Yogendra Singh

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CAREER OBJECTIVE

To contribute solutions to challenges in the field of Software Testing and Quality. Accomplishing a full-time permanent position to learn, excel and grow within organization and contribute to company growth using my knowledge in software-testing methodologies, software quality process and strong analytical skills.

SUMMARY

➢ Competent & Result-oriented Software Testing Professional having 6.0 years of IT experience in testing.

➢ Previous Employer **QA Infotech Pvt. Ltd**. Noida from Aug 2016 to Oct 2021.

➢ Previous Employer **Senior Software Tester Engineer Manual** with **Williams Commerce Pvt. Ltd.**, Noida from Sept 2022 to Dec 2023.

➢ Previous associated as **Senior Quality Analyst** with **Bestone India Pvt. Ltd.**, Noida from Mar 2023 to Aug 2024.

➢ Having Experience in E-Commerce, Health, Insurance, Investment/Capital, Banking Domain.

➢ Having experience in Database testing by executing queries against the database.

➢ Having experience of Load and Stress testing using Jmeter.

➢ Have experience in creating, modifying and enhancing Test cases and Agile methodology.

➢ Experience in analysing functional requirements and translate them to test cases.

➢ Well acquainted with Software Development Life Cycle (SDLC) and Software Testing Life Cycle (STLC).

➢ Strong hands-on experience of different type of testing e.g. functional, Usability, Smoke, Sanity, System Testing, Regression Testing, and Re-Testing.

➢ Performed, Unit Testing and Integration Testing.

➢ Proficient in developing, maintaining and executing test cases for different functional Testing.

- Participating in regular project status meeting with team members and Bug Reporting.

- Good knowledge of **Database Testing/SQL**.

- Good Knowledge of **Mobile App testing.**

- Good knowledge of **Web App Testing**.

- Good Knowledge of **Resposive testing** in **E-Commerce**.

- Good knowledge of **JIRA** and **Bugzila**.

- Good knowledge of **Agile** and **Scrum**.

- Good knowledge of **API Testing** with **Postman.**

- Good knowledge of **SIT** and **UAT.**

- Good Knowledge of **Performance testing with Jmeter.**

- Exposure of **Bitbucket.**

- Exposure of **CI/CD.**

- Experience in Manual functional/non functional testing of Web /Mobile based applications in Insurence, E-Commerce, Health, Banking, E-Learning domain.

PROFESSIONAL EXPERIENCE

- Worked as Sr. QA Engineer in QA Infotech Pvt. Ltd., Noida (U.P) from August. 2016 to Oct 2021.

- Worked as as a Senior Software Tester at in Williams Commerce Pvt. Ltd., Noida (U.P) from Sept 2022 to Dec 2023.
- Previously associated as a Senior Software Tester with Bestone India Pvt. Ltd., Noida (U.P) from Mar 2023 to Aug 2024.

EDUCATIONAL CREDENTIALS

- Bachelor of Technology (B.Tech.) from Bon Maharaj Enginnering College, Mathura (U.P.T.U)

TECHNICAL SKILLS

- Very good experience in Testing and acquired sound knowledge in testing processes.

- Good in all the stages of SDLC, STLC and Bug Life Cycle.

- Good knowledge of Agile Methodology.

- Good knowledge in Functional Testing, Integration Testing, System Testing and compatibility testing, Mobile app Testing, API using Postman.

- Good knowledge in Non Functional Testing, Performance Testing, Load Testing and Stress Testing using Jmeter.

- Good exposure of functional testing in web applications and GUI testing.

- Good in identifying Test scenarios, writing Test cases & reviewing the Test cases.

- Good knowledge of software development models like Waterfall, Iterative, Incremental models.

- Proficient in Test Execution, analysing the results.

- Create Bug Reporting and Bug tracking.

- Having strong knowledge of testing phases of STLC.

- Mobile: Android: realme c11, ios10

PROJECT EXPERIENCE

Project Title: Emea GI

Client : Allstate, Japan

Description:
Emea GI is a P&C (Property and Causality) insurance application, which has various modules Admin section and Customer section, product section. By Emea GI application a user can purchase different Property an Casualty (P&C) insurance to protect homes, personal property, automobiles, and business properties against physical damage or liability judgments. Emea GI gives speed of interaction, convenience of transaction processing and ease of information access. It is also possible to define and setup new classes of Product and

Casuality (P&C) product. It offers seamless integration across all major heads of activity: underwriting, claims, re-insurances and accounts, backed by extensive reporting and analysis.

Responsibilities:

- ➤ Understanding and analyzing business requirements and creating, updating and executing test cases.
- ➤ Performing smoke testing, sanity, integration testing, system testing, functional testing, regression testing, compatibility testing.
- ➤ Participating in Daily scrum meetings within QA, Development Teams, Project Manager and BA.
- ➤ Participating in client meetings within in case of new requirements and Impediments.
- ➤ Analyze results and report the bugs in JIRA.
- ➤ Performing UAT Testing in each release.

Project Title: Watch Market

Client : Sonata

Description:

It is B2B Mobile application. B2B applications are used to streamline business operations and make commercial transactions. The purpose of implementing B2B applications is to reduce customer service costs and increase sales profits. This project refers to business that is conducted between companies, rather than between a company and individual consumer.

Domain – Functional, UI & Usability testing, Back-end services verification system S/W verification for APIs

Function: API, S/W Plan, Web-Testing & QA, DB Management.

Work Details:

 • Services Testing that includes Functional & Performance testing of APIs, software product testing for Functionality, validation and UI.

 • End to End responsibility for Test plan preparation & Release handling till closure.

