A. General Details



A1. When will NUS biathlon 2021 be held?

It will be a virtual event held from 20-27th March 2021.

A2. Where can I complete NUS Biathlon 2021?

For Novice/Sprint Individual Categories, swim and run can be done at any location.

For Power Duo Race, participants can swim anywhere. However, the run will have to be completed around the Stadium.

A3. Who can participate in NUS Biathlon 2021?

NUS Biathlon 2021 is open to all, both the NUS community and the public. Students from tertiary and polytechnic instituitions are most welcome to apply.

A4. Will there be a Race Briefing Session?

No, race information will be provided to you in the form of an e-race booklet that will be sent to you nearer to the event date.

Nonetheless, should you have any queries, feel free to contact us via email: <u>biathlonfaq@nussportsclub.org</u>

A5. When will I be able to collect my race pack?

More details of the race pack collection will be released on our social media platforms and sent to your emails once we have verified that you have submitted your race proof.

B. Registration



B1. How can I register for the race?

Kindly sign up using the following registration link: bit.ly/biathlon2021registration

Registration will be open from 22nd Februrary 2021 to the closure of the event (27th March 2021). A confirmation email containing the event and payment details will be sent to you shortly after.

Early bird registration will commence on 22nd February 2021 and ends on 28th February 2021.

B2. When is the last day of registration?

Registration for participants will close on 27 March 2021.

B3. Is my place in the NUS Biathlon 2021 guaranteed after registration?

No, you can only secure a spot after payment is made and verified.

Payment should be made via NUS FASTPAY (online payment portal) at https://nusfastpay.nus.edu.sg/nusbiathlon2021

B4. Can I change my race category after payment? (E.g Change from Novice to Sprint)

No. Race entry is non-transferable, non-refundable and non-changeable. Please check carefully before submitting.

C. Payment



C1. How do I make payment?

Payment can be made through NUS FASTPAY as indicated in the registration form.

C2. Who can I contact if I encounter problems with payment?

Feel free to drop us an email at biathlonfaq@nussportsclub.org for any feedback/comments or any further enquiries with regards to NUS Biathlon 2021 or contact us on Instagram @nusbiathlon and Facebook @nusbiathlon

C3. If I want to withdraw from NUS Biathlon 2021, will I be refunded?

No. We have a no-refund policy.



D. Swim and Run Clinics



D1. What are the Swim and Run Clinics about?

The Swim and Run Clinics are pre-race training sessions open to both participants and non-participants. During this session, participants will learn more about the Biathlon Race (e.g. how to swim, run and transit safely and effectively), and be given swimming tips by our very own NUS Aquathlon Team and NUS Cross-Country Team.

D2. When are the Swim and Run Clinics?

The Swim Clinic will be held on 7th and 14th March 2021 from 2pm-4pm.

The Run Clinic will be held on 6th March 2021 from 5pm to 7pm. Both Swim and Run Clinics will be conducted at University Sports Centre (Address: 2 Sports Drive 1, S117561).

D3. Are the Swim and Run Clinics compulsory?

The Swim and Run clinics are not compulsory, but participants in the novice categories are strongly encouraged to participate to gain some exposure in the various fields.

*Note: Swim and Run Clinic is strictly for NUS personnel ONLY

E. Power Duo Race



E1. What can I expect from Power Duo Race?

Your partner and you would have to complete a short swim of 200m each, then you both will have to head down to OCBC Aquatic Centre for a run. Along the run, there will be respective missions that needs to be completed at designated locations.

Run and swim can be completed on separate days as long as proof is submitted within 20th to 27th March 2021. More details will be specified in the race booklet should you participate in it.

E2. Are we allowed to complete our swim and run on separate days?

Yes, so long as both components are completed between 20th March to 27th March 2021.

E3. Where can I complete the Power Duo Race?

Participants can choose to swim anywhere. However, the run would have to be done around the stadium, in accordance to the race route provided. Do take note that OCBC Aquatic Centre will only be available from 24th to 27th March 2021.



Participants are to proceed to the entrance of OCBC Aquatic Centre (START) for their 3km run > Sports Hub Library > Singapore Indoor Stadium > Kallang Leisure Park Shopping Mall > OCBC Arena > 100 Plus Promenade (Indoor Track) > OCBC Aquatic Centre (END)

E. Power Duo Race



E5. How can my partner and I sign up for this race?

Both you and your partner will have to fill up your registration forms and select "Power Duo Race". Follow the instructions accordingly and only ONE party needs to make payment for the race.

E6. Can I join the race if I am not physically fit?

Yes. The Power Duo Race has a good balance of both fun and exercise.

E7. Am I still entitled to the race pack, finisher t-shirt and medals if I did not complete the missions?

Yes, you are still entitled to the race pack, finisher t-shirt and medals.

Completing the race and submitting the missions will simply double your chance of winning attractive prizes in our lucky draw and giveaway.

E8. Must I sign up with the opposite gender or can I sign up with a person of the same gender?

You can sign up with anyone, regardless of gender.

F. Other FAQs



F1. Why hasn't NUS Biathlon 2021 replied to my email enquiry?

Our admin team will try their best to answer your enquiry within 3 working days. Do check your junk mail if you have not heard from us.

Should you not receive a reply within the stipulated time, we would appreciate it if you could send us your enquiry again!

F2. Who can I contact for queries/feedback/comments?

Feel free to drop us an email at biathlong@nussportsclub.org for any feedback/comments or any further enquiries with regards to NUS Biathlon 2021 or contact us via Instagram @nusbiathlon and Facebook @nusbiathlon

