

OMNI

CHANNEL

PRODUCT OVERVIEW:

Is a system that integrates multiple channels such as mobile, web and others into a single platform.



Key Features

- Comprehensive Solution:
 - Our offering provides a complete suite of services, including seamless onboarding and omnichannel banking.
- Tailored Business and Retail Solutions:
 - Our business banking solution ensures smooth financial interactions for businesses across various channels, while our retail banking solution creates personalized experiences for customers through cutting-edge technology.
- Convenient Online and Mobile Services:
 - Customers can easily access information and conduct transactions, enhancing convenience and accessibility.
- Simplified Financial Management:
 - We help businesses streamline their financial processes, improving operational efficiency and excellence.
- Seamless Banking Experience:
 - Our services enable customers to enjoy a seamless banking experience, ensuring consistent service quality.
- Enhanced Customer Insights:
 - Through data collection across all channels, we provide valuable insights into customer preferences, enabling better decision-making and service customization.

BENEFITS

- Channel, Offer, and Branch/Agent Selection Freedom.
- Allows all accounts to be accessed on a dashboard within the customer's app.
- Engages and Delights Customers: Ensures consistent journeys across every device and channel.
- Builds Relationships with Customers.

ELIGIBLE CANDIDATES:

Individuals and businesses



CROSS SELLING PRODUCTS

- Agent banking
- Merchant banking
- CRM
- Michu lending
- Retail and business saving account holders.