Supplementary Materials for

Gender identity and mode-switching behavior: Evidence from the human voice

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Materials and Methods

I provide further details on the data collection process for each sample of workers (Section 1), estimating frequencies from audio data (Section 2), the machine learning classification process for the probability that a given clip is self-recorded by the lawyer (Section 3), and the survey design and implementation to test human perception of bimodal clips (Section 4 and 5).

Section 1. Data Collection Process for Worker Samples

Section 1.1. Main Dataset: Lawyers from Vault 100 Law Firms

The Vault 100 is an annual ranking of the most prestigious law firms in the U.S. I consider law firms that were listed in the Vault 100 rankings at least once between 2016 and 2019. Based on information from a pilot sample, I dropped firms that had a live receptionist 24/7 and firms where more than 90% of voicemail greetings were not self-recorded by lawyers. This left me with 86 law firms. Table S1 provides summary statistics on the characteristics of these law firms.

From this list of 86 top private law firms, I used web scraping to collect lawyers' names, phone numbers, and law firm name. From May 2017 to January 2018, I collected 57,064 distinct phone numbers and used Voicent, an automated phone-calling software, to call each number during non-working hours (typically 2-5 AM EST), and to record each successful call. I recorded the first 10 seconds of each successful call, and extracted the first 3 seconds of each recording to minimize the likelihood of capturing silence or machine generated audio, such as generic instructions for leaving a message.

I used Praat to decompose each clip into 225 subintervals. Specifically, each clip is represented as a time interval [0, 3] in seconds, and each subinterval in that clip is defined as $\left[\frac{3k}{225}, \frac{3(k+1)}{225}\right]$ for $k \in \{0, ..., 224\}$. I used Praat's "To Intensity" function on the upper bound of each subinterval. This function returns the value -300 dB if the clip is silent at the specified point in time. For each clip, if more than 30% of the 225 sample points have an intensity of -300 dB, I eliminated the clip from my sample. A substantial number of clips were of poor quality, for example due to unnatural acceleration or fragmentation of sounds in the clip. These issues often resulted in a high proportion of silence in the clip.

After eliminating unsuccessful recordings and poor-quality clips, I extracted 39,962 lawyers' voicemail recordings from the 57,064 phone numbers. This comprises the main dataset of lawyers. Table S2 provides summary statistics on the gender and job title of these 39,962 lawyers as reported by ALM Legal Compass database, a leading directory of lawyers.

Section 1.2. Verified Female Lawyers from the Main Dataset

To determine which clips from the main dataset were self-recorded by a female lawyer, I listened to all clips from lawyers who were classified as female by ALM. If a clip was entirely recorded in first person by a human speaker, I classified the clip as self-recorded. This is in contrast to assistant-recorded clips, which are in third-person; ambiguous clips, which are human-recorded

but do not contain first-person or third-person pronouns; machine-recorded clips, which are clearly distinct from human voices; and combinations of human-recorded and machine-recorded clips. I further eliminated poor-quality clips, for instance clips that contained static, live answers, dialing noises, or unnatural acceleration of sounds. Through this process, I identified 6,618 self-recorded clips; however, 210 of them sounded male, and further information from their webpages, such as profile pictures and gender pronouns, confirmed this for 209 of them. I was unable to find gender information on one lawyer and omitted the clip from analysis.

Given these verification procedures, I decided to use the sample of 6,408 clips. The finite mixture models failed to converge on a solution for 9 of these clips, leaving me with a final sample of 6,399 clips that were verified as self-recorded by a female lawyer.

Section 1.3. Auxiliary Dataset: Law Firm Assistants

To find recordings of executive assistants of female lawyers, I listened to all clips from lawyers who were classified as female by ALM. To maximize the chances of finding recordings of female assistants of male lawyers, I listened to all clips which fulfilled all the following criteria:

- 1. The lawyers associated with these clips were classified as male by ALM.
- 2. The clips had a mean frequency above 150 Hz, well above the unitary male frequency mode of 100 Hz.
- 3. The clips had a probability of being self-recorded of at least 0.25, as determined by my machine learning classification. (see Section 3 for details on the machine learning classification process).

I classified a clip as assistant-recorded if the clip contained third-person pronouns and was not recorded by a human. I eliminated clips that were recorded by non-executive assistants (i.e. the assistants who spoke generally on behalf of the firm rather than for a specific lawyer), clips that were fully or partially machine-recorded, and poor-quality clips. Through this process, I found 237 clips that were fully recorded by female executive assistants on behalf of female lawyers, and 412 clips that were fully recorded by female executive assistants on behalf of male lawyers.

Section 1.4. Auxiliary Dataset: Lawyers Who Switched Firms

I define "switchers" as lawyers who had switched firms since the initial collection of their voicemails. As noted in Section 1.1, the period of initial collection was between May 2017 to January 2018. To find the switchers, about two years after the period of initial collection, I recruited MTurk workers to check the webpages of lawyers whose voicemails had a probability of being self-recorded of at least 0.5, as determined by my machine learning classification (see Section 3 for details on the machine learning classification process). The MTurk workers were selected on a first-come-first-served basis from a pool of US-based MTurk workers who had a HIT approval rate of 99% or more and who had over 10,000 approved HITs.

I determined whether a lawyer had switched firms by clicking on their original profile page URL. If the URL linked to the lawyer's profile page, I determined that the lawyer had not switched firms. If the URL did not link to the lawyer's profile page, for instance redirecting to a general directory or an error page, I determined that the lawyer had switched firms. See Figure S4 for the survey format.

I then recruited MTurk workers to find the switchers' new firms, profile page URLs, and personal office phone numbers. I provided MTurk workers with the switchers' names and old firms, and instructed respondents not to use sites other than Google, LinkedIn, and the lawyer's new firm website when providing information to avoid third-party websites of unknown reliability. See Figure S5 for details on the survey format and instructions.

As in Section 1.1, I used Voicent to collect voicemails from the new phone numbers. For each lawyer, I checked if both the old and new recordings were self-recorded by the same lawyer following the procedure in Section 1.2. In total, I found 627 lawyers with self-recorded voicemails at both their old and new firms. Of these 627 lawyers, 198 lawyers were female, as further verified using the procedure in Section 1.2.

Section 1.5. Auxiliary Dataset: Promoted Lawyers

About two years after the period of initial data collection, I recruited MTurk respondents to check the job title of a subsample of lawyers from the lawyers' webpages. The workers were selected on a first-come-first-served basis from a pool of US-based MTurk workers who had a HIT approval rate of 99% or more and who had over 10,000 approved HITs. I selected lawyers who fulfilled all the following criteria:

- 1. Confirmed to have stayed at their original firm from the survey in Section 1.4.
- 2. Associates as of May 2017 January 2018.
- 3. Had voicemails with a probability of being self-recorded of at least 0.5 (see Section 3 for details on the machine learning classification process).

I provided MTurk workers with the lawyers' website URLs, and instructed them to classify the lawyers' job title based on their personal webpage profiles. See Figure S6 for the survey format. This process elicited promotions data for 1,925 female lawyers whose clips were verified as self-recorded by a female lawyer using the procedure in Section 1.2, and who were Associates as of May 2017 – January 2018. Of these 1,925 lawyers, 196 were promoted to Partner and 137 were promoted to Counsel/Other within the same firm as of January 2020.

