

## Your grade: 80%

Your latest: 80% • Your highest: 80% • To pass you need at least 80%. We keep your highest score.

Next item →

1 / 1 point

1. Topics of the postmortem include all except
- Adequacy of resources
  - Recognition
  - Effectiveness
  - Market share

**Correct**

Topics of the postmortem include all except market share

1 / 1 point

2. In the world of manufacturing and business, events never fall into place as they are conceived to.  
Performance is measured on effort, not results.

 False True**Correct**

In the world of manufacturing and business, events never fall into place as they are conceived to.

Performance is measured on results, not effort

1 / 1 point

3. Some components of the Document Management System include all but

- Destruction and the means of destruction
- Distribution of documents
- Storing and archiving
- Basis for audit trails

**Correct**

Some components of the Document Management System include all but destruction and the means of destruction

1 point

4. Documents communicate policies, processes and procedures that must be controlled. Records capture the data outputs from these procedures and do not require control.

 False True**Incorrect**

See Module 7-5 Lesson 2

1 / 1 point

5. \_\_\_\_\_ promote employee understanding and consensus.

- Procedures
- Policies
- Documents
- Processes

**Correct**

Documents promote employee understanding and consensus.