



Account enquiries? Call 0845 366 3664
Customer Services
Our business hours
Mon - Fri 09:00 - 17:00
edfenergy.com/largebusiness
For power cut or emergency
call 105
or visit www.powercut105.com

Account number / Invoice Number:
3741365168 / 000010847559

Invoice period: 01 Oct 21 - 31 Oct 21

Invoice issue date: 01 Nov 21

Your ref: N/A

Page **1** of 6

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SEEVENT PLASTICS LIMITED
2-7 PETER ROAD
LANCING BUSINESS PARK
LANCING
WEST SUSSEX
BN15 8TH

Electricity invoice: £11,793.15

Status: This is not a VAT invoice. This is your final invoice.

Payment due date: 15 Nov 21

Meter type: Half Hourly

Billing Cycle/Payment Terms: Monthly/Direct Debit, 14 days, in line with your Terms and Conditions

Supply address: Unit 5, Peter Road, Commerce Way, Lancing, BN15 8TH

> COVID - 19 Support

Full details of the different support available can be found at the end of this document.

Account balance brought forward

Account balance last period	£11,392.48
Payments received	£-11,392.48
Total balance brought forward	£0.00

VAT registration number: 523 0412 02

Invoice summary

Supply charges for this period

Consumption charges for this period	£9,409.52
Fixed charges	£9.87

Total supply charges for this period = **£9,419.39**

Total distribution charges for this period £340.43

Total transmission and agent charges for this period £21.86

Total Climate Change Levy £45.94

Invoice total (excl. VAT) **£9,827.62**

VAT on £9,827.62 at 20% £1,965.53

VAT total = **£1,965.53**

Invoice total for this period (incl. VAT) **£11,793.15**

Total balance brought forward **£0.00**

Total to pay (incl. VAT)

£11,793.15

Payment Due Notice

Because you pay by Direct Debit, there's nothing you need to do now. We'll collect £11,793.15 on or immediately after 15 Nov 21.



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Electricity invoice detail: period 01 Oct 21 - 31 Oct 21 (31 days)

> Supply Address

Unit 5, Peter Road, Commerce Way, Lancing, BN15 8TH

> Contract Information

Contract quote reference	Q_675915
Contract type	Fixed
Price point	Fully Inclusive
Electricity Source	Blue for Business 100%
Climate Change Levy Relief status	92%

> Meter & network information

Voltage	Effective Date	Available Capacity
L - Low Voltage	01 Nov 19	300.00

> Supply charges

This section contains a breakdown of all charges associated with the physical supply of electricity provided by EDF Energy during this invoicing period.

> Consumption charges

The following charges apply to invoice period: 01 Oct 21 - 31 Oct 21

MPAN	Rate Component	Charge Description	Average Loss Adjustment Factor	Units	Units of measure	Cost (£)
1900060694120	1	Energy Charge 52,020.90 kWh at £0.140194 per kWh - (Day)	-	52,020.90	kWh	£7,293.02
	2	Energy Charge 22,067.80 kWh at £0.095909 per kWh - (Night)	-	22,067.80	kWh	£2,116.50
	3	Demand Charge 197.20 at £0.00 per kW	-	197.20	kW	£0.00
Total charge for MPAN						£9,409.52

Total consumption charges £9,409.52

> Fixed charges

The following charges apply to invoice period: 01 Oct 21 - 31 Oct 21

MPAN	Description	Units	Units of measure	Cost (£)
1900060694120	Standing Charge £0.318373 per day	31.00	Days	£9.87
Total charge for MPAN				£9.87

Total fixed charges £9.87

Total supply charges £9,419.39



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Electricity invoice detail: period 01 Oct 21 - 31 Oct 21 (31 days)

> Supply Address

Unit 5, Peter Road, Commerce Way, Lancing, BN15 8TH

> Distribution charges

This section contains a breakdown of all related industry and third party charges that are levied onto your electricity supply charges.

