

# YOSEF ABEBAW

## IT PROFESSIONAL

### Contact:



Email:

[yosefabebe2008@gmail.com](mailto:yosefabebe2008@gmail.com)



LinkedIn:

<https://www.linkedin.com/in/yosef-abebe-6bb227284/>



+251922318733



**Address:** Kality, Addis Ababa, Ethiopia

**Sex:** Male

**Nationality:** Ethiopia

### Education:

#### ➤ **BSC Degree - Computer Science**

• **JULY 2017**

• **Arba-Minch Institute of Technology University**

#### ➤ **Master of Project Management**

• **Thesis Progress**

**Queens' College Addis Ababa, Ethiopia**

### Summary

Dynamic and results-oriented IT professional with a strong background in Computer Science and extensive experience **IT Head**, at Queens College for the last 5 years 8 months. And now I'm working Tana Drilling and Industries Position of **IT support officer**. At over all I adapts experience of IT Infrastructures the implementation of security protocols, adapt at managing risk assessments and ensuring compliance with industry standards. Committed to leveraging technical expertise and analytical skills to contribute effectively to organizational goals. Eager to bring a proactive approach to enhancing security measures and driving continuous improvement within a forward-thinking team.

### Experience:

#### IT HEAD

• **October 18, 2018—July 4, 2024**

#### ➤ QUEENS' COLLEGE

• **Addis Ababa, Ethiopia**

- Led the IT department, overseeing all aspects of technology management, including hardware, software, and network systems.
- Developed and implemented IT policies and procedures to enhance operational efficiency and security.
- Managed a team of IT professionals, fostering a collaborative environment that encouraged skill development and teamwork.
- Conducted regular assessments of IT infrastructure, identifying areas for improvement and implementing solutions to optimize performance.
- Provided technical support and training to faculty and staff, ensuring effective use of technology in educational settings.
- Spearheaded the installation and configuration of new systems and software, ensuring seamless integration with existing technologies.
- Collaborated with other departments to align IT initiatives with institutional goals, enhancing overall productivity and user satisfaction.
- Maintained up-to-date knowledge of emerging technologies and trends, integrating relevant advancements into the college's IT strategy.

**Key Skills:**

- Any computer system and application.
- Networking and Data communication
- Full Microsoft Office with 365/MS office
- Database Concepts
- Hardware and Software Maintenance
- Organizational Management
- Problem Solving
- Melty -Tasking

**Hobbies:**

- Sport,
- Movies,
- Reading
- Art and Travel

**Language:**

- Amharic-- Highly Proficient
- **Afaan Oromo--** Competent
- English Skilled

**IT Support Officer****• July 4, 2024 - Current**

- Tana Drilling and industries • Addis Ababa, Ethiopia
  - Provide first-line technical support to end users.
  - Troubleshoot and resolve hardware and software issues.
  - Install, configure, update and User Managements of a server.
  - Install, configure and update a computer hardware components and software applications.
  - Configurations of CCTV camera and PBX installations
  - Network Management and System Maintenance.
  - System Administrator
  - Collaboration with IT Teams, Project Support.
  - Effective problem solving

**Extra Curricula activities:****Certifications:**

- Web based Agricultural monitoring system Certification
  - Arba-Minch University ----- JUN – 2017
- Hardware and Software Maintenance
  - Arba-minch University----Apr 15, 2017- Oct 15 ,2017
- CompTIA A+ Certification
  - Global Computing Association---December, 2022
- CompTIA Network+ Certification
  - Global Computing Association-----November, 2022
- Big Data Analytics + Certificate
  - From Great Learning ed-tech company--August, 2024
- Programming Fundamentals
  - GC-Ethiopia and Udacity, Inc.Verified Nanodegree Program Completion -- September 7, 2024
- Data Analysis Fundamental
  - GC-Ethiopia and Udacity, Inc. Verified Nanodegree program Completion October 9, 2024
- Quality Management System Development & Implementation
  - Based on ES ISO 9001:2015 Institute of Ethiopian Standards /አ.፪አ/ December 23 -27/2024
- Office Machines Maintenance
  - Satcome Institute of Technology -16 may / 2025

## MAJOR QUALITIES

**Technical Proficiency:** a deep understanding of hardware, software, networking, and various technologies relevant to their field.

**Problem-Solving:** the ability to analyze issues, think critically, and develop effective solutions to complex technical problems.

