

Yudhistira

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ABOUT ME

I am an active university student majoring in Software Engineering Technology at Politeknik Negeri Batam. I have hands-on experience in computer hardware troubleshooting, software installation, and basic networking from my internship and part-time work at Millenium Computer & Gadget. I am eager to expand my technical expertise in IT support, including MFA setup and mobile device configuration, while contributing to a collaborative team environment.

WORK EXPERIENCE

Millenium Computer & Gadget

Dumai, Indonesia

Providing and repairing computers, gadgets, and printers.

Intern Student

Jul 2023 – Jan 2024

- Repaired and maintained computers, including hardware and software troubleshooting.
- Assisted customers with device operation, software installation, and basic troubleshooting.
- Installed operating systems (Windows) and configured necessary applications for users.
- Diagnosed network issues and provided support for connectivity problems.
- Assisted users with minor hardware issues and standard applications.
- Unboxed and installed new computers, replaced laptop batteries, and organized IT equipment.

Part-time Technician

Jan 2024 – Jul 2024

- Installed and checked CCTV systems at customer locations.
- Assembled and configured LAN cables for network connectivity.
- Assisted users with minor technical issues related to hardware and standard applications.
- Configured and troubleshoot basic network connectivity problems.

EDUCATION

Politeknik Negeri Batam

Batam, Indonesia

Software Engineering Technology

2024 – present

- Project Based Learning
Developed the front-end of a web-based material stock recording system using HTML, CSS, and JavaScript.

ADDITIONAL

Hard Skills:

- Computer and Laptop Repair
- Basic knowledge of Microsoft (Word, Excel, and PowerPoint)
- MFA setup and user authentication (*Willing to Learn*)
- Mobile device configuration (*Willing to Learn*)
- Configured and troubleshoot network connectivity (*Willing to Learn*)
- Can drive automatic or manual car

Soft Skills:

- Teamwork & Collaboration
- Problem-Solving skills
- Analytical Thinking
- Attention to Detail