

Sean Kipinä

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 Espoo, 02320

Profile

Cybersecurity & IT professional specializing in network security, vulnerability assessment, and IT infrastructure. Experienced in managing large-scale events, optimizing workflows, and troubleshooting technical issues. Strong background in risk management, system security, and project coordination. Enthusiastic about cyber defense, penetration testing, and cloud security solutions.

Professional Experience

Sep 2023 – Dec 2023 Helsinki, Finland **Customer Success Team (Offline) Group Lead,** Slush

- Led & trained a team of 10+ volunteers, ensuring smooth event execution for 13,000+ attendees.
- **Automated workflow processes**, reducing response time by **35%** and increasing efficiency.
- **Developed & implemented a volunteer training program**, boosting onboarding efficiency by **50%**.
- Managed event logistics, ensuring a 98% on-time completion rate for scheduled activities.
- Coordinated on-site technical troubleshooting, resolving 80% of ITrelated issues within 10 minutes.

Nov 2022 – May 2023 Oulu, Finland Food Service Worker, McDonald's

- **Prepared & cooked** an average of **150+ meals per shift**, maintaining high efficiency under peak demand.
- Reduced food waste by 15% through inventory tracking & portion control.
- **Ensured 100% compliance** with food safety, hygiene, and sanitation regulations (**Hygieniapassi certified**).
- Operated & maintained kitchen equipment, reducing downtime by 25% through proactive maintenance.
- Coordinated with the kitchen team, ensuring smooth operations during high-volume periods.

Jul 2016 – May 2017 Redmond, United States **Video Game Tester,** *Flexasoft*

- Executed 30+ test cases per day to identify gameplay bugs, UI/UX issues, and performance glitches.
- **Reported and documented 50+ software bugs** in a defect-tracking system, improving debugging efficiency.
- Worked with a QA team of 5 testers to verify bug fixes and ensure proper implementation in game updates.
- **Followed structured test scripts** to evaluate game stability, performance, and compliance with testing standards.
- **Provided feedback on gameplay mechanics**, enhancing user experience before final release.

Education

Aug 2023 – present Espoo, Finland Laurea University of Applied Sciences (Leppävaara Campus),

BBA Business Information Technology, Cyber Security

2018 - 2020

Tacoma Community College, AS Cybersecurity and Networking

Tacoma, United States

Phi Theta Kappa Honor Society Member

• 4.0 out of 4.0 GPA High Honors

2010 – 2017 Chicago, United States **DePaul University,** BA Digital Cinema & Minor Game Production

Technical Skills

Cybersecurity & IT Infrastructure

Network Security, Firewalls, Threat Mitigation, Vulnerability Management

Programming & Tools

Python, PHP, SQL, Linux, Bash, Git, AWS, Wireshark

Project Management & Communication

Agile, Scrum, Risk Management, Documentation

Languages

English
Native

Spanish
B1

Swedish
A1

A1

Certifications

Interests

Photography | Indoor Climbing | Video Games