**Communication:** strong verbal and written communication skills to explain technical concepts to non-technical users and collaborate with team members.

**Customer Service Orientation:** a commitment to providing excellent support and service to end-users, ensuring their needs are met effectively.

**Teamwork:** the ability to work collaboratively with colleagues across different departments and disciplines to achieve common goals.

**Project Management:** experience in planning, executing, and managing projects, including time management and resource allocation.

**Continuous Learning:** a commitment to staying updated with the latest industry trends, technologies, and best practices through ongoing education and training.

**Security Awareness:** knowledge of cybersecurity principles and practices to protect systems and data from threats.

❖ I hereby certify that all the information provided above is true and accurate to the best of my knowledge.

YOSEF ABEBAW



# Arba Minch University

Community Service Directorate Office

*Consultancy and Short-term Training Coordination Office*

## Certificate of Completion

This Certificate is presented to:

YOSEF ABBEBAW

**For Successfully Completing:**


a short term training on "Computer Hardware and software  
Maintenance" for 138 hours from October 15, 2017 - April 15, 2017.

  
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Tewodros Birhanu PhD)  
Coordinator

Consultancy and short-term training



  
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Teklehewegayehu (PhD)  
Director,  
Community Services





Certificate of Completion  
Congratulations, Yosef Abebaw Habte

## Prepare for the CompTIA Network+ (N10-007) Exam

Learning Path completed on Nov 26, 2022 at 09:19AM UTC • 22 hours 46 min

By continuing to learn, you have expanded your perspective, sharpened your skills, and made yourself even more in demand.

### Top skills covered

Network Administration, Network Security

Head of Content Strategy, Learning

LinkedIn Learning  
1000 W Maude Ave  
Sunnyvale, CA 94085

Certificate ID: AeFUp\_hCHHfYtWdJh8Vfc9L-lc1



Verified Certificate Of Nanodegree Program Completion

# Programming Fundamentals

Awarded to

**Yosef Abebew Habte**

September 7, 2024

Udacity has confirmed participation of this individual in this program. Confirmation at [www.udacity.com/certificate/e/e04ba53c-63ac-11ef-b99b-d778f5ee244d](http://www.udacity.com/certificate/e/e04ba53c-63ac-11ef-b99b-d778f5ee244d).

**Sebastian Thrun**  
Founder, Udacity



Verified Certificate Of Nanodegree Program Completion

# Data Analysis Fundamentals

Awarded to

**Yosef Abebew Habte**

October 9, 2024



Udacity has confirmed participation of this individual in this program. Confirmation at [www.udacity.com/certificate/e/28433266-7752-11ef-a41a-83489200fc4f](https://www.udacity.com/certificate/e/28433266-7752-11ef-a41a-83489200fc4f).

**Sebastian Thrun**  
Founder, Udacity



# Certificate

This is to certify that

**YOSEF ABEBAW HABTE**

has successfully Completed the training

**Quality Management System Development & Implementation**

**Based on ES ISO 9001:2015**

**Institute of Ethiopian Standards**

**December 23-27/2024**

**Addis Ababa, Ethiopia**



Bekele Eshetu  
Coordinator

Mengistu Tefera Addis  
Training and Technical  
Support Lead Executive

Wendmagegn Assefa Ferede  
Deputy Director General

Cert. No:CS:997:2017

**OF/IES/DG/118**

**Issue No - 05**





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CITY GOVERNMENT OF ADDIS ABABA EDUCATION & TRAINING QUALITY  
REGULATING AUTHORITY

**SATCOM**



**INSTITUTE OF TECHNOLOGY**  
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SATCOM  
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SHORT TERM TRAINING CERTIFICATE  
THIS IS TO CERTIFY THAT

**YOSEF ABEBAW HABTE**

**በጤ ማሽኖች ጥገና**

HAS SUCCESSFULLY ATTENDED AND COMPLETED  
SIX(6)MONTHS TRAINING ON

**OFFICE MACHINES MAINTENANCE**

(DIGITAL PHOTOCOPIERS, PRINTER, FAX LCD  
PROJECTOR & SCANNER MAINTENANCE)

AND IS HERE BY AWARDED THIS CERTIFICATE

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ግንቦት 08 2017

16 May 2025

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Registrar Office

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ማኔጅሪንግ ዲሬክቶር  
Managing director

