

# Framing Affects Postdecision Preferences Through Self-Preference Inferences (and Probably Not Dissonance)

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Psychologists have long been intrigued by decision-induced changes in preferences where making a decision strengthens one's relative preference between more and less preferred options. This phenomenon has been explained through two prominent theories: a dissonance account, which suggests that it results from the decision maker's attempt to minimize an unpleasant emotional–motivational state of “dissonance,” and an inference account, which posits that it reflects a process of inferring and updating one's “true” preferences. In the current research, we investigate whether, how, and why framing a decision as a choice or a rejection influences decision-induced preference modulation. Across 13 preregistered experiments, including seven ( $N = 6,248$  participants from North America and Asia) reported in the main text, we find that reject-framed decisions between attractive options induce greater postdecision preference modulation (i.e., a larger preference gap between options) than choose-framed decisions, all else equal. Supporting the inference account, the effect is moderated by attribute similarity and choice set valence while being mediated consistently by perceived action diagnosticity. In contrast, purported moderators and process measures of the dissonance account received no support when tested. Additionally, we systematically address potential confounds associated with varying levels of “noise” in preference expression through decisions, an issue that had encumbered previous paradigms on preference modulation. Our findings suggest that changes in preference induced by ordinary day-to-day decisions primarily stem from an ongoing process of information inference and updating rather than dissonance reduction. This research also provides insights into the previously unforeseen consequences of framing interventions in policy and business.

## Public Significance Statement

Decisions framed as opportunities to choose or reject are increasingly used by choice architects to influence decision outcomes in business and policy. However, since decisions can alter subsequent preferences (reviewed in Enisman et al., 2021), it is important to understand whether such framing interventions may inadvertently influence postdecision preferences and attitudes beyond their intended immediate impact. This research examines *whether*, *how*, and *why* framing impacts postdecision consequences. We repeatedly show (in 13 total preregistered experiments,  $N = 9,927$  participants in North America and Asia) that framing a decision between attractive options as a reject action intensifies preferences more than framing the same decision as a choose action. This framing effect is observed across diverse stimuli (e.g., products, art prints, food, photos, and words), is mitigated when the options are similar in attributes, and is reversed in direction when the decision is between unattractive options. Our results corroborate an inference explanation for decision-induced preference modulation, based on key insights from self-perception theory (Bem, 1967) and the theory of representational exchange (Cushman, 2020): Individuals extract new information about their underlying preferences from observing their own decisions, and reject framing tends to render decisions more self-diagnostic than choose framing. Meanwhile, our results challenge the fit of a previously more popular dissonance explanation (Festinger, 1957) for preference modulation in ordinary day-to-day decisions. Therefore, our findings also suggest that preference modulation may be more commonplace than previously implied. Beyond theoretical contributions, this research also provides novel insights into how framing interventions can be leveraged toward positive outcomes in practical domains including marketing, management, and policymaking.

**Keywords:** decision-induced preference modulation, choose/reject framing, self-perception theory, self-preference inferences, cognitive dissonance theory

**Supplemental materials:** <https://doi.org/10.1037/xge0001651.supp>

This article was published Online First November 21, 2024.

Abigail Sussman served as action editor.

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All data, original materials, and analysis code are shared on the Open Science Framework at <https://osf.io/qhcdy/>. This research adheres to the

American Psychological Association's ethical standards concerning participant treatment. This article has not been shared on any academic social networks.

The authors have no conflicts of interest to disclose. Adelle X. Yang received funding from the National University of Singapore. The authors

*continued*

The idea that decisions enhance subsequent preferences was initially proposed by some of the most influential theories in psychology (e.g., Bem, 1967, 1972; Festinger, 1957, 1962). Consider John, who is faced with a choice between two preferred art prints, a Monet and a Picasso. These theories predict that if John selects the Monet, this decision will intensify his preference for the Monet over the Picasso. This phenomenon, known as postdecision preference modulation, has captivated psychologists for generations and has now been empirically substantiated after decades of testing and corrections (see Enisman et al., 2021, for a review). The accumulating evidence supporting this phenomenon challenges a foundational assumption about the relationship between preferences and decisions—conventionally, preferences are assumed to influence decisions but not the reverse.

While daily decisions are typically presented as opportunities to choose, they can also be presented as opportunities to reject. From customizing products to selecting medical treatments and planning career paths, most decisions can be framed either as choices of preferred options or rejections of nonpreferred ones. The power of choose/reject framing in altering decision outcomes has been well-documented (e.g., Dhar & Wertenbroch, 2000; Shafir, 1993). However, limited research has examined the potential impact of framing on postdecision consequences beyond the decision outcomes per se, whereas no research has delved into how framing might influence decision-induced preference modulation (or preference modulation, for short).

This gap in the literature presents a unique opportunity to advance both theory and practice. Theoretically, distinct explanations for the phenomenon have been offered by influential psychological theories including cognitive dissonance theory (Festinger, 1957) and self-perception theory (Bem, 1967). Yet, research has not resolved the theoretical ambiguity regarding the phenomenon's primary psychological mechanism(s), despite significant recent progress in documenting the phenomenon and addressing previous methodological issues (see review in Enisman et al., 2021). To this end, examining how and when framing affects preference modulation may give rise to new opportunities to disambiguate mechanisms. Practically, the widespread adoption of framing techniques in business and policy (Thaler & Sunstein, 2008) also calls for research into their downstream consequences. A notable example is the increasing popularity of negative advertising strategies in political campaigns, which encourage voters to reject an alternative candidate as opposed to traditional positive advertising that promotes support for a focal candidate. It would be concerning if such a shift toward reject-framed strategies inadvertently exacerbates political polarization in society beyond merely impacting voting outcomes.

Motivated to address these questions, we examine whether, how, and why decision framing impacts preference modulation. The primary goal of this research was to test the effect of choose/reject

framing on postdecision preference modulation. A secondary goal was to shed new light on its mechanisms toward addressing the tension between alternative psychological explanations.

We first draw on self-perception theory (Bem, 1967, 1972) and a more recent framework of representational exchange (Cushman, 2020) to introduce a general information inference account. This inference account suggests that observing one's own decision prompts people to infer new information about their "true" preferences and to update their preference expressions accordingly. Based on this account, we propose a series of hypotheses regarding how choose/reject framing will affect preference modulation. The main hypothesis is that reject framing, through heightening the perceived diagnosticity of a decision, will induce more preference modulation than choose framing, resulting in a larger preference gap between the preferred option and the nonpreferred option.

We then distinguish this inference account from the dissonance account offered by cognitive dissonance theory (Festinger, 1957, 1962). Dissonance theory posits that postdecision preference modulation is caused by an aversive state of dissonance and an accompanied motivation to reduce dissonance. Unlike the inference account, the dissonance account does not provide a clear *ex ante* prediction on the framing effect per se. Nevertheless, it furnishes flexible *ex post* alternative explanations for our hypothesized framing effect and for its opposite effect. Additionally, dissonance theory has articulated necessary antecedents for observing preference modulation that differ from those necessitated by the inference account. We will empirically test between these mechanisms in the framing context.

We test our hypotheses in seven preregistered experiments ( $N = 6,248$  participants from North America and Asia) and six preregistered supplemental experiments ( $N = 3,679$  participants from North America and Asia). We repeatedly find the proposed framing effect, the diagnosticity-based process, and the moderating role of attribute similarity and choice set valence on the framing effect, all consistent with predictions of the inference account. Meanwhile, our results do not support the process measures and moderators of the dissonance account.

Notably, in testing the framing effect, our experiments do not involve comparisons of pre- versus postdecision preferences (known as the "spreading of preferences" or "preference spread"), a procedure that had been shown to be susceptible to methodological confounds (see critique and proof in Chen & Risen, 2010; see a review of rectified studies in Enisman et al., 2021). Instead, we solely measure and compare the relative strengths of postdecision preferences between choose and reject frames. The original methodological confounds of preference spread are hence not relevant for testing this framing effect. Nonetheless, within the framing paradigm, we systematically assess whether observed differences in postdecision preferences were attributable to varying levels of "noise" in preference expression through (choose and reject) decisions, addressing potential confounds that are conceptually related to prior critiques.

thank Tom Meyvis, Leif Nelson, Jane Risen, Klaus Wertenbroch, Oleg Urminsky, Clayton Critcher, Reid Hastie, and John Nash for providing valuable comments on this research. The authors also acknowledge the helpful feedback from the attendees at the 2020 Society of Judgement and Decision Making conference and the Singapore Island Labs.

