

NUS Biathlon 2020 FAQs

Updated: 20 Jan 2020

A. General Details

A1. When will NUS Biathlon 2020 be held?

NUS Biathlon 2020 will be held on 21 March 2020, Saturday, 7am - 2pm.

Participants will receive your reporting time for your respective waves nearing the event date.

A2. Where will NUS Biathlon 2020 be held? (eg. reporting venue, routes, valuables storage)

NUS Biathlon will be held at NUS University Sports Centre this year - 2 Sports Drive 1, National University of Singapore, S117561.

A3. Who can participate in NUS Biathlon 2020?

NUS Biathlon 2020 is open to all, both the NUS community and the public. Students from tertiary and polytechnic institutions are most welcome to apply.

The minimum age requirement to participate in the biathlon as a participant or volunteer is 16 years old.

CIP hours will be awarded to volunteers upon request.

A4. Will there be a Race Briefing Session?

No, race information will be provided to you in the form of an e-race booklet that will be sent to you nearer to the event date.

Nonetheless, should you have any queries, feel free to contact us via email:

biathlonfaq@nusportsclub.org.

A5. When will I be able to collect my race pack?

Race pack collection will be on 15 March (12pm - 5pm), location to be announced! Please bring along your Identity Card/Passport/Matriculation Card for identification. More details will be released on Facebook or sent to your email at a later date.

A6. How will I know my race timing?

Only the timings of the top 3 in each category will be announced on the day itself.
For your individual timings, do refer to our Facebook Page one week after the event.

B. Registration**B1. How can I register for the race?**

Kindly sign up using the following registration link:

bit.ly/nusbiathlon2020

Registration closes on 11 March 2020. A confirmation email containing the event and payment details will be sent to you shortly after.

Early bird registration will start on 13 January 2020 and end on 24 January 2020.

B2. How can I volunteer for NUS Biathlon 2020?

Kindly sign up through <http://bit.ly/iwantfreeshirt>. All volunteers will receive a goodie bag and a volunteer t-shirt!

Volunteers will be allocated roles such as road marshals, water point helper, timekeeper/scorers, registration, baggage deposit, crowd control, first aider (need valid certification), or photographers (has own professional equipment).

A compulsory briefing for volunteers will be conducted on 20 March 2020, more details to be announced closer to the date!

B3. When is the last day of registration?

Registration for participants will close on 11 March 2020 (Wednesday), 2359.

B4. Is my place in the NUS Biathlon 2020 guaranteed after registration?

No, you can only secure a spot after payment is made and verified.

Payment should be made via NUS FASTPAY (online payment portal) at

<https://nusfastpay.nus.edu.sg/nusbiathlon2020>.

B5. Can my friend take over my slot if I am unable to make it after payment? We have the same T-shirt size.

No. In the interest of the participant's well-being and safety, we strictly prohibit the sales, exchange and transfer of race entries. The reason being that the race tag numbers contain the registered participant's medical information and emergency contacts, which is important for the medical team to provide immediate medical assistance should an accident occur.

No refunds or transfers are allowed after payment.

B6. Can I change my race category after payment? Eg. Change from Novice to Sprint

No. Race entry is non-transferable, non-refundable and non-changeable.

C. Payment

C1. How do I make payment?

Payment can be made through NUS FASTPAY.

For NUS FASTPAY

- 1) Please visit <https://nusfastpay.nus.edu.sg/nusbiathlon2020> to make payment. NUS Students are required to log in using their NUSNET ID and password by clicking on 'login to my account'. Kindly skip steps 1 to 2 and proceed to step 3 if you are from the public.
- 2) NUS Biathlon can be found under the 'Events' tab.
- 3) Participants can then select the category for payment. **Remember to enter your promo code in the voucher code field!**
- 4) Details of the shopping cart (Eg: Price, quantity) should be checked before proceeding to make payment.
- 5) An official receipt will be emailed to the email address provided.
- 6) Participants should check their email inbox to ensure that a receipt is received.

*For relay categories, only 1 person is required to make payment.

If you have problems making the payment, do inform us so that we are able to make alternative arrangements for you.

Please note that we do not have a refund policy.

D. Swim trial & clinic

D1. When are the swim trials?

The swim trials will be held on 16 February and 15 March 2020 from 1pm to 4pm at University Sports Centre (Address: 2 Sports Drive 1, S117561). The requirement to pass the swim trial is to **swim** the distance you signed up for **continuously within a time limit of 30 minutes, without any floatation aid.**

D2. Is the swim trial compulsory? What happens if I fail the swim trial?

Yes, the swim trial is **COMPULSORY** for all participants unless you have proof of your swimming proficiency. However it is highly recommended for all the participants to come for the swim trial.

Participants who fail the swim trial will not be able to participate in NUS Biathlon 2020 for safety reasons.

D3. What counts as proof of swimming proficiency?

Any certification that is recognized by SINGAPORE SWIMMING ASSOCIATION that verifies the said participant's ability to swim the intended distance for the category that he/she has signed up for NUS Biathlon 2020. Any internationally or locally recognized swimming competition or endurance events that verifies the participant's ability to swim aforementioned distances can be counted as proof as well. Other forms of proof are at the Organiser's discretion.

D5. When are the swim clinics? Is the swim clinic compulsory?

The swim clinics will be held on 16 February and 15 March 2020 (same days as swim trials) from 10am to 12pm at University Sports Centre (Address: 2 Sports Drive 1, S117561).

The swim clinic is not compulsory, but participants in the novice categories are strongly encouraged to come for the swim clinic.

E. Event Day

E1. What is the attire for NUS Biathlon 2020?

Each participant will be given a Race Shirt to be worn during the running segment of the race. A finisher tee will also be provided as dry attire post-race.

If participants wish to wear a full body swimsuit, do ensure that the arms are exposed so that we can body mark your participant number.

Participants should also not have loose accessories or watches on during the swim.

Note: No bikinis/mankinis are allowed.

E2. What is counted as a penalty?

Please refer to the Rules and Regulations of NUS Biathlon 2020 (will be released later). Any breach of these rules and regulations can be penalised.

E3. What happens if it rains?

The organising committee of NUS Biathlon 2020 will determine if it is safe to continue. CAT-1 weather status renders an immediate halt of the race.

Delays are expected, and the affected wave will be cancelled with no refunds after the cut-off time, which is to be decided by the organising committee of NUS Biathlon 2020.

E4. What happens if I'm late? Can I join a later wave?

Participants are allowed to join a later wave subject to availability of slots in the later waves. No timing will be provided if they do not run in their respective waves.

E5. What if I am injured during the race or otherwise unable to finish the race?

First aid stations will be located along the routes. Medical assistance will be provided to injured participants.

F. Other FAQs

F1. Why hasn't NUS Biathlon 2020 replied to my email enquiry?

Our admin team will try their best to answer your enquiry within 3 working days. Do check your junk mail if you have not heard from us. Otherwise, we would appreciate it if you could send us your enquiry again!

F2. Who can I contact for queries/ feedback / comments?

Feel free to drop us an email at biathlonfaq@nusportsclub.org for any feedback/comments or any further enquiries with regards to NUS Biathlon 2020.