# PRINCIPLES AND ROLES OF FAMILY MEDICINE

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- Play video
- Why should you see a family doctor?

#### Definition

- 'Family medicine is the medical specialty which provides continuing, comprehensive health care for the individual and family.
- It is a specialty in breadth that integrates the biological, clinical and behavioral sciences
- The scope of family medicine encompasses all ages, both sexes, each organ system and every disease entity.' (AAFP)
  - http://www.aafp.org/about/policies/all/family-medicine-definition.html



# What is the main characteristic of Family Medicine?

• 'In the increasingly fragmented world of health care, one thing remains constant: family physicians are dedicated to treating the whole person. Family medicine's cornerstone is an ongoing, personal patient-physician relationship focusing on integrated care.'

AAFP - <a href="http://www.aafp.org/about/the-aafp/family-medicine-specialty.html">http://www.aafp.org/about/the-aafp/family-medicine-specialty.html</a>

# What is the main characteristic of Family Medicine?

- It's a discipline that is relationship based and focused on person centered care
  - It's the PERSON who has the disease that is important than the DISEASE the person has
- Cuts across the physical-psychological-social lines that separates the disciplines
  - Defining the discipline in terms of relationships sets it apart from most other disciplines
    - (McWinney 3 Ed. Ch. 2. Section implications of the principles)

- Speciality in breath not in depth
- Requires a wide knowledge of several other disciplines (medicine, surgery, paediatrics, psychiatry etc.) without getting into depth of any single speciality
- Family physicians are generalists with a knowledge of the common illnesses within any clinical discipline that are prevalent in the community and rarely seen in hospital

#### Ecology of medical care

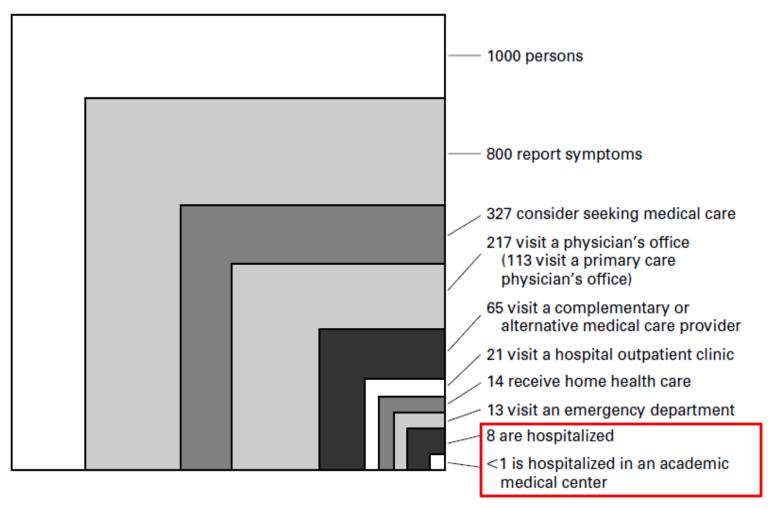


Figure 2. Results of a Reanalysis of the Monthly Prevalence of Illness in the Community and the Roles of Various Sources of Health Care.

Each box represents a subgroup of the largest box, which comprises 1000 persons. Data are for persons of all ages.

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- Speciality in breath not in depth
- Requires a wide knowledge of several other disciplines (medicine, surgery, paediatrics, psychiatry etc.) without getting into depth of any single speciality
- FP are generalists with a knowledge of the common illnesses within any clinical discipline that are prevalent in the community and rarely seen in hospital
- FP use their clinical acumen in diagnosis using minimal investigations
- FP will
  - Assess illnesses in physical, psychological and social terms
  - Adopt a holistic approach to the management

- Because of the wide range of knowledge about clinical disciplines FP are able to identify patients who needs specialized care
  - eg. pt with headache, fever
    - Viral fever
    - Dengue / DHF
    - Meningitis
- In addition FP has knowledge of 'Behavioural Sciences'
  - Sick role, illness behaviour
  - Doctor-patient relationship
  - How a family functions in health & disease
  - Effects of bereavement

#### Skills

- Communication skills
- Counselling skills
- Solving undifferentiated illness
- Cost effective management
- Preventative and health promotion

#### Attitudes

- Respect the patient as a person who needs help and
  - NOT as a disease that needs to be cured
- "Its much more important to know what sort of patient has a disease than what sort of disease a patient has" (William Osler)

## Principles of Family Medicine

- Committed to the person
- Seeks to understand the context of illness
- Every contact with patients as opportunity for prevention
- Views the practice as a 'population at risk'
- Sees him/herself as part of a community wide network of supportive and health-care agencies
- Ideally shares the same habitat as their patients
- Sees patients in their homes
- Attaches subjective aspects of medicine
- Is a manger of resources

#### Roles and functions of family physicians

- First contact care
- Personalised care and family care
- Continuity of care
- Comprehensive care
- Preventive care
- Coordination of care