Section 1.6. Auxiliary Dataset: Supreme Court Lawyers

From www.oyez.org, I collected data from 129 oral arguments made by female advocates at the U.S. Supreme Court between 1985 and 2005. From the recording of each argument, I took three voice samples and extracted the first 3 seconds of each sample. The samples are from the opening sentence, closing sentence, and one sentence taken from the middle of the argument (approximately minute 15).

Section 1.7. Auxiliary Dataset: RE/MAX Real Estate Agents

I collected the name, franchise, directory URL, and office number of 1,694 RE/MAX residential real estate agents through web scraping. These agents constituted all agents in Chicago, Dallas, Houston and Phoenix in the fields of first-time buyers, luxury properties, condominiums, residential acreages, and rentals that were listed on www.remax.com. I also collected the name, franchise, directory URL, and office number of 2,013 RE/MAX commercial real estate agents listed on http://www.remax.com/Roster/Agents through web scraping.

As in Sections 1.1 and 1.2, I used Voicent to collect voicemails from these phone numbers, and manually classified these clips as self-recorded by the agent by listening to them. I successfully collected 539 self-recorded voicemails from the residential real estate agents, and 527 self-recorded voicemails from the commercial real estate agents.

I then recruited MTurk respondents to check the gender of agents who had self-recorded voicemails. They were selected on a first-come-first-served basis from a pool of US-based MTurk workers who had a HIT approval rate of 99% or more and who had over 10,000 approved HITs. I provided MTurk respondents with the agents' names and directory URLs, and instructed them to classify the agents' gender based on their profile pictures. See Figure S7 for the survey format. Of the 539 residential real estate agents, 337 were classified as female. Of the 527 commercial real estate agents, 159 were classified as female.

Section 2. Estimating Frequencies from Audio Data

I used <u>Praat</u>, an open-source program to extract frequency data from each clip (Boersma, 1993). Praat chooses the frequency candidate associated with the highest *local* strength subject to various thresholds and the global path finder—a system that penalizes frequency variation across adjacent frames. This way, background noise and nonhuman sounds are less likely to confound estimates.

Specifically, to extract frequency data from each clip, I used the following baseline parameters for the function "To Pitch (ac)":

Pitch Floor: 50 Hz; Pitch Ceiling: 400 Hz; Time Step: 5 milliseconds; Window: Hanning; Silence Threshold: 0.03; Voicing Threshold: 0.45; Octave Cost: 0.01; Octave-Jump Cost: 0.35; Voiced/Unvoiced Cost: 0.14.

These parameters are defined by Praat as follows (Boersma, 1993; Boersma, 2001):

- *Pitch Floor:* The minimum frequency that will be considered for estimation. A pitch floor of 50 Hz is well below the range of human voice frequencies produced by the natural voice register. The pitch floor also determines the length of the analysis window, which is 3/*Pitch Floor* seconds long. With a pitch floor of 50 Hz, the analysis window is 0.06 seconds long.
- *Pitch Ceiling*: The maximum frequency that will be considered for estimation. A pitch ceiling of 400 Hz is well above the range of human voice frequencies produced by the natural voice register.
- *Time Step*: The interval between frequency estimates.

 The points in the clip where the first and the last frequency estimates are taken depend on the length of the analysis window, which in turn depends on the pitch floor. For a clip represented as a time interval [0, 3] in seconds, a pitch floor of 50 Hz and time step of 5 milliseconds will mean that Praat produces one frequency estimate per 5 milliseconds in the subinterval [0.03, 2.97], for a total of 589 frequency estimates including the endpoints of the subinterval.

I used the default Praat settings for the following:

- Window: I use the default Hanning window
- Silence Threshold: For each frame, if the local absolute amplitude peak is less than approximately Silence Threshold times the global absolute amplitude peak, the frame

will be classified as "voiceless" (the frequency estimate will be a missing value). I use the default 0.03 as the silence threshold.

- *Voicing Threshold*: For each frame, if the strengths of all frequency candidates in the frame are below *Voicing Threshold*, the frame will be classified as "voiceless" (the frequency estimate will be a missing value). I use the default 0.45 as the voicing threshold.
- Octave Cost: This parameter determines how much higher-frequency candidates are favored relative to lower-frequency candidates. It is necessary to force Praat to choose a frequency candidate in the case of a perfectly periodic signal, where all autocorrelation peaks have equal values. I use the default 0.01 per octave as the octave cost.
- Octave-Jump Cost: This parameter determines the extent to which rapid pitch changes between adjacent frames are disfavored. In conjunction with Voiced/Unvoiced Cost, this is a global path finder parameter that affects estimates across rather than only within frames. I use the default 0.35 as the octave-jump cost.
- *Voiced/Unvoiced Cost*: This parameter determines the extent to which rapid transitions between voiced and voiceless frames are disfavored. In conjunction with *Octave-Jump Cost*, this is a global path finder parameter that affects estimates across rather than only within frames. I use the default 0.14 as the voiced/unvoiced cost.

With these parameters, each clip comprises 589 frames. For each frame, the best frequency candidates were determined using the function "Get value in frame". Through this process, I obtained 589 frequency estimates for each clip, though many of these estimates are voiceless (i.e. missing values), and the number of such missing values differs across clips. See Supplementary Text for robustness checks on the values of the parameters used.

Section 3. Machine Learning Classification Process

As in Section 1.2, I define a self-recorded clip as a clip which contains only a lawyer's voice, as opposed to an automated voice, an assistant's voice, or a combination of voices. Due to the large number of clips in the main dataset of 39,962 lawyers, I used machine learning to predict the probability that a clip is self-recorded for the main dataset. I used text information, acoustic information, and demographic information as predictors.

I obtained text information for each clip by transcribing the clips with IBM Watson Speech Recognition API. I decomposed the transcribed text into individual words, and selected the 50 most frequent words and the number of words per clip as predictors (Table S3). I further manually selected 12 frequently occurring phrase patterns as predictors (Table S4).

I obtained acoustic information for each clip using Praat and selected eight acoustic variables as predictors (Table S5). I also obtained the demographic information of each lawyer from their websites. This information included: job title, practice area, law school, undergraduate school, any higher degrees, graduation year for each degree earned, academic honors earned, and gender. Gender was assessed by scrutinizing lawyers' first names, subjectively classifying photos, searching for gendered pronouns in the lawyers' biographical descriptions, and cross-referencing the recorded greeting. Generally, these gender indicators perfectly corroborated one another.

I set aside about 10% of the sample (the "ML sample") for training, testing, and validation. I manually classified all clips in the ML sample as self-recorded or otherwise following the procedure in Section 1.2. I randomly selected 80% of the ML sample for training and validation (the "training and validation sample") and the remaining 20% for testing ("the testing sample"). To address any possible overfitting issues, I used 5-fold cross validation to tune the model with the objective of minimizing logarithmic loss. I applied this procedure to four machine learning models: random forest, support vector machine, k-nearest neighbors, and XGBoost. Table S6 compares the predictive accuracy of the four models on the testing sample using a probability threshold of 0.5, and shows that XGBoost significantly outperformed the other three models with a predictive accuracy of 93.52%. With a probability threshold of 0.95, the XGBoost model had a predictive accuracy of 99.12%. I thus used XGBoost as my final machine learning model.