> Fixed charges

The following charges apply to invoice period: 01 Oct 21 - 31 Oct 21

Description	Units	Units of measure	Cost(£)
Agreed Availability Charge at £1.13476 per kVA	300.00	-	£340.43

These Fixed Charges apply to MPAN 1900060694120

Total fixed charges £340.43

Total distribution charges £340.43

> Transmission and agent charges

This section contains a breakdown of all related transmission and agent charges that are levied onto your electricity supply charges.

> Fixed charges

The following charges apply to invoice period: 01 Oct 21 - 31 Oct 21

MPAN	Description	Units	Cost (£)
1900060694120	Data Collection (DC/DA) Agent Charge at £0.6821918 per day	31.00	£21.15
	Settlement Agency Charge at £0.02302 per day	31.00	£0.71
	Total charges for MPAN		£21.86

Total fixed charges £21.86

Total transmission and agent charges £21.86

> Power information summary

MPAN	Power factor	Meter reg.	Time of use	Usage start	Usage end	Units (kVA)	Units (kW)	Units (kVArh)	Units (kWh)
1900060694120	0.555381	HH	Night	01 Oct 21	31 Oct 21	-	-	-	a22,067.80
		HH	Day	01 Oct 21	31 Oct 21	-	-	-	a52,020.90
		MD	26 Oct 21 06:30:00	-	-	a201.66	-	-	-
		MD	26 Oct 21 06:30:00	-	-	-	a197.20	-	-
		RE	-	01 Oct 21	31 Oct 21	-	-	a3.80	-
		RI	-	01 Oct 21	31 Oct 21	-	-	a17,333.20	-



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> Supply Address

Unit 5, Peter Road, Commerce Way, Lancing, BN15 8TH

> Power information summary

...continued

REAP	-	01 Oct 21	31 Oct 21	-	-	a1.04	-
		MPAN sub total		201.66	197.20	1.04	74,088.70

		Total units		201.66	197.20	1.04	74,088.70
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a = actual reading e = estimate reading c = customer reading REAP = reactive power MD = maximum demand

> Charges and adjustments

> CCL charges detail

Charge element	Charge excl. VAT
MPAN 1900060694120 - CCL on 5,927.1 kWh @ £0.00775 per kWh	£45.94

Total CCL **£45.94**

Total charges and adjustments **£45.94**

Distribution Network Operator details

UK Power Networks, Fore Hamlet, Ipswich, Suffolk, IP3 8AA

EDF Energy reserves the right to use unclaimed credit balances within your account portfolio to clear unpaid overdue balances.

> COVID-19 Support

Full details of the different support available can be found on the government's website.

The UK Government have made a full range of business support measures available to UK Businesses and employees.

www.businesssupport.gov.uk/coronavirus-business-support/

For any questions around the support available, please follow the link to the government website. Here at EDF, we're also on hand to support our customers and partners through the challenging period.

The quickest and easiest way to get the information you need is to self-serve by visiting edfenergy.com/mybusiness where you can also Live Chat with us via the green 'Chat' button.

> MPANS

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	19	0006 0694	120

How to pay



Direct Debit

Direct Debit is an efficient and convenient way to pay your bill. If you would like to pay by Direct Debit, download the Direct Debit Instruction (DDI) from the website at www.edfenergy.com/billing. Fill this in and send it to: **Freepost: EDF - PLYMOUTH**

BACS or CHAPS

You can transfer money straight into our account either by BACS (Bankers Automated Clearing System) or CHAPS (Clearing House Automated Payment System). Our account details are as follows.

Account Name: **EDF Energy Customers Ltd**

Sort Code: **40-05-30**

Account number: **44151844**

Bank: **HSBC Bank plc, 60 Queen Street, London, EC4N 4TR.**

IBAN Number: **GB25MIDL40053044151844**

SWIFT Code: **MIDLGB22**

If you want to pay by BACS or CHAPS, you need to arrange this through your bank. Once you have arranged the transfer, let us know by sending an email to remittanceadvice@edfenergy.com or sending a fax to **01752 762632**. Your email or fax must quote your 10-digit EDF Energy account number shown on the front of this bill.

