

## From Analyst to RPO - a harvest ag-venture in Ravensthorpe

RPO experience helps Troy understand the challenges of harvest and how the passion, collaboration and commitment of our staff gets the job done.



In July, we did a callout for Perth-based CBH employees to work as Receiveal Point Operators at our country receival sites during harvest.

A number of our staff took up this offer, including Troy Engelhardt, who usually works as an Analyst in the Network Planning team. After completing the required training, Troy packed his bags for Ravensthorpe, located about 500km from Perth and 200km from Esperance. He has been working as an RPO since the start of harvest, along with his partner, Emma, who successfully applied for a harvest position as a sampler.

Troy was motivated to take up this opportunity for a number of reasons. "I wanted to get out this harvest because I enjoy operational work and the hands-on experience which comes along with it. I don't think there's a better way to understand CBH's day-to-day operations, and all the challenges which come along with a successful harvest, than to just get out there and live it," he said.

As part of the Network Planning team, Troy and his colleagues help to plan network investments, balancing service and cost to support and meet the needs of growers, frontline staff, customers and communities.

He believes that working at a receival site will help him better understand how his team can achieve this. "There have been countless lessons learned, and some really nice 'ah-ha' lightbulb moments, which I'll carry with me when I return to Perth."

Besides these benefits, Troy has been blown away by the people he's worked with. "I've not just learned a huge amount of new practical skills, but I've importantly had the joy of meeting a bunch of amazing people. I consider myself lucky to be part of the team which is making sure everything ticks nicely in Ravensthorpe this harvest."

One thing continues to stand out to Troy. "It's in no way an easy task to ensure the grain gets to where it needs to be, and it's because of all the hard work, carried out by people who genuinely care, that the grain eventually makes its way into the hatches of a ship."

Troy's experience is a great example of the value of collaboration at CBH and how our success is intrinsically linked to how we work together.

The Culture and Capability team are available to discuss career development opportunities, whether it be trying a different job, training, mentoring or something else! Get in touch with them through email at [Culture.Capability@cbh.com.au](mailto:Culture.Capability@cbh.com.au)