Figure S8 ranks the fifteen most important attributes in the XGBoost model. For each decision tree, the importance of each attribute is calculated as the amount by which each attribute split point improves the performance measure, weighted by the number of observations for which the node is responsible. The attribute's importance is then averaged across all decision trees within the model. Acoustic measurements played the most important role. The most important non-acoustic variable was the number of words spoken by the lawyer in the greeting (coming in at sixth place). Gender was the most important—and indeed the only—demographic variable identified in the top-fifteen ranking (coming in at eighth place).

Table S7 provides summary statistics on the probability that a clip is self-recorded by lawyer gender for the main dataset of 39,962 lawyers. 21,403 clips have a probability of being self-recorded that exceeds 0.5, and 14,365 clips have a probability of being self-recorded that exceeds 0.95.

Section 4. Survey Design for Perception of Mode-Switching

To check if it was possible to consciously discern mode-switching behavior with the human ear alone, I surveyed 200 MTurk workers and asked them to listen to paired clips with similar mean frequency. Each pair of clips comprised a Group 1 (bimodal) clip and a Group 2 (unimodal) clip, and workers were asked to detect the bimodal clip. The clips were played in reverse to eliminate the influence of vocal content while preserving the acoustic characteristics. The survey instructions and format are shown in Figure S9.

The 250 paired clips I used for the survey are a subset of verified female Associates, one from each group (see Section 1.2), from the main dataset. The clips obey the following criteria:

- 1. Mean frequency 175-225 Hz.
- 2. Demeaned low mode location estimate between -120 and -90 Hz (Group 1) or -40 and -20 Hz (Group 2).

Going from low to high mean frequency, I sequentially paired each Group 1 clip with a Group 2 clip that had a mean frequency within 1 Hz of the Group 1 clip. To obtain the final sample, pairs were chosen to minimize the mean frequency difference: 125 pairs where the bimodal clip had higher mean frequency, and 125 pairs where the bimodal clip had lower mean frequency.

In MTurk terminology, a HIT is a copy of the same survey with different inputs. For example, HIT 1 may ask respondents to listen to clips 1-50, and HIT 2 may ask respondents to listen to clips 51-100, with both HITs having the same format and instructions. For each HIT question, the position of bimodal clip was randomized as either Recording 1 or Recording 2, and across questions for each HIT, the bimodal clip appeared 25 times as Recording 1 and 25 times as Recording 2. In addition, across HITs, each of the 250 pairs was used 40 times. These specifications were not made known to the workers.

Respondents were selected on a first-come-first-served basis from a pool of US-based MTurk workers who had a HIT approval rate of 99% or more and who had over 10,000 approved HITs. Only one HIT per respondent was considered; if the respondent completed more than one HIT, all additional HITs were rejected. After the first 100 HITs, I created male-only and female-only versions of the survey to achieve balance in respondent sex. In all, I had 100 male respondents and 100 female respondents across 200 HITs, with respondents self-reporting their sex.

I sorted respondents into quartiles based on their mean accuracy on this survey. In a follow-up survey, I asked the lowest and highest quartiles of female respondents and the lowest and highest quartiles of male respondents to complete a shorter version of the original survey with 3 sections of 10 questions each. The base compensation of the follow-up survey was the same as that of the original survey, and the bonus compensation was doubled. 46 out of 50 male respondents and 38 out of 50 female respondents completed the follow-up survey. As such, the response rate was 92% for males, 76% for females, and 84% in aggregate.

Section 5. Survey Design for Relative Rating of Unimodal and Bimodal Clips

To check if bimodality is correlated with perceptions of lawyers' characteristics, I surveyed 200 MTurk workers and asked them to listen to the same paired clips as in Section 4. For this survey, clips were not reversed. After listening to each pair, workers were asked to rate the speakers on a relative scale on competitiveness, dominance, risk-taking attitude, seniority, and trustworthiness on a seven-point Likert scale. The survey instructions and format are shown in Figure S10.

For each question, the position of the bimodal clip was randomized as either Recording 1 or Recording 2, and across questions for each HIT, the bimodal clip appeared 5 times as Recording 1 and 5 time as Recording 2. The order of characteristics on the Likert scale was also randomized for each question. These specifications, as well as any information about bimodality, were not made known to the workers.

Respondents were selected on a first-come-first-served basis from a pool of US-based MTurk workers who had a HIT approval rate of 99% or more and who had over 10,000 approved HITs. Only one HIT per respondent was considered; if the respondent completed more than one HIT, all additional HITs were rejected. I created male-only and female-only versions of the survey to achieve balance in respondent sex. In all, I had 100 male respondents and 100 female respondents across 200 HITs, with respondents self-reporting their sex.

Supplementary Text

Robustness: Estimating Frequencies.

I show that the estimated share of Group 1 (bimodal) clips in the sample of 6,399 verified self-recorded female lawyers is robust to various alternative specifications for estimating frequencies. The first row of Table S8 provides the baseline FMM estimation results, and shows that the baseline estimated share of Group 1 clips is 0.36. Table S9 provides the alternative specifications used. Unless otherwise indicated, the baseline FMM and Praat specifications are used. With the exception of the first row of Table S9, all other rows in Table S9 use a random sample of 1,000 clips from the 6,399 verified self-recorded female lawyers, though the exact number of observations may vary slightly due to failure of FMM convergence.

The first row of Table S9 shows the FMM estimation results using the residual from regressing the location of the low mode on years of experience, firm, title, and litigator fixed effects. It uses all clips in the sample of verified self-recorded female lawyers that have the demographic covariates necessary for the regression. The baseline estimated share of Group 1 clips is well within the 95% confidence intervals, showing that the FMM estimation results are robust to including demographic covariates. Table S10 further shows that the correlation between the baseline FMM estimation and residualized FMM estimation is extremely high, at 0.985.

The second row of Table S9 shows FMM estimation results with *Octave-Jump Cost* and *Voiced/Unvoiced Cost* set to 0. This specification eliminates the use of Praat's global pathfinder, such that the frequency candidate with the highest local strength in each frame, subject to the other thresholds and costs described in Section 2, is chosen as the frequency estimate for that frame with any between-frame adjustments. Without the global pathfinder, the estimated share of Group 1 clips dramatically increases from 0.36 at baseline to 0.643. Since the global pathfinder smooths the distribution of frequency estimates across frames to minimize the influence of nonhuman sounds, turning the pathfinder off will result in a cluster of frequency estimates at the pitch floor, leading to a larger low mode.

The third row of Table S9 shows FMM estimation results with *Octave-Jump Cost* increased from 0.35 at baseline to 0.5 and *Voiced/Unvoiced Cost* increased from 0.14 at baseline to 0.2. This specification increases the influence of Praat's global pathfinder, such that it more aggressively smooths the distribution of frequency estimates across frames, tending towards a less multimodal distribution of frequencies. Despite the higher hurdle to estimating a secondary mode, the baseline estimate share of Group 1 clips remains within the 95% confidence intervals. Furthermore, the lower end of the 95% confidence interval exceeds 0.3, showing that the share of Group 1 clips is robust to the increased influence of the global pathfinder.

