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Re: Carbontrack Customer Experience Consultant Position

To whom it may concern:

I am writing to enquire about the opening for a Customer Experience Consultant at Carbontrack. I have excellent phone manner, writing, and organizational skills and I'm calm under pressure. I have designed and facilitated training sessions to a wide range of audiences on topics ranging from social media to incident management, Excel or JIRA. I am proficient at analyzing and presenting data tailored to the needs of the individual. I have experience working in an agile environment and resolving customer queries quickly and effectively. I actively seek to identify improvement opportunities which have a customer experience and or operational benefit.

I look forward to the opportunity to discuss my application and explore ways to empower people with energy insights.

Thankyou

Josh