

## Your Electricity Invoice

Pickstock Foods Ltd  
Pickstock Ashby Limited  
Coal Lane  
Hartshorne  
Derbyshire  
DE11 7FN

Account: 200062101  
Invoice periods: 01-01-2021 to 31-01-2021  
Invoice date: 03-02-2021  
Invoice number: 300143798

### Invoice Summary

<b>Total Charges for this period</b>		<b>£22,999.48</b>
Electricity charges	£17,066.19	
Charges for period	£1,090.36	
Climate Change Levy	£1,009.68	
VAT @ 20%	£3,833.25	

<b>Total Amount Due</b>	<b>£22,999.48</b>
-------------------------	-------------------

#### Your Electricity Payment

Your payment of **£22,999.48** will be collected by  
Direct Debit on or around **17 February 2021**

If you experience a power cut, call 105 or visit [www.Powercut105.com](http://www.Powercut105.com)

## Terms and Conditions

Brook Green supplies you with electricity under our Terms and Conditions of Supply. You will have received a copy of our Terms and Conditions at the time you agreed your contract with us. If you have either misplaced your Terms and Conditions or believe that you have not received them then please refer to our website, [www.brookgreensupply.com](http://www.brookgreensupply.com), or contact our Business Support Team on **020 7870 4940**. Your contract end date is detailed on the page titled Your Electricity Charges. If your current contract has expired and we continue to supply your electricity, you will continue to be subject to the same Terms and Conditions, however you will be subject to our out of contract prices.

If you have moved into a property supplied by Brook Green Supply, you will enter into a deemed contract until you enter into an agreement with Brook Green Supply or transfer your supply to your chosen supplier.

## Micro-Business Customers

If your business consumes less than 100,000 kWh of electricity or 293,000 kWh of gas each year, or has fewer than 10 employees and an annual turnover or annual balance sheet of no more than £2 million, then you may be considered a micro-business.

Micro-business customers can obtain free, independent advice on a range of topics by contacting Citizens Advice on **0808 223 1133** or by visiting the Citizens Advice website [www.citizensadvice.org.uk/energy](http://www.citizensadvice.org.uk/energy).

## Making Payments

**Direct Debit** – Direct Debit is our preferred method of payment. If you wish to switch to Direct Debit as your payment method please contact our Business Support Team on **020 7870 4940** during office hours or download the direct debit mandate from our website at <https://www.brookgreensupply.com/img/Front/pdf/bgs-direct-debit-form.pdf>, and return complete to 80 Hammersmith Road, London W14 8UD.

**BACS or CHAPS** – to make payment directly into our bank account please instruct your Bank or Building Society to make payment to the following account details.

Account name: <b>Brook Green Supply Ltd</b>	Sort Code: <b>30-65-41</b>	Account number: <b>36809468.</b>	Payment reference: <b>200062101</b>
---	----------------------------	----------------------------------	-------------------------------------

**Difficulty Paying Your Bill** – if you are either having difficulty paying your bill or if have any query regarding your invoice, then please contact the team on **020 7870 4940** during office hours. Failure to pay your bill may result in interest being charged to your account and further action being taken to recover any overdue amount.

## Climate Change Levy (CCL) and Value Added Tax (VAT)

**CCL** is a government levy on energy used by businesses aimed at incentivising businesses to be more energy efficient. CCL does not apply where a reduced rate of VAT is charged or if you have a CCL exemption certificate. If you believe your business is eligible for CCL exemption you should contact HM Revenue & Customs on **0845 010 900** or visit the website at [www.HMRC.gov.uk](http://www.HMRC.gov.uk) to obtain a PP11 Climate Change Levy supplier certificate.

**VAT** is applicable on all energy invoices, although the rate of VAT applied may vary for charitable non-business consumption, or where the amount supplied doesn't exceed 1,000 kWhs of electricity a month, or if 60% or more of energy consumed is considered qualifying use in a mixed-use premises. If you believe your business is eligible for VAT relief you should contact HM Revenue & Customs on **0845 010 900** or visit the website at [www.HMRC.gov.uk](http://www.HMRC.gov.uk) to learn about the type of declaration you should make. You can obtain a declaration form from the support section of the Brook Green Supply website.

