



Gas Invoice

Climate Change Levy Accounting Document and Tax Invoice

**IF YOU SMELL GAS OR THINK YOU HAVE A GAS LEAK
PLEASE CALL NATIONAL GRID ON 0800 111999 WHO
OPERATE A 24 /7 EMERGENCY SERVICE**

POLYTEC CAR STYLING UK LTD
PORTHOUSE INDUSTRIAL ESTATE
BROMYARD
HEREFORDSHIRE
HR7 4NS

Gas Invoice No: 1162306
Bill Date: 22nd November 2021
Due Date: 2nd December 2021
Our Ref: CE1472546
Account No: 062678

Contract Information *

Contract Type: Out of Contract
Contract End Date:
Payment Method: Direct Debit

* Please see overleaf for further details

Total Gas Cost: £1,058.72
Total Standing Charge: £623.70
Climate Change Levy (CCL): £7.68
Sub Total: £1,690.10
VAT @ 5%: £0.00
VAT @ 20%: £338.02

Invoice Total: **£2,028.12**

Meter Point (MPRN): 6672406

Correction Factor: 1.000000

Supply Address:

HOLDEN HYDROMAN PLC, BROMYARD INDUSTRIAL ESTATE,
BROMYARD, HR7 4HP

Meter Serial Number	Previous Read Date	Previous Read	Current Read Date	Current Read	Days Standing Charge	Metered Units	Calorific Value	CCL Rate (p/kWh)	Daily Standing Charge	Unit Rate (p/kWh)	Total kWh
40350	29/09/21	2198760 A	01/10/21	2198760 A	2	0	39.2	0.465p	£18.900	1.695p	0
40350	01/10/21	2198760 A	01/11/21	2201888 E	31	3,128	39.5	0.465p	£18.900	10.9p	9,713

Bury New Road, Heap Bridge, Bury, BL9 7HY
Tel: 0161 762 7744 **Fax:** 0161 761 2957
Email: hello@crowngas.co.uk
Web: www.crowngas.co.uk

Crown Oil Ltd T/A Crown Gas & Power
Bank Account Number: 83504409
Sort-Code: 20-69-93

Registered in England No: 1315556 / VAT No 305 0891 79

Please note that telephone calls made to or from the above number maybe recorded for quality and training purposes.

Contact us...

Provide us with a meter reading: 0161 762 7744 or hello@crowngas.co.uk

Moving Out or Moving In? 0161 762 7744 or cot@crowngas.co.uk

Account Query? 0161 762 7744 or hello@crowngas.co.uk

Payment Difficulties? 0161 762 7744 or accounts@crowngas.co.uk

Read Types...

A = Actual Read (including AMR), C = Customer read, E = Estimated Read

Estimated meter readings...

Unless we receive a valid meter reading from yourselves at the end of the month or from the metering agent (or if there is a technical fault on your AMR) your consumption for the month will be estimated.

If the reading is estimated any under or over charge will be automatically adjusted when an actual reading is obtained.

VAT and Climate Change Levy information...

You must inform us of any changes in your circumstances, which might affect any previous declaration of your liability for VAT. Failure to provide relevant information may make you liable to financial penalty under the Finance Act 1985. VAT is applied at the **reduced rate** for domestic purposes. All other charges are billed at the standard rate.

Crown Gas & Power is required to collect the CCL on behalf of the UK Government (Customs and Excise). The levy is one result of the Government's legally binding commitment to reduce the UK's total greenhouse gas emissions and is charged at the prevailing rate.

Complaints...

We take all complaints seriously and operate a formal complaints policy which can be found on our website. If you feel unhappy with the service you have received you can contact us on 0161 762 7744 where our staff will try and resolve your query. Alternatively you can write to us at Crown Gas and Power, Bury New Road, Heap Bridge, Bury, Lancashire, BL9 7HY or email us at complaints@crowngas.co.uk where we will acknowledge your complaint within two business days.

We aim to resolve all complaints within 28 days. If you are unhappy with our resolution you can escalate your complaint to a Senior Manager who will provide you with a final position. If the resolution is still not to your satisfaction you can raise your issue through other avenues including the Energy Ombudsman or the Citizens Advice Bureau consumer service.

The Ombudsman is there to help resolve disputes between energy suppliers and their consumers. It is free to use their independent service. They can be contacted by telephone 0330 440 1624 (Fax: 0330 440 1625), Email: enquiries@os-energy.org. Or you can write to PO Box 966, Warrington, WA4 9DF. Website: www.ombudsman-services.org/energy.

The Citizens Advice Bureau consumer service provides free and independent help and advice to small businesses on energy issues from contract issues to making a complaint or advice if you're struggling to afford your bills. Contact the Citizens Advice consumer service on 03454 04 05 06 or visit www.adviceguide.org.uk.

Invoice due date...

Full payment of each invoice (by direct debit, bank transfer or in the form of a duly completed cheque drawn on a UK clearing bank) shall be received by the supplier by the invoice due date as expressed overleaf.