Adelle X. Yang played a lead role in conceptualization, funding acquisition, methodology, writing—original draft, and writing—review and

editing, a supporting role in data curation, and an equal role in formal analysis and project administration. Jasper Teow played a lead role in data curation, a supporting role in conceptualization and writing—review and editing, and an equal role in formal analysis and project administration.

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## Decision-Induced Preference Modulation

Why do decisions change subsequent preferences? Two of the most influential theories in social psychology have offered distinct answers to this question. One centers on an unpleasant state of dissonance induced by the decision (e.g., Festinger, 1957, 1962) whereas the other emphasizes a spontaneous information inference from the decision (e.g., Bem, 1967, 1972; Cushman, 2020). These theories broadly extend to the phenomenon of rationalization, the observation that after a person performs an action, their subsequent beliefs and attitudes tend to change in a manner that helps make the initial action appear more rational (see Cushman, 2020, for a review).

There is apparent tension between the dissonance account and the inference account. However, because they involve separate sets of psychological mechanisms, the two accounts typically do not generate “unequivocally conflicting predictions” (Greenwald, 1975, p. 491). As such, a growing consensus over the past few decades suggests that the two accounts may offer complementary rather than competing explanations (Cushman, 2020; Fazio et al., 1977; Greenwald, 1975) and that they may apply primarily in different domains (as reviewed by Cushman, 2020; Harmon-Jones & Mills, 1999). Indeed, whereas self-perception theory has enjoyed extensive support in contexts involving attitude-congruent behaviors, such as self-monitoring and self-signaling behaviors (e.g., Bodner & Prelec, 2003; Dhar & Wertenbroch, 2012; Rosenberg, 1979), evidence for dissonance has been documented primarily in contexts involving attitude-discrepant behaviors, such as attitude changes following obviously counter-attitudinal actions or unexpectedly painstaking efforts (Elliot & Devine, 1994; Snyder & Ebbesen, 1972).

Which account, then, better explains the observation of preference modulation in ordinary day-to-day decisions, such as in the example of John deciding between art prints? A brief glance through the literature will reveal numerous casual references to such examples as a “dissonance phenomenon,” implying dissonance reduction as its primary explanation. However, this assumption has never been empirically assessed. In fact, leading scholars in this area have explicitly noted that existing research has never tested between the two explanations in the context of decision-induced preference modulation (e.g., Footnote 1 in Chen & Risen, 2010, p. 573; Footnote 4 in Risen & Chen, 2010, p. 1161; see also Enisman et al., 2021, p. 24). As of today, the answer to this question remains unclear.

This unresolved question regarding the *psychological mechanism(s)* underlying preference modulation should not be conflated with previous contentions regarding the *validity* of evidence for preference modulation. In 2010, Chen and Risen (2010) identified critical confounds in the free-choice paradigm (FCP; Brehm, 1956) that had been the dominant paradigm used to study preference modulation for more than half a century. Since then, researchers used modified paradigms to correct for the confound and have reestablished robust evidence for preference modulation (reviewed in Enisman et al., 2021). Therefore, the key question in this research pertains to *why* decisions alter subsequent preferences, not *whether* they do.<sup>1</sup>

Next, we consider the potential impact of (choose vs. reject) framing on preference modulation based on each theoretical perspective. We begin by introducing the inference account, which generates a series of straightforward hypotheses on a framing effect and its primary characteristics. Subsequently, we assess these

hypotheses from the dissonance perspective and discuss their differences. As will be seen, these two accounts do not make identical predictions on the presence, direction, and boundaries of the framing effect. These differences will enable us to disentangle the two accounts both conceptually and empirically.

## The Inference Account

The gist of the information inference account is that people glean insights into an actor's underlying preferences through their actions. Extensive research in social psychology has established a ubiquitous process of attributional inference—people learn about others' preferences by observing others' actions and attributing them to internal or external factors (Jones & Davis, 1965; Kelley, 1973). Self-perception theory (Bem, 1967, 1972) builds on this premise and takes one step further to contend that people, lacking perfect insight into their own preferences, may also infer their own preferences through the observation of their actions (Bem, 1972, p. 2).

Extending this key insight, a recently proposed and well-received framework of representational exchange (Cushman, 2020) posits that inferring preferences from one's own actions is not only plausible, but it is also broadly adaptive. Synthesizing over a century of behavioral, developmental, and neurocognitive evidence on the multiple processes underlying actions and decisions (e.g., Dolan & Dayan, 2013; Kahneman, 2011; Thorndike, 1898), Cushman (2020) suggested that one's actions may reveal useful information about their underlying preferences that are tied to their instincts, reflexes, and habits, which would be largely inaccessible via introspection and deliberation (see also Nisbett & Wilson, 1977). Hence, preference modulation can be viewed as the result of new preference information—which are revealed by the observable decision—being integrated into the mental representations of one's own preferences. More concretely, in the earlier example with John, this inference account suggests that John's decision of acquiring the Monet will prompt him to infer that he probably liked the Monet more than the Picasso, which then influences how he rates the two paintings subsequently.

Critically, not all actions are equally diagnostic of the actor's underlying preferences. In social attribution, negative actions (e.g., violating a social norm or writing negative reviews) have a larger impact than positive actions (e.g., conforming to a social norm or writing positive reviews) on observers' inferences about the actor's dispositional preference (Mizerski, 1982; Skowronski & Carlston, 1989). These findings have been attributed to multiple psychological mechanisms, one of which is the greater attentional resources evoked by the negative implications of actions than positive ones (see Baumeister et al., 2001, for a review). Importantly, the reject framing emphasizes the negative aspects of a decision (e.g., potential losses) whereas the choose framing emphasizes its positive aspects (e.g., potential gains; Houston et al., 1991; Levin et al., 1998; Shafir, 1993; Tversky & Kahneman, 1981). Therefore, if observers tend to extract more information about another actor's

<sup>1</sup> In fact, if choose/reject framing induces different degrees of preference modulation, then preference modulation must be true. Hence, our empirical tests for a framing effect on postdecision preferences may serve as an independent validation for the existence of preference modulation without having to examine the preference spread per se.

dispositional preference from negative actions than positive actions, then they may likewise deem their own reject actions as more diagnostic about their own underlying preferences than choose actions, all else equal.

Indeed, lending support to the different impact of choose/reject framing on the process of decision making, converging evidence shows that a reject decision tends to evoke a more deliberative judgment process than an otherwise equivalent choose decision (Nagpal & Krishnamurthy, 2008; Laran & Wilcox, 2011; Sokolova & Krishna, 2016). Therefore, based on existing associations between the depth of information processing and decision frames, we propose that people may treat their own reject actions as more informative about their underlying preference than their choose actions—as if reject actions tap “deeper” into their true preferences than choose actions. Subsequently, when extracted preference information is integrated into one’s existing knowledge and belief about their own preferences,<sup>2</sup> greater preference modulation should follow a reject-framed decision than a choose-framed decision.

In summary, based on the inference account, we hypothesize that, because reject actions are deemed more diagnostic than choose actions about one’s underlying preferences, reject framing may intensify postdecision preferences more than choose framing. Hence, we have Hypotheses 1 and 2.

*Hypothesis 1 (a framing effect):* Reject framing will lead to greater postdecision preference modulation (i.e., a larger postdecision preference gap between the preferred and nonpreferred alternatives) than choose framing.

*Hypothesis 2 (on action diagnosticity):* The reject-framed decision will be perceived by decision makers as more diagnostic about their own underlying preferences than the choose-framed decision, all else equal.

## The Dissonance Account

Cognitive dissonance theory (Festinger, 1957, 1962) explains preference modulation as the result of an attempt to reduce decision-induced dissonance. Dissonance, an aversive emotional–motivational state, is theorized to occur when there is inconsistency between cognitions, such as a discrepancy between preferences and decisions. People are purportedly motivated to reduce dissonance, such as by revising their postaction preferences to be more closely aligned with the preceding decision. Classic demonstrations of dissonance include individuals’ evaluation of a boring task being elevated after having complied to tell others that the task was enjoyable (Festinger & Carlsmith, 1959). In such contexts, evidence for dissonance has been obtained through measures of self-reported psychological discomfort (Elliot & Devine, 1994) and physiological arousal (Croyle & Cooper, 1983).

