

# Yosha Mundhra

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## SKILLS

**Languages** Proficient Python(5yrs) · SQL(5yrs) · Java(3yrs) Intermediate JavaScript(2yrs) Beginner Typescript(1yr) · React(1yr)  
**Software** Azure · Langchain · TensorFlow · JupyterNotebook · Pandas · PySpark · Numpy · Apache Spark · VS Code · SSMS

## EXPERIENCE

### Data Scientist

Kaiser Permanente via Spotline Inc

Jan 2024 - Present

San Jose, CA

- Improved data quality for downstream analytics by 60% by building a lakehouse via an ETL pipeline in Azure Databricks
- Enhanced data reliability with PySpark for scalable feature engineering and preprocessing, under governance standards
- Increased IAM system integrity by 70% by analyzing large identity datasets via statistical anomaly detection techniques
- Amplified IAM security by generating data-driven insights through automated compliance checks with Python and SQL

### Data Science Intern

CDK Global

Jun 2022 - Aug 2022

San Jose, CA

- Identified top 10 profitable products and customers, improving decision-making for new service pitches by 50%
- Analyzed and evaluated profit/loss margins post-migration using SQL & Python, leading to improved financial strategies
- Created Power BI dashboards using insights from CSV and Excel data, boosting stakeholder data accessibility by 60%

### Software Engineer

Tata Consultancy Services

Dec 2018 - Aug 2021

India

- Engineered 55+ features using Python, Java, & JavaScript to enhance [Humana's mail-order pharmacy platform](#) by 80%
- Improved patient satisfaction by streamlining prescription processing from provider submission to doorstep delivery
- Delivered all user stories within 2-week Azure sprint cycles, ensuring timely project releases and 100% agile compliance
- Resolved 30+ defects via root cause analysis, debugging, and robust error handling reducing production bugs by 70%
- Mentored 15 new team members through code reviews & documentation, elevating overall code quality team efficiency

### Software Engineer

ITC Infotech

Jun 2018 - Nov 2018

India

- Integrated REST APIs with Spring for [ITH TravelSMART](#), a B2B platform offering 20+ travel services like flights, & hotels
- Connected to 10+ APIs including Amadeus GDS, streamlining and boosting corporate travel booking efficiency by 60%

## AI/ML PROJECTS

**MCP Server for Travel Planning** | Open-Source, LLM, MCP, NLP (~40 hours) - [GitHub Link](#)

Jun 2025 - Jul 2025

- Developed an AI-powered MCP server to automate trip planning by integrating Gemini for natural language queries, Exa Search for travel data, and Cursor as the client, significantly improving user experience and planning efficiency.

**AI Customer Support Agent** | Open-Source, LLM, NLP (~40 hours) - [GitHub Link](#)

Jun 2025 - Jul 2025

- Built an AI Customer Support Agent for Aven by scraping company data into a Pinecone vector database and building a TypeScript web app enabling text and voice Q&A, with evaluation metrics for accuracy, helpfulness, & citation quality.

**Multimodal Video Analysis** | Open-Source, LLM (~40 hours) - [GitHub Link](#)

May 2025 - Jun 2025

- Built a React and TypeScript frontend to enable natural language chat with YouTube videos using Gemini, generating timestamped answers to redirect to relevant sections, saving users time to find specific content in long videos.

**AI Voice Assistant** | Open-source, LLM, NLP (~30 hours) - [GitHub Link](#)

May 2025 - Jun 2025

- Used React, Groq API, llama3 model and Deepgram Speech-to-Text, Text-to-Speech APIs to build an AI voice assistant
- Built RAG to follow company guidelines and reference user information to answer questions in real-time conversation.

**Toxic Comment Classification** | Open-source, NLP, Keras, TensorFlow (~30 hours) - [GitHub Link](#)

May 2023 - Jun 2023

- Designed pipeline for data pre-processing using Textthero to clean text data, form tokens and apply padding
- Built text classification model with cell state LSTM, dense layers, batch normalization layers and dropout layers to avoid overfitting. Trained 20 epochs with 35 batch size to attain a test accuracy of 0.90.

## EDUCATION

**College of Science, San Jose State University (SJSU)**

Dec 2023

Master of Science in Data Science (Computer Science and Mathematics) | 3.5 GPA

**College of Engineering, SRM University (SRMIST)**

May 2018

Bachelor of Science in Information Technology | 3.8 GPA

## ACTIVITIES

**AUTHOR:** Y. Mundhra, "An Incentivization Strategy toward E2E Network Slice as a Service," 2025 34th International Conference on Computer Communications and Networks (ICCCN), Tokyo, Japan, 2025, pp. 1-5, doi: [10.1109/ICCCN65249.2025.11133793](https://doi.org/10.1109/ICCCN65249.2025.11133793).