all Corporate Audits.

Installing Systems for Jenerette Revenue and Control of Costs to Increase Profit Margin in the Division, Retention of Associates to Improve Consistency and Focus on Standards and Training as Deemed by Corporate Standards, Recruitment.

Focusing on Maintain a HACCP Program with Target to Complete Audit.

Co-ordinating with General manager to Target Successful Monthly Food and Beverage Activities.

**Le Charmant café & Restaurants Group**

Operations Manager

January 2021 To July 2021

3 Food and Beverage Outlets | 80 Departmental Associates.

Kingdom Of Saudi Arabia

**Vicoli Lounge & Boutique**

Restaurants General Manager

Feb 2019 To Dec 2020

Kingdom Of Saudi Arabia

**Sheraton Oman Hotel**

Bar & Restaurant Manager Turbine and Taps

May 2017 To August 2018

**Amman Marriott Hotel**

June 2015 To May 2017

Restaurants Manager

All Day Dining including Room Service & Mini bar

Manages main dining restaurant, lobby bar and room service along with mini bar and swimming pools

Maintain complete knowledge of and comply with all departmental policies

Design and develop policies and operating budget including, but not limited to staffing, forecasts

Prepare, implement, and maintain division standards and control objectives

Participate in establishment of a marketing and public relations plan for F&B

Establish and implement annual objectives for F&B department

Prepare and maintain operating budget. Attend budget meetings on a regular basis

Ensure that required operating licenses and permits are displayed as required

Work closely with all executive members in supporting and achieving the hotel's goals and objectives

Participate in quality control activities

Implement and maintain spirit of hotel's mission

Ensure the F&B department operates based on the departmental & hotel mission

Interact in courteous and professional manner with all guests and staff

**Ayass Hotel**

Oct 2014 To May 2015

Food & Beverage Manager

**Armed Forces Hotel**

Oct 2013 To Sep 2014

Food & Beverage Manager

**Le Meridian Amman Hotel**

March 2013 To Sep 2013

Restaurant’s manager (Bani Hanna Japanese specialist)

**Warwick Il Palazzo Amman Hotel & Warwick Winter Valley Dead Sea Hotel**

Feb 2012 To May 2013

Restaurant’s manager acting F&B Manager

**Marriott Dead Sea Hotel & Resort**

Nov 2009 To Feb 2012

Restaurant’s supervisor

**Intercontinental Hotel Dubai Festival City**

Aprile 2008 To Nov 2009

Head Waiter

**Intercontinental Aqaba Hotel & Resort**

July 2005 To March 2008

Waiter

**Days inn Amman Hotel**

March 2004 To May 2005

Waiter

**Radisson Sas Amman Hotel**

November 2000 To July 2001

Trainee Waiter

**Educational Qualifications:**

Diploma Degree from Al-Zarqa Alahlia College

2002-2004

Hotel Management

Muthhar Arsalan Secondary school

2001-2002

Hotel Management

**Skills and Developments:**

Microsoft Office, Internet

Micro’s system & FBM system

F&B MC system

Basic Opera

First Aid Course – Vocational Training Corporation

(HACCP)Food Safety Manager, certificates from America, Valid till 2020

Bomb Threat and Evacuation, Fire Life and Safety

**Career Achievement & Award:**

Dynamic team international version

Effective Training Skills international version

Approved Departmental Trainer for Pathways to Professionalism program

7 Habits of Highly Effective People international version

Handling guest Requests

Foundation of Leadership Skills

English for Tourism

Crucial Conversations

TOPP’s

Master Trainer (USAID)

Handling Guests complains

Cigar Training

HACCP

Be my Guest

Bring it to life

Wine, Beverage, cigar Trainings

**Languages**

Arabic: Native Language

English: Very good

**Interests & Personality:**

Food, Travelling, Running and Fitness.

Willingness to travel extensively and continually embrace personal and professional development

Passionate for Food & Beverage

People Oriented, entrepreneurial & straightforward

Business acumen and sense of responsibility

Leader & Team player

Analytical thinker, flexible and reliable

**References**

PANAGIOTIS MERTEKIS

Director of Food and Beverage Sheraton Oman Hotel

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THAER AL-KHATEEB

Food and Beverage Amman Marriott Hotel

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SALEH ABU OWYDAY

Director of Food and Beverage holyday inn Hotel

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SAMEER AL-SADI

General Manager armed forces Amman Hotel

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Ayatt Nimer

Director of operations –JW Marriott Kuwait

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