User Survey

7 svar

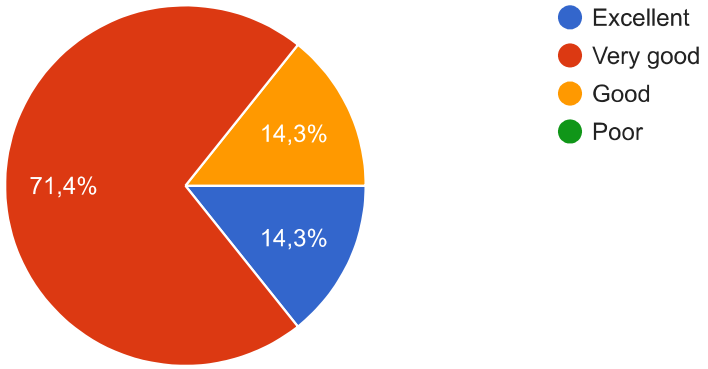
Publiser analytics

Section 1: Accuracy and Relevance

Kopiér

How accurate were the answers provided by NAVATAR-Helper? Based on query language, Norwegian and English.

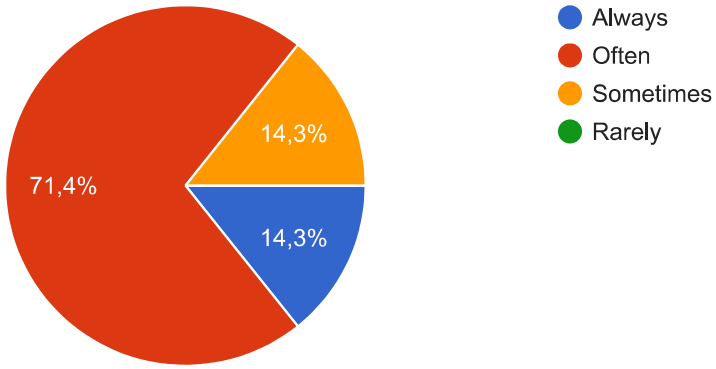
7 svar



How often did the responses directly address the questions you asked?

Kopiér

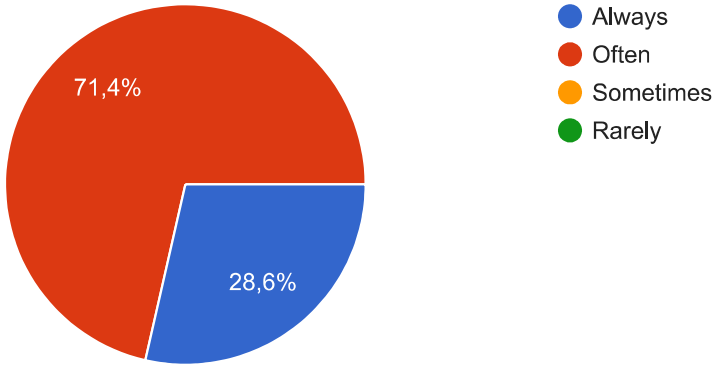
7 svar



Did NAVATAR-Helper provide answers with appropriate references to source documents?

Kopiér

7 svar

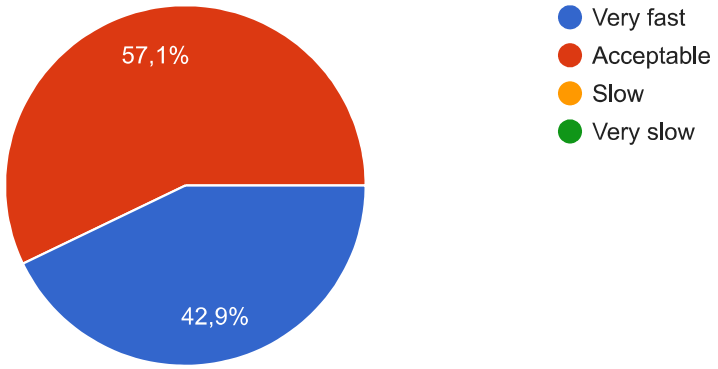


Section 2: Performance and Responsiveness

Kopiér

How would you rate the response speed of NAVATAR-Helper?