The fourth row of Table S9 shows FMM estimation results with *OctaveCost* doubled from 0.01 per octave at baseline to 0.02 per octave. Compared to the baseline, this specification favors higher-frequency candidates relatively more, making it more challenging to estimate a lower secondary mode. Despite the higher hurdle to estimating a secondary mode, the baseline estimate share of Group 1 clips remains within the 95% confidence intervals. Furthermore, the lower end of the 95%

confidence interval exceeds 0.3, showing that the share of Group 1 clips is robust to increased weights on higher-frequency candidates.

The fifth row of Table S9 shows FMM estimation results with the Gaussian window instead of the Hanning window. The Gaussian window has double the length of the Hanning window and provides more accurate estimates in many settings (Boersma, 1993; Boersma, 2001). The baseline estimated share of Group 1 clips remains within the 95% confidence intervals and is close to their center. Furthermore, the lower end of the 95% confidence interval exceeds 0.3, showing that the share of Group 1 clips is robust to the use of a different analysis window.

Robustness: Estimating Frequency Modes.

Table S11 shows aggregate model fit for a variety of mixture models using the 100 demeaned percentiles of a random subsample of 1,000 clips from all 6,399 clips in the sample of verified self-recorded female lawyers. In general, lower values of Akaike's Information Criterion (AIC) and Bayesian Information Criterion (BIC) are better, but computational costs grow exponentially with g, the number of components in the mixture. The rightmost column of the table shows that g = 5 maximizes model fit according to BIC, and the marginal improvement from g = 5 onwards is below 1% according to AIC.

Table S12 shows how the estimated share of Group 1 (bimodal) and Group 2 (unimodal) clips vary with alternative specifications for estimating frequency modes. Rows 1-6 use a random subsample of 1,000 clips from these 6,399 clips, though the exact number of observations may vary slightly due to failure of FMM convergence. Row 7 uses the full sample of 6,399 clips, and uses gamma instead of normal densities with a 5-component mixture. The estimated share of bimodal clips stabilizes from Row 4 (g = 5) onwards, supporting Table S11 in showing that g = 5 maximizes the model fit.

An additional robustness check draws from Silverman (1981), who provides a theoretical framework to test if the true unobservable population density has a specific number of modes. The basic idea builds on the property that when using a Gaussian kernel to estimate a density, the number of modes is a decreasing function of the bandwidth. The standard method entails (1) locating for every k = 1, 2, ... the smallest bandwidth ('critical bandwidth') that can support k modes or less, (2) generating smoothed bootstrapped samples from each critical density using a Gaussian kernel, and (3) estimating the density of each smoothed bootstrapped sample using the critical bandwidth. The proportion of samples with greater than k modes reflects the significance (i.e., p-value) of the critical bandwidth. A low p-value is evidence against the null hypothesis that the underlying density has k or fewer modes. Put differently, if all the samples indicate k or fewer modes, then the kernel density must be significantly oversmoothed to remove the appearance of mode k + 1. The test is seen as conservative since the bootstrapped samples are drawn from the critical density only and tends to underestimate the true number of modes. Results from this test strongly reject unimodality of the voice frequency density of female lawyers (see Table S13).

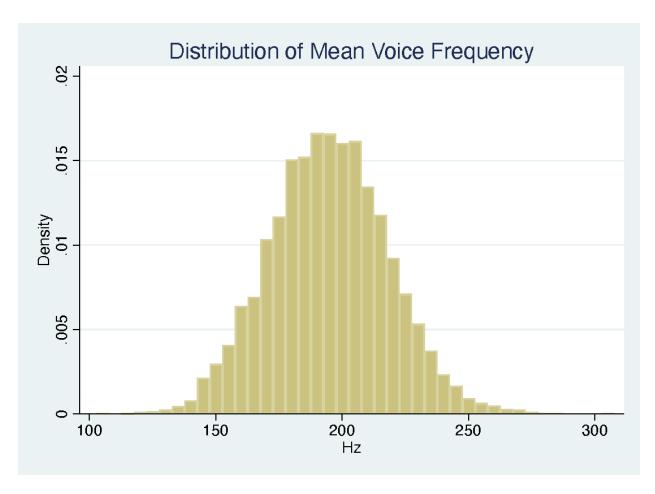


Figure S1. Histogram of mean frequencies for verified self-recorded female lawyer clips.

Notes: Figure S1 shows the histogram of mean frequencies for the 6,399 verified self-recorded female lawyer clips from the main dataset. The histogram shows a normal distribution around approximately 200 Hz, the primary female vocal mode. This graph only shows the distribution of mean frequencies across clips. Based on these data, there is no evidence for heterogeneity in female vocal behavior. This highlights the need to examine the distribution of frequencies within clips, as in Figure 1.

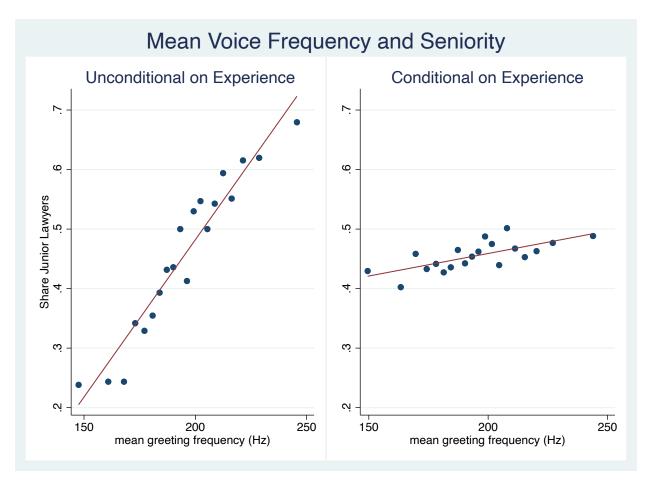


Figure S2. Seniority and mean frequencies for verified self-recorded female lawyer clips.

Notes: Figure S2 shows binned scatterplots of an indicator for "Associate" and the mean frequency of 4,682 female lawyers from the main dataset with experience data. The plot on the left shows a strong negative correlation between the mean frequency and the likelihood of being junior; however, as seen on the right, the relationship becomes significantly weaker when controlling for experience (years from J.D.).

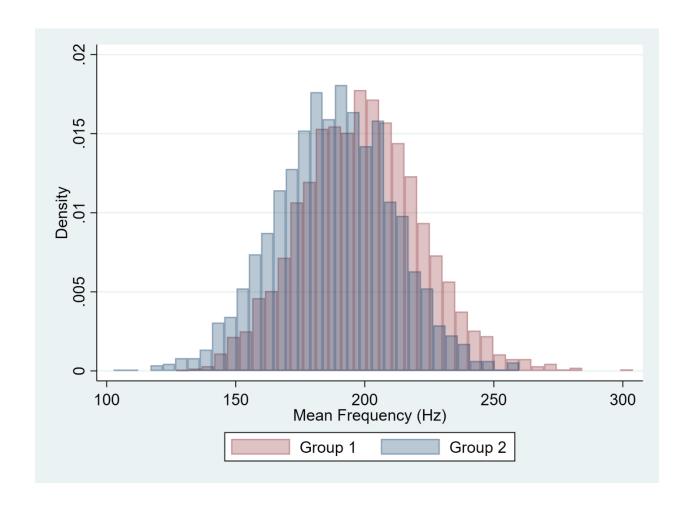


Figure S3. Histogram of mean frequencies by mode group.

