 **Om Prakash**

Present Loc : Khan Pur, Delhi **Cell :** 9582211611,9310058440 **e-mail : omprakashce@gmail.com**

**HEAD ASSIGNMENTS IN:**

**🟁MEP Project cum Engg Operation and maintenance of hotel with more than 400 rooms & commercial buildings🟁Business Development & General Administration**

***A result – oriented professional with more than 26 years of experience in*: Hotel Industry. Presently Heading the MEP Project of Dusit Hotel with 100 room’s property in Fagu Shimla from March 2020 to till date**

* Handling the Hotel Project & accountable for utilization and judicious deployment of resources.
* Demonstrative excellence in handling complete upgradation of infrastructure set up.
* Extensive experience in general administrative activities, personnel management, SOP implementation and infrastructure management across assignments.
* Expertise in implementing cost saving measures to achieve substantial reduction by way of renegotiation, effective vendor management and establishing process driven systems.
* Significant exposure in developing & effectuating innovative business development strategies.
* Adept in developing procedures, service standards and operational policies, planning & implementing effective control measures to ensure smooth operations.
* Supporting and sustaining a positive work environment that fosters team performance with strong communication and relationship management skills.
* Possess highest degree of integrity, supported by flawless record of maintaining confidentiality.
* Demonstrated excellence in spearheading complete Hotel Building set up and EXPAT transition to new site.
* Strengths:
* A keen strategist with the ability to relate to the people across all hierarchical levels in the organization.
* Solid understanding of hotel management services of hotels.
* Ability to think ahead in order to establish an efficient and appropriate course of action for self and others.
* Successfully Implementation of energy saving measures and saving cost is 13—15%.
* Implementation of Standard operating procedures.
* Successfully implementation of ISO 2001 Measures.

**The Grand New Delhi as a Director of Engineering from Jan-2015 to Feb-2020**

**Hotel Engg operation / Property Management**

* Handling complete Hotel, Engg operation & maintenance of Guest rooms, engg Plant room, Commercial Complexes and liaising with projects & State Authorities.
* Mainstreaming Building Equipment’s, Budgeting, Implementation of Energy saving measures, which includes 2000 KVA D.G. Sets, 600 TR Chillers, 2000KVA Transformer, 11KVA HT, LT Panels, fixed assets, complaint register, stock book etc.
* Outsourcing AMC contracts for maintenance of HVAC Plant, DG sets, Boilers and Elevators office building, office equipment and other assets of organization.
* Devising budgets and handling complete Hotel (sites) & infrastructure set up, bills generation, recovery of debts and liaising with Govt officials for the same in agreed budgets.
* Formulating Business Continuity Plan including conducting drills and exercises like fire drill, bomb hoax drill, lift breakdown, etc. on periodic basis.
* To plan and execute preventive and predictive maintenance.
* Planning, Designing, Execution and Commissioning of Building Automation Systems and Intelligent Fire Detection Systems.
* Electrical Maintenance of all Utility functions like Electric Sub-station, Distribution Panels, DG Sets, Chillers, Building Management Systems, Fire Detection Systems, Elevators, Access Control Systems, Motors & Pumps and all related accessories.
* Management of all outsourced manpower and AMCs for Engineering, Elevators, Pest Control and Façade Cleaning.
* Liaison with Government Authorities for compliances at State Pollution Control Board, Local Electricity Board, Municipal Committee, Delhi Development Authority, Fire Dept.
* Management of Roads and traffic.

**Relationship Management**

* Managing Hotel service operations & ensuring satisfaction by achieving service quality norms.
* Maximizing Guest satisfaction levels through prompt redressal of queries & grievances.
* Leveraging interpersonal and communications skills to develop networking relationships with key contacts throughout the company and external partners.

**People Management**

* Leading, mentoring & monitoring the performance of team members to ensure efficiency in process operations and meeting of individual & group targets.
* Defining of facility team and service providers and ensuring adherence to same.
* Supervising administrative team ensuring high quality, efficient work as well as helping to balance and coordinate work flow and support to India team members.