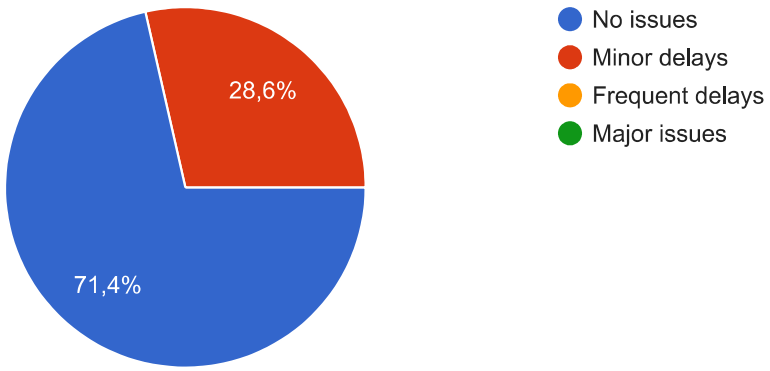
7 svar



Did the chatbot experience any technical issues or delays during your testing?

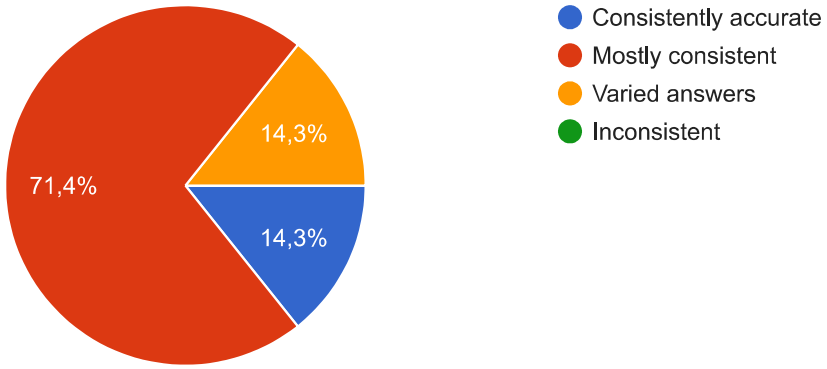
Kopiér

7 svar



Were the responses consistent across similar or repeated questions? Kopiér

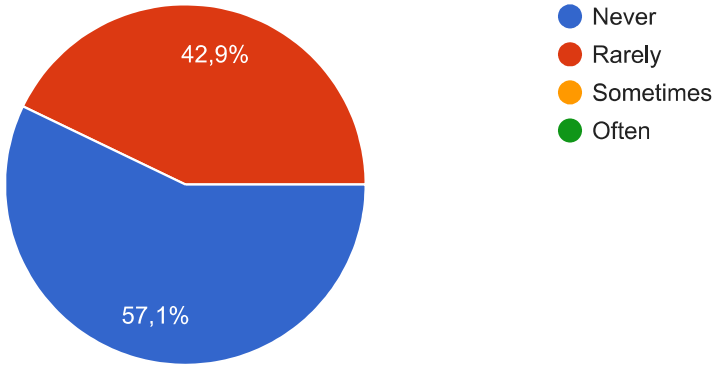
7 svar



Section 3: Minimizing Hallucinations Kopiér

Did NAVATAR-Helper provide any answers that seemed fabricated or unrelated to NEET?

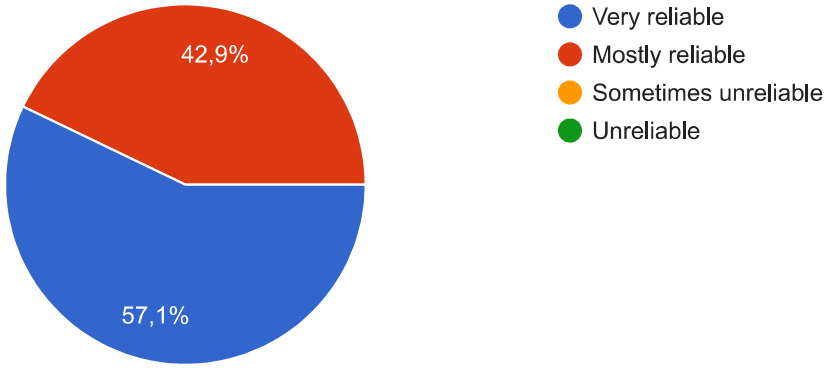
7 svar



Kopiér

How reliable did you find NAVATAR-Helper's answers to questions about NEET-specific topics?