More concretely, for John in our example, dissonance theory suggests that if John finds the two art prints equally attractive yet decided to acquire the Monet only, the partial conflict between his preference and his decision would produce dissonance. Consequently, John would increase his liking of the Monet over the Picasso to alleviate dissonance. This explanation is also plausible, while certainly distinct from the inference explanation.

Now, in the framing context, we have proposed a larger postdecision preference gap in the reject frame than in the choose

frame, based on the inference account. To the best of our knowledge, the dissonance account does not yield a clear *ex ante* prediction on the presence or the direction of such a framing effect.<sup>3</sup> Nonetheless, it can flexibly furnish *ex post* explanations for a framing effect to be observed in either direction. That is, dissonance theory remains a plausible explanation as long as *greater* dissonance is observed in the frame where a larger preference gap is found *and if* this difference in dissonance accounts for at least some of the differences in preference gaps between frames.

These are empirically testable. Therefore, we will collect measures of both the perceived diagnosticity of the decision (per the inference account) and the experience of dissonance induced by the decision (per the dissonance account). We will then examine if any observed differences in preference modulation are attributable to these process measures, respectively. These tests will provide the first set of evidence to assess the relative fit of theories.

Next, we again use the inference account to derive key theoretical moderators of the framing effect: option similarity and choice set valence. As will be seen, the two accounts’ ranges of applicability will be further differentiated by the potential boundary conditions.

## Option Similarity

From the perspective of information inferences, the degree to which a decision induces subsequent preference modulation is inherently constrained by the amount of information extractable from the decision. When options in the choice set share more identical attributes, less new information can be inferred from the decision. In essence, as the similarity of attributes between options increases, the total preference information available decreases. Consistent with this logic, studies have shown that choices made from options with similar self-control connotations (e.g., “vice” vs. “vice”) are perceived as less diagnostic of the decision maker’s dispositional self-control than choices made from distinct options (e.g., “vice” vs. “virtue”; Dhar & Wertenbroch, 2012). When little new information about the decision maker’s preference can be gleaned from a decision, preferences tend to remain relatively unchanged before and after the decision. This limits the impact of decision framing on preference modulation. Therefore, it follows that, a high similarity between options serves as a natural boundary condition for the framing effect.

<sup>2</sup> Bem (1972) originally proposed that preference updating is an updating of one’s belief about own preferences whereas Cushman’s (2020) theorizing is decidedly less skeptical, arguing for an updating of actual preferences. This theoretical distinction between them does not affect our hypotheses in the current research.

<sup>3</sup> The total magnitude of dissonance is believed to be determined by the relative strengths of dissonant versus consonant cognitions (Brehm, 1956; Festinger & Carlsmith, 1959). Framing can impact both types of cognitions. For example, the reject frame often draws more attentional resources to information processing than the choose frame (Sokolova & Krishna, 2016), potentially heightening the conflict between action and attitude (e.g., between “rejecting the Picasso” and “this Picasso painting is cool”). Meanwhile, the reject frame may focus more attentional resources on negative attributes than the choose frame (Houston et al., 1991; Shafir, 1993), potentially strengthening the consonance between the reject action and the negative attributes of the rejected option (e.g., “this Picasso painting uses dull colors”). Without being able to quantify the relative magnitude of these various factors, it is infeasible to predict how overall dissonance may differ between frames.



*Hypothesis 3 (option similarity as a moderator):* The framing effect will attenuate when the options in the choice set are highly similar in attributes.

In agreement with the above reasoning, dissonance theory has also suggested that attribute dissimilarity between options is a necessary antecedent for decision-induced dissonance and, hence, preference modulation (Brehm & Cohen, 1959; Festinger, 1957). However, dissonance theory has specified *one more* necessary antecedent for dissonance—equal attractiveness of options. In fact, since the inception of dissonance theory, dissonance researchers have repeatedly stressed that dissonance emerges from decisions between options perceived as “*equally attractive*”; deciding between options that obviously differ in attractiveness is considered easy and, hence, unlikely to provoke internal conflict (e.g., Brehm, 1956; Festinger, 1962; Shultz et al., 1999). This is why the FCP always mandates equating choice alternatives in attractiveness in its first step (Brehm, 1956). Accordingly, dissonance researchers have reported in several FCP studies where preference modulation no longer occurred after a decision between options of unequal attractiveness (e.g., Brehm & Cohen, 1959; Harmon-Jones & Harmon-Jones, 2002; Shultz et al., 1999).<sup>4</sup>

In summary, according to dissonance theory, two prerequisites must be met for dissonance-based preference modulation to occur: options must be *similar* in attractiveness but *dissimilar* in attributes. In contrast, the inference account only requires that options be *dissimilar* in attributes. Therefore, if we still observe the framing effect with options that are *dissimilar* in attractiveness, it would be challenging for the dissonance account to explain it.

### Valence of Choice Set

Thus far, our theorizing has focused on decisions involving primarily attractive options. Notably, many framing effects initially established with attractive options are reversed when tested with unattractive options instead (e.g., Kessler et al., 1996; Meloy & Russo, 2004; Nagpal & Krishnamurthy, 2008; Perfecto et al., 2017; Wedell, 1997). This reversal pattern has been attributed to the compatibility between the valence of the action and the valence of the choice set, which can affect the metacognitive fluency of information processing (Perfecto et al., 2017; Sokolova & Krishna, 2016; Wedell, 1997). Specifically, the act of choosing is deemed relatively more compatible with attractive options whereas the act of rejecting is deemed relatively more compatible with unattractive options. In both cases, compatibility increases processing fluency, which can modulate subsequent outcomes, such as enhancing postdecision confidence (Perfecto et al., 2017; see also Meloy & Russo, 2004).

The critical role of metacognitive fluency in information processing suggests that the framing effect, as proposed based on the inference account, may also depend on the valence of the choice set. When the decision involves primarily attractive options, we have suggested that people read deeper into the reject action as if it reveals more underlying preferences than a comparable choose action. These associations between actions and preference strengths should be weakened or even reversed when decisions involve less attractive options, particularly between strongly unattractive options, where the reject action becomes more natural and prevalent (Buiten & Keren, 2009). Ultimately, it is conceivable that choosing between

unattractive options may signal even stronger underlying preferences than rejecting between unattractive options.

*Hypothesis 4 (choice set valence as a moderator):* The framing effect should be mitigated, and potentially reversed, when the choice set comprises less attractive alternatives.

Once more, the dissonance account may again provide a plausible ex post explanation of Hypothesis 4. However, that requires additional speculations about how compatibility and fluency affected different components of dissonance (see Footnote 2) and involves various empirical questions, some of which will be addressed as we test our hypotheses in order.

### Experimental Paradigm

In each experiment, we randomly assigned participants to one of two framing (choose vs. reject) conditions. Participants were presented with the same binary choice set and were asked to either choose a preferred option or reject a less preferred option, corresponding to the assigned condition. After the decision, participants were asked to rate their preference for each option on a numerical scale. Our key dependent variable is the postdecision preference gap ( $\Delta$ ), computed by subtracting the rating of the unwanted (i.e., unchosen/rejected) option from the rating of the wanted (i.e., chosen/retained) option. All our studies used hypothetical scenarios as preference modulation was shown to occur similarly in hypothetical and real choices (e.g., Sharot et al., 2010).

As indicated in Hypothesis 1, we expect a larger postdecision preference gap in the reject condition than the choose condition. However, to interpret this expected difference as different degrees of preference modulation, we must rule out other factors that could speciously produce the same result, including random error and systematic error. Importantly, both decisions and preference ratings are “noisy” expressions of underlying preferences (Chen & Risen, 2010). In fact, instances of self-contradictory decisions and preferences are inevitable in psychological experiments, stemming from various sources including vague initial preferences, changes of mind, miscomprehensions, inattention, and so on. These instances can lead to critical confounds if not carefully controlled.

