2 TOWER ROAD,

BIRKENHEAD, **CH41 1FN** 



Your ref 8900934307 Date: 13/03/2023

**Customer Ref** 

20448825

Our ref

Billing period:

Jan-23 to Feb-23

Invoice No.:

Page: 1 of 1

17448706

Gas Supplied To

Oasis Dental Care, Swinson House, Unit 5, Station Business Park, Holgate Park

04571 32700 02624

- հեկլըներ ինդնիրկինի հինվներներն լունել

The Station Park York Syndicate

EGERTON HOUSE, C/O Inteb,

Meter Poir		Previous	Previous	Present	Present	Metered	Correction	Corrected	Read	Calorific	Total
Referenc		Read Date	Read	Read	Read Date	Consumption	Factor	Consumption	Factor	Value	kWh
89009343	7 M016A0261200A6	01/01/2023	099112 E	099461 E	01/02/2023	349	1.022640	357	1.00	40.3	3,995

Total Invoice Charge £572.02					
VAT @ 5.0%		£544.78	£27.24		
Charge for current period			£544.78		
AMR Charge			N/A		
Daily Charge	31 D	Days at £3.72 per day	£115.32		
Climate Change Levy	0	Relief 100.00% 0.5680	£0.00		
Energy Bill Relief	3,995	-9.1000	£-363.55		
Total Gas Usage	3,995	19.8500	£793.01		
	kWh	Rate p/kWh	Totals		

Pursuant to Schedule 5 Section 7 of The Gas Act 1986 this invoice constitutes a demand in writing for payment of charges due. Corona Energy is a trading name of Corona Energy Retail 4 Ltd. Registered office: BUILDING 2, CROXLEY PARK, WATFORD WD188YA. Registered in England & Wales Number 2798334. VAT Registration No.: 577 7048 00. CCL Accounting Document.

Please return this tear-off remittance advice with your payment

Remittance Advice

Invoice Date	Due Date	Customer Ref	Our Ref	Invoice No.	Total Due
13/03/2023	23/03/2023	20448825		17448706	£572.02

Cheques should be made payable to: Corona Energy Retail 4 Limited Barclays Bank,



## **USEFUL INFORMATION AND EXPLANATION OF TERMS**

#### Customer Services Team

① 0800 804 8589

Our team of experienced advisors within Customer Services will be able to deal with any queries or concerns you have regarding your account. Our opening hours are: Monday – Friday, 9.00am–5.00pm

## (1) Taking your own reading:

We welcome all customer reads and we will use these where appropriate. You can submit reads via our website www.coronaenergy.co.uk. Reads received after the 3<sup>rd</sup> of the month may not be used for billing purposes.

## **♦ Moving Out**

If you are moving premises it is important that you inform us. Details of the new occupier will be required along with the reading taken at the point of leaving the premises. This information is vital as you are liable for all gas charges for the duration of your supply agreement with Corona Energy.

## E-Billing

We offer an e-billing solution through our myCorona portal. This gives you access to your bills at any time and allows you to stay on top of your expenses, submit meter reads and track your consumption to maximize efficiency.

## ! Gas Emergency

If you smell gas contact the National Grid Emergency Services on

# 0800 111 999

DO NOT	-	operate electrical switches (on or off)
DO NOT	_	smoke or use a naked flame
DO	-	open doors and/or windows to get rid of the gas
DO		check your gas appliances and turn them off
DO	-	turn the gas supply off at the main meter
DO	_	evacuate the premises

Should you be advised to contact the gas transporter in your area, call 0870 160 0229.

## Climate Change Levy

This is a Government tax on energy. You can find out more information on this subject by visiting our website www.coronaenergy.co.uk.

Alternatively you can contact your local Customs & Excise office, or visit the government website www.hmrc.gov.uk.

### Invoice information

### Reading types:

- A Actual Read
- C Customer Read
- R Automated Read
- E Estimated Read
- F Final reading for a withdrawn or exchanged meter

## Calorific Value:

This is the average energy value of the gas supplied to your address for the period of the bill.

