

1.

Before joining a team, an individual contributor should

1 point
- ☐

Be trained in problem solving techniques

☐

Be familiar with group dynamics
- ☐
- Completed a team motivation seminar

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Possess knowledge of the team's intended purpose and ensure an alignment exists with interests and skill set

2.

Some experts challenge the value of training and using employees in yellow belt roles. What would be the best explanation for this perspective:

1 point

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Yellow Belts tend to have less training and are less involved in six sigma and can only effectively support the logistical aspects of the project team.

☐

It is too costly☐☐

3.

If a black belt uncovers a conflict and wishes to take an assertive stance, which position should he adopt above all else?

1 point

☐

Accommodating

☒

Collaborating☐☐

4.

The function of the coach in a six sigma organization is most likely to be filled by:

1 point

☐

Green belt☐

☒

Master Black Belt☐

5.

Process owners can also be referred to as:

1 point

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Sponsors or Master Black Belts

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Champions or sponsors☐☐