

MDS Daily ITOP Incident Monitoring

Today's incident ticket which is new/pending/assigned/Escalated TTR or approaching deadline

Ticket No	Title	Status	Start Date	Priority	Dead Line	Agent Name
I-012318	Monitoring Report MDS Selisih ISP VS RESA	Assigned	2018-04-03 15:35:43	high	2018-04-04 15:35:43	EXT FADILLAH NOVA STYAJAYA
I-012316	Password untuk Alloctor baru	Assigned	2018-04-03 15:12:07	medium	2018-04-13 10:12:07	EXT YULIANI YULIANI
I-012295	Nomor SKU di label tidak sama dengan PO	Assigned	2018-04-03 13:15:58	medium	2018-04-12 15:45:58	EXT ARIF RAHMAN
I-012284	Interface PO Party Indo Selaras	Assigned	2018-04-03 11:51:57	medium	2018-04-12 15:21:57	EXT MUHAMMAD BAYU ANDREA
I-012253	Tidak ada tanggal end date ditariff	Assigned	2018-04-03 10:11:57	high	2018-04-06 15:41:57	EXT ALIM NUR PRIAMBADA
I-012241	reset login password	Assigned	2018-04-03 09:32:04	low	2018-04-27 13:32:04	EXT MUHAMAD SAEFULLAH
I-012187	Data difference between OBIEE/MFP and legacy	Assigned	2018-04-02 17:00:54	critical	2018-04-05 14:30:00	EXT ULI MUHAMMAD AULIA
I-012107	Login RMS	Assigned	2018-04-02 09:35:10	high	2018-04-05 15:05:10	EXT MUHAMAD SAEFULLAH