Notes: Figure S2 shows the histogram of mean frequencies for the 6,399 verified self-recorded female lawyer clips from the main dataset by mode group. Group 1 refers to bimodal clips, and Group 2 refers to unimodal clips. This graph only shows the distribution of *mean* frequencies *across* clips. Based on these data, there is no evidence for heterogeneity in female vocal behavior. This highlights the need to examine the distribution of frequencies *within* clips, as in Figure 1.

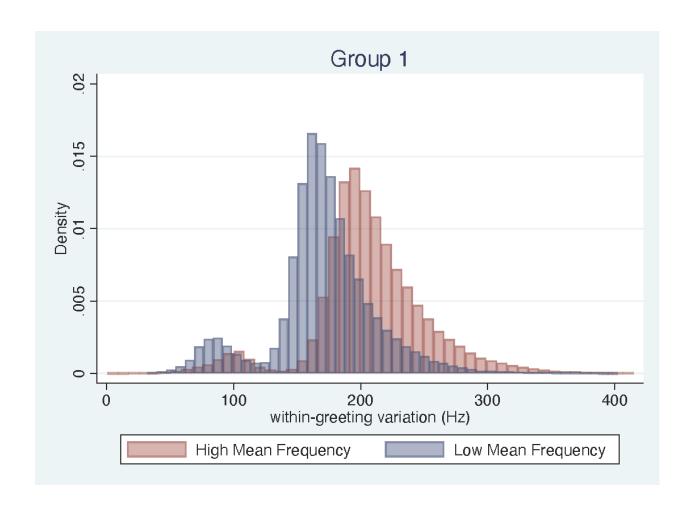


Figure S4. Histogram of Group 1 within-clip frequencies by mean voice frequency.

Notes: This figure presents the within-clip frequency histograms for the 2,334 Group 1 (bimodal) clips in the sample of 6,399 verified self-recorded female lawyer clips. See main text for estimation methods. The red histogram uses Group 1 clips with mean frequencies above the Group 1 median frequency ("Group 1 high"), and the blue histogram uses Group 1 clips with mean frequencies below the Group 1 median frequency ("Group 1 low"). For Group 1 high clips, the location of the secondary mode is -109.867 Hz (std. error 0.268) away from the Group 1 high mean (206.209 Hz). For Group 1 low clips, the location of the secondary mode is -84.996 Hz (std. error 0.285) away from the Group 1 low mean (169.882 Hz). This suggests that female lawyers may mode-switch to reach a specific frequency near the unitary male mode, and that female lawyers with a higher mean voice frequency may face differential pressures to conform to the male voice frequency mode.

Instructions:

- There are 50 lawyers in this HIT.
 For each lawyer, click on the provided URL.
 If the URL opens the lawyer's personal webpage, click 'yes'. If the URL returns an error page or any other webpage, click 'no'.
 If you have accidentally checked the wrong box, click the other box to give the correct answer.

Please answer all questions to receive compensation.

Lawyer	Name	Url	Does the url lead to the lawyer's personal webpage?
1.	\${lawyer_name1}	search \${lawyer_name1}	Yes ○ No ○
2.	\${lawyer_name2}	search \${lawyer_name2}	Yes O No O
3.	\${lawyer_name3}	search \${lawyer_name3}	Yes O No O

Figure S5. Sample MTurk HIT for finding lawyers who switched firms.

Lawyers often change firms. Our objective is to update their contact information. We are particularly interested in their new office phone numbers.

We are interested in all lawyers, regardless of whether they move to a law firm or another industry.

Definitions:

Personal firm webpage: This refers to URL that directly links to the lawyer's personal contact information.

Personal office phone number: This is the new office phone number that is listed alongside the lawyer's profile on his/her personal firm webpage.

Instructions:

For each lawyer, click on the provided search URL

This will bring you to a Google page with the lawyer's name and his/her old firm name.

Case 1.

If the lawyer's new firm is on the first page of the search results, copy and paste the new firm name, the lawyer's personal firm page URL, and the lawyer's personal office phone number to the MTurk survey.

Case 2.

If the lawyer's new firm is not on the first page of the search results, do another Google search including the keyword 'LinkedIn' to find the lawyer's LinkedIn page.

From the LinkedIn page, find the lawyer's new firm. Copy and paste the new firm name to the MTurk survey.

Then search for the lawyer's personal firm webpage on Google using the new firm name you found on LinkedIn.

Case 2a.

If the lawyer's personal firm webpage is on the first page of the search results, then copy and paste the new firm name, the lawyer's personal firm webpage URL, and the lawyer's personal office phone number to the MTurk survey.

Case 2b.

If the lawyer's personal firm webpage is not on the first page of the search results, then copy and paste the lawyer's LinkedIn profile URL to the middle column of the survey.

If there is any information you cannot find or if the lawyer is still at the old firm, then type NA in the relevant column.

There are 10 lawyers in this survey. This task should take about 30 minutes to complete.

Note A: Please do not use sites other than Google, LinkedIn, and the lawyer's firm website.

Note B: Please zoom out if you cannot see the whole survey.

	Name	Old Firm Name	Click link to search:	New Personal Office Phone Number	New Personal Firm Page Url	New Firm Name	Comments
	Example	Case 1 & 2a:	All information found	123-456-7890	abcfirm.com/person/example1	ABC Firm	no comments
	Example	Case 2b:	Personal firm page not found	NA	linkedin.com/person/example2b	XYZ Firm	no comments
1.	\${lawyer_name1}	\${old_firm1}	search \${lawyer_name1}				
2.	\${lawyer_name2}	\${old_firm2}	search \${lawyer_name2}				
3.	\${lawyer_name3}	\${old_firm3}	search \${lawyer_name3}				

Figure S6. Sample MTurk HIT for finding new office numbers of lawyers who switched firms.

					Instructions:			
	 There are 50 lawyers in this HIT. For each lawyer, click on the provided URL. Please classify the lawyer's gender and job title based on their profile. 							
		and ch	noose 'unce		sel/other' respect		e comments box, nultiple choice questior	is.
Lawyer	Url	What is the	lawyer's (gender?	What is the l	awyer's job t	itle?	Comments
1.	Lawyer Profile 1	○ Female	○ Male	O Uncertain	○ Associate	○ Partner	O Counsel/Other	
2.	Lawyer Profile 2	○ Female	○ Male	O Uncertain	○ Associate	○ Partner	O Counsel/Other	
3.	Lawyer Profile 3	○ Female	O Male	O Uncertain	○ Associate	○ Partner	O Counsel/Other	

Figure S7. Sample MTurk HIT for finding promoted lawyers.

Instructions:

- There are 50 real estate agents in this HIT.
 For each agent, click on the provided URL.
 Please classify the agent's gender based on their website photo.
 Please make sure that you find the correct agent, and that you classify their gender based on their photo, not their name.

Note: If a link does not lead to an agent's profile, please note this in the comments box and choose 'uncertain' for the multiple choice question.

Please answer all questions to receive compensation.

Agent	Url	What is the agent's gender?	Comments
\${agent_1}	Agent Profile 1	○ Female ○ Male ○ Uncertain	
\${agent_2}	Agent Profile 2	○ Female ○ Male ○ Uncertain	
\${agent_3}	Agent Profile 3	○ Female ○ Male ○ Uncertain	

Figure S8. Sample MTurk HIT for classifying real estate agents' gender.

