**Bill dαte:** 24 November 2021 **Bill number**: 972686502

This is a VAT invoice VAT registration number 684 9667 62

Side 1 of 2

Mr Philip Vose JC Metalworks Ltd JC Metalworks Ltd Bishop Meadow Road Loughborough Leicestershire, LE11 5RE



## **Account number**

## 603431083

### Contact us

Questions about your bill? We're available on Live Chat **here.** 

**0333 009 6060\*** Mon to Fri 8am to 6pm

# Your business gas bill

Site address: Union Works, Bishop Meadow Road, LOUGHBOROUGH,

Leicestershire LE11 5RE

Billing period: 22 October 2021 to 21 November 2021

## Your account

# Since your previous bill

Outstanding balance - 22 October 2021	£54.40
Payment received - 3 November 2021, thank you	£54.40 ci
Balance from last bill	£0.00
New charges this bill	
Gas charges	£51.26
Standing charges	£33.10
Total charges exc VAT	£84.36
VAT	£4.21
Total new charges this bill inc VAT	£88.57

# Total amount due

£88.57

We'll claim this amount from your bank by Direct Debit on or immediately after 8 December 2021 - your payment reference is 000603431083020920

## Your Fixed Price Energy Plan

You've cancelled your Fixed Price Energy Plan and can switch supplier after this ends on 30 Sep 2025. Or you could save money with a new energy plan tailored to your business needs - call us on **0330 332 1156**.

# Useful information

### Gas emergency

# 0800 111 999

If you smell gas or suspect a gas leak, please call the National Gas Emergency Service immediately. This line is available 24 hours.

## No heating or hot water?

Call our 24 hour emergency helpline^ on 0333 009 5807\*

^Services provided by British Gas Services (Commercial) Limited are available to all British Gas and non British Gas business customers. Individual charges and terms and conditions apply. Please click here.

#### Help us prevent fraud

You can pay your bills by Direct Debit, credit or debit card, BACS or cheque. If you're ever asked to pay in another way, please let us know by calling 0333 202 9823\*.

#### Understanding your bill

You'll find a simple guide on how to read your bills **here**.

Our terms and conditions are available here

\*Calls may be monitored or recorded to help improve our services to you. Calls to 0800 numbers are free. 0845 numbers are charged at 4 pence pe minute plus your telephone company's network charge. For information about calls to 0330 and regional numbers please contact your network provider as individual call charges will vary.

British Gas is a trading name of British Gas Trading Limited a Centrica company. Registered in England and Wales No. 3078711. Registered office: Millstream, Maidenhead Road, Windsor, Berkshire SL4 5GD.

### To stay

Get in touch and we'll be happy to agree a new energy plan with you - call us on 0330 332 1156\*, or **email us** 

#### To switch

Simply call us on 0330 332 1156\*, **email us**, or write to British Gas, Business Terminations, Winnall Down, Alresford Road, Winchester, Hampshire SO21 1FP. Please make sure you've paid any outstanding bills.

#### Moving premises?

Please provide a meter reading on the day you move so we can bill you accurately. Call us on 0333 202 9358\* or **go online**.

#### Converting units to kWh

Imperial meters (cubic feet or  $ft^3$ ) start at step 1. Metric meters (cubic metres or  $m^3$ ) start at step 2.

- 1 Convert the units into cubic metres multiply by 2.83
- 2 Multiply the cubic metres by the Correction Factor 1.02264
- 3 Multiply this by the Calorific Value 39.4
- 4 Divide this by 3.6 to convert to kWh

Citizens Advice Consumer Service provides free, unbiased advice on consumer issues at **citizensadvice.org.uk/energy** or call the helpline on 0345 404 0506.

#### What to do if you have a complaint

Please see our **complaints process and chat online**, or call us on 0333 009 6060\*. We'll do all we can to sort things out quickly for you. Or see if you can resolve the issue through your online account – **login or register** today.

If you're a **micro business** and we haven't been able to sort things out, or agree a way forward within eight weeks, you have the right to refer your complaint to Ombudsman Services: energy. You don't have to accept their decision, but if you do we have to act on what they say. Call 0330 440 1624 or visit

ombudsman-services.org/sectors/energy.

For details about our complaints procedure and definition of a micro business are **online**.

# Payments to your account

Direct Debit - 3 November 2021	£54.40	CR
Total payments	£54.40	CR

# Details of charges

Meter point reference: 19295210		Meter serial number E016K1085915D6							
Previous Reading			Current Reading			Units	kWh	Rate	Charges
Unit Charge 32040	SMART	21 Oct 2021	32269	SMART	21 Nov 2021	229	2,563.01	2.000p	£51.26
Gas Charges	exc VAT								£51.26
Standing Charge 22 Oct 2021 to 21 Nov 2021				31.00 days at 106.760p			£33.10		
Total charge	es exc VAT								£84.36
VAT at 5%									£4.21
Total new charges this bill inc VAT							£88.57		