Remember: Be aware of scams that falsely tell you about a change in payment details or payment method. If you're unsure, please get in touch with us to check.

Debit card or credit card

To pay by debit card or credit card, phone the revenue management team on **0845 3027113**. Please allow 10 working days for your payment to be processed.

At a bank or building society

You can pay by cash or cheque at a bank or building society. Cheques should be made out to **EDF Energy Customers Ltd** and write your EDF account number on the back. Allow 10 working days for the payment to reach us. Please note, you may have to pay a fee at some banks and building societies.

Post (cheque only)

Please make your cheque out to **EDF Energy Customers Ltd** and write your EDF account number on the back of it. Send the cheque to us with the payment slip below. You must write your cheque number on the back of the payment slip. Send the cheque and slip to: **Payment Processing Centre, PO BOX 140, Plymouth, PL3 5RG**. Please allow 7

working days for the payment to be processed. Please do not send correspondence to this address.

Contacting us

Do you have any questions about your bill?

If you would like a full explanation of how your bill is calculated, go to the website at www.edfenergy.com/billing or you can phone Customer Services on the number shown on the front page of this bill.

All phone calls to and from us may be recorded for monitoring or training purposes.

Your account online

You can also register for our free MyBusiness service on the website at mybusinessaccount.edfenergy.com.

This service lets you check your account information, download your bills, give us a meter reading and download consumption data.

Making a complaint

If we've let you down in any way, we want to put it right quickly. It's always best to get in touch with us first on **0845 366 3664**. We're here Monday to Friday from 9am to 5pm or you can email us at MidMarketCustomerContact@edfenergy.com

If you're not satisfied with the way we've handled things after contacting us there are other options you can take.

- You can call our Complaint Investigation Team on **0845 302 7109**. We're here Monday to Friday from 9am to 5pm.

- You can email us at: B2BComplaintInvestigationTeam@edfenergy.com or write to Freepost: EDF - PLYMOUTH

If, after eight weeks, you're still not satisfied with the way we've handled your complaint, you can phone the Ombudsman Services: Energy on **0330 440 1624** (9am to 5pm Monday to Friday) or visit www.ombudsman-services.org

It's easy to get free, independent advice so that you 'Know your rights' as an energy consumer. You might want to get a better deal, find out how to make a complaint, get advice about the quality of your electricity or gas supply, or ask for help if you're struggling to pay your bills. To 'know your rights' visit www.citizensadvice.org.uk/energy for up-to-date information or contact the Citizens Advice consumer service on **0800 223 1133**.

If you prefer, you can also visit one of our business premises. Visit edfenergy.com for more information

Are you moving?

If you're moving premises, the form you will need to fill in and an e-guide to help you do so are on our website at

www.edfenergy.com/moving-location.

Or you can phone our B2B Movers Team on **0845 301 3530** for more advice. Please have the MPAN or MPR numbers shown on your bill to hand so we can deal with your enquiry. You will need to give us written notice at least 28 days before you move so that we can produce an accurate final bill. You will also need to provide a final meter reading and a forwarding address.

Do you need a new supply connection?

To set up a new connection, the form you will need to fill in and an e-guide to help you do so are on our website at

www.edfenergy.com/new-connection.

Or you can phone us on **0845 366 3666**, or send an email to newsupply@edfenergy.com.

Useful information

For more information on our products and services, go to the website at www.edfenergy.com/largebusiness.

Energy efficiency

We are committed to helping our customers reduce the amount of energy they use. We have a wide range of ways to help you make this happen. These range from simple no-cost measures available on our website, through to allowing our energy specialists to suggest tailored, practical ways to be more energy efficient.

For more information, send an email to energyexperts@edfenergy.com.