Within our framing paradigm, two sources of such noise are worthy of attention. First, it is possible that the two groups of participants differ in their preference volatility or attentiveness at the outset of the experiment. Although such randomization failures can lead to spurious results (i.e., Type I error), their likelihood can be

<sup>4</sup> These reported findings should be interpreted with caution due to their faulty conceptual and empirical assumptions that have been discussed in an influential critique (Chen & Risen, 2010). First, Chen and Risen identified fatal methodological confounds arising from selection issues in the FCP protocol used in all these studies. Chen and Risen explicitly specified that these confounds undermine the validity of various claims in the quoted studies, including the role of “equal attractiveness” (see this critique on p. 587 and the mathematical proof on p. 593, Chen & Risen, 2010; see also Izuma & Murayama, 2013, p. 8). Second, none of the quoted studies actually measured dissonance. Instead, their conclusions about the characteristics of dissonance were based entirely on the implicit assumption that dissonance caused preference modulation; yet, that assumption has never been empirically verified (see this critique in Footnote 1 in Chen & Risen, 2010, p. 573 and Footnote 4 in Risen and Chen, 2010, p. 1161), as mentioned earlier.

significantly reduced by established practices, such as true random assignment, large sample sizes, and repeated replications—all of which we closely adhere to.

The second source lies in how the imposed frames might differently affect the likelihood that decisions misrepresent existing preferences during the experiment. For example, if a participant chooses A but rates B higher, their calculated preference gap will be negative in value ( $<0$ ), thereby shrinking the average gap in their condition. If one condition had significantly more of such participants than the other condition, then we may observe the predicted difference in preference gap even if framing had no effect on preference modulation. To be clear, this possibility does not undermine the empirical validity of the proposed framing effect or its novelty. Rather, it suggests yet another psychologically meaningful alternative explanation: Framing may affect the likelihood that a decision *misrepresents* existing preferences. This possibility is conceptually distinct from our proposal that choose and reject decisions *change* subsequent preferences to different degrees. Therefore, a clear theoretical interpretation of the observed effect necessitates that we address whether and to what extent the observed effect is attributable to such a possibility.<sup>5</sup>

To address these possibilities, we use two methods to systematically assess the impact of self-contradictory decisions and preferences on the framing effect. First, in each study, we compare the frequency of decision-inconsistent preferences (DIP) between conditions, and we report the framing effect both with and without these instances included (the rationale and procedure of this method are detailed in Study 1.). Table 1 displays the main results before DIP screening. Few participants exhibited DIP, and the framing effect was highly similar after applying the additional DIP screener in all studies (see Supplemental Table S1.1). These results demonstrate the minimal impact of DIP on the observed effect. Second, in Study 5, we adapted a previously tested method to fit the framing paradigm and confirm that potential confounds do not drive the framing effect.

## Overview of Studies

We present seven experiments ( $N = 6,248$  participants from North America and Asia) in the main text of this article and six supplementary experiments ( $N = 3,679$ ) in the Supplemental Material. We first tested how decision framing affects preference modulation with a purchase scenario in Study 1 (Hypothesis 1). We then replicated this effect in Studies 2a and 2b while examining process variables to test between two theoretical accounts (Hypotheses 1 and 2). Next, we examined the role of option similarity (Hypothesis 3) in Study 3 and the role of choice set valence (Hypothesis 4) in Studies 4a and 4b. Finally, we conducted Study 5 to hone in on the minimal impact of potential confounds on the framing effect.

## Transparency and Openness

We preregistered all experiments and report all manipulations, measures, and analyses. We share all data, unabridged survey materials, analysis code, and the additional online material on the Open Science Framework at <https://osf.io/qhcdy/> (Yang & Teow, 2024). We report all primary results in the main text. We summarize secondary analyses and results in the main text and report their full details in the additional online material.

## Sampling

Our target sample sizes followed the heuristic of at least 125 participants per between-subjects condition. Sample sizes were doubled in replication studies when resources allowed (Studies 1 and 2b) and at least tripled in moderation studies (Studies 4a, 4b, and 5) except for Study 3, in which the sample size was capped to the size of a subject pool.

## Screening

We used the same standard screening procedure in all studies: excluding all incomplete responses and duplicate internet protocol addresses in online samples (and excluding all incomplete responses for the subject pool sample). We also excluded responses that failed an instructional manipulation check (Oppenheimer et al., 2009) during periods when online platforms reported survey bots. All analyses were conducted upon completion of standard screening. These standard screening criteria were preregistered, and they excluded similar numbers of participants from the choose and reject conditions in all studies (Supplemental Table S1.2). Table 1 summarizes the main results on preference modulation, directly corresponding to the preregistered analyses. The DIP screening method, used for post hoc robustness tests, was not preregistered nor intended as part of standard screening. The DIP-screened results remain similar (see Supplemental Table S1.1).

## Study 1: A Purchase Decision

Study 1 tested the framing effect in a purchase scenario and was preregistered on AsPredicted.Org at <https://aspredicted.org/g2uq6.pdf>.

## Method

### Participants

We recruited 550 Prolific participants and received 568 data entries. After standard screening (see full screening details in Supplemental Table S1.2), we obtained 528 valid responses from 230 male and 298 female participants with an average age of 34.

### Procedure

Participants were asked to imagine making a purchase decision between two preferred smartphone cases, both compatible with their current phone. The two options were both in black and white, from the same brand and priced the same, presented side by side (Figure 1). The only difference was in their patterns: checkered versus striped.

We randomly assigned participants to the two framing (choose vs. reject) conditions. In the choose condition, participants were instructed to drag their preferred option into a box labeled “I choose ...” in response to the question “Which phone case would you choose?”. In the reject condition, participants were instructed to drag their nonpreferred option into a box labeled “I reject ...” in response to the

<sup>5</sup> While this possibility may be reminiscent of the famous confounds in the FCP, the original selection issues in the FCP are procedurally irrelevant for testing the framing effect in this research. Again, this is because we examine how framing impacts postdecision preference strengths alone without measuring any predecision preferences or having to measure any.

**Table 1***Framing Effect in the Test Conditions (Non-Shaded) and Boundary Conditions (Shaded)*

Study	Additional condition	Postdecision preference gap ( $\Delta$ ) and cell size ( $n$ )	Choose frame	Reject frame	Framing effect
1		$\Delta$ $n$	2.05 [1.80, 2.31] 262	2.56 [2.30, 2.81] 266	$t(526) = 2.71, p = .007, d = 0.24, [0.07, 0.41]$
2a		$\Delta$ $n$	2.08 [1.67, 2.48] 130	3.02 [2.60, 3.43] 126	$t(254) = 3.18, p = .002, d = 0.40, [0.15, 0.65]$
2b		$\Delta$ $n$	2.90 [2.66, 3.14] 317	3.36 [3.12, 3.59] 314	$t(629) = 2.67, p = .008, d = 0.21, [0.06, 0.37]$
3	Moderately similar options	$\Delta$ $n$	1.74 [1.45, 2.04] 120	2.34 [2.03, 2.64] 113	$t(231) = 2.75, p = .006, d = 0.36, [0.10, 0.62]$
	Highly similar options	$\Delta$ $n$	1.49 [1.25, 1.72] 113	1.48 [1.25, 1.70] 124	$t(235) = -0.06, p = .95, d = -0.01, [-0.26, 0.25]$
4a	Positive choice set	$\Delta$ $n$	4.09 [3.64, 4.54] 344	5.32 [4.86, 5.78] 333	$t(675) = 4.20, p < .001, d = 0.32, [0.17, 0.48]$
	Negative choice set	$\Delta$ $n$	5.53 [5.08, 5.98] 346	5.44 [4.98, 5.90] 337	$t(681) = -0.25, p = .80, d = -0.02, [-0.17, 0.13]$
4b	Positive choice set	$\Delta$ $n$	3.04 [2.77, 3.30] 398	4.46 [4.19, 4.73] 388	$t(784) = 7.39, p < .001, d = 0.52, [0.39, 0.67]$
	Negative choice set	$\Delta$ $n$	3.67 [3.44, 3.89] 397	3.39 [3.16, 3.62] 388	$t(783) = -1.66, p = .097, d = -0.12, [-0.26, 0.02]$
5	Decide–rate	$\Delta$ $n$	1.62 [1.44, 1.80] 356	2.49 [2.31, 2.67] 360	$t(714) = 6.68, p < .001, d = 0.50, [0.35, 0.65]$
	Rate–decide	$\Delta$ $n$	1.60 [1.40, 1.81] 356	1.39 [1.18, 1.59] 360	$t(714) = -1.46, p = .15, d = -0.11, [-0.25, 0.04]$

*Note.* The framing effect was observed in all the test (nonshaded) conditions and attenuated or reversed in the proposed boundary (shaded) conditions. Values in square brackets represent 95% confidence intervals. The results are similar before and after DIP screening. DIP = decision-inconsistent preferences.

question “Which phone case would you reject?”. Then participants were asked to indicate how much they valued each option on a 10-point scale from 1 (*not at all*) to 10 (*very much*). Participants first rated the wanted (i.e., chosen/retained) option and then rated the unwanted (i.e., nonchosen/rejected) option on a separate page. (Further procedural details for the framing manipulations and preference measures in all studies are summarized in Supplemental Table S1.3.)

