



SOFTWARE ENGINEER

# YOUNG JI KIM

## GET IN CONTACT

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8250 Georgia Ave, Silver Spring, Maryland 20910

## PERSONAL PROFILE

A former leader in luxury hotel management turned software engineer seeking hands-on Full Stack Web Development experience

## PROJECTS

### Ace of Pentacles

- Multi-use tarot reading and astrology app utilizing RESTful APIs to provide dynamic insights for users.

### The Bechdel Billboard

- App with list of movies that pass the Bechdel test and allow for our users to blog and comment on

## AREAS OF EXPERTISE

- Training others in the Ritz-Carlton customer service standards & techniques, active listening, proactive first person problem solving, oral and written communication.
- Coaching & Counseling to increase guest satisfaction
- Excellent proficiency in Microsoft Office, GxP/Salesforce, Cvent, OPERA/SaaS

## OTHER SKILLS

- The ability to analyze complex technical information
- Can analyze, design and implement database structures
- Detail oriented
- Excellent problem solver
- Javascript, HTML, CSS
- Web API experience

## WORK EXPERIENCE

### THE LIAISON HOTEL & PRE-OPENING OF YOTEL

#### Executive Meetings Manager | Jan 2020 – Aug 2020

- Created new marketing strategies and concessions that appeal to prospective clientele
- Ability to work diligently under pressure and configure solutions to improve performance, growth and revenue

### THE RITZ-CARLTON WASHINGTON DC

#### Multi-Division Manager | Aug 2016 – Dec 2019

- Detail-Oriented while cultivating and monitoring performance from 74 Full-Time Employees under a complex labor market
- Manage several implementation processes of new strategies in efforts to lessen additional labor and overtime by elevating efficiency
- Lead Operations and project management

## EDUCATION HISTORY

### THE GEORGE WASHINGTON UNIVERSITY COLLEGE OF PROFESSIONAL STUDIES

Professional Certificate: Full Stack Developer, April 2021

- Computer Science applied to JavaScript
- Databases (MySQL, MongoDB)
- Server Side Development (MERN Stack, Progressive Web Applications)
- Browser Based Technologies (HTML5, CSS, JavaScript, jQuery, Bootstrap)
- Deployment/Command-Line Fundamentals (Heroku, Git)
- API Interaction (API, JSON, AJAX)
- Quality Assurance (Unit Testing, Linting, Continuous Integration)

### UNIVERSITY OF MASSACHUSETTS AMHERST ISENBERG SCHOOL OF MANAGEMENT

Graduated December 2011. Dean's List

- Major: Hospitality and Tourism Management
- Minor: Economics
- Member of National Society of Minorities in Hospitality
- Member of the Korean Student Association