Crown Gas and Power reserve the right to apply interest on any unpaid amount at the rate of 4% per year above the applicable base lending rate of The Bank of England as from the invoice due date of payment.

Contract information...

Contract Type:

- **Valid:** Your contract remains valid until the specified Contract End Date.
- **Out of Contract:** As no renewal contract has been agreed charges on this invoice are based on our out of contract rates. These rates will continue to apply until you either enter into a new contract with us, or transfer to another supplier. If you wish to discuss the terms of a new contract please contact us on 0161 762 7744 or email: hello@crowngas.co.uk.
- **Deemed:** A deemed contract exists between us because no formal contract has been agreed and we are the registered supplier for this supply point. If you wish to discuss the terms of a formal contract please contact us on 0161 762 7744 or email: hello@crowngas.co.uk.

Contract End Date: This is the date that the latest contract between us will end.

We will contact you at least 60 days before this date to offer you a renewal quotation. Should you not accept these new terms no valid contract will exist between us from this date and any future consumption will be charged at our out of contract rates, details of which can be found on our website.

Termination:

If your current contract requires you to provide a termination notice to avoid automatic rollover as described overleaf such termination must be in writing and sent to us by recorded delivery or by email to: hello@crowngas.co.uk.

If we have acknowledged your termination notice and you do not accept our renewal terms your contract will automatically terminate on the Contract End Date. If you fail to switch supplier after the Contract End date, you will be charged at our out of contract rates for your supply.

If your contract automatically terminates on the Contract End Date as described over leaf and we do not agree renewal terms or you fail to switch supplier after the Contract End Date, you will be charged at our out of contract rates for your supply.

Payment method...

Direct Debit: Direct Debits will be taken on or around the invoice due date.

If you wish to pay future invoices by this method, you can give us a call on 0161 762 7744, email your request to hello@crowngas.co.uk or download and complete a direct debit form from our website.

BACS Payments are required by the invoice due date.

Payments can be sent to us using the bank account details shown on the front of this invoice.

Cheques: Make payable to Crown Gas and Power. Please write your account number and name on the back of your cheque and return to us at the address overleaf.

How we calculate your invoice...

1. Subtract your **Previous Reading** from your **Current Reading**. This shows the total **Metered Units** consumed.
2. Multiply your **Metered Units** by the **Correction Factor**. The correction factor takes into account local pressure and temperature ensuring that all gas volumes are accurately accounted for.
3. Now multiply your **Metered Units** by the **Calorific Value** as shown on the invoice to return the **Total Energy Value**.
4. Most gas meters measure in cubic metres, as such divide your **Total Energy Value** by 3.6 to convert this value into **Total kWh** (If you have an imperial meter - measuring in cubic feet - you will have to multiply your **Total Energy Value** by 2.83 and then divide by 3.6 to convert this into **Total kWh**).
5. Multiply your **Total kWh** by your **Price Per Unit** and divide by 100 to return a **Total Gas Cost** in pounds and pence.
6. Repeat the above if there is more than one line on the invoice.
7. If you have been charged CCL, multiply the **Total kWh** on each line by the applicable CCL Rate sum each cost and then divide by 100 to express the cost in pounds and pence.
8. Your **Total Standing Charge (TSC)** is calculated by taking your **Daily Standing Charge** and multiplying it by the number of days between your **Current** and **Previous** read (this value can be found under the **Standing Charge Days** column).
9. Add your **Total Gas Cost**, TSC and CCL to get to your **Sub Total** then multiply your **Sub Total** by your VAT rate to return your **VAT Totals**.
10. Add your **VAT Totals** and **Sub Total** together to get to your **Invoice Total**.

Previous Read Date	Previous Read	Current Read Date	Current Read	Days Standing Charge	Metered Units	Calorific Value	CCL Rate (p/kWh)	Daily Standing Charge	Unit Rate (p/kWh)	Total kWh
31/01/16	6000E	01/03/16	7550A	30	1,550	39.1	0.193p	£2.85	5.20p	17216

Correction Factor: 1.02264

(Step 1): Current Read (7550) - Previous Read (6000) = 1550 Metered Units

(Steps 2-3): Metered Units (1550) x Correction Factor (1.02264) x Calorific Value (39.1) = 61977

(Steps 4): 61977 ÷ 3.6 (conversion from energy to kWh) = 17216 kWh

Total Gas Cost:	£895.23	(Steps 5): Total kWh (17216) x Price Per Unit (5.20) ÷ 100	= £895.23
Total Standing Charge:	£85.50	(Steps 8): Daily Standing Charge (£2.85) x Days Standing Charge (30)	= £85.50
Climate Change Levy (CCL):	£33.23	(Steps 7): CCL rate x Total kWh (17216) ÷ 100	= £33.23
Sub Total:	£1,013.96	(Steps 9): Gas Cost + Total Standing Charge + CCL	= £1,013.96
VAT @ 5% :	£0.00		
VAT @ 20% :	£202.79	(Steps 9): Sub Total x Vat Rate	= £202.79
Invoice Total:	£1,216.75	(Steps 10): Vat Total + Sub Total	= £1,216.75