

# Real-time Claims Handling System

1. Field agent record initial claim data in Remote Field Apps. Data will be sent cloud servers when internet access available. Data will be stored in local DB if not internet access.
2. Back office agent will process the claim from PC and update claims via Claim Web Application server.
3. Updated claims will be stored in SQL DB Servers.
4. Sync Server sync the claim data to Third Party Sync Server. Any updated claims will be synchronous in real-time.
5. Third Party Sync Server receive data and data stored into third party DB.