#### Clinical scenario

- It's a Saturday morning. You are at your family practice clinic.
- The Fernando family has been your regular patients for the past 10 years. Mr. Fernando is a businessman in town and Mrs. Fernando is a teacher. They have three children aged 7, 4 and 1 year. You are the family doctor to Mrs. Fernando's mother for the past 5 years who is bedridden after a stroke.
  - Medical records are available for the Fernando family
- This morning
  - Mrs. Fernando has brought her one year old baby for her immunization and check-up
  - Mrs. Fernando also states that her three month family planning injection is due today
  - Mr. Fernando has accompanied his wife and baby
    - To show his 'sprained swollen ankle' which happened the previous evening
    - To show his lipid profile and HbA1C report you had ordered during his last visit

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#### First contact care

- FPs are primary care doctors
  - Function as first contact doctors
    - Patients either sex and all ages
    - Irrespective of the nature of the presenting complaint
  - Accessible and available to patients
    - Live in the same community (ideally)
    - Know the common health problems
- Work in less than ideal circumstances
  - Initial assessment of the problem (medical, surgical, psychological etc.)
  - Manage or refer
- Deal with undifferentiated illnesses
  - When symptoms are vague and signs are minimal
- Respect patient autonomy in all instances

#### Personalised care and family care

- FP thinks not in terms if disease, but in terms of <u>patients who</u> <u>have problems</u> that needs attention
- Ability to deliver personalized care because of the personal relationship that exists between doctor, patient and family over long periods
- Easy to understand the context of the disease and advise regarding the nature of the illness, natural course and management
  - When necessary will guide them through specialized hospital care
- Gets a rich satisfaction due to personal commitment towards their patients

#### Continuity of care

- FP care for patients and their families for many years
  - Womb to tomb or cradle to grave
- Patient is the continuum of care and the episode as the disease
  - (different from hospital diabetic clinic)
- Undertakes the responsibility of care from the onset to its conclusion
  - Hospital referral, communicate with specialists, follow-up care after discharge
  - If the disease cannot be cured rehabilitation, palliative care etc.
  - When a death occurs help the family cope with the grief, psychological support

#### Continuity of care

- Medical records are essential to provide quality continuity of care
  - Paper / computer based
  - Includes
    - Present and past problems
    - Medications
    - Family and social history
    - Visit notes
- Advantages to both patient and doctor
  - Medical care is more economical
    - Less investigations, hospital admissions, spend less
  - Patient compliance is better
    - Doctor-patient relationship increases confidence
  - Doctor can use his own personality and a therapeutic tool
    - 'doctor is the most powerful drug in general practice' Michael Balint

#### Roles and functions of family physicians

- √ First contact care
- ✓ Personalised care and family care
- √ Continuity of care
- Comprehensive care
- Preventive care
- Coordination of care

#### Comprehensive care

- Provision of total or holistic health care
  - Three dimensions
    - Assessment of the patient
      - Physical, psychological and social terms
    - Managing the patient
      - Individual in the family and community
    - Using measures
      - Preventive primary, secondary and tertiary
      - Curative advice, medication, surgery etc.
- Managing patient consider
  - Cultural and religious beliefs
  - Fears, expectation and interpretation of illnesses
  - Socio economic status and health facilities available

#### Preventive care

- Opportunistic prevention
  - Unique aspect of prevention in FM
- FP also sees patients as a population at risk
  - Screening procedures at asymptomatic stage check BP, BMI
- Primary prevention
  - immunization, family planning
- Secondary prevention
  - BP control in hypertensive pts. to prevent complications
- Tertiary prevention

#### Coordination of care

- FP is not an expert in many disease conditions where highly skilled knowledge is need for patient management
- Making use of <u>all health care resources</u> for the benefit for the patients (must have a good knowledge of available resources)
  - Government hospital, MOH
  - Community e.g. Alcoholic Anonymous, Sumithrayo
- Referral to the appropriate specialist in private sector
  - Primary physiotherapist, dietitian
  - Secondary, tertiary
- Alternate health care resources

#### Clinical scenario

- Can you identify from the clinical scenario what 'roles and functions of FM' did the family physician demonstrate at this consultation?
- First contact care
  - Mr. F's ankle sprained
- Personalised care and family care
  - Mr. F's different issues ankle, DM, LIPIDs
  - Mrs F family planning, care for baby
- Continuity of care
  - Mr F's chronic disease care DM, LIPIDS
  - Baby & Mrs F
- Comprehensive care
  - Mr F mainly on this occasion
- Preventive care
  - Baby immunization, Mrs F family planning and also check up
- Coordination of care
  - If there is a fracture Ref Mr F to relevant place

#### What is the main characteristic of FM?

- It's a discipline that is primarily focused on 'person centered care and relationships'
  - It's the PERSON who has the disease that is important than the DISEASE the person has
- Cuts across the physical-psychological-social lines that separates the disciplines

#### References

- Lecture notes in family medicine
  - Nandani de Silva
  - First edition 2006
- Textbook of Family Medicine.
  - McWinney & Freeman.
  - 3<sup>rd</sup> Edition 2009

## THANK YOU

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