AIRLINE MANAGEMENT SYSTEM

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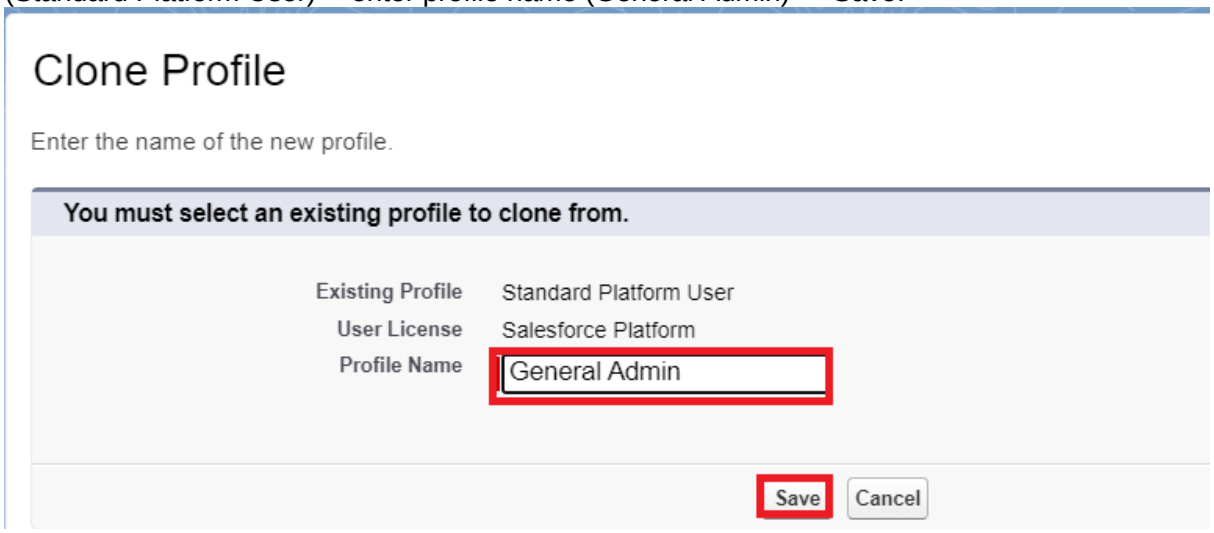
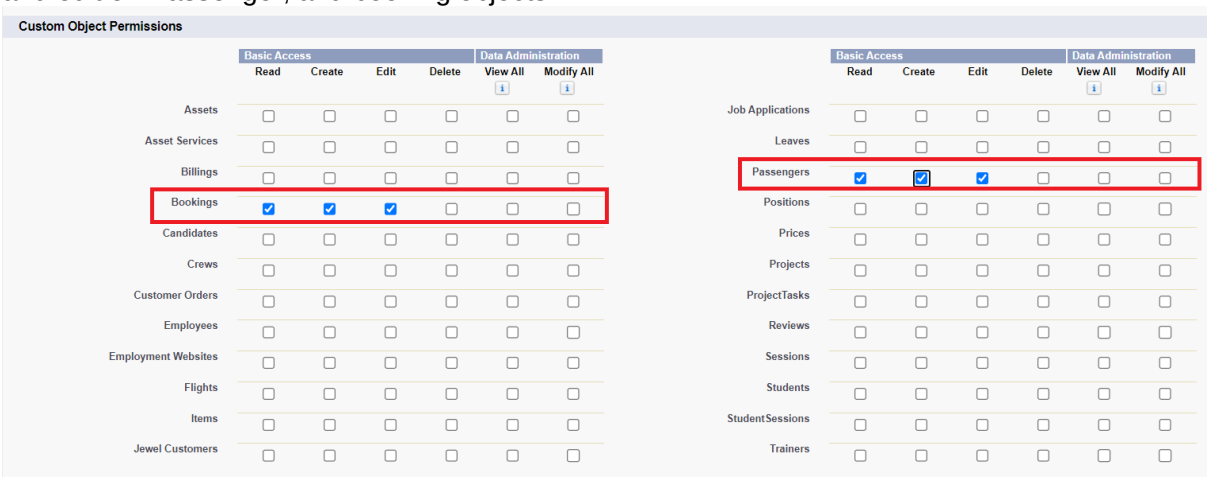
Activity 1: General Admin Profile

To create a new profile:

1. Go to setup --> type profiles in quick find box --> click on profiles --> clone the desired profile (Standard Platform User)-->enter profile name (General Admin)--> Save.



2. While still on the profile page, then click Edit.
3. Scroll down to Custom Object Permissions and Give access permissions for read, create and edit on Passenger, and booking objects.



4. Scroll down and Click on Save.

Activity 2: Management Admin Profile

1. Go to setup --> type profiles in quick find box --> click on profiles --> clone the desired profile (Standard Platform User) --> enter profile name (Management Admin) -->Save.
2. While still on the profile page, then click Edit.
3. Scroll down to Custom Object Permissions and Give access permissions for read, edit and create Flight and Crew.
4. Scroll down and Click on Save.

Activity 3: Create Senior Admin & Crew Member Profiles

Create Crew Member Profile for Crew Members and give them access permission to read only as we have done in the previous activity.

Create Senior Admin Profiles for Senior Admin in the Organization and give him access permission to read, create, edit and delete for all 4 objects.
Note: for Senior Admin clone System Administrator profile.

