Alyssa YeoEun Yoon

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EDUCATION

Ph.D., Marketing, February 2020 (Expected)

Korea University, Korea University Business School

M.S., Marketing, August 2014

University of Alabama, Manderson School of Business

B.S., Marketing, May 2013 University of Alabama

LANGUAGE

Fluent in American English

Native in Korean

RESEARCH Publication

Shin, Hyunju, Riza Casidy, Alyssa Yoon, and So-Hyang Yoon (2016), "Brand Trust and Avoidance Following Brand Crisis: A Quasi-Experiment on The Effect of Franchisor Statements," *Journal of Brand Management*, 23(5).

Richey, Glenn, Tyler Morgan, Kristina Lindsey, and Alyssa Yoon (2014), "**Big Data in Supply Chain Partnerships**," *CSCMP Hot Topics* (August).

Presentation

"Saying is Believing: How Voice Interface Stabilizes Consumer Preferences"

Yoon, Alyssa, Hyang Mi Kim, Janghyuk Lee, and Hyoung Gyoun Byun

- Korea Distribution Association Spring Conference, April 2019
- Korean Society of Consumer Studies Spring Conference, April 2019

"How Incremental Theory Enhances or Reduces Charitable Giving" Yoon, Alyssa and Jongwon Park

- Korean Marketing Association Fall Conference, November 2018
- Association for Consumer Research North American Conference, Dallas TX, October 2018
- Korean Society of Consumer Studies Spring Conference, March 2016

"Protecting the Franchise Brand in the Age of Social Media"

Shin, Hyunju, Alyssa Yoon, and So-Hyang Yoon

• Academy of Marketing Science Annual Conference, Indianapolis IN, May 2014

EXPERIENCE

Lecture Marketing Management (undergraduate Business course), Korea University, Seoul, June – July 2018

Work (Korea) Researcher, SBS, July – August 2018

Researcher, KET-NYET, October 2017 – January 2019

Research Assistant, Korea University, March 2015 – May 2018

Research Intern, TNS Korea, July - August 2013

Work (USA) Research Assistant, University of Alabama, August 2013 – May 2014

Procurement Intern, Seung Kwang LLC, Montgomery AL, May – August 2012

Event Staff, BBVA Compass Bank, Montgomery AL, May 2012

Marketing Intern, Aramark (Fortune 500 Company), Tuscaloosa AL, August -

December 2011

Competition 1st Place, Shark Tank Research Competition, ACR Doctoral Symposium, October

2018

2nd Place, Startup Idea Competition, Ministry of Science and ICT, July 2017