7 svar

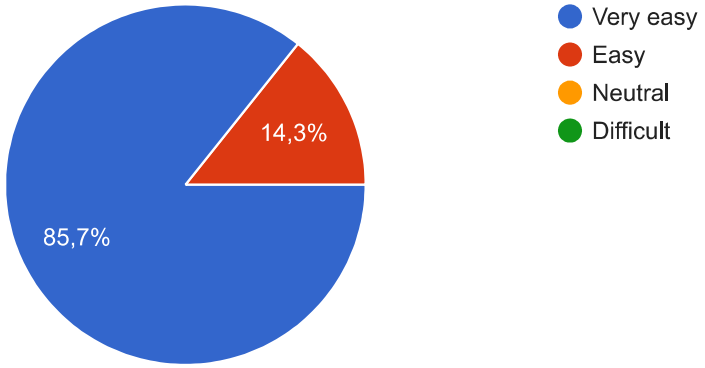


Kopiér

Section 4: User-Friendliness and Interface

How easy was it to interact with the NAVATAR-Helper interface?

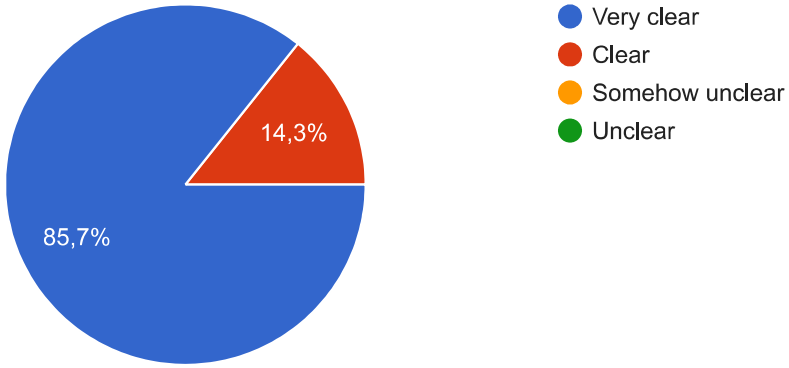
7 svar



Kopiér

Were instructions on how to use the chatbot clear and sufficient?

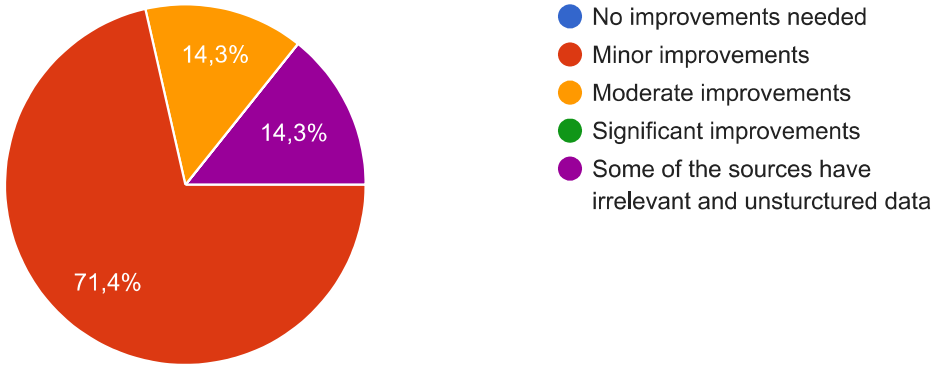
7 svar



Kopiér

Would you recommend improvements to the NAVATAR-Helper interface for a better user experience?

7 svar



Section 5: Open-Ended Questions

In your opinion, what are NAVATAR-Helper's strongest features?

5 svar

Den er enkel og informative, brukervennlig. Veldig fint å se kildene og sidenummer.

The ability to refer to the source material

Ease of use

Its easy to use and has a simple yet good interface for the user. The chatbot gives relative good answers.

I loved the fact that he gives a list of sources that he used to answer the questions.

Were there any specific weaknesses or limitations in the chatbot's responses? Please explain.

7 svar

Sometimes the Norwegian answers sound a bit strange. Translated directly from english so sounded a bit strange.

Since this is a narrow topic, it did not respond to all of my questions, and it responded oddly on some of the questions.

Den er ikke fleksibel om å chatte om andre temaer, kun NEET.