Last, participants indicated their gender and age. Participants were asked to select between “male” and “female” options in Studies 1 and 2a. A third “nonbinary/others” option was added in all subsequent studies.

## Results

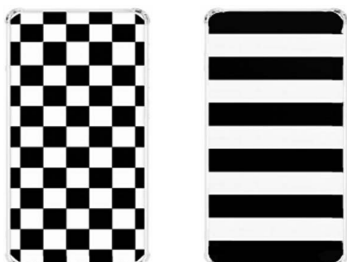
The postdecision preference gap in the reject condition ( $\Delta_{\text{reject}} = 2.56$ , 95% confidence interval, CI [2.30, 2.81]) was larger than that in

the choose condition ( $\Delta_{\text{choose}} = 2.05$ , 95% CI [1.80, 2.31]),  $t(526) = 2.71, p = .007, d = 0.24$ , 95% CI [0.07, 0.41]; see also Table 1. Both options received moderately positive ratings (see Table 2).

## DIP Screening

We conducted an additional step of analysis to assess whether the larger gap in the reject condition incidentally resulted from unequal distributions of DIP between conditions. To illustrate the rationale of this method, consider two participants: Ann, who rated her wanted option at least as positively as her unwanted option, and Ed, who rated his wanted option less positively than his unwanted option. Most participants are Anns, and few are Eds. Ann’s decision and preference ratings were internally consistent, whereas Ed’s were internally inconsistent—his decision and preference ratings formed a preference reversal.

As aforementioned, Ed’s preference reversal could result from various sources of noise. Critically, if there were more Eds in one condition than the other, the calculated preference gaps could be skewed, inflating their difference between conditions. More specifically, this is because, in calculating the postdecision preference gap for any participant, the minuend is always the “wanted” option and the subtrahend is always the “unwanted” option, which are determined by the decision (and not by the preference ratings). Therefore, Ann’s postdecision preference gap will be  $\geq 0$ , whereas Ed’s will be  $< 0$ . This means each Ed will shrink the average gap in his condition, and how much he shrinks the gap depends on the extremeness of his ratings. For simplicity, if we assume that each of Ed’s ratings were identically extreme and if more Eds emerged in the choose condition, then including all Eds in the data would inflate the average gap in the reject

**Figure 1***The Two Smartphone Cases Used in Study 1 and Study 2a*

**Table 2**  
*Preference Ratings by Option and by Frame in Study 1*

Option	Before DIP screening		After DIP screening	
	Choose frame	Reject frame	Choose frame	Reject frame
Wanted option	5.02 [4.71, 5.32]	5.42 [5.12, 5.72]	5.00 [4.70, 5.31]	5.42 [5.12, 5.73]
Unwanted option	2.96 [2.71, 3.21]	2.86 [2.61, 3.11]	2.88 [2.64, 3.12]	2.78 [2.54, 3.02]

*Note.* Values in square brackets represent 95% confidence intervals. DIP = decision-inconsistent preferences.

condition relative to the choose condition. Alternatively, if more Eds emerged in the reject condition, then excluding all Eds from the data would instead inflate the average gap in the reject condition relative to the choose condition.

Therefore, to assess whether the larger preference gap observed in the reject condition was inadvertently inflated by unequal distributions of Eds' between conditions, we compare the framing effect before and after excluding Eds in the data, namely, DIP screening. If we find similar effects before and after DIP screening, then the framing effect is unlikely a result of inflated gap calculations. However, if we find a significant framing effect only before or only after DIP screening, then further tests should be conducted to evaluate the extent to which decision-caused preference modulation accounted for the effect, as opposed to Eds' differential presence between frames. As such, the DIP method errs on the side of false negatives (i.e., Type II error), which is appropriate for its primary purpose of monitoring potential confounds for further testing. We will discuss the uses and limitations of the DIP method more thoroughly in the General Discussion section.

In Study 1, DIP screening excluded similar ratios of participants in both conditions (2% vs. 2%),  $\chi^2(1) = .001, p = .98$ . The framing effect persisted with a similar magnitude after DIP screening,  $t(516) = 2.85, p = .005, d = 0.25, 95\% \text{ CI } [0.08, 0.42]$  (see also Table 2 and Supplemental Table S1.1). Therefore, the effect is not attributable to potential calculation confounds.

## Discussion

Study 1 documents initial evidence for the hypothesized framing effect: Reject framing intensified subsequent preferences more than choose framing. Since very few participants had preference reversals in either condition, their presence or absence barely affected the effect. Thus, the framing effect is unlikely to be explained by unequal distributions of decision-preference inconsistencies and associated alternative explanations (e.g., the different likelihood that choose and reject decisions misrepresent existing preferences). Instead, the framing effect in the present study primarily reflects greater preference modulation caused by the reject decision than the choose decision.

Some might wonder, did the preference gap differences between frames emerge primarily around the wanted option or around the unwanted option? Although our theorizing does not yield a prediction on this second-order question, when we compared their differences, we found that both contributed to the gap across all studies. These additional results are summarized in the General Discussion section with full details reported in Supplemental Table S4.1.

Currently, the results in Study 1 are compatible with both inference and dissonance accounts. We start to disentangle these two accounts in subsequent studies, all of which include the DIP screening method to monitor potential confounds.

## Studies 2a and 2b: Diagnosticity or Dissonance?

We tested both Hypotheses 1 and 2 in these two studies. To reiterate, the inference account suggests that decision makers perceive their own reject action as more diagnostic of their underlying preferences than choose action, which results in more preference updating. The dissonance account suggests instead that, if more preference updating is found in the reject condition, then it should be attributed to a stronger dissonance experienced by the decision makers that is induced by the reject action than the choose action. Correspondingly, we measured both perceived action diagnosticity and experienced dissonance as exploratory tests in Study 2a and then confirmed in Study 2b.

### Study 2a

We preregistered this study on AsPredicted.Org at <https://aspredicted.org/vx8g3.pdf>.

## Method

### Participants

We recruited 280 Amazon Mechanical Turk participants and received 307 data entries. After standard screening, we obtained 256 valid responses from 163 male and 93 female participants with an average age of 36.

### Procedure

Study 2a was based on the same stimuli and procedure in Study 1. One minor difference from Study 1 was that participants were first asked to rate the chosen/rejected option, followed by the unchosen/retained option. All subsequent studies measured preference ratings in this order.

After those, we included three sets of preregistered exploratory variables. First and most pertinent to our theorization was a three-item measure of perceived action diagnosticity, adapted from Andersen (1984) and Touré-Tillery and Light (2018). Participants were asked to indicate the degree to which they agreed that their action of (choosing/not choosing/retaining/rejecting) each option "reflects my real preference," "... is an opportunity for me to express myself," and "... is a reflection of my identity," from 1 (*definitely disagree*) to 10 (*definitely agree*).

Second, we included a three-item measure of experienced dissonance, adapted from prior research (Elliot & Devine, 1994; Gerard, 1967; Izuma et al., 2010). Participants were asked to indicate how "difficult," "conflicted," and "uncomfortable" it was to (choose/not choose/retain/reject) each option from 1 (*not at all*) to 10 (*very*).



Third, we asked participants how definite their actions of (choosing/not choosing/retaining/rejecting) the options felt on a 10-point scale from 1 (*not at all*) to 10 (*very*). Based on prior findings that postdecision satisfaction depends on perceived decision closure (Gu et al., 2013), we included this measure to explore the possibility that preference updating, if attributable to preference inferences from own decisions, may also be facilitated when a stronger sense of closure is perceived from the decision.

Last, we included two sets of individual difference measures to explore if the framing effect was contingent on any personal traits, such as decisiveness (measured with the “trait decisiveness” subscale from the Need for Cognitive Closure Inventory in Webster & Kruglanski, 1994) and self-esteem (Rosenberg, 1979).

## Results

The postdecision preference gap in the reject condition ( $\Delta_{\text{reject}} = 3.02$ , 95% CI [2.60, 3.43]) was larger than that in the choose condition ( $\Delta_{\text{choose}} = 2.08$ , 95% CI [1.67, 2.48]),  $t(254) = 3.18$ ,  $p = .002$ ,  $d = 0.40$ , 95% CI [0.15, 0.65] (Tables 1 and 3), replicating the framing effect.