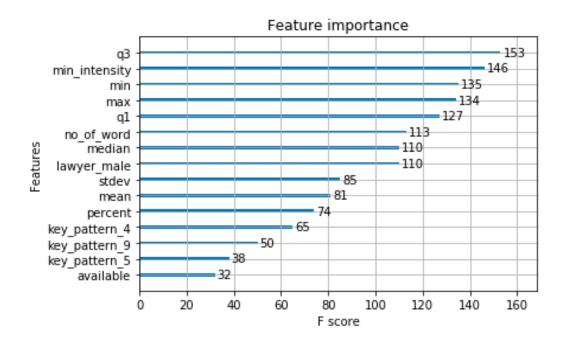


Figure S9. Ranking of feature importance for machine learning classification.

Notes: This figure ranks the fifteen most important attributes used in the XGBoost model for identifying voicemails that were self-recorded by lawyers. For each decision tree, the importance of each attribute is calculated as the amount by which each attribute split point improves the performance measure, weighted by the number of observations for which the node is responsible. The attribute's importance is then averaged across all decision trees within the model.

Requirements

- Please note that you can do at most 1 HIT from this batch. You will not be compensated for additional HITs.
- A quiet environment and noise-cancelling headphones are essential to succeed in this task.
- This survey will not function properly on Safari. Please use another browser, such as Mozilla Firefox or Google Chrome.
- A high-speed Internet connection is strongly recommended.

Overview

- This survey takes about 30 minutes to complete, with a time limit of 3 hours.
- There are 5 sections in this survey, each with 10 questions.
- In each question, you are presented with a pair of 3-second audio recordings.
- Both clips have a similar mean pitch, but one clip has a more bimodal distribution of pitch ("bimodal") relative to the other clip ("unimodal").
- Your task is to identify the bimodal clip.

Bonus Compensation

- If your mean success rate across sections exceeds 0.5, then you will earn bonus compensation equal to:
 - \$(maximum success rate + mean success rate) x 1.25.
- For example, if you correctly answer 8 of 10 questions in a section, then your success rate is 0.8. If this is also your best score across all five sections, then this is your maximum success rate.
- If you correctly answer 6 of 10 questions in each of the other 4 sections, then your mean success rate is $(0.6 \times 4 + 0.8 \times 1)/5 = 0.64$.
- Your bonus is then $\$(0.8 + 0.64) \times 1.25 = \1.80 .
- On average, previous survey-takers have been able to improve their success rate over time, obtaining a mean success rate of approximately 0.6.

BEGIN

Instructions:

If necessary, please zoom out to see the full survey.

Your task is to classify audio recordings based on their pitch properties.

To preserve the pitch properties and remove the influence of verbal content, the clips are played from finish to start.

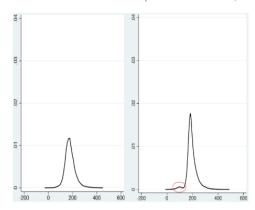
There are two recordings per question. Listen to both recordings as many times as necessary.

In each question, both clips have a very similar mean pitch (less than 1 Hz apart), but one has a minor mode with a lower pitch.

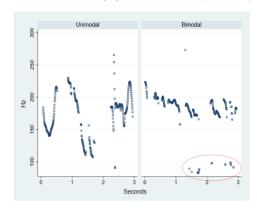
You are asked to identify which of the two clips exhibits a more bimodal distribution of pitch.

To illustrate, the figure below shows a unimodal (left) and bimodal (right) distribution of pitch.

Both distributions have a mean pitch of about 200 Hz, but only one has a minor mode at about 100 Hz (circled in red).



Likewise, the following figure shows an example of how pitch varies over time. The bimodal clip has a cluster of points near the 100 Hz mark, circled in red.



Before you begin the task, listen to the following practice clips and view the corresponding videos to get a sense of the differences between the unimodal and bimodal pitch. Previous survey-takers have described the bimodal recording as having a "scratchier" sound than the unimodal recording.

Please note that only audio recordings will be available once you begin the task.

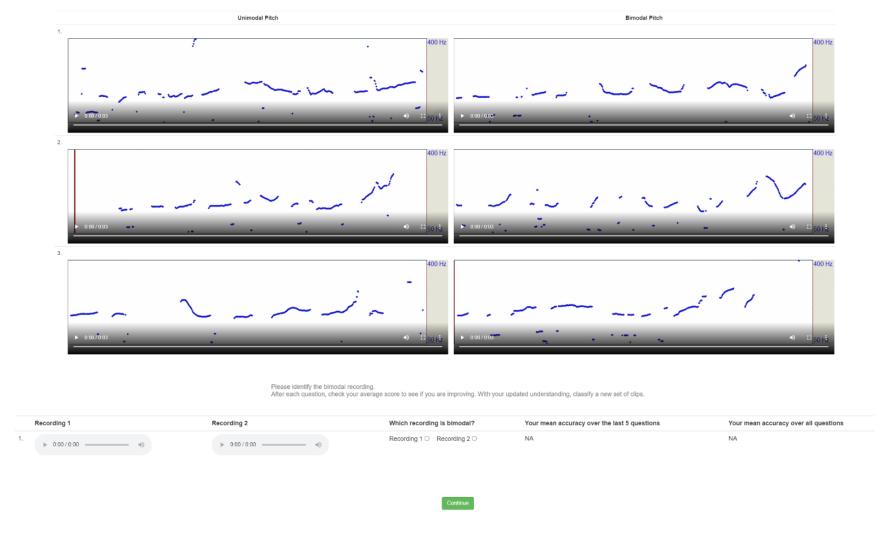


Figure S10. Sample MTurk HIT for perception of bimodality in lawyer voicemails.

Notes: This figure (pages 22-24) shows the MTurk HIT instructions and format for the original survey to test whether MTurk workers could perceive bimodality in lawyers' voicemail recordings. The follow-up survey had 3 sections instead of the original 5 and double the bonus compensation of the original survey, but was otherwise identical. See Section 4 for details on the survey design.

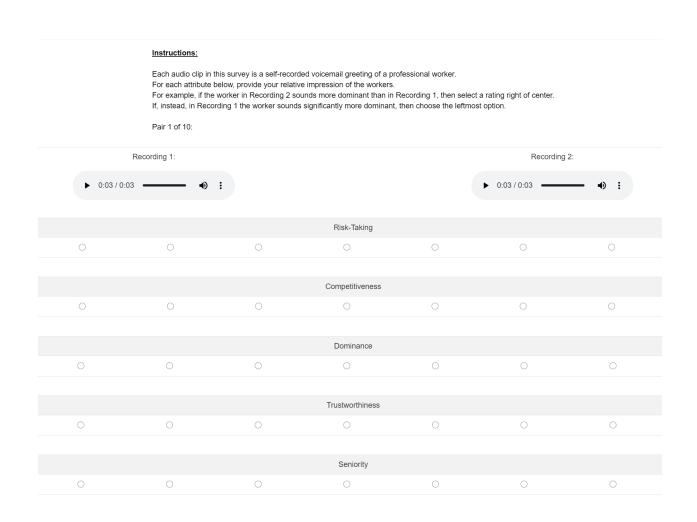


Figure S11. Sample MTurk HIT for relative rating of unimodal and bimodal clips.

