

SKILLS & PROFICIENCIES

Analytics and Visualization:	Alteryx, Tableau, Tableau Server, JustInMind, Python
Programming and Virtualization:	Java, Microsoft Azure, HTML, CSS, JavaScript, Bootstrap, PHP
Database Management:	Microsoft Excel, MySQL, MySQL Server, Oracle
Design & Animation	Adobe Photoshop, Illustrator, InDesign, Premiere Pro, After Effects, Blackmagic Davinci Resolve, AutoCAD
Financial Services	Salesforce nCino
Enterprise Resource Planning	SAP

WORK EXPERIENCE

UnitedHealth Group, Remote, Philadelphia, PA March 2021 – July 2022
Senior Business Risk Management Analyst

- Received promotion from Analyst to Senior Analyst after 6 months of joining the team.
- Managed loading and offloading client data on SQL database for client reporting while also performing data cleanup by leveraging SQL, Alteryx, and Excel.
- Leveraged Alteryx to extract, transform, and load client data into SQL database. Regularly performed cleanup exercises on client data using Alteryx and SQL.
- Oversaw and managed end-to-end client reporting SQL database process while also supporting 6 team members to create client reports.
- Developed client reporting while providing business and technical support to operational performance guarantee stakeholders for report accuracy and timely delivery.
- Improved Performance Guarantee process by automating data entry processes leveraging Excel, SQL scripts, and Alteryx workflows.
- Collaborated with the legal department to ensure the timely receipt of executed agreements.

PricewaterhouseCoopers (PwC), Philadelphia, PA August 2019 – March 2021
Experienced Associate, Advisory

- Executed Fraud Analytics for a client by performing data analytics using Alteryx and presented insights by creating Tableau dashboards.
- Analyzed, optimized, and tested 12 Data Validation procedures using SQL programming language and developed use cases for user testing.
- Led a team of 10 colleagues for a code review project reviewing SQL queries for 5 separate clients; worked with leadership to present work and implement feedback, provided insights to team members and guided team members to resolve SQL inquiries.
- Performed data completeness exercise leveraging fuzzy match tool on Alteryx.
- Automated financial reports for a film distribution organization using Alteryx by normalizing financial data and implementing it into annual reports.
- Assisted in managing a data team from across the USA as well as India that abstracted contractual data from pdf files using PwC's DataSieve system to create and develop the client database.
- Performed and delivered Data Governance assessment while adapting to client's working environment delivering work via AuditBoard.
- Developed and implemented process flow for Common Data Model using Microsoft Visio.
- Co-led creation of Google website for a national internal firm volunteering initiative.

Philadelphia Gas Works, Philadelphia, PA October 2018 – May 2019
Supply Chain Intern

- Automated and optimized reporting process by recreating Buyer, Purchase Order, and Account reports and creating Excel Macros for automation of repetitive reporting tasks.

- Extracted data from Oracle databases and created Excel purchase order and inventory reports.
- Delivered 6 daily reports, and ad hoc reports, to Buyers and Managers utilizing Excel tools such as pivot tables, slicers, macros, and other functions.
- Performed material planning, inventory management, and data analytics to oversee minimum stock requirements on thousands of stock and non-stock items to minimize shortages.

Pfizer, Inc., Collegeville, PA

May 2018 – August 2018

SAP Business Analyst Intern

- Created and delivered Tableau dashboards to leadership teams across the globe to enable strategic business and financial planning.
- Participated in an innovation event to develop a marketing solution for Meningitis B vaccination using emerging technologies such as holograms and virtual reality.
- Created master documentation file consisting of navigational paths to 2,040 SAP transactions.
- Collaborated with senior leadership in a strategic planning meeting to determine budget flexibility for the 2019 fiscal calendar.

LEADERSHIP & VOLUNTEERING

BAPS Swaminarayan Sanstha, Robbinsville, NJ

July 2022 – November 2023

Volunteer, Social Media Video Editor and Content Creator

- Created social media content for BAPS Swaminarayan Akshardham Instagram account (@akshardhamusa) using video editing and graphic design tools: Adobe Photoshop, After Effects, Premiere Pro, and DaVinci Resolve Studio.

Volunteer, Stone Mason and Construction Manager

- *One of 450 full-time volunteers who helped construct the Akshardham, a Hindu house of worship. Most of the volunteers quit their jobs and paused their careers to serve. The volunteers' ages ranged 19-70.*
- Administered the Site Safety team to ensure OSHA compliance throughout the construction site. Trained a team of 6 volunteers and organized OSHA certification courses and testing for all team members. Organized weekly OSHA trainings for all volunteers to ensure compliance. Coordinated with external OSHA consultant to ensure the construction site is compliant with all OSHA safety standards.
- Managed team of 15 stone masons to place carved imported stones for Akshardham Temple.
- Managed supply chain of carved stones by cross-referencing AutoCAD designs to place stone orders in the stone inventory system and managing the placement of stones on the construction site.
- Measured and marked decorative stones for fitting by referencing AutoCAD designs. Cut stones using construction power tools such as 16" gas powered saw, stone cutting grinder, jackhammer, etc. Clamped stones using long L and C-shaped stainless-steel rods. Marked up and cut structural holes for stainless steel and PVC conduit pipes for electrical wiring and water drainage.
- Led a 20-volunteer team erecting and dismantling iron coupler scaffolding throughout construction site. Coordinated with all team leads to gather scaffolding requirements and schedule erection or deconstruction. Erected the site's tallest and widest structure for 92-foot Mahashikhar (spire).

BAPS Swaminarayan Sanstha, Robbinsville, NJ

August 2014 – December 2020

Team Lead, Regional Core Team

- Manage team of 15 members on the regional media team, to capture photos/videos of regional events, manage data, and create videos, posters, fliers, banners, etc.
- Project Manager of an annual regional 3-day basketball tournament with over 400 youths in attendance.
- Developed ability to multi-task by simultaneously project managing multiple projects by delegating deliverables to youth volunteers while also ensuring timelines and project deadlines are met.
- Solved problem of stat-tracking for 112-team basketball tournament by developing automated analysis on Google Sheets.

EDUCATION

Temple University, Fox School of Business and Management, Philadelphia, PA
Bachelor of Business Administration, August 2015 – May 2019 / GPA: 3.51

- Major: Management Information Systems; Supply Chain Management
- Dean's List: Fall 2015, Spring 2017

LANGUAGES

- Gujarati – fluent, Hindi – fluent

LICENSES & CERTIFICATIONS

- Querying Databases with SQL, IBM
- Programming for Everybody (Getting Started with Python), University of Michigan
- Human-Centered Design, PwC
- Business Analytics: Data Insights, PwC
- Business Analytics: Data Wrangling, PwC
- Data Tools and Visualization, PwC

PROJECTS

- Developed personal portfolio website using HTML, CSS, JavaScript, Bootstrap – yogipatel.me
- Analyzed NBA 3-point data and created Tableau dashboard on Tableau Server.
- Performed Tableau analysis of Goldman Sachs's stocks following the 2016 election.
- Developed web calculator for window shopping using HTML, CSS, and PHP.