 • Mobile App testing that includes Functional & UI testing of Watchmarket product.

 • An active participant in team building events within the organization.

Project Name: TruDoc 24*7:

Client: TruDoc

Description:

TruDoc is a Health management system developed for UAE company. This system offers the facility as hospital at home. In this system patients can interact with Doctors with the different kind of devices those can exchange the patients symptoms information. System maintains the patient record from the admittance to discharge, maintains the whole information of patient, disease, diagnosis, and medicine prescribed by the Doctors. System is also associated with the different client which gives the clear picture what kind of a service patient can be used.

Responsibilities:

➢ Understanding and analyzing business requirements and creating, updating and executing test cases.
➢ Performing smoke testing, sanity, integration testing, system testing, functional testing, regression testing, compatibility testing.
➢ Participating in Daily scrum meetings within QA, Development Teams, Project Manager and BA.
➢ Participating in client meetings within in case of new requirements and Impediments.
➢ Analyze results and report the bugs in Azure. Track and monitoring the bugs in Azure.
➢ Performing Regression Testing in each release.

Project Name: CLOUD.fy:

Client: Williams

Description:

Cloudfy is a E-Commerce Software Management System. This is kind of a software where the websites can be built for the client using the same software. This system can be customize according to the requirement of various clients and gives the satisfaction to any number of client that the are having their on E-Commerce shopping website and they are using only this. Cloudy provides complete track record of the Customers, Product, Pricing, ordering and many other details those can be used in E-Commerce.

Responsibilities:

➢ Analyzing business requirements and creating, updating and executing test cases.
➢ Performing QA according to test cases.
➢ Performing the Responsive testing application on different devices those are used while making communications to website
➢ Performing smoke testing, sanity, integration testing, system testing, functional testing, regression testing, compatibility testing.
➢ Participating in Daily scrum meetings within QA, Development Teams, Project Manager and BA.
➢ Participating in client meetings within in case of new requirements and Impediments.
➢ Performing Regression Testing if any bug fixes.
➢ Performing UAT Testing in each release.

Project Name: Corporate account Management

Client: Citi Bank

Description:

Corporate account Management is software application used by the Citi bank to open and manage a corporate account of a person in an organization. This project had various feature like open new account, Modify existing account, Deletion of Account, Add/Delete Subscription, Check the existing account details.

Responsibilities:

- ➢ Understanding the Requirements and Functional Specifications of the application.
- ➢ Participated in identifying the required Test scenarios and Test Cases.
- ➢ Involved in reviewing the test scripts as per the requirement specifications.
- ➢ Executed Test Cases as per System Requirements.
- ➢ Involved in daily & weekly status report meeting with the respective Citi client and update the percentage of completion of task day to day.
- ➢ Defect Reporting and Tracking using JIRA
- ➢ Extensively performed Manual Testing process to ensure the quality of the software.

Project Name: MindTap (MT) Quantitative:

Client: Cengage

Description:

Mindtap is a E-Learning solution. Initially it was developed for Thomson Learning division of the Thomson Corporation, a Canadian company. Later in 2007, it became part of Cengage Learning. Cengage Learning offers print and digital textbooks, instructor supplements, online test, online reference databases, distance learning courses, test preparation materials, corporate training courses, career assessment tools, materials for specific academic disciplines, and custom solutions as part of MT Quantitative.

Responsibilities:

- ➢ Understanding and analyzing business requirements and creating, updating and executing test cases.
- ➢ Performing smoke testing, integration testing, system testing, functional testing, regression testing, compatibility testing.
- ➢ Day to day reporting progress of the assigned task.
- ➢ Participating in weekly meetings within QA and Development Teams.
- ➢ Analyze results and report the bugs in JIRA. Track and monitoring the bugs in JIRA.
- ➢ Performing Regression Testing in each release.

Project Name: Learning Management System

Client: Pearson Learning Solution

Description:

Pearson Education educating 100 million people worldwide, Pearson Education is the world's biggest education company. Pearson Education's solutions cover a wide spectrum of subjects including business, technology, sciences, law and the humanities. They include books and resources that help students learn, teachers teach, and professionals evolve throughout their careers.

Responsibilities:

- ➢ Creating, updating and executing test cases.
- ➢ Verifying and reporting bugs in Jira (bug reporting tool).
- ➢ Execution Black box & functional testing, verifying proper functioning of application.
- ➢ Day to day reporting progress of the assigned task.
- ➢ Participating in weekly meetings within QA.

Project Name: HRIS:

Client: Acrobatic IQ

Description:

HRIS allows employees to exchange information with greater ease and without the need for paper through the provision of a single location for announcements, external web links, leave structure and company policies. It also provides the ability to create reports and analyze information quickly and accurately, in order to make the workforce easier to manage. An HRIS stores, processes and manages employee data, such as names, addresses, national IDs or Social Security numbers, visa or work permit information, and information about dependents.

Responsibilities:

- ➢ Creating, updating and executing test cases.
- ➢ Verifying and reporting bugs in Jira (bug reporting tool).
- ➢ Execution Black box & functional testing,
- ➢ Day to day reporting progress of the assigned task.
- ➢ Participating in weekly meetings within QA.
- ➢ Performing smoke testing, System testing, functional testing, regression testing, compatibility testing.

PERSONAL INFORMATION

Father's Name   :   Hukam Pal Singh

Date of Birth   :   01‒ Jan-1993

Nationality   :   Indian

Present Address   :   A-81 Metro Apartment, Sector 71, Noida

Languages Known   :   Hindi, English

DECLARATION

I hereby inform that all information written above is true to the best of my knowledge and belief.

Date: _____

Place: _____   (Yogendra Singh)