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Account statement page

Account number 0150 2473 9790



BROADSTOCK OFFICE FURNITURE LTD Broadstock Office Brunel Road Maccelsfield SK11 0TA

# **Electricity account statement**

October 2021

## Outstanding balance

Details	Total
Account balance brought forward	£0.00
Withdrawn charges	£0.00
Total including VAT where applicable	£0.00

### New charges

Details	Total
Total including VAT where applicable	£9,091.42

#### Amount due

Plus new charges	£9,091.42
Outstanding balance due including VAT where applicable	0.03
Items not yet due	£0.00
Items with claims or refunds in progress	£0.00
Items in dispute	£0.00
Outstanding balance	£0.00
Details	Total

#### Total amount due

£9,091.42

This amount will be claimed from your bank account on or around 16 October 2021

# About your other charges

To find out more about the charges that appear on your bill, please visit eonenergy.com/othercharges

Changes to the Climate Change Levy (CCL) From 1st April 2021, the Government changed the Climate Change Levy (CCL) rate to 0.775p/kWh for electricity and 0.465p/kWh for gas. This means that for any energy used where the CCL applies, it will be charged for at the new rate. You should review your entitlement to claim CCL reliefs to ensure that any reduction claimed continues to be correct and notify E.ON if any changes are required. For further information please see www.hmrc.gov.uk

### How to contact us

When you get in touch, please reference your account number 0150 2473 9790.

Call us on 0800 158 2800

We're open Monday to Thursday 8.00am until 5.00pm

and Friday 8.00am until 4.00pm.

Email us largeenergyB@eonenergy.com

Write to us E.ON UK plc

Westwood Way

Westwood Business Park

Coventry CV4 8LG

#### If you're moving

You'll continue to be responsible for all charges for your premises until someone else takes responsibility for them - as explained in your terms and conditions.

## Are you a micro business?

Does your business have an annual consumption of no more than 100,000kWh of electricity, or 293,000kWh of gas; or have fewer than 10 employees (or their full time equivalent) and an annual turnover or balance sheet not exceeding 2million Euros?

If you answer 'yes' to any of the above criteria, please email micro-business@eonenergy.com as we'll need to make sure the service we're delivering is right for you and your business.

#### Our commitment to you

If you're a micro business and we fail to deliver the standard of service you expect, call our Resolution Managers on 0800 158 2800 so we can put it right.

If we are not able to, we'll give you an explanation and apologise. You can also call 02476 193998 and ask for your complaint to be reviewed by our Resolution Review Committee. We'll carry out a full review and get in touch with you within ten working days.

If you are not a micro business please call your Customer Service Account Manager on 0800 158 2800.

#### For free independent advice

Contact Citizens Advice on 0808 223 1133 or visit citizensadvice.org.uk/energy at any stage of the complaints process. You can also contact the Ombudsman Services: Energy on 0330 440 1624 if there is no resolution after 8 weeks - their decision is binding for us. You can also visit www.ombudsman-services.org/sectors/energy

## **Emergencies**

#### Power loss or emergency

Call your local electricity distributor Electricity North West Limited on **FREEPHONE 105 -** PO Box 4375, Manchester, M16 OET.

### Other information

#### **VAT and CCL**

If you qualify for Value Added Tax or Climate Change Levy reliefs for electricity and gas, please let us know. You can find more in depth guidance at www.hmrc.gov.uk

Electricity source							
Fuel type	E.ON UK PLC Fuel Mix (%)	E.ON UK Overall Average (%)	UK Average (%)*				
Coal	4.5	3.5	2.7				
Natural Gas	55.8	43.5	38.2				
Nuclear	7.3	5.7	16.1				
Renewable	27.7	43.7	40.3				
Other	4.7	3.6	2.7				
Total	100	100	100				

For more information on the environmental impact of your electricity supply go to eonenergy.com/about-eon/fuel-mix

\*Data sourced from www.gov.uk/government/publications/fuel-mix-disclosure-data-table E.ON UK PLC is part of the E.ON SE Group Data year: 1 April 2020 to 31 March 2021

**SK11 0TA** 

BROADSTOCK OFFICE FURNITURE LTD **Broadstock Office Brunel Road** Maccelsfield

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## Any questions?

Call us on

0800 158 2800

We're open Monday to Thursday 8.00am until 5.00pm and Friday 8.00am until 4.00pm.

**Account number** 0150 2473 9790



# **Electricity invoice**

# For Brunel Road

## New charges - 1 September 2021 to 30 September 2021

#### Half Hourly Bespoke Product plan

Meter	kWh used	Pence per kWh	Total charge
Charges			
All Days	44,932.70	13.807	£6,203.86
All Nights	6,423.50	10.609	£681.47
Site Charge			£35.69
Agreed Supply Capacity Charge 200.0 at £1.031 per kVA			£206.23
Agreed Supply Capacity Excess 26.0 at £1.728 per kVA			£44.93
Other charges			
Reactive Charge for August 2021 @ 20%			£5.99
Total excluding Climate change levy			£7,178.17
Climate change levy 51,356.20kWh at 0.775p			£398.01
Total excluding VAT			£7,576.18
Total VAT at 20.0% on £7,576.18			£1,515.24
Total including VAT			£9,091.42
Total new charges due by 16 October 2021			£9,091.42

## **About this site**

#### Address

**Broadstock Office Brunel Road** Maccelsfield SK11 0TA

Site reference 383210461

#### Supply number

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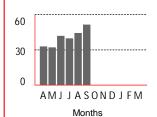
#### Contract

Half Hourly Bespoke Product

Agreed Supply Period end date

31 October 2021

# Consumption tracker (MWh)



**Total consumption** 1 Apr 2021 to 30 Sep 2021 242.33 MWh