DIP screening resulted in similar additional attritions in the two conditions (2% vs. 4%),  $\chi^2(1, N = 256) = 0.58$ ,  $p = .45$ , which did not significantly influence the results (Table 3 and Supplemental Table S1.1). Next, we report the process findings based on data before DIP screening. Results after DIP screening remain highly similar and are reported in the Supplemental Section 5.

### Action Diagnosticity (Cronbach's $\alpha = .85$ )

Consistent with Hypothesis 2, participants in the reject condition perceived their decision to be more diagnostic of their own preferences than participants in the choose condition,  $M_{\text{reject}} = 6.12$ , 95% CI [5.73, 6.51] versus  $M_{\text{choose}} = 5.56$ , 95% CI [5.18, 5.94],  $t(254) = 2.05$ ,  $p = .042$ ,  $d = 0.25$ , 95% CI [0.01, 0.50]. Action diagnosticity positively predicted the size of the postdecision preference gap ( $b_{\text{diagnosticity}} = 0.50$ ,  $SE = 0.06$ ,  $p < .001$ ) and reduced the coefficient of framing on the preference gap when included in the regression model (from  $b = 0.94$ ,  $p = .002$  to  $b = 0.66$ ,  $p = .013$ ). Action diagnosticity mediated the framing effect (indirect effect =  $-0.28$ , 95% CI [ $-0.57$ ,  $-0.02$ ]).

### Experienced Dissonance ( $\alpha = .91$ )

Participants in the reject condition reported less dissonance than participants in the choose condition,  $M_{\text{reject}} = 2.14$ , 95% CI [1.82, 2.46] versus  $M_{\text{choose}} = 2.62$ , 95% CI [2.31, 2.94],  $t(254) = 2.11$ ,  $p = .036$ ,  $d = 0.26$ , 95% CI [0.02, 0.51]. This is the opposite of what

would be expected if dissonance explained the observed framing effect.

### Decision Closure

Perceived decision closure moderated the framing effect, interaction  $F(1, 252) = 22.18$ ,  $p < .001$ ,  $\eta_p^2 = .08$ ;  $M_{\text{closure}} = 7.79$ ,  $J-N$  value = 7.57, with a relatively stronger effect among participants who perceived greater decision closure (conditional effect at  $M_{\text{closure}} -1$   $SD = 0.60$ , 95% CI [ $-0.14$ ,  $1.34$ ]; conditional effect at  $M_{\text{closure}} +1$   $SD = -1.91$ , 95% CI [ $-2.64$ ,  $-1.18$ ]). These results suggest that, in this study, perceived decision closure amplified postdecision preference updating—preference updating was more likely to follow a decision that felt completed.

### PID Measures

Neither trait decisiveness nor self-esteem moderated the framing effect ( $F_s < 1.57$ ,  $p_s > .21$ ; see details in Supplemental Section 6). In other words, the framing effect applied to participants irrespective of individual differences in these traits.

## Study 2b

We conducted Study 2b to further replicate the framing effect with different stimuli and to provide a confirmatory test for the process findings in Study 2a. The study was preregistered On AsPredicted.Org at <https://aspredicted.org/bp2v7.pdf>.

## Method

### Participants

We preregistered the Pocock boundary method (Pocock, 1977) for the framing effect on action diagnosticity, the effect size of which was smaller than that of the preference gaps in Study 2a. This ensured sufficient power to detect both effects. More specifically, we planned to recruit 626 participants on Prolific for at least 80% power to detect a between-participants difference in action diagnosticity with a significance level of  $p < .05$  (based on the effect size from previously conducted studies using similar stimuli; see Supplemental Studies S5 and S6). We specified that if the above analysis reached the Pocock boundary of  $p < .0294$  (Pocock, 1977), then we would terminate data collection; if not, then we would continue data collection until reaching a total sample size of 1,043 participants for 95% power on the same analysis.

We received 667 data entries and obtained 631 valid responses ( $M_{\text{age}} = 39$ , 327 male, 292 female, 12 nonbinary/others) after

**Table 3**  
Preference Ratings by Option and by Frame in Study 2a

Option	Before DIP screening		After DIP screening	
	Choose frame	Reject frame	Choose frame	Reject frame
Wanted option	5.54 [5.09, 5.99]	5.83 [5.37, 6.28]	5.58 [5.13, 6.04]	5.91 [5.45, 6.37]
Unwanted option	3.46 [3.09, 3.84]	2.81 [2.43, 3.19]	3.40 [3.03, 3.77]	2.65 [2.27, 3.03]

Note. Values in square brackets represent 95% confidence intervals. DIP = decision-inconsistent preferences.

**Figure 2**  
The Two Paintings in Study 2b



Note. See the online article for the color version of this figure.

standard screening. The effect of framing on action diagnosticity reached  $p = .022$ . Hence, we terminated data collection.

### Procedure

We kept all procedures in Study 2b identical to those in Study 2a except the stimuli. Participants were presented with two art prints: “The Dessert” (1901) by Pablo Picasso and “Morning on the Seine Near Giverny” (1897) by Claude Monet. The paintings were presented without the titles or the names of the artists (Figure 2).

### Results

The postdecision preference gap in the reject condition ( $\Delta_{\text{reject}} = 3.36$ , 95% CI [3.12, 3.59]) was larger than that in the choose condition ( $\Delta_{\text{choose}} = 2.90$ , 95% CI [2.66, 3.14]),  $t(629) = 2.67$ ,  $p = .008$ ,  $d = 0.21$ , 95% CI [0.06, 0.37]. Again, this framing effect was observed both with and without DIP screening (Tables 1 and 4). DIP screening resulted in similar attritions in the two conditions (3% vs. 2%),  $\chi^2(1, N = 631) = 1.13$ ,  $p = .29$ , which did not affect the results.

### Action Diagnosticity ( $\alpha = .81$ )

Again, perceived action diagnosticity was higher in the reject condition than the choose condition,  $M_{\text{reject}} = 5.88$ , 95% CI [5.67, 6.09] versus  $M_{\text{choose}} = 5.53$ , 95% CI [5.33, 5.74],  $t(629) = 2.30$ ,  $p = .022$ ,  $d = 0.19$ , 95% CI [0.03, 0.34], consistent with H2. Action diagnosticity positively predicted the size of the preference gap ( $b_{\text{diagnosticity}} = 0.43$ ,  $SE = 0.04$ ,  $p < .001$ ) and reduced the coefficient of framing on the preference gap when included in the regression model (from  $b = 0.46$ ,  $p = .008$  to  $b = 0.31$ ,  $p = .052$ ). Action diagnosticity mediated the framing effect (indirect effect =  $-0.15$ , 95% CI [ $-0.29$ ,  $-0.03$ ]).

### Experienced Dissonance ( $\alpha = .90$ )

Different from Study 2a, participants in the reject condition reported more dissonance than participants in the choose condition ( $M_{\text{reject}} = 2.78$ , 95% CI [2.59, 2.97] versus  $M_{\text{choose}} = 2.35$ , 95% CI [2.16, 2.54]),  $t(629) = 3.14$ ,  $p = .002$ ,  $d = 0.25$ , 95% CI [0.09, 0.41]. However, more dissonance predicted a *smaller* postdecision preference gap ( $b_{\text{dissonance}} = -0.40$ ,  $SE = 0.05$ ,  $p < .001$ ), and including dissonance in the regression model *increased* the coefficient of framing on the preference gap (from  $b = 0.46$ ,  $p = .008$  to  $b = 0.63$ ,  $p < .001$ ). In other words, in this study, the framing effect was found *despite* participants reporting stronger dissonance in the reject condition than in the choose condition.

### Decision Closure

Decision closure did not moderate the framing effect, interaction  $F(1, 627) = 0.30$ ,  $p = .59$ , in this study.

### Discussion

We replicated the framing effect in Studies 2a and 2b with different stimuli, further supporting Hypothesis 1. Additionally, both studies provide process evidence for the role of action diagnosticity underlying the framing effect, in line with Hypothesis 2 and the inference account. Meanwhile, the dissonance measures did not accord with the framing effect.

