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MR CYRIEL POPPE  
BEKAERT BRADFORD UK LIMITED  
BEKAERT PARK HOUSE ROAD  
LOW MOOR,  
BRADFORD  
BD12 0QB



If you have any queries about this bill, please call us on: **0800 074 0062**. For any other queries, see over the page for further contact telephone numbers.  
We are open Monday to Friday 8.30am - 4.45pm.  
We may record calls for security and training purposes.



Website: [www.scottishpower.co.uk](http://www.scottishpower.co.uk)  
Email: [I&CCustomerService@ScottishPower.com](mailto:I&CCustomerService@ScottishPower.com)



Scottish Power, Customer Services,  
320 St Vincent Street Glasgow G2 5AD

**Account number: 420080193**

**Your Ref No:** PO 2674104565

**Invoice Ref No:** 107965689

**Invoice Date:** 05/01/2022

**Payment Method:** Direct Debit

**VAT No:** GB 659 3720 08

**Contract End Date:** 30/09/22

If you wish to terminate your contract please see overleaf for information relevant to your account.

**Balance on your account:**

	£
Balance from previous invoice	149,254.64
Total payments received upto 05-JAN-2022	-149,254.64
Total adjustments since previous invoice	0.00
Balance Outstanding	0.00
Total of charges due within this invoice	110,959.90

**Total Balance Outstanding** £110,959.90

**This bill contains important information about your account.**

## Summary of Charges

### Service: Electricity

Period From 01/12/2021 to 31/12/2021	£	£
Energy Charges		73,855.86
Distribution Use of System Charges		9,420.92
Settlement Use of System Charges		336.59
Transmission Use of System Charges		4,756.00
Renewable Energy Charges		116.66
Electricity Market Reform		1,341.31
Balancing Service Use of System		2,639.24
<b>Total Electricity Charges (excluding VAT)</b>		<b>92,466.58</b>
<b>Total Charges (excluding VAT)</b>		<b>92,466.58</b>
VAT @20% on £92,466.58	18,493.32	
<b>Total VAT</b>		<b>18,493.32</b>

**Total Charges (including VAT) £110,959.90**

Details of the above charges are shown on the following pages.

This is not a climate change levy document.

Thank you for choosing ScottishPower as your energy supplier

## Payment via Direct Debit

The amount £110,959.90 will be deducted from your nominated account on 02/02/2022. Thank you.



## Termination

### Important Contract Information

Fixed Price Period End date: 30th September 2022

Your current fixed price period, under your contract ends on 30th September 2022. After this date, unless you notify us, you will automatically default to our Standard Fixed tariff. The new tariff prices will be fixed for 12 months but you will be free to leave at any time by giving us 30 days written notice.

If you wish to terminate your contract at the end of your current term, you must notify us in writing at any point before 31st August 2022.

If you notify us that you wish to terminate but don't switch supplier, you will then be moved to our Standard Variable terms and conditions and prices (which are subject to change at anytime) on 1st October 2022.

Please note if you have recently agreed a new contract with us, then your new fixed period end date will be shown on the bills issued after your new contract start date.

### Half Hourly and Group Customers

Unless otherwise agreed between us, your fixed period end date will be shown overleaf. Please feel free to contact your ScottishPower account manager if you are thinking about terminating your contract.



## In Case of Emergency

**Gas** - In the event of a problem with your gas supply, please call **0800 111 999** straight away. Lines open 24 hours. To identify your gas transporter and obtain contact details please call **0870 160 0229**

**Electricity** - If you have a power cut or you notice **Northern Powergrid (Yorkshire) plc** electricity equipment that has been damaged or causes concern, please call **0800 375 675**. Lines open 24 hours. Alternatively write to: **Northern Powergrid (Yorkshire) plc NORTHERN POWERGRID (YORKSHIRE) PLC, LLOYDS COURT, 78 GREY STREET, NEWCASTLE-UPON-TYNE, NE1 6AF**



## Change of Premises or Tenancy

Please tell us at least seven working days before you move or have a change in your premises or tenancy details. Allow more time if you write to us. You can arrange to phone in your final meter reading(s) on the day of your move.

