

Your grade: 70%

You score 89%, You need 70% to pass you need at least 70%. We keep your highest score.

Next item →

1. Which of the following places should be considered when solving improvement team problems?

A. Only the project manager

B. All, and only

C. All, but not the project manager

D. All, and only

E. Correct! All

Team leaders should never look to those who agree to easily or not propose to challenge perceptions and embrace change.

2. A key characteristic of an individual team member is:

A. They are fully aware of the problem

B. They are able to work schedules to communicate team activities

C. They have a clear knowledge of the organization

D. They believe in the value of the team process

E. Correct! Team members are expected to work off schedules. This is sometimes necessary. They may do not need to possess a full knowledge of the organization or understand all elements of the problem. A fresh set of eyes can be very valuable in solving problems. Team members should always believe in the primary characteristics of their belief in the power of the team and its potential to bring about positive change.

3. What is the typical length of training for a Black Belt?

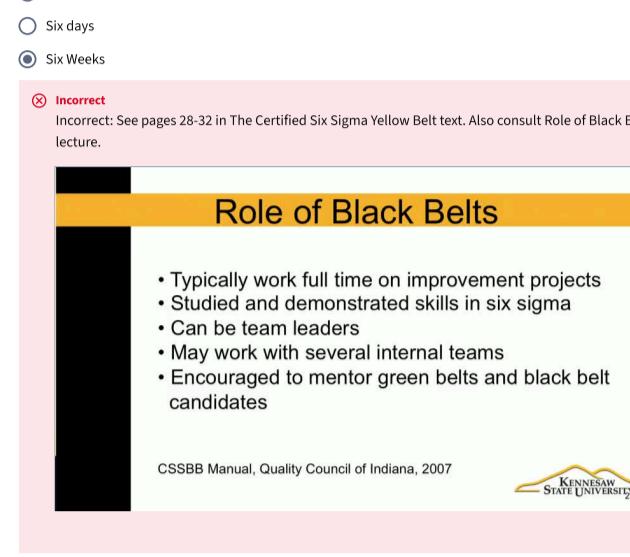
A. Six nonconsecutive months

B. Six Months

C. Six days

D. Six Weeks

Incorrect: See pages 29-32 in The Certified Six Sigma Yellow Belt test. Also consult Role of Black Belts section.



4. Which of the following are Black belt roles?

A. Facilitating meetings

B. Scheduling the next meeting

C. Acting as a representative to management

D. Distributing meeting minutes

E. Correct! The team leader or secretary will normally draft and distribute the meeting minutes.

5. Identify the incorrect statement about Black belts from below:

A. Each team member, not the Black belt, is responsible for the success of the team between meetings.

B. The Black belt is not always the best. It is a collaborative effort with shared leadership. Individuals are always empowered to complete their tasks. Black belts are not always the most experienced individuals in the organization. Six sigma methodology is not correct. As the project progresses, the MBB backs off and the team takes over.

C. The level of engagement between the Black belt and the master Black belt stays the same throughout the duration of the project

D. The Black belt should have training in Green belt techniques

E. Correct! The Black belt is not always the best. It is a collaborative effort with shared leadership. Individuals are always empowered to complete their tasks. Black belts are not always the most experienced individuals in the organization. Six sigma methodology is not correct. As the project progresses, the MBB backs off and the team takes over.

6. What is the best reason for upper management to not provide Black belt assistance on an improvement team?

A. It may be required

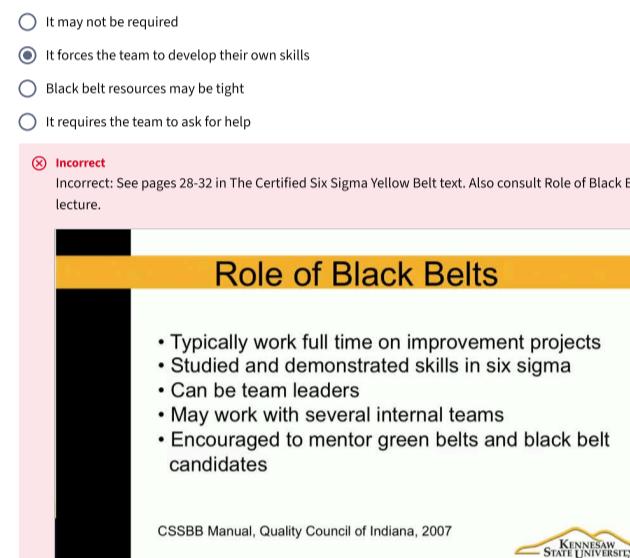
B. It may be better to develop their own skills

C. Black belt knowledge is too light

D. It requires the team to ask for help

E. Incorrect

See pages 29-32 in The Certified Six Sigma Yellow Belt test. Also consult Role of Black Belts section.



7. The individual with the most technical training and knowledge in six sigma principles resides with which role?

A. Green Belts

B. Black Belts

C. Masters

D. Master Black Belts

E. Correct!

Correct! The knowledge flow in six sigma goes from green belt, to black belt, to master black belt. A sponsor typically has training at the yellow belt level, if at all. However, some sponsors can be master black belts.

8. Which of the following would be considered an advantage of training managers in six sigma over line workers?

A. Managers have more time for training

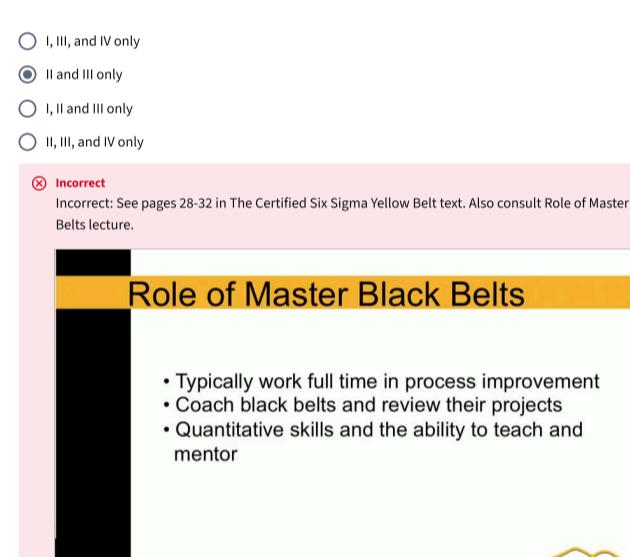
B. Managers must lead the deployment of six sigma

C. Managers must have a good understanding of the terminology and methodology to gain support and drive the implementation of the project

D. Managers validate the impact of the training

E. It is, and It only

Incorrect: See pages 29-32 in The Certified Six Sigma Yellow Belt test. Also consult Role of Master Black Belts section.



9. Which group is most likely to receive the equivalent of master belt in six sigma basic training?

A. Master Black belt candidates

B. Senior management

C. Senior candidates

D. Black belt candidates

E. Correct!

Correct! Senior management would typically fill the role of champion, sponsor, or project owner and would typically require the equivalent of yellow belt training which is the most fundamental of all the training. The answer is A.

10. Which six sigma role is tasked with defining the objectives for a project improvement team?

A. Sponsor

B. Executive Controller

C. Black belt

D. Master Black belt

E. Correct!

Correct! Although the master belt and black belt can assist in defining the objectives, the sponsor is typically the role that defines and crafts the objectives for a project improvement team.

11 / 1 point

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