## Business Support

**Office hours** – 8:30am to 5:00pm Monday to Friday, excluding bank holidays.

**Phone Calls** – calls may be monitored and/or recorded to help improve our service.

**Forms and Guides** – [www.brookgreensupply.com/important-documents/](http://www.brookgreensupply.com/important-documents/).

**Queries and Complaints** – if you have any questions, or are not happy with any part of our service please contact a member of the team who will endeavour to rectify any problem as quickly and efficiently as possible. You can reach us on **020 7870 4940** during office hours, by email at [support@brookgreensupply.com](mailto:support@brookgreensupply.com), or write to us at Brook Green Supply, 80 Hammersmith Road, London W14 8UD.

If we have not been able to resolve your concerns within 8 weeks of you first contacting us, you may be eligible to contact the Energy Ombudsman who can provide independent support in resolving disputes. For further information about the Energy Ombudsman service, and to see if they can assist your business, visit the Energy Ombudsman website at [www.ombudsman-services.org/sectors/energy](http://www.ombudsman-services.org/sectors/energy) or call **0330 440 1624**.

## Moving Property

If you are planning on moving, you will need to provide at least 28 days written notice. A change of tenancy form can be found in the forms and guides section of our website, which, once completed, should be emailed to [support@brookgreensupply.com](mailto:support@brookgreensupply.com). Alternatively, you can provide the details by calling a member of the team on **020 7870 4940**.

If you fail to inform us you have moved, we may hold you liable for the cost of energy supplied up to the date we're notified. In addition to energy costs you may be liable for any additional charges reasonably incurred by Brook Green Supply for obtaining a forwarding address.

## Your Electricity Charges

Pickstock Foods Ltd  
Pickstock Ashby Limited  
Coal Lane  
Hartshorne  
Derbyshire  
DE11 7FN

Account: 200062101  
Invoice periods: 01-01-2021 to 31-01-2021  
Invoice date: 03-02-2021  
Invoice number: 300143798

Supply Address: Pickstock Ashby Limited Coal Lane DE11 7AT

### Consumption Charge

MPAN	Contract End Date	Renew by Date	Product	Total (ex VAT)
1160000669716	30-06-2023	09-06-2023	Fixed Price	£17,066.19

### Additional Charges and Levies

Charge Type	Charge Dates	Quantity	Unit	Unit Rate	Unit	Total (ex VAT)
Availability	01-01-2021 to 31-01-2021	800	kVa	4.20	p/kVa/day	£1,041.60
Reactive	01-01-2021 to 31-01-2021	34,682.2	kVArh	0.05	p/kVArh	£18.38
Standing Charge	01-01-2021 to 31-01-2021	31	days	98.0000	p/day	£30.38
CCL	01-01-2021 to 31-01-2021	124,498.0	kWh	0.811	p/kWh	£1,009.68

Total VAT @ 20.0% on £19,166.23	£3,833.25
---------------------------------	-----------

<b>Total (incl. VAT)</b>	<b>£22,999.48</b>
--------------------------	-------------------

## Your Electricity Charges

Pickstock Foods Ltd  
Pickstock Ashby Limited  
Coal Lane  
Hartshorne  
Derbyshire  
DE11 7FN

Account: 200062101  
Invoice periods: 01-01-2021 to 31-01-2021  
Invoice date: 03-02-2021  
Invoice number: 300143798

Supply Address: Pickstock Ashby Limited Coal Lane DE11 7AT

<b>S</b>	00	846	060
	11	6000	0669 716

### Consumption Detail

Meter ID	From	To	Consumption (kWh)
K06G539296	01-01-2021	31-01-2021	124,498.0

### Consumption Charges Detail

Charge Type	Charge Dates	Quantity	Unit	Unit Rate	Unit	Total (ex VAT)
Day	01-01-2021 to 31-01-2021	98,086.3	kWh	14.2044	p/kWh	£13,932.57
Night	01-01-2021 to 31-01-2021	26,411.7	kWh	11.8645	p/kWh	£3,133.62

<b>Consumption Charge</b>	<b>£17,066.19</b>
---------------------------	-------------------