### Correction Factor:

This is the correction of the volume from the gas recorded by your meter to standard temperature and pressure conditions.

### How to calculate your bill:

- 1 Subtract the previous reading from the present reading
- 2 Multiply by the correction factor
- 3 Multiply by 2.83 (not applicable if meter is metric)
- 4 Multiply by calorific value
- 5 Divide by 3.6
- 6 Multiply by Reading Factor
- 7 Multiply by price per kWh
- 8 Divide by 100 (this is your value in pounds prior to VAT)
- 9 Volume associated with CCL to be multiplied by CCL rate
- 10 Divide by 100 (this is your CCL charge prior to VAT)
- 11 VAT is then calculated against the combined total

### **Energy Ombudsman**

Corona Energy is committed to providing you with excellent customer service. If you are not satisfied with our service you can make a complaint, using our complaints procedure. Details of this can be found on our website. Alternatively you can call and speak to a member of the Customer Service Team

In the unlikely event of your complaint not being dealt with to your satisfaction, you are entitled to seek independent advice from the Energy Ombudsman who can be contacted on 0330 4401624 or alternatively via their website www.energy-ombudsman.org.uk.

If you would like to find out more information about Corona Energy and our products and services please visit www.coronaenergy.co.uk

We record our calls for training and monitoring purposes.

## How you can pay

## At the bank:

You can arrange for your bank to transfer funds (BACS, CHAPS) but you may have to pay a charge.

Our bank details are provided overleaf for your use.

## 1 By Direct Debit:

If you would like to take advantage of the direct debit scheme we operate, please contact our Customer Services team who will be able to help you. Alternatively you can set up Direct Debit via My Corona, My Payments section on our website: www.coronaenergy.co.uk.

## By Card:

Payment can be made by most major debit and credit cards. To do this, simply contact our office on 01923 476 915.

## By post:

Payment can be sent to:

Payee information is detailed overleaf for your use.

Corona Energy 2nd Floor Building 2 Croxley Park Watford WD18 8YA

Please write your account code and the invoice number you are paying clearly on the back of your cheque.

## £ Payment

Payment should be made in accordance with the terms in your contract. Credit balances will be offset against future invoices.

2 TOWER ROAD,

BIRKENHEAD, **CH41 1FN** 



Customer Ref

20448825

Our ref

Billing period:

Jan-23 to Feb-23

Invoice No.:

Page: 1 of 1

17448705

Gas Supplied To UNIT 1 HOLGATE PARK DRIVE

YO26 4GB

04570

32700 02625 12449

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The Station Park York Syndicate

EGERTON HOUSE, C/O Inteb,

Meter Point	Meter Serial	Previous	Previous	Present	Present	Metered	Correction	Corrected	Read	Calorific	Total
Reference	Number	Read Date	Read	Read	Read Date	Consumption	Factor	Consumption	Factor	Value	kWh
8904617304	E016K1305815D6	01/01/2023	030748 R	031145 R	01/02/2023	397	1.022640	406	1.00	40.3	4,534

	kWh	R	ate p/kWh	Totals
Total Gas Usage	4,534		19.8500	£900.00
Energy Bill Relief	4,534		-9.1000	£-412.59
Climate Change Levy	4,534	Relief 0.00%	0.5680	£25.75
Daily Charge	31 D	ays at £3.72 per	day	£115.32
AMR Charge				N/A
Charge for current period				£628.48
VAT @ 5.0%		£0.00		£0.00
@ 20.0%		£628.48		£125.70
Total Invoice Charge			•	£754.18

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Remittance Advice

Invoice Date	Due Date	Customer Ref	Our Ref	Invoice No.	Total Due
13/03/2023	23/03/2023	20448825		17448705	£754.18

Cheques should be made payable to: Corona Energy Retail 4 Limited

For payment through the bank, please quote the following:

Barclays Bank,

Sort Code: 20-06-24

Account Number: 30877700



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