

# **Your Electricity Invoice**

Pickstock Foods Ltd Account: 200062101

Pickstock Ashby Limited Invoice periods: 01-05-2021 to 31-05-2021

Coal Lane Invoice date: 03-06-2021 Hartshorne Invoice number: 300164008

Derbyshire DE11 7FN

# **Invoice Summary**

Total Charges for this period £27,705.07

Electricity charges £21,821.14
Charges for period £30.38
Climate Change Levy £1,236.04
VAT @ 20% £4,617.51

Total Amount Due £27,705.07

# **Your Electricity Payment**

Your payment of £27,705.07 will be collected by Direct Debit on or around 17 June 2021

If you experience a power cut, call 105 or visit www.Powercut105.com



#### **Terms and Conditions**

Brook Green supplies you with electricity under our Terms and Conditions of Supply. You will have received a copy of our Terms and Conditions at the time you agreed your contract with us. If you have either misplaced your Terms and Conditions or believe that you have not received them then please refer to our website, <a href="https://www.brookgreensupply.com">www.brookgreensupply.com</a>, or contact our Business Support Team on **020 7870 4940**. Your contract end date is detailed on the page titled Your Electricity Charges. If your current contract has expired and we continue to supply your electricity, you will continue to be subject to the same Terms and Conditions, however you will be subject to our out of contract prices.

If you have moved into a property supplied by Brook Green Supply, you will enter into a deemed contract until you enter into an agreement with Brook Green Supply or transfer your supply to your chosen supplier.

#### **Micro-Business Customers**

If your business consumes less than 100,000 kWh of electricity or 293,000 kWh of gas each year, or has fewer than 10 employees and an annual turnover or annual balance sheet of no more than €2 million, then you may be considered a micro-business.

Micro-business customers can obtain free, independent advice on a range of topics by contacting Citizens Advice on **0808 223 1133** or by visiting the Citizens Advice website www.citizensadvice.org.uk/energy.

### **Making Payments**

Direct Debit – Direct Debit is our preferred method of payment. If you wish to switch to Direct Debit as your payment method please contact our Business Support Team on 020 7870 4940 during office hours or download the direct debit mandate from our website at <a href="https://www.brookgreensupply.com/img/Front/pdf/bgs-direct-debit-form.pdf">https://www.brookgreensupply.com/img/Front/pdf/bgs-direct-debit-form.pdf</a>, and return complete to 80 Hammersmith Road, London W14 8UD.

BACS or CHAPS - to make payment directly into our bank account please instruct your Bank or Building Society to make payment to the following account details.

Account name: Brook Green Supply Ltd Sort Code: 30-65-41 Account number: 36809468. Payment reference: 200062101

Difficulty Paying Your Bill – if you are either having difficulty paying your bill or if have any query regarding your invoice, then please contact the team on 020 7870 4940 during office hours. Failure to pay your bill may result in interest being charged to your account and further action being taken to recover any overdue amount.

## Climate Change Levy (CCL) and Value Added Tax (VAT)

CCL is a government levy on energy used by businesses aimed at incentivising businesses to be more energy efficient. CCL does not apply where a reduced rate of VAT is charged or if you have a CCL exemption certificate. If you believe your business is eligible for CCL exemption you should contact HM Revenue & Customs on 0845 010 900 or visit the website at www.HMRC.gov.uk to obtain a PP11 Climate Change Levy supplier certificate.

VAT is applicable on all energy invoices, although the rate of VAT applied may vary for charitable non-business consumption, or where the amount supplied doesn't exceed 1,000 kWhs of electricity a month, or if 60% or more of energy consumed is considered qualifying use in a mixed-use premises. If you believe your business is eligible for VAT relief you should contact HM Revenue & Customs on 0845 010 900 or visit the website at <a href="www.HMRC.gov.uk">www.HMRC.gov.uk</a> to learn about the type of declaration you should make. You can obtain a declaration form from the support section of the Brook Green Supply website.

## **Business Support**

Office hours – 8:30am to 5:00pm Monday to Friday, excluding bank holidays.

**Phone Calls** – calls may be monitored and/or recorded to help improve our service.

 $\textbf{Forms and Guides} - \underline{www.brookgreen supply.com/important-documents/.}$ 

Queries and Complaints – if you have any questions, or are not happy with any part of our service please contact a member of the team who will endeavour to rectify any problem as quickly and efficiently as possible. You can reach us on **020 7870 4940** during office hours, by email at <a href="mailto:support@brookgreensupply.com">support@brookgreensupply.com</a>, or write to us at Brook Green Supply, 80 Hammersmith Road, London W14 8UD.

If we have not been able to resolve your concerns within 8 weeks of you first contacting us, you may be eligible to contact the Energy Ombudsman who can provide independent support in resolving disputes. For further information about the Energy Ombudsman service, and to see if they can assist your business, visit the Energy Ombudsman website at <a href="https://www.ombudsman-services.org/sectors/energy">www.ombudsman-services.org/sectors/energy</a> or call **0330 440 1624.** 

### **Moving Property**

If you are planning on moving, you will need to provide at least 28 days written notice. A change of tenancy form can be found in the forms and guides section of our website, which, once completed, should be emailed to <a href="mailto:support@brookgreensupply.com">support@brookgreensupply.com</a>. Alternatively, you can provide the details by calling a member of the team on 020 7870 4940.

If you fail to inform us you have moved, we may hold you liable for the cost of energy supplied up to the date we're notified. In addition to energy costs you may be liable for any additional charges reasonably incurred by Brook Green Supply for obtaining a forwarding address.



# **Your Electricity Charges**

**DE11 7FN** 

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Pickstock Ashby Limited Invoice periods: 01-05-2021 to 31-05-2021

Coal Lane Invoice date: 03-06-2021
Hartshorne Invoice number: 300164008
Derbyshire

Supply Address: Pickstock Ashby Limited Coal Lane DE11 7AT

# Consumption Charge MPAN Contract End Date Renew by Date Product Total (ex VAT) 1160000669716 30-06-2023 09-06-2023 Fixed Price £21,821.14

Additional Charges and Levies						
Charge Dates	Quantity	Unit	Unit Rate	Unit	Total (ex VAT)	
01-05-2021 to 31-05-2021	31	days	98.0000	p/day	£30.38	
01-05-2021 to 31-05-2021	159,488.5	kWh	0.775	p/kWh	£1,236.04	
2	harge Dates 1-05-2021 to 31-05-2021	Tharge Dates Quantity 1-05-2021 to 31-05-2021 31	Charge Dates Quantity Unit 1-05-2021 to 31-05-2021 31 days	Charge Dates         Quantity         Unit         Unit Rate           1-05-2021 to 31-05-2021         31 days         98.0000	Charge Dates         Quantity         Unit         Unit Rate         Unit           1-05-2021 to 31-05-2021         31 days         98.0000 p/day	

£4,617.51

Total (incl. VAT)	£27,705.07
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<b>Consumption Detail</b>			
Meter ID	From	То	Consumption (kWh)
K06G539296	01-05-2021	31-05-2021	159,488.5

Consumption Charges Detail						
Charge Type	Charge Dates	Quantity	Unit	Unit Rate	Unit	Total (ex VAT)
Day	01-05-2021 to 31-05-2021	123,878.2	kWh	14.2044	p/kWh	£17,596.16
Night	01-05-2021 to 31-05-2021	35,610.3	kWh	11.8645	p/kWh	£4,224.98

Consumption Charge	£21.821.14
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