

Your grade: 80%

Your latest: 80% • Your highest: 80% • To pass you need at least 80%. We keep your highest score.

Next item →

1 / 1 point

1. Topics of the postmortem include all except

- ☐ Adequacy of resources
- ☐ Recognition
- ☐ Effectiveness
- ☒ Market share

 **Correct**

Topics of the postmortem include all except market share

1 / 1 point

2. In the world of manufacturing and business, events never fall into place as they are conceived to. Performance is measured on effort, not results.

- ☒ False
- ☐ True

 **Correct**

In the world of manufacturing and business, events never fall into place as they are conceived to. Performance is measured on results, not effort

1 / 1 point

3. Some components of the Document Management System include all but

- ☒ Destruction and the means of destruction
- ☐ Distribution of documents
- ☐ Storing and archiving
- ☐ Basis for audit trails

 **Correct**

Some components of the Document Management System include all but destruction and the means of destruction

1 point

4. Documents communicate policies, processes and procedures that must controlled. Records capture the data outputs from these procedures and do not require control.

- ☒ False
- ☐ True

 **Incorrect**

See Module 7-5 Lesson 2

1 / 1 point

5. _____promote employee understanding and consensus.

- ☐ Procedures
- ☐ Policies
- ☒ Documents
- ☐ Processes

 **Correct**

Documents promote employee understanding and consensus.