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## SUMMARY

Strong background in natural language processing (NLP), information retrieval (IR), information extraction (IE), and machine learning (ML). Focused on question answering and making information accessible for everyone.

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## PROFESSIONAL & RESEARCH EXPERIENCE

<b>NLP Research Lab, NHN Diquest   #1 search engine and chatbot provider in Korea</b>	Seoul, South Korea
<i>Senior Researcher, Foundational Technologies Team</i>	Mar. 2022 - Jun. 2023
<i>Associate Researcher, Foundational Technologies Team</i>	Feb. 2019 - Feb. 2022

- **INFORMATION RETRIEVAL & EXTRACTION**

- (Project Manager) Developed a content recommendation system based on user behavior, serving 5M users.
- (Project Manager) Led conversation summarization for the legal domain using deep learning (DL) and reinforcement learning (RL), a system adopted by the Korea Legal Aid Corporation to assist legal consultations.
- Worked on machine reading comprehension (MRC) for Korean question answering (QA), incorporated into our core chatbot product.
- Built a recommendation system for course and job opportunity matching used by 35,000 university students.

- **LANGUAGE ANALYSIS**

- Developed and maintained high-throughput part-of-speech (POS) tagger, named entity recognition (NER) model, and speech act (SA) and sentiment classifier used by all core company products, including a search engine that processes millions of queries per day and high-traffic chatbots.
- Built a customizable, hybrid NER model using DL and pattern matching. *1st Place, U+ BMT NER*
- Improved spelling and spacing correction models using statistical post-processing, reducing errors by 47%.

- **OTHERS**

- Developed a self-service **MLOps** platform for managing diverse ML models, abstracting complex infrastructure to enable non-expert teams to train and deploy solutions on site.
- Developed data security and NLP tools for personal data extraction and masking, and sentence completion, used by the Korean National Police Agency to ensure compliance and accelerate criminal investigations.

### University of Washington / Intelligent Systems Lab, Dong-A University

- **INFORMATION RETRIEVAL & EXTRACTION**

- Built a lay summarization system for medical texts by fine-tuning Llama 3. *1st Place, BioNLP @ ACL 2025*
- Created a tool to generate emergency alerts in 15 languages by fine-tuning and constraining Llama 3.
- Developed a Chrome extension to improve web accessibility for people with visual impairments using Llama 4.
- Worked on MRC for English QA using language analysis results. *Master's Thesis*

- **LANGUAGE ANALYSIS**

- Built DL models for POS tagging, NER, dependency parsing (DP), and semantic role labeling (SRL) for a comprehensive and streamlined language analysis. *Bronze Prize, Korean Information Processing System Competition*
- Built a SA classifier combining hand-crafted rules and a DL model. *Proceedings of the 30th Annual Conference on Human and Cognitive Language Technology*

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## EDUCATION

<b>Master of Science in Computational Linguistics (NLP)</b> (3.97/4.0)	Seattle, USA
University of Washington	Sep. 2024 - Present
<b>Master of Science in Computer Engineering</b> (3.91/4.0)	Busan, South Korea
Dong-A University	Sep. 2017 - Feb. 2019
<b>Bachelor of Engineering in Computer Engineering</b> (3.97/4.0)	Busan, South Korea
Dong-A University	Mar. 2014 - Aug. 2017

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## SKILLS

Python • Java • Go • C/C++ • Bash • TensorFlow • PyTorch • scikit-learn • NumPy • Pandas • Parameter Efficient Fine-tuning • Regex • Git/Gitflow • Docker • SQL • Databases (MariaDB, MySQL, Oracle DB)