Site access

We take the safety of all our customers very seriously. That's why our representatives who visit customers are highly trained and always carry identification. If you'd like more information on our obligations when visiting premises, phone us on **0845 366 3664**.

Electricity and gas theft

Energy theft, carried out by interfering with meters or connections, increases costs to our customers. This means higher bills, which affects everyone. Energy theft is a criminal offence and can be extremely dangerous. If you suspect someone is stealing electricity or gas, or both, call the **stayenergysafe** reporting line on **0800 023 2777** or via stayenergysafe.co.uk. It will be looked into urgently and your call can be kept confidential. Alternatively contact us directly on **0333 200 5100**.



CUSTOMER
SERVICE
EXCELLENCE



**Payment Processing Centre
PO Box 140
Plymouth
PL3 5RG**

The small print

Your Privacy

We respect your privacy and are committed to providing you with a clear understanding of how we use your data. To find out about the ways in which we protect and use your data, please visit our Privacy Notice and Policy at [edfenergy.com/yourprivacy](https://www.edfenergy.com/yourprivacy). If you'd like a hard copy of the privacy policy you can contact us on **0333 200 5100** and we'll post it to you.

VAT

Value added tax (VAT) is charged on your energy bills. If you are entitled to VAT relief for domestic or charitable non-business use, you need to fill in a declaration form, which is available on our website. For more information on VAT relief and the declaration you must make, visit HMRC's website at www.HMRC.gov.uk.

Climate Change Levy (CCL)

Climate Change Levy (CCL) is a tax on the energy used by businesses. It aims to encourage users to be more energy efficient and reduce waste. Your CCL charge will take account of any PP11 Supplier certificate you have. Our CCL registration number is: 523 0412 02 0000.

For more information on CCL, visit the website at www.HMRC.gov.uk.

Micro Business

- An annual consumption of electricity of less than 100,000 kWh **or**
- An annual consumption of gas of less than 293,000 kWh **or**
- Fewer than the equivalent of ten full time employees **and**
- An annual turnover or annual balance sheet total not exceeding 2 million Euros

EDF Energy

EDF Energy is a trading name used by EDF Energy Customers Ltd, Reg. No. 02228297 whose Registered Office is at 90 Whitfield Street, London, W1T 4EZ, incorporated in England and Wales. EDF Energy Customers Ltd is responsible for meeting the supply obligations for all EDF Energy supply contracts.

Our fuel mix

Every year we must publish details of the fuel sources that have been used to generate the electricity we supply to our customers. The information in the table below covers our supply licence for EDF Energy Customers Ltd for the period from April 2020 to March 2021. Our customers' electricity is sourced from our own UK power stations, the wholesale energy market and other independent power generators. We are a major supporter of independent renewable generators.

The figures for UK average fuel mix are provided by the Department for Business, Energy & Industrial Strategy (BEIS).

Depending on the tariff you are on, the fuel source and carbon emissions associated with the generation of your electricity may vary.

For more information on our fuel mix, visit [edfenergy.com/fuelmix](https://www.edfenergy.com/fuelmix)



EDF's fuel mix	1.3%	7.5%	62.1%	29.0%	0.1%	42	0.0043
Contribution to our carbon emissions	30.8%	66.7%	0.0%	0.0%	2.5%		
UK average fuel mix	2.7%	38.2%	16.1%	40.3%	2.7%	182	0.0011

Smart metering for business

We're now introducing smart meters for our NHH business customers, which can help you to save time and have more accurate bills from automated meter readings. For more information, visit [edfenergy.com/smartmeter-business](https://www.edfenergy.com/smartmeter-business)

For emergencies

Power cuts

Check your trip switch to make sure it's switched on. If it's off, try switching it back on. If the switch moves back to the off position you may have a fault with an appliance or circuit in your property.

Do not touch any fuses or trip switches that show signs of burning or if there is any black tar leaking. If this is the case, or if your trip switch is on but you have no power anywhere in your property then please call the emergency number shown at the top of page 1.



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