Specifically, while experienced dissonance differed significantly between the choose and reject conditions in both studies, they differed in opposite directions in the two studies, yet they did not contribute to the framing effect in either study. In Study 2b, in particular, even when dissonance differed in the same direction as would be expected by the dissonance account, the framing effect occurred *despite* dissonance differences. In other words, even if framing affects dissonance in some ways, the dissonance account cannot explain the current framing effect. Last, it should be noted that average dissonance was low ( $M_s < 2.80$ ) in all conditions, further casting doubt on the relevance of dissonance to the framing effect. By contrast, action diagnosticity was moderately high ( $M_s > 5.50$ ) in all conditions while both were measured on 1–10 scales.

Last, on the role of perceived decision closure, our results in these two studies were inconclusive. Decision closure amplified the framing effect in Study 2a but not in Study 2b.

When we included all the above process variables in several additional replications reported in the Supplemental Material, we found similar patterns of results to those reported above. These include consistent mediations by action diagnosticity, no consistent results from experienced dissonance, and a directional moderating

**Table 4**  
Preference Ratings by Option and by Frame in Study 2b

Option	Before DIP screening		After DIP screening	
	Choose frame	Reject frame	Choose frame	Reject frame
Wanted option	7.39 [7.21, 7.58]	7.83 [7.64, 8.02]	7.46 [7.28, 7.64]	7.89 [7.71, 8.07]
Unwanted option	4.49 [4.26, 4.72]	4.47 [4.24, 4.70]	4.40 [4.17, 4.63]	4.44 [4.21, 4.67]

Note. Values in square brackets represent 95% confidence intervals. DIP = decision-inconsistent preferences.

role of perceived decision closure, which will be summarized and further discussed in the General Discussion section.

The analyses in Studies 2a and 2b provide useful insights that help adjudicate the two major accounts' relative fit with the current framing effect. However, these analyses do not establish causal evidence (Fiedler et al., 2011, 2018). In the subsequent studies, we turn to testing causal evidence by manipulating theoretical moderators (Spencer et al., 2005) of the inference account.

### Study 3: Option Similarity

In Study 3, we manipulated attribute similarity between options to test a key boundary condition of the framing effect (Hypothesis 3). We preregistered the study on AsPredicted.Org and is accessible at <https://aspredicted.org/hf2qn.pdf>.

### Method

#### Participants

We recruited 533 undergraduate students from a large public university for course credit and obtained 470 valid responses ( $M_{\text{age}} = 21$ , 167 male, 302 female, one nonbinary/others) after standard screening.

#### Procedure

Participants were randomly assigned to one of 2 (framing: choose vs. reject)  $\times$  2 (option similarity: moderate vs. high) between-subjects conditions. Each participant was presented with two donburi bowls (i.e., rice topped with protein and vegetables) as lunch options on a restaurant's ordering page. We selected two pairs of donburi bowls, a dish familiar to this population. Each bowl contained seven ingredients. The moderately similar pair differed in four ingredients; the highly similar pair differed in one ingredient only (Table 5). In the choose conditions, participants were asked to drag the preferred option into a box labeled "cart." In the reject conditions, participants were asked to drag the less preferred option into a box labeled "bin." After the decision, participants were asked to indicate how much they liked each option on a 9-point scale from 1 (*very little*) to 9 (*very much*).

#### Manipulation Check and Posttest

After rating both bowls, participants were asked to rate how different the options were on a 10-point scale from 1 (*very similar*) to 10 (*very different*). The results confirm our intended manipulation, showing that the options in the moderate-similarity conditions were deemed more different,  $M_{\text{moderately similar pair}} = 5.82$ , 95% CI

[3.45, 4.04] versus  $M_{\text{highly similar pair}} = 3.75$ , 95% CI [5.53, 6.12],  $t(468) = 9.71$ ,  $p < .001$ ,  $d = 0.89$ , 95% CI [0.70, 1.08]. Additionally, a posttest ( $N = 253$ ) found that the two bowls in the high-similarity condition were also evaluated as more similar in attractiveness, on a 7-point scale from 1 (*not similar*) to 7 (*very similar*), than were those in the moderate-similarity condition,  $M_{\text{moderately similar pair}} = 4.64$ , 95% CI [4.34, 4.93] versus  $M_{\text{highly similar pair}} = 5.48$ , 95% CI [5.18, 5.77],  $t(251) = 3.96$ ,  $p < .001$ ,  $d = 0.50$ , 95% CI [0.25, 0.75].

### Exploratory Measures

We included three sets of exploratory measures. These measures were conceptually consistent with those in Studies 2a and 2b but were measured at the general decision level without specifying the related actions and options. Since our main goal in this study was to test a boundary condition, we made the wording changes to shorten the study, reducing four questions for each variable down to one (see full detail in Supplemental Table S1.4). However, acknowledging that these changes might reduce the measures' sensitivity, we treated and preregistered these shortened measures as exploratory.

### Results

As predicted, high option similarity mitigated the framing effect in a two-way analysis of variance,  $F(1, 466) = 4.95$ ,  $p = .027$ ,  $\eta_p^2 = .01$ . The framing effect was replicated in the moderate-similarity conditions,  $t(231) = 2.75$ ,  $p = .006$ ,  $d = .36$ , 95% CI [0.10, 0.62], and attenuated in the high-similarity conditions,  $t(235) = 0.06$ ,  $p = .95$  (Figure 3; Tables 1 and 6). Unsurprisingly, we also found a main effect of framing ( $\Delta_{\text{reject}} = 1.89$ , 95% CI [1.69, 2.08] vs.  $\Delta_{\text{choose}} = 1.62$ , 95% CI [1.42, 1.81]),  $F(1, 466) = 4.60$ ,  $p = .033$ ,  $\eta_p^2 = .01$ , and a main effect of manipulated option similarity, with a generally larger overall preference gap in the moderate-similarity conditions than in the high-similarity conditions ( $\Delta_{\text{moderate similarity pair}} = 2.03$ , 95% CI [1.84, 2.22] vs.  $\Delta_{\text{high similarity pair}} = 1.48$ , 95% CI [1.29, 1.67]),  $F(1, 466) = 16.78$ ,  $p < .001$ ,  $\eta_p^2 = .04$ .

DIP screening excluded similar ratios of participants in the two frames (2% vs. 1%),  $\chi^2(1, N = 470) = 0.16$ ,  $p = .69$ , without significantly affecting the results. Again, high option similarity mitigated the framing effect in a two-way analysis of variance,  $F(1, 459) = 4.03$ ,  $p = .045$ ,  $\eta_p^2 = .01$ ; the framing effect was replicated in the moderate-similarity conditions,  $t(225) = 2.59$ ,  $p = .010$ ,  $d = 0.35$ , 95% CI [0.09, 0.61], and attenuated in the high-similarity conditions,  $t(234) = 0.06$ ,  $p = .96$  (Figure 3; Table 6, and Supplemental Table S1.1).

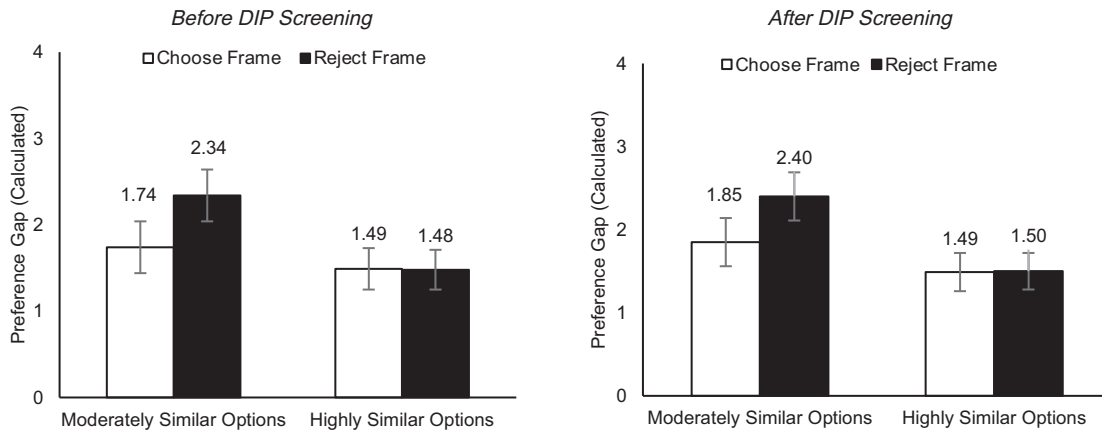
Does this moderation merely reflect a "floor effect" in the high-similarity conditions? That was not the case because the preference

**Table 5**  
*Listed Ingredients in the Donburi Bowls*

Choice set	Ingredient
Moderately similar options	Rice, <b>teriyaki chicken</b> , egg, <b>sweet corn</b> , <b>mushroom</b> , <b>lettuce</b> , sesame
Highly similar options	Rice, <b>grilled beef sirloin</b> , egg, <b>edamame</b> , <b>pickles</b> , <b>cucumber</b> , sesame
	Rice, teriyaki chicken, egg, sweet corn, mushroom, <b>lettuce</b> , sesame
	Rice, teriyaki chicken, egg, sweet corn, mushroom, <b>cucumber</b> , sesame

*Note.* Ingredients that differ between options are in bold.

