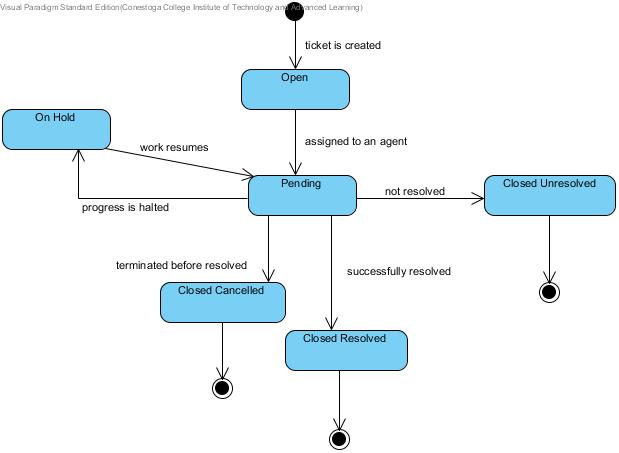
1. ticket processing state machine diagram



1. purchase processing state machine diagram

