



# Sean Kipinä



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## Profile

I possess a distinctive blend of theoretical knowledge and hands-on experience that distinguishes me from others. I am excited about making a significant impact in the constantly evolving realm of Information Technology. Throughout my career, I had the honor of spearheading the Customer Success Team (Offline) Group at Slush, where I flawlessly managed event operations and provided exceptional service to an impressive 13,000 participants. I am now pursuing further education to enhance my expertise and broaden my understanding, guaranteeing that I remain at the cutting edge of technological advancements and industry trends.

## Education

<b>BBA Business Information Technology, Cyber Security,</b> Laurea University of Applied Sciences (Leppävaara Campus)	08.2023 – present   Espoo, Finland
<b>AS Cybersecurity and Networking,</b> Tacoma Community College - Phi Theta Kappa Honor Society Member - 4.0 out of 4.0 GPA High Honors	2018 – 2020   Tacoma, United States
<b>BA Digital Cinema &amp; Minor Game Production,</b> DePaul University	2010 – 2017   Chicago, United States

## Courses

<b>Information Management and Databases,</b> Laurea University of Applied Sciences - The student is able to design and implement databases. - Manage and use databases efficiently. - Utilize query languages to search for and modify data.	2023   Espoo, Finland
<b>The ICT Environment and Infrastructure,</b> Laurea University of Applied Sciences - Describe the processes of information systems development, implementation, and maintenance. - Explain the structure and operational environment of information systems. - Identify typical threats related to information security.	2023   Espoo, Finland
<b>Data Networks and Information Security,</b> Laurea University of Applied Sciences - Describe the structure and operation of data networks, focusing on Local Area Networks (LANs), wireless networks, and the Internet. - Explain the functionality of IP-networks and key internet protocols. - Implement and maintain basic services within a local area network (LAN). - Justify the importance of information security based on the CIA model (Confidentiality, Integrity, and Availability). - Identify common information security threats faced by organizations. - Implement basic-level information security safeguards for a local area network (LAN).	2023   Espoo, Finland
<b>Project Management and Communication,</b> Laurea University of Applied Sciences - Plan and report on project progress, integrating various project management elements and employing basic project management tools. - Write research-based texts, citing and referencing reliable sources within their field. - Communicate effectively and purposefully, considering the target audience and specific communication needs. - Utilize IT tools effectively for project management and communication purposes.	2023   Espoo, Finland

## Professional Experience

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**Slush**, Customer Success Team (Offline) Group Lead

09.2023 – 12.2023 | Helsinki, Finland

- I recruited, coached, and led volunteers, managed event operations, organized team shifts, and provided top-notch service and information to 13,000 attendees.

**McDonald's**, Food Service Worker

11.2022 – 05.2023 | Oulu, Finland

- I worked as a food service worker at McDonald's, delivering excellent customer service and ensuring efficient operations.

**Flexasoft**, Videogame Tester

07.2016 – present | Redmond, United States

- I worked as a videogame tester at Flexasoft, ensuring game quality through meticulous testing and feedback.

## Certificates

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HTML5.0x: HTML5 and CSS Fundamentals  | Microsoft Office Specialist: Word (Office 2016)  |

Microsoft Office Specialist: Excel (Office 2016)  | Microsoft Office Specialist: Outlook (Office 2016) |

Microsoft Office Specialist: PowerPoint (Office 2016) | Hygieniapassi

## Languages

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**English** — Native | **Spanish** — B1 | **Swedish** — A1 | **Suomi** — A1

## Interests

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Photography | Indoor Climbing | Video Games