



Statement date
13 September 2021

This is not a tax invoice

Any questions?

Call us on

02476 182932

We're open Monday to
Thursday 8.00am until 5.00pm
and Friday 8.00am until
4.00pm.

Account number

0153 2429 9900

FICP
Halifax Sheet Metal & Ventilation Ltd
Accounts Department
Swalesmoor Farm
Swales Moor Road
Halifax
West Yorkshire
HX3 6UF

Gas account statement

September 2021

Outstanding balance

Details	Total
Account balance brought forward	£182.36
Withdrawn charges	£0.00
Total including VAT where applicable	£182.36

New charges

Details	Total
Total including VAT where applicable	£122.42

Changes to the Climate Change Levy (CCL) From 1st April 2021, the Government changed the Climate Change Levy (CCL) rate to 0.775p/kWh for electricity and 0.465p/kWh for gas. This means that for any energy used where the CCL applies, it will be charged for at the new rate. You should review your entitlement to claim CCL reliefs to ensure that any reduction claimed continues to be correct and notify E.ON if any changes are required. For further information please see www.hmrc.gov.uk

Amount due

Details	Total
Outstanding balance	£182.36
Items in dispute	£0.00
Items not yet due	£0.00
Outstanding balance due including VAT where applicable	£182.36
Plus new charges	£122.42
Total amount due	£304.78

Remittance advice - see the back for details of how to pay

Details	Amount due	Amount paid
Outstanding balance due	£182.36	£ .
New charges	£122.42	£ .
Total amount due	£304.78	£ .

Payment details

Statement date

13 September 2021

Please quote this reference
when you pay

015324299900

How to contact us

When you get in touch, please reference your account number 0153 2429 9900.

Call us on 02476 182932

We're open Monday to Thursday 8.00am until 5.00pm and Friday 8.00am until 4.00pm.

Email us strategic.accounts@eonenergy.com

Write to us E.ON UK plc
Westwood Way
Westwood Business Park
Coventry
CV4 8LG

If you're moving

You'll continue to be responsible for all charges for your premises until someone else takes responsibility for them - as explained in your terms and conditions.

Are you a micro business?

Does your business have an annual consumption of no more than 100,000kWh of electricity, or 293,000kWh of gas; or have fewer than 10 employees (or their full time equivalent) and an annual turnover or balance sheet not exceeding 2million Euros?

If you answer 'yes' to any of the above criteria, please email **micro-business@eonenergy.com** as we'll need to make sure the service we're delivering is right for you and your business.

Our commitment to you

If you're a micro business and we fail to deliver the standard of service you expect, call our Resolution Managers on 02476 182932 so we can put it right.

If we are not able to, we'll give you an explanation and apologise. You can also call 02476 193998 and ask for your complaint to be reviewed by our Resolution Review Committee. We'll carry out a full review and get in touch with you within ten working days.

If you are not a micro business please call your Customer Service Account Manager on 02476 182932.

For free independent advice

Contact Citizens Advice on 0808 223 1133 or visit citizensadvice.org.uk/energy at any stage of the complaints process. You can also contact the Ombudsman Services: Energy on 0330 440 1624 if there is no resolution after 8 weeks - their decision is binding for us. You can also visit www.ombudsman-services.org/sectors/energy

Emergencies

If you smell gas

Turn off the gas supply, open doors and windows and call the gas emergency services on **0800 111 999**.

Do not smoke, use naked flames or turn electricity switches on or off. To find out who your gas transporter is, call **0870 160 0229**.

Other information

VAT and CCL

If you qualify for Value Added Tax or Climate Change Levy reliefs for electricity and gas, please let us know. You can find more in depth guidance at www.hmrc.gov.uk

Meter readings

If you have received an estimated bill and would like to give us your own readings instead, please call 02476 182932 with your account number and meter reading ready.

E.ON UK plc Registered Office: Westwood Way, Westwood Business Park, Coventry, CV4 8LG. Registered in England & Wales, No: 2366970. Our VAT registration number is 559 0978 89. For training purposes, we may record calls from time to time.

How to pay

Please make sure we receive your payment on time according to your agreement with us.

You'll need to quote your account number 0153 2429 9900 when you pay using one of these 3 payment methods:

Cheque

Please make cheques payable to 'E.ON' and write your account number on the back. Send this and your remittance advice to:

E.ON UK plc
PO Box 8610
Nottingham
NG1 9AH

BACS Transfer

Please quote your account number and the following information to your bank:

- sort code: 60-80-09
- account number: 61125970

You can fax this remittance to 01158 775648.

Direct Debit

Please get in touch on 02476 182932 to set up a Direct Debit. This should make paying your bills more simple.



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H1A34BCC06

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Accounts Department
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Swales Moor Road
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Gas invoice

For Halifax Sheet Metal & Ventilation Ltd

New charges - 1 August 2021 to 1 September 2021

Fixed Price Business Gas Plan

Meter point reference	Previous reading	Present reading	Volume used	kWh used	Pence per kWh	Total charge
Readings						
MPR 47858304 - Meter 8003597S, Conversion Factor 1.022640, Calorific Value 40.02667						
	01 Aug 21	31 Aug 21				
Gas	118646 A	118646 A	0 hcf	0		
MPR 47858304 - Meter 8003597S, Conversion Factor 1.022640, Calorific Value 39.70000						
	31 Aug 21	01 Sep 21				
	118646 A	118646 E	0 hcf	0		
Charges						
Gas units used				0	2.743	£0.00
Standing Charge						£116.59
Total excluding VAT						£116.59
Total VAT at 5.0% on £116.59						£5.83
Total including VAT						£122.42
Total new charges due by 18 October 2021						£122.42

About this site

Address

Pellon Industrial Estate
Queens Road
Halifax
West Yorkshire
HX1 4PS

Site reference

394398325

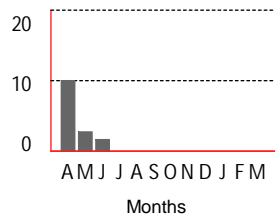
Contract

Fixed Price Business Gas
Plan

Agreed Supply Period end date

30 September 2023

Consumption tracker (MWh)



Total consumption

1 Apr 2021 to 31 Aug 2021
14.45 MWh

Key

A = Actual meter reading

E = Estimated meter reading

Gas invoice (continued)

How do you calculate kilowatt-hours of gas?

We measure the gas you use in hcf, but like all gas suppliers we have to charge for your gas in kilowatt-hours.

So we use the calculation below to convert hcf into kilowatt-hours:

- 1 We convert the hcf of gas used into cubic meters by multiplying by 2.83
- 2 We then multiply this by the conversion factor (see new charges above)
- 3 We then multiply this by the calorific value (see new charges above)
- 4 We then convert this into kilowatt-hours by dividing by 3.6

If you smell gas

Call the gas emergency service on 0800 111 999

Do not

- smoke
- use naked flames
- turn electricity switches on or off

Do

- turn off the gas supply
- open doors and windows
- call the gas emergency service.

Gas transporter To find out who your gas transporter is, call 0870 160 0229.