Variable	Obs.	Mean	Std. Dev.	Min	Max
Firm Rank	86	52.52	28.58	3	100
Share female	83	0.36	0.03	0.25	0.44
Share partners female	83	0.21	0.03	0.12	0.3
Share equity partners female	74	0.17	0.03	0.1	0.25
Total lawyers	85	1095.59	1163.01	82	8741
Lawyers per office	81	65.66	41.41	21.33	331
Revenue rank	67	45.88	27.97	1	98
Total revenue (billions US\$)	81	0.93	0.62	0.18	2.65
Profit per partner (millions US\$)	79	1.53	0.92	0.56	4.56
Year established	86	1920.31	50.79	1792	2014

Table S1. Summary statistics for law firms used in main dataset.

Notes: This table shows summary statistics for the final 86 Vault 100 firms used in the main dataset. The data were collected from a number of external sources, including Vault.com. Productivity measures come from the Global 100 2016 published by Legal Business, including total gross revenue, which is used as an alternative method for ranking law firms. Data on lawyer counts and gender composition in 2016 and 2018 come from the Law360 400 and the ATL Law Firm Gender Diversity Database, respectively. Because not all 86 firms disclose these data or are ranked, there are some missing values in the table.

	Asso	ciate	Counse	el/Other	Par	tner	A	ll
Gender	Freq.	%	Freq.	%	Freq.	%	Freq.	%
Female	7,435	44.67	2,407	38.96	3,902	22.77	13,744	34.39
Male	9,209	55.33	3,771	61.04	13,238	77.23	26,218	65.61
Total	16,644	100	6,178	100	17,140	100	39,962	100

Table S2. Gender and job title for main dataset of lawyers.

Notes: This table presents the number of recordings in the main dataset of lawyer voicemail greetings by lawyer gender and job title.

	Not Self- Recorded	Self- Recorded	<i>t</i> -stat
reached	0.04	0.24	-14.03
office			-14.03 -2.20
	0.03	0.05	
take	0.01	0.08	-8.12
voicemail	0.01	0.05	-4.75
please	0.07	0.21	-9.96
leave	0.10	0.20	-6.26
message	0.13	0.14	-0.17
hello	0.02	0.11	-9.08
away	0.00	0.03	-5.82
hi	0.01	0.19	-15.52
available	0.38	0.07	18.92
sorry	0.25	0.07	12.03
unable	0.00	0.02	-4.64
often	0.00	0.01	-2.29
now	0.01	0.08	-8.01
currently	0.00	0.03	-5.09
get	0.00	0.03	-4.16
recorded	0.02	0.00	5.16
time	0.00	0.01	-1.89
return	0.00	0.01	-2.95
method	0.03	0.00	4.61
recall	0.02	0.00	4.09
desk	0.00	0.02	-4.50
preach	0.00	0.01	-4.15
name	0.01	0.03	-4.03
phone	0.00	0.03	-5.24
thank	0.01	0.01	-0.64
one	0.02	0.01	0.74
think	0.01	0.01	-0.86
got	0.01	0.01	-0.23
freak	0.00	0.01	-3.76
missed	0.00	0.02	-4.39
mailbox	0.01	0.01	0.67
either	0.00	0.01	-2.42
okay	0.01	0.00	0.42
forwarded	0.01	0.00	2.84

messaging	0.01	0.00	2.46
system	0.01	0.00	2.76
met	0.01	0.00	2.58
cared	0.00	0.00	0.63
god	0.00	0.00	-0.74
great	0.00	0.01	-0.90
another	0.00	0.01	-2.08
map	0.00	0.00	-2.24
firm	0.00	0.01	-3.02
eight	0.00	0.00	0.09
table	0.00	0.00	-0.52
dc	0.00	0.00	-1.73
no_of_words	3.40	5.41	-33.51

Table S3. Frequency of most common words and mean no. of words in lawyer voicemails.

Notes: This table shows the most frequent words and the number of words per clip for lawyer voicemails in the main dataset. These attributes were used as machine learning predictors for identifying voicemails that were self-recorded by lawyers.

Variable Name	Significant Phrase
Key pattern 1	This is / This
Key pattern 2	You have reached / You reached / You reach/ YMy reached
Key pattern 3	office of/ desk of/voice mail of/ voicemail of/mail
Key pattern 4	I am/am/my/mine
Key pattern 5	Away from/on the phone/away/phone
Key pattern 6	Record message/record a message
Key pattern 7	leave a message/leave message/left a message/left message
Key pattern 8	Missed yMy call/miss you call/missed you call
Key pattern 9	is
Key pattern 10	you/your/yours
Key pattern 11	Call/calling/called/k
Key pattern 12	Thank/thanks/thank you

Table S4. Frequently-occurring phrase patterns in lawyer voicemails.

Notes: This table shows the 12 frequently-occurring phrase patterns in lawyer voicemails in the main dataset. These attributes were used as machine learning predictors for identifying voicemails that were self-recorded by lawyers.

Variable Name	Description
max	The maximum frequency of the clip
min	The minimum frequency of the clip
median	The median frequency of the clip
mean	The mean frequency of the clip
stdev	The standard deviation of the frequency of the clip
min_inten	The minimum value of intensity of the clip
qi	The <i>i</i> th quantile frequency of the clip, $1 \le i \le 100$
int_i	The intensity of <i>i</i> th interval of the clip. Each clip is divided into 225
	intervals with equal length. $1 \le i \le 225$

Table S5. Acoustic variables used as machine learning predictors.

Notes: This table shows the acoustic features of lawyer voicemails in the main dataset that were used as machine learning predictors for identifying voicemails that were self-recorded by lawyers.

Model	Accuracy Ratio
Random Forest	86.66%
Support Vector Machine	87.27%
K-nearest Neighbours	85.04%
XGBoost	93.52%

Table S6. Comparison of machine learning models.

Notes: This table compares the performance of four machine learning models in identifying voicemails that were self-recorded by lawyers. The table reports the predictive accuracy of the models on the testing sample using a probability threshold of 0.5.

	Prob(self-recorded) > 0.95		Prob(self- recorded) > 0.5		Prob(self- recorded) < 0.05		All	
Gender	Freq.	%	Freq.	%	Freq.	%	Freq.	%
Female	3,711	25.83	7,545	35.25	3,551	28.15	13,744	34.39
Male	10,654	74.17	13,858	64.75	9,065	71.85	26,218	65.61
Total	14,365	100	21,403	100	12,616	100	39,962	100

Table S7. Probability that a clip was self-recorded, by lawyer gender.

Notes: This table summarizes the distribution of voicemail greetings in the main dataset by lawyer gender and the probability that the greeting was self-recorded by the lawyer. See Section 3 for details on the machine learning classification for the probability that a voicemail greeting was self-recorded by the lawyer.