If you do not contact us, we can hold you responsible for gas and electricity used until the next meter reading. If you do not pay your account and you have not told us your new address, we will start trace enquires. We will charge you for the cost of these enquiries.

Please refer to the Terms and Conditions of your ScottishPower contract or contact us on 0800 074 0062 for more information.



## Advice and Enquiries

### Advice and Enquiries

If you have any questions about this account or the services we provide, please call our Customer Service Centre on **0800 074 0062**, or for payment enquiries, please call **0800 074 0062**. We are open Monday to Friday from 8.30am to 4.45pm.

### Complaints

We will do all we can to resolve your complaint with you, however if after contacting us you remain unhappy, please phone **0800 074 0062** and ask for the Business Customer Care Team or write to our Customer Care Manager at the address on the front of the bill. For sales-related complaints including contract or pricing please use the following contact numbers:

Group and/or Half Hourly Single Site customers either contact your account manager directly or call **0800 074 0052**. Commercial Energy Microbusiness customers please call **0800 074 0739**. Both lines are open from 9.00am to 4.45pm Monday to Friday.

### Consumer Advice

If you are a Micro Business customer, for clear, practical consumer advice you can also call The Citizens Advice consumer helpline on **08454 04 05 06**. You can talk to a Welsh-speaking adviser on **08454 04 05 05**. The helplines are open Monday to Friday 9.00am to 5.00pm

If you are a MicroBusiness customer and your complaint is not resolved within 8 weeks or you receive our final offer letter, you can refer your complaint to the Ombudsman Services: Energy. They are an independent service specialising in resolving customer complaints in an impartial way. You can contact them on **0330 440 1624** or **01925 530263**, phone lines are open Monday to Friday from 9am until 5pm or visit their website and complete the complaints form at [www.ombudsman-services.org/energy](http://www.ombudsman-services.org/energy)



## Fuel Mix Information

### Fuel Mix for ScottishPower (April 2020-March 2021)

Fuel Mix	Your Electricity	National Average
Coal	4.0%	3.0%
Gas	46.0%	38.0%
Nuclear	6.0%	16.0%
Renewable	40.0%	40.0%
Other	4.0%	3.0%
Total	100%	100%

For more information on the environmental impact of your electricity supply visit [www.scottishpower.co.uk/fuelmix](http://www.scottishpower.co.uk/fuelmix)

ScottishPower Energy Retail Ltd. Registered Office 320 St. Vincent Street Glasgow G2 5AD. Registered in Scotland No 190287. VAT No GB 659 3720 08

## How To Pay



You can select to pay by monthly and quarterly variable Direct Debit



Telephone Banking. Please advise your Bank or Building Society to pay to Sort Code: **83-07-06**. A/c No. **00693882**. You will need to give them your **9 digit account number** shown overleaf.



By Post. To pay by post, tear off the Bank Giro Credit slip overleaf and send it, with your cheque made payable to "ScottishPower" to ScottishPower Group, Payment Collection Centre, PO Box 4740, Worthing BN11 9LT. Please DO NOT send cash through the post.



You can pay at any bank. Fill in the bank giro credit slip overleaf and take it to the bank with your payment. Cheques should be made payable to "ScottishPower". Write your **name, address and 9 digit account number** on the back. Your bank is likely to provide efficient ways for you to pay your bill, to avoid queuing at the counter, please ask at your bank. You may have to pay a charge.



Please take your bill with the bar coded payment slip to any PayPoint outlet (cash payments only).

Park House Road  
PARK HOUSE MILLS  
LOW MOOR  
BRADFORD  
WEST YORKSHIRE  
BD12 0PX

**Your electricity supply number is:**

S	00	845	07D
	23	<u>1651</u>	<u>0880</u> <u>114</u>

**Your Ref No:** PO 2674104565

**Invoice Ref No:** 107965689

**Invoice Date:** 05/01/2022

If you have a powercut or you notice **Northern Powergrid (Yorkshire) plc** electricity equipment that has been damaged or causes concern, please call **0800 375 675**. Lines open 24 hours. Alternatively write to: **Northern Powergrid (Yorkshire) plc NORTHERN POWERGRID (YORKSHIRE) PLC, LLOYDS COURT, 78 GREY STREET, NEWCASTLE-UPON-TYNE, NE1 6AF**