It is almost too friendly: "As a helpful assistant, I would like to emphasize that I am here to provide accurate and helpful information. If you have any other questions or if you would like me to look up any specific information, please let me know. I am here to assist you in the best way I can.

I hope this helps! If you have any other questions or if there is anything else I can do to assist you, please let me know."

I asked a question in norwegian, and the chatbot responded in english

no not really

No :)

Do you have any recommendations for improving NAVATAR-Helper's accuracy, performance, or user experience?

5 svar

Feed the NAVATAR with more than one review + divide between responses from qualitative and quantitative research. The AVATAR answered oddly when I asked questions about me. It used answer from qualitative studies in terms of that that was me in the studies. Please correct that

Ikke noe spesielt.

More data and better pieces of sources

As far as i know the chatbot does not seem to remember previous conversations and is not able to answer questions that build on top of previous questions.

Maybe a bit faster answers, but I liked the running icons, it made it seem a lot faster.

What do you think about the chatbot's ability to tackle Norwegian questions? Please describe.

6 svar

Not optimal

Veldig bra!

The chatbot is as good at english as it is norwegian

Very good answers, but lacked depth

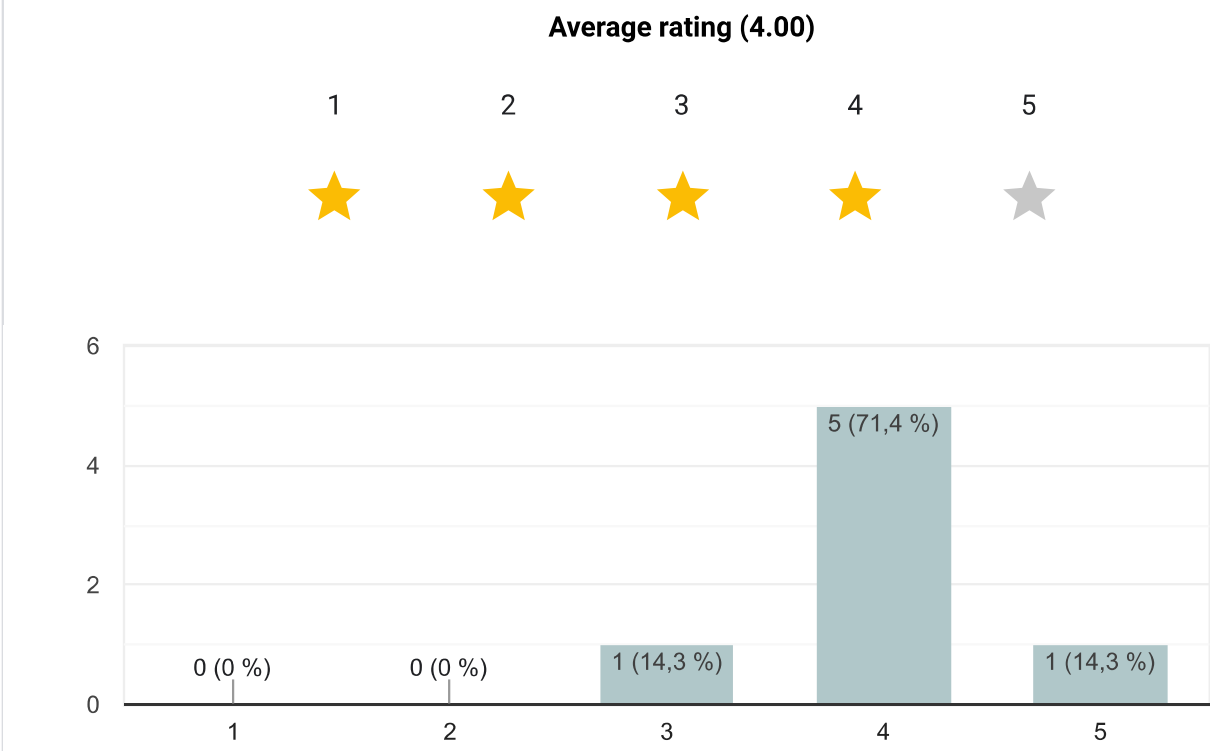
I would say when you ask a pretty complicated question in norwegian, the chatbot may give an answer in english. Other than that it gives good answers in norwegian

very good, he answered in Norwegian when I wrote in Norwegian and the same with English.

Kopiér

Please rate your overall experience! Thank you for your time! :-)

7 svar



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