**Dusit Devarana as Chief Engineer from Dec- 2012 to Jan-2015**

* Leading a team of 45 (Direct) Team members for Operation and maintenance of 12-acre Hotel Building Operations at Samlakha, Delhi and a Bird Group project near Aero city named as Roseate hotels.
* It was also a Pre-opening property responsibility to take handover from project to operation.
* Responsibility to repair and maintenance of HVAC Plant with 320 TR and DG sets of 1000 KVA.
* Responsibility of making Budgeting and Repair & maintenance with AMC .
* Head Operation maintenance, Soft Services, Safety Procedure implementation, Security, Building Compliances etc.
* Handling cost Saving measures with ISO Certified measures etc.

**Lebua Hotels and Resorts– Chief Engineer from Dec-2011 to Dec-2012**

**Role:**

* Lead a team of 55 Team members for Operation and maintenance of 8 acre with more than 390 rooms and maintenance of shopping mall.
* It was a pre-opening property responsibility to take handover from project to Operation.
* Responsibility of Operation and maintenance of 400 TR AC Plant and dg sets with 1500 kVA.
* Responsibility of Making Budgeting and R& M.
* Involved in inspection, testing, commissioning, preventive, and corrective of internal electrification of Hotel & Office area buildings.
* Installations, testing, commissioning of building management systems.
* Preventive maintenance of DG, Transformers, Chillers, AHUs Cold Rooms etc.
* Preventive maintenance of active & passive firefighting systems.
* Leading the Administration activities Transport, Event Management etc.
* Training Management system.

**ITC Fortune Select Excalibur –Chief Engineer from Oct-2010 to Dec-2011**

**Role:**

* Lead a team of 35 members for Operation and maintenance of 6 area in Gurgaon.
* It was a Pre-opening property responsibility to take handover from project to operation.
* Operation and maintenance of HVAC Plant cap.400 Tr and Dg set with 1200 kva.  
  Responsibility of making Budgeting and repair and maintenance of Boiler, WTP, Transformer and STP Plant.
* Monitored the complete Administration, Maintenance & Infrastructure of the hotel block.
* Responsible for all statutory compliances with Government Authorities including ISO compliances.
* Operation and running cost expenditures of building & affect the optimum cost. Focusing on flawless operation, reporting, cost trackers, cost saves and vendor management.
* Monitored the running cost expenditures of all premises & affect the optimum cost.
* Identified and developed new product equipment’s and (machines) to ensure product quality.
* Constantly monitored Key Performance Indicators and taking necessary corrective actions

**The Lalit New Delhi as Dy. Chief Engineer from Dec-1994 to Oct-2010**

**As Deputy Manager – (PQRST Build Tech) 2005 – 2007**

**As Deputy Chief Engineer – Hotel & Commercial Block**

**Role:**

***Operation & Maintenance of the Building***

* Selection of equipment’s in tech
* Involved in inspection, testing, commissioning, preventive, and corrective of internal electrification of shopping malls & commercial Buildings.
* Made specifications of electro mechanical equipment’s.
* Installations, testing, commissioning of building management systems.
* Day to day &preventive maintenance of DG, Transformers, ups invertors sound system.
* Day to day &preventive maintenance of firefighting& detection systems.
* Day to day & preventive maintenance of public address systems.
* Involved in planning, construction, to cater the requirement of government bodies.
* Prepared preventive maintenance & building safety manuals.
* Trained the technicians to handle the systems in case of any eventuality.
* **Projects**

**In Kashmir One Hotel Building in 1995**

**2nd Project was done in GOA Canacona near Pallolim Beach of 216 rooms with 10 villas and 10 cottage and 9 hole golf cores with 115 acre land in 2001**

**Worked in Indian Navy for Five Years and two years as a Artificer and five years on job (July 1987 to Oct 1990)-1994.**

**Role—**

**Maintenance engineer of fighter air crafts.**

**Academia**:

* B.Tech-Electrical Engineering 1990 from Naval Technical engineering school with, 64%
* Diploma in Electrical Engineering from –RVD University—2008 with 74%
* B.Tech In Electrical Engineering from RVD University—2010 with 76%

**Personal Dossier**

Present CTC—27.50 Lakh Plus (Accommodation, Food and transport allowance)

Date of Birth: 01-Feb-1972

Father’s Name: Sh. Dharam Pal

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