## Details of Electricity Charges

green source

Period: From 1st Dec 2021 to 31st Dec 2021

**Account number:** 420080193

## Charges

<b>Average Power Factor (PF):</b>	0.875		
<b>Maximum Demand:</b>	This Month	1894.0 kW / 0.875	= 2165 kVA
	This Year	2188.0 kW	= 2428 kVA (July, 2021)
<b>Supply Capacity:</b>	2051.0 kVA		

Time Period	Units Used (kWh)	Units Used adjusted for Loss Factors (kWh)	Rate	Total (£)
Day (07:30 to 00:30)	424,302	434,857 *	13.1430p	57,153.26
Night (00:30 to 07:30)	159,020	162,303 *	10.2910p	16,702.60
<b>Sub Total</b>		<b>597,160 kWh *</b>		<b>73,855.86</b>

\* Units Used adjusted for Loss Factors - this includes TuoS and DUoS losses

### Electricity Market Reform

	From	To	Bill Period	Unit Quantity	Unit Description	Forecast Rate	Total (£)
CM Operational Levy	01/12/21	31/12/21	31	583,322	kWh	0.0020p	11.67
CM Supplier Levy			1/12	301,392*	kWh	5.2940p	1,329.64
<b>Sub Total</b>							<b>1,341.31</b>

\* Units Used adjusted for Loss Factors.

### Balancing Service Use of System

	Bill Period	Unit Quantity	Unit Description	Forecast Rate	Total (£)
BSUoS Charge	31	597,114*	kWh	0.4420p	2,639.24
<b>Sub Total</b>					<b>2,639.24</b>

\* Units Used adjusted for Loss Factors.

### Distribution Use of System Charges

	Bill Period	Unit Quantity	Unit Description	Rate	Total (£)
Authorised Capacity Charge*	31	2,051	kVA	1.8900p	1,201.68
Excess Capacity*	31	114	kVA	3.0200p	106.73

Breakdown of energy charges continues overleaf →

### Distribution Use of System Charges (Cont'd)

	Bill Period	Unit Quantity	Unit Description	Rate	Total (£)
Reactive Power Charge*	1	143,075	kVArh	0.0530p	75.83
Standing Charge*	31	1	Daily	£1.8025	55.88
Usage Amber*		201,553	kWh	1.3320p	2,684.69
Usage Green*		316,995	kWh	1.0620p	3,366.49
Usage Red*		64,774	kWh	2.9790p	1,929.62
Sub Total					<b>9,420.92</b>

\* Time Of Use (TOU) periods are detailed in the published DUoS tariff for your Distribution area.

### Settlement Use of System Charges

	Bill Period	Unit Quantity	Unit Description	Rate	Total (£)
Combined Data Coll & Agg Charge	1	1	per month	£33.3300	33.33
DA & DC - HH Comms Surcharge	1	1	per month	£2.0800	2.08
Elxon Fixed Charge	1	1	per month	0.9250p	0.01
Elxon Variable Charge		583,322	kWh	0.011203p	65.35
Hydro Surcharge		583,322	kWh	0.0404p	235.82
Sub Total					<b>336.59</b>

### Transmission Use of System Charges

Time Period	Bill Period	Units Used (kW)	Units Used adjusted for Loss Factors (kW)	Rate	Total (£)
Triad Demand	1/12	1,138.2	1,172.0 *	£48.6962	4,756.00
* Units Used adjusted for Loss Factors - 1.03					
Sub Total					<b>4,756.00</b>

### Renewable Energy Charges

Source	From	Days	Units Used in Period (kWh)	Green Source %	Green Source Units (kWh)	Green Source Premium (p)	Total (£)
Renewable CGEP	01/12/21	31	583,322	100	583,322	0.0200	116.66
Sub Total							<b>116.66</b>
Total (excluding VAT)							<b>92,466.58</b>

### VAT

This bill is split 0% domestic use, 100% non-domestic use.

	Total (£)
VAT @20% on £92,466.58	18,493.32
<b>Total VAT</b>	<b>18,493.32</b>

**Total (including VAT) £110,959.90**

Climate Change Levy not applicable. Supply is Exempt.

This is not a climate change levy accounting document