Sample	Low Mode (Share)	Low Mode (Location)	Primary Mode (Location)	Observations
All Verified	0.360	86.139	162.481	6,399
Lawyers	(0.007)	(0.381)	(0.423)	
Partners	0.385 (0.036)	87.114 (1.819)	166.485 (2.009)	196
Counsel/Other	0.414 (0.042)	87.794 (1.910)	174.106 (2.519)	137
Switchers	0.338	88.704	163.450	198
(Previous Firm)	(0.034)	(1.709)	(1.935)	
Switchers	0.380	86.103	158.741	198
(New Firm)	(0.036)	(1.682)	(2.301)	
SCOTUS	0.329	80.136	177.978	129
(beginning)	(0.044)	(3.932)	(3.011)	
SCOTUS	0.380	87.720	175.494	129
(middle)	(0.046)	(3.436)	(2.836)	
SCOTUS (end)	0.410 (0.047)	85.402 (2.969)	177.180 (3.272)	129
Assistants	0.387	82.851	157.590	237
(Female Lawyer)	(0.0336)	(1.724)	(1.892)	
Assistants	0.255	84.435	162.179	412
(Male Lawyer)	(0.028)	(3.334)	(1.616)	
REMAX	0.214	87.717	171.143	337
Residential	(0.027)	(2.899)	(1.880)	
REMAX	0.181	84.948	164.107	159
Commercial	(0.042)	(5.880)	(2.819)	

Table S8. FMM tables for Figure 3b.

Notes: Refer to main text for descriptions of samples. Delta method standard errors in parentheses.

Frequency Estimates	Group	95% C.I. (Share)	95% C.I. (Location)	Group	95% C.I. (Share)	95% C.I. (Location)	Obs.
Residualized Baseline	1	(0.347, 0.380)	(-48.243, -46.326)	2	(0.620, 0.653)	(25.943, 28.044)	4,682
No Pathfinder	1	(0.611, 0.674)	(80.938, 83.021)	2	(0.326, 0.389)	(158.863, 164.568)	999
Stronger Pathfinder	1	(0.313, 0.378)	(83.361, 87.649)	2	(0.622, 0.687)	(160.376, 164.321)	998
Double OctaveCost	1	(0.309, 0.374)	(83.709, 87.763)	2	(0.626, 0.691)	(160.617, 164.596)	997
Gaussian Window	1	(0.330, 0.395)	(84.465, 88.315)	2	(0.605, 0.670)	(160.947, 164.894)	998

Table S9. Robustness of unobserved heterogeneity to frequency measures.

Notes: The first row shows results using the residuals from regressing the location of the low mode (estimates from baseline 5-comp. FMM) on years of experience, firm, title, and litigator fixed effects. All subsequent rows use the baseline FMM. Rows 2-7 use the same random subset of 1,000 recording described earlier. The second row switches off the pathfinder feature in Praat, which penalizes sharp changes in frequency. The location estimates are similar, but the distribution of groups is significantly different. The third row uses pathfinder parameters with increased values, which is the opposite of switching off the pathfinder. The fourth row uses double the *OctaveCost* as the baseline specification, thereby favoring higher-frequency candidates more. The fifth row uses a Gaussian window to smooth the data rather than the default Hanning window. See Supplementary Text for further details.

Correlation matrix	Fixed effects model	Base model
Fixed effects model	1	
Base model	0.985	1

Table S10. Robustness: Low mode prediction.

Notes: This table shows the correlation between the baseline FMM model and the frequency estimates using the residual from regressing the location of the low mode on years of experience, firm, title, and litigator fixed effects. n = 4,682. See first row of Table S9 for more information on the fixed effects model used.

Model	Obs.	ll(model)	df	AIC	AIC (% change)	BIC	BIC (% change)
fmm1	100,000	-509800	2	1019604		1019623	
fmm2	100,000	-497941	5	995891.9	2.3256	995939.5	2.3228
fmm3	100,000	-496770	8	993556.3	0.2345	993632.4	0.2317
fmm4	100,000	-496509	11	993040	0.0520	993144.7	0.0491
fmm5	100,000	-496462	14	992952.6	0.0088	993085.8	0.0059
fmm6	100,000	-496445	17	992924.6	0.0028	993086.4	-0.0001
fmm7	100,000	-496441	20	992922.5	0.0002	993112.8	-0.0027

Table S11. Akaike's information criterion and Bayesian information criterion.

Notes: This table shows aggregate model fit for a variety of mixture models using 100 demeaned percentiles of a random sample of 1,000 from all 6,399 clips in the sample of verified self-recorded female lawyers. The results show that g = 5 maximizes model fit according to BIC, and the marginal improvement from g = 5 onwards is below 1% according to AIC.

Individual FMM Comp.	Group	95% C.I. (Share)	95% C.I. (Location)	Group	95% C.I. (Share)	95% C.I. (Location)	Obs.
2	1	(0.085, 0.124)	(84.306, 90.325)	2	(0.876, 0.915)	(179.291, 182.219)	1,000
3	1	(0.275, 0.335)	(84.854, 88.660)	2	(0.665, 0.725)	(169.137, 172.829)	999
4	1	(0.324, 0.389)	(84.979, 88.612)	2	(0.611, 0.676)	(163.034, 167.051)	998
5	1	(0.348, 0.416)	(84.535, 88.411)	2	(0.584, 0.652)	(160.970, 165.396)	1,000
6	1	(0.371, 0.439)	(84.177, 87.852)	2	(0.561, 0.629)	(159.477, 163.799)	990
7	1	(0.365, 0.436)	(84.496, 88.500)	2	(0.564, 0.635)	(157.795, 162.334)	989
5 (Gamma)	1	(0.371, 0.398)	(87.362, 89.116)	2	(0.602, 0.629)	(163.494, 165.054)	6,399

Table S12. Robustness of unobserved heterogeneity to low mode measures.

Notes: This table shows how the estimated share of Group 1 (bimodal) and Group 2 (unimodal) clips vary with alternative specifications for estimating the clip-level frequency modes. Results are from a 2-component FMM applied to the different individual low mode estimates. The number of observations column refers to the clip-level FMM estimation of the 1,000 female lawyers described above. Missing observations are due to clip-level convergence failures. The bottom row presents results from the full sample of verified female lawyers, substituting normal with gamma densities in a 5-component mixture. The results are similar for all but the 2 and 3 component models. For these, the mode shares were significantly skewed toward the primary mode relative to the other results. See Supplementary Text for details.

H_0	Critical Bandwidth (Hz)	Change (%)	Silverman p-value	Mode Location (Hz)
$m \leq 1$	9.61	-	0	-11.41
$m \leq 2$	3.6	63	0.98	-86.15
$m \leq 3$	3.59	0	0.96	235.97
$m \leq 4$	3.58	0	0.62	169.33
$m \leq 5$	3.46	3	0.48	-102.39

Table S13. Silverman test for number of frequency modes.

Notes: The table shows the results of the Silverman test against the null hypothesis that the underlying frequency density has m or fewer modes. This test used demeaned data from 1,000 randomly selected clips from the main dataset that were self-recorded by female lawyers. For each additional mode, the test is performed by creating 50 perturbed samples of the 100,000 frequency percentiles using the critical bandwidth identified with precision of 0.01 Hz or lower. The p-value is the proportion of samples that produced more modes than stated by the null. The Silverman test is seen as conservative since the bootstrapped samples are drawn from the critical density only and tends to underestimate the true number of modes. The results strongly reject the null hypothesis that the frequency density has a single mode (p-value = 0), but cannot reject that the number of modes is 2 or more. The mode location refers to the distance from one's mean frequency, estimated using 40 averaged shifted histograms (ASH-WARPing). Modes 3 and above are more than 100 Hz from the mean.