Milestone 8 : Role

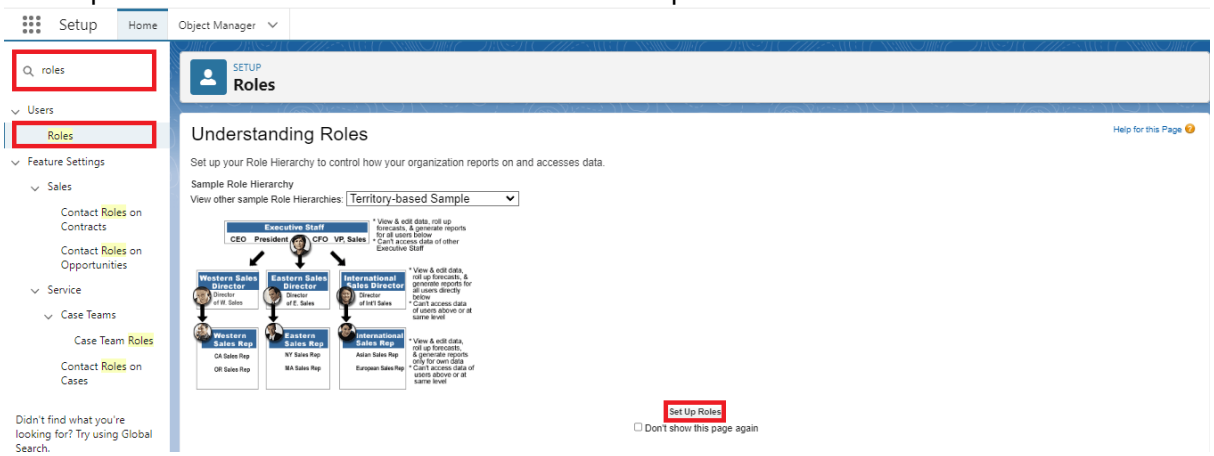
A role in Salesforce defines a user's visibility access at the record level. Roles may be used to specify the types of access that people in your Salesforce organization can have to data. Simply put, it describes what a user could see within the Salesforce organization.

Use Case:

You have successfully fulfilled the 1st requirement i.e., differentiating the users based on the functionality. Now comes the 2nd task of differentiating the users based on their position, using your excellent admin skills and expanding the custom roles for the organization and assigning it to the users.

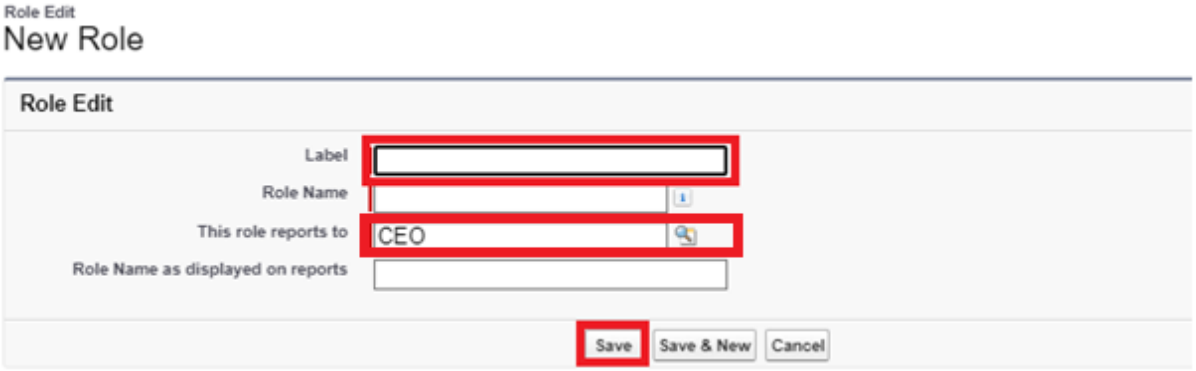
Activity 1: Creating Admin Manager Role

1. Go to quick find --> Search for Roles --> click on set up roles.

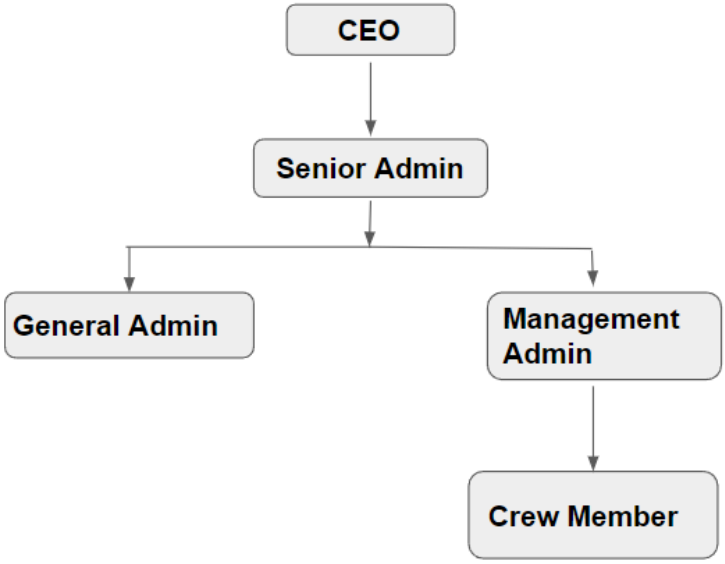


2. Click on Expand All and click on add role under whom this role works.

3. Give Label as “Senior Admin” and Role name gets auto populated. Check to whom this role (Senior Admin) reports. Then click on Save.



4. Refer the below diagram to understand which role reports to which role.



Role Hierarchy: The above diagram represents which role reports to which one.