

YOHANA JOVANNI

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Career Summary

Motivated and detail-oriented **Information Science student** with a strong foundation in **database programming, web development, and cybersecurity**. Certified in **cybersecurity**, with hands-on experience in **SQL, C++, HTML5, CSS, and Microsoft SQL Server**. Skilled in **problem-solving, IT solutions development, and workflow optimization**. Passionate about leveraging technology to enhance security, improve business operations, and drive innovation.

Professional Experience

BD, Miramar — *Direct Equipment Assembler*
08/2018 - 08/2024

- Assembled and tested components for high-precision equipment following standard procedures.
- Conducted detailed inspections and troubleshooting to ensure quality control.
- Maintained equipment by performing preventive maintenance.
- Optimized workflow to meet production targets and enhance efficiency.

Beach House — *Cashier & Customer Service Representative*
01/2014 - 09/2016

- Delivered exceptional customer service by assisting customers with product selection.
 - Processed transactions accurately and managed cash handling.
 - Resolved customer inquiries effectively to enhance satisfaction.
 - Maintained a well-organized workspace and ensured product availability.
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Technical Skills

- **SQL Database Programming** (Microsoft SQL Server)
- **Web Development** (HTML5, CSS)
- **C++ Programming**
- **Cybersecurity** (Certified)
- **Computer Networking**
- **IT Infrastructure & Cloud Computing**

- **Problem-Solving & Analytical Thinking**
 - **Strong Interpersonal & Customer Service Skills**
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Certifications & Projects

- **Cybersecurity Certification** – Verified knowledge in security principles, risk management, and data protection.
 - **SQL Database Project** – Developed and optimized a relational database system using Microsoft SQL Server.
 - **Web Development Portfolio** – Designed and implemented responsive websites using HTML5 and CSS.
 - **C++ Programming** – Built functional applications focused on data structures and algorithms.
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Education

University of Arkansas at Little Rock

Bachelor of Information Science | Jan 2022 - Present

- **GPA:** 3.4
 - Relevant coursework: Database Management, Cybersecurity, Networking, Software Development, IT Infrastructure.
 - Hands-on experience in **SQL, web development, and programming** through academic projects.
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Additional Skills

- Adaptive learner with a passion for technology and innovation.
 - Strong teamwork and leadership abilities in fast-paced environments.
 - Experience in troubleshooting technical issues and providing IT support.
 - Excellent written and verbal communication skills.
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References available upon request.