

Connor York

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EDUCATION

University of Cincinnati, College of Education, Criminal Justice, Human Services, and Information Technology
Cincinnati, Ohio

Bachelor of Science, Major: Information Technology

Expected: May 2027

Dual Track in Networking/System Administration and Game Development/Simulation

- GPA: 3.944

Lakota West High School

West Chester, Ohio

High School Diploma

Graduated: May 2022

TECHNOLOGY SKILLS AND COMPETENCIES

Operating Systems: Windows: 10, 11, Server. Linux

Software: Google Drive, Microsoft Suite, Autodesk Products, Adobe Photoshop, Illustrator

Hardware: Dell Laptops/Desktops, SHARP MFP Printers, Servers, Cisco Hardware, Meraki Wireless

Programming (Java, Javascript)

Web Development: HTML, CSS

Database Management: SQL

Network Security

System/Network Management: Active Directory, Microsoft 365 Admin Center

Troubleshooting: Hardware, Blue Screening, Autodesk Errors, File Recovery

WORK EXPERIENCE

IT Co-Op

May 2023 - August 2023, January 2024 - May 2024,

August 2024 – January 2025

Cincinnati, Ohio

BSI Engineering

- Manage and Maintain office MFP printers
- Manage IT Helpdesk through oTicket
- Monitor email traffic and approve email releases
- Investigate and block Phishing emails
- Image and Reimage computers for new and current employees
- Investigate and resolve Windows Blue Screening issues
- Troubleshoot hardware issues and software issues
- Deploy software to employees

Pizza Maker

December 2021 – August 2022

Dewey's Pizza

West Chester, Ohio

- Quickly and accurately make pizza
- Build relationships with co-workers
- Communicate quickly and efficiently with co-workers
- Keep up with fast-paced changes

ACTIVITIES

Sousaphone/Tuba

August 2022 – Present

University of Cincinnati Bearcat Bands

Cincinnati, Ohio

- Collaborate with members of the band
- Practice professional etiquette