

SUMMARY

Strong background in natural language processing (NLP), information retrieval (IR), information extraction (IE), and machine learning (ML). Focused on practical solutions that enhance productivity, accessibility, and real-world user experience.

PROFESSIONAL & RESEARCH EXPERIENCE

NLP Research Lab, NHN Diquest | #1 search engine and chatbot provider in Korea
Senior Researcher, Foundational Technologies Team
Associate Researcher, Foundational Technologies Team

Seoul, South Korea
Mar. 2022 - Jun. 2023
Feb. 2019 - Feb. 2022

- **INFORMATION RETRIEVAL & EXTRACTION**
 - (Project Manager) Developed a content recommendation system based on user behavior, serving 5M users.
 - (Project Manager) Led conversation summarization for the legal domain using deep learning (DL) and reinforcement learning (RL), a system adopted by the Korea Legal Aid Corporation to assist legal consultations.
 - Built a recommendation system for course and job opportunity matching used by 35,000 university students.
 - Worked on machine reading comprehension (MRC) for question answering (QA) in Korean, incorporated into our core chatbot product used by millions of users.
- **LANGUAGE ANALYSIS**
 - Developed and maintained high-throughput part-of-speech (POS) tagger, named entity recognition (NER) model, and speech act (SA) and sentiment classifier used by all core company products, including a search engine that processes millions of queries per day and high-traffic chatbots.
 - Built a customizable, hybrid NER model using DL and pattern matching. *1st Place, U+ BMT NER*
 - Improved spelling and spacing correction models using statistical post-processing, reducing errors by 47%.
- **OTHERS**
 - Developed a self-service **MLOps** platform for managing diverse ML models, abstracting complex infrastructure to enable non-expert teams to train and deploy solutions on site.
 - Developed data security and NLP tools for personal data extraction and masking, and sentence completion, used by the Korean National Police Agency to ensure compliance and accelerate criminal investigations.

University of Washington / Intelligent Systems Lab, Dong-A University

- **INFORMATION RETRIEVAL & EXTRACTION**
 - Built a lay summarization system for medical texts by fine-tuning Llama 3 8B & 70B LLMs. *1st Place, BioNLP @ ACL 2025*
 - Created a tool to generate emergency alerts in 15 languages by fine-tuning and constraining Llama 3 1B.
 - Developed a Chrome extension to improve web accessibility for people with visual impairments using Llama 4 Maverick.
 - Conducted research on MRC for English QA using language analysis results. *Master's Thesis*
- **LANGUAGE ANALYSIS**
 - Built DL models for POS tagging, NER, dependency parsing, and semantic role labeling for a comprehensive and streamlined language analysis. *Bronze Prize, Korean Information Processing System Competition*
 - Presented research on SA classifier fusing hand-crafted rules with DL. *Poster @ HCLT 2018*
 - (Project Lead) Led creation of a NER dataset for extracting time entities from text. *TimeWise NER*

EDUCATION

Master of Science in Computational Linguistics (NLP) (3.97/4.0)
University of Washington

Seattle, USA
Sep. 2024 - Present

Master of Science in Computer Engineering (3.91/4.0)
Dong-A University

Busan, South Korea
Sep. 2017 - Feb. 2019

Bachelor of Engineering in Computer Engineering (3.97/4.0)
Dong-A University

Busan, South Korea
Mar. 2014 - Aug. 2017

SKILLS

NLP • Information Retrieval • Information Extraction • Text Mining • Machine Learning • Deep Learning • Parameter Efficient Fine-tuning (PEFT) • Supervised Fine-tuning (SFT) • Python • Java • Go • C • C++ • Bash • TensorFlow • PyTorch • MLX • scikit-learn • Regular Expressions • Git/Gitflow • CI/CD • Docker • SQL • Databases (MariaDB, MySQL, Oracle DB)