**Figure 3**  
Framing Effect Attenuated Between Highly Similar Options



Note. Error bars represent 95% confidence intervals. DIP = decision-inconsistent preferences.

gaps were calculated as difference scores from the preference ratings (in Table 6)—rather than measured on an artificially truncated scale. In fact, as Table 6 shows, the smaller preference gaps in the high-similarity conditions resulted from closer ratings between options, all of which fell in the upper middle range of the 9-point (1–9) scale. Further analyses confirmed that while most participants assigned different ratings to the two options in both conditions, more participants in the high-similarity conditions than in the moderate-similarity conditions assigned the same rating to both options (19% vs. 11%),  $\chi^2(1, N = 470) = 6.32, p = .012$ , consistent with the posttest results.

The three sets of exploratory process measures did not produce statistically meaningful results. In fact, we found across multiple supplemental studies that measuring these variables at the decision level without specifying the concrete actions and options was generally ineffective (Supplemental Section 3; Supplemental Tables S3.1 and S3.2). These results and their implications will be further discussed in the General Discussion section.

## Discussion

The framing effect diminished in a decision between options with highly overlapping attributes, supporting Hypothesis 3 and further corroborating the inference mechanism.

These results are not the most compatible with the dissonance account. Dissonance theory has stressed an equal attractiveness antecedent for postdecision dissonance. This antecedent was not satisfied in the moderate-similarity conditions, in which the two options were significantly dissimilar in attractiveness (as shown in the posttest), yet the framing effect still occurred in those conditions. These results further challenge the fit between the dissonance account and the effect of framing on preference modulation. We also conducted further analyses assessing the role of the equal attractiveness antecedent on the framing effect across all our studies, which will be reported and discussed in the General Discussion section.

## Studies 4a and 4b: The Valence Moderator

Next, in line with Hypothesis 4, we examined choice set valence as another moderator of the framing effect. The framing effect has emerged in decisions involving primarily attractive options, and we expected it to be mitigated or even reversed in decisions involving unattractive options. We tested these predictions using images in Study 4a and words in Study 4b. Both used a factorial design with 2 (framing: choose vs. reject)  $\times$  2 (choice set valence: positive vs. negative) between-subjects conditions. The studies were preregistered on AsPredicted.Org at <https://aspredicted.org/uy9ce.pdf> and <https://aspredicted.org/67yx6.pdf>, respectively.

**Table 6**  
Preference Ratings by Option and by Frame in Study 3

Condition and option	Before DIP screening		After DIP screening	
	Choose frame	Reject frame	Choose frame	Reject frame
Moderately similar options				
Wanted option	7.12 [6.90, 7.33]	7.31 [7.09, 7.53]	7.16 [6.95, 7.38]	7.32 [7.10, 7.55]
Unwanted option	5.38 [5.05, 5.70]	4.97 [4.64, 5.31]	5.31 [4.99, 5.64]	4.93 [4.60, 5.26]
Highly similar options				
Wanted option	6.78 [6.55, 7.01]	7.15 [6.93, 7.37]	6.78 [6.55, 7.01]	7.15 [6.93, 7.37]
Unwanted option	5.29 [4.99, 5.60]	5.67 [5.38, 5.96]	5.29 [4.99, 5.59]	5.65 [5.36, 5.94]

Note. Values in square brackets represent 95% confidence intervals. DIP = decision-inconsistent preferences.



### Study 4a

#### Method

##### Participants

We recruited 1,400 Prolific participants, received 1,441 entries, and obtained 1,360 valid responses ( $M_{\text{age}} = 40$ , 640 male, 696 female, 24 nonbinary/others) after standard screening.

##### Procedure

We selected four photographs from the Open Affective Standardized Image Set (Kurdi et al., 2017), an open-access stimulus set that provides 900 color images with validated valence and arousal ratings. Figure 4 displays the four photographs, all selected under the “Scene” category and with similar arousal ratings (between 4.23 and 4.43 out of 7). For their valence (positive vs. negative) ratings, the pair in the positive conditions were rated 6.12 and 6.16, and the pair in the negative conditions were rated 2.24 and 2.29 (out of 7; all images and ratings are available at <https://db.tt/yYTZYCga>; Kurdi et al., 2017).

Participants were randomly assigned to one of four conditions. Each participant was presented with a pair of photographs, both positive or both negative. In the choose condition, participants were asked to click on their preferred photograph. In the reject condition, participants were asked to click on their less preferred photograph. After making the decision, participants were asked to rate each photograph on a bipolar scale from  $-10$  (*dislike this photograph very much*) to  $10$  (*like this photograph very much*). No exploratory measures were included.

#### Results

First, before DIP screening, we found the Predicted Framing  $\times$  Valence interaction,  $F(1, 1356) = 8.06$ ,  $p = .005$ ,  $\eta_p^2 = .01$ . The framing effect was replicated in the positive-images conditions,  $t(675) = 4.20$ ,  $p < .001$ ,  $d = 0.32$ , 95% CI  $[0.17, 0.48]$ , and diminished in the negative-images conditions,  $t(681) = -0.25$ ,  $p = .80$  (Tables 1 and 7; Figure 5).

The DIP screener resulted in similar attritions in the choose and reject frames (2% vs. 3%),  $\chi^2(1, N = 1,360) = 0.59$ ,  $p = .44$ . The results held after DIP screening, including the Framing  $\times$  Valence

interaction,  $F(1, 1320) = 6.08$ ,  $p = .014$ ,  $\eta_p^2 = .01$ , the framing effect in the positive-images conditions,  $t(660) = 4.50$ ,  $p < .001$ ,  $d = 0.35$ , 95% CI  $[0.20, 0.50]$ , and the diminished effect in the negative-images conditions,  $t(660) = 0.62$ ,  $p = .54$  (Table 7 and Supplemental Table S1.1; Figure 5).

### Study 4b

#### Method

##### Participants

We recruited 1,600 Prolific participants, received 1,651 entries, and obtained 1,571 valid responses ( $M_{\text{age}} = 39$ , 858 male, 688 female, 25 nonbinary/others) after standard screening.

##### Procedure

We used 10 pairs of words (Table 8). All were taken from Perfecto et al. (2017), who matched up pairs of “extremely negative,” “slightly negative,” “slightly positive,” and “extremely positive” words based on valence ratings initially validated in Bellezza et al. (1986). We only used the extreme pairs (and not the slightly positive and slightly negative pairs), expecting that the more extremely evaluated stimuli may facilitate the detection of a stronger moderation—with the framing effect potentially reversed in the “extremely negative” conditions.

Participants were randomly assigned to one of the four conditions. Each participant was asked to make five decisions, each involving a pair of words. The five pairs were sequentially presented in randomized order, one pair per page. In the choose condition, participants were asked to mark their preferred word within each pair with a green tick “✓.” In the reject condition, participants were asked to mark their less preferred word within each pair with a red cross “X.” After the decision, participants were asked to rate each word on a bipolar scale similar to that in Study 4a. Each participant’s postdecision preference gap was averaged from ratings of all five pairs of words. No exploratory measures were included.

#### Results

First, before DIP screening, we found the predicted Framing  $\times$  Valence interaction,  $F(1, 1567) = 44.93$ ,  $p < .001$ ,  $\eta_p^2 = .03$ . The framing effect was again replicated in the positive-words conditions,

**Figure 4**  
Photographs in Study 4a



Note. See the online article for the color version of this figure.

**Table 7**  
Preference Ratings by Option and by Frame in Study 4a

Condition and option	Before DIP screening		After DIP screening	
	Choose frame	Reject frame	Choose frame	Reject frame
Positive images				
Wanted option	6.70 [6.31, 7.09]	7.29 [6.90, 7.69]	6.74 [6.35, 7.13]	7.41 [7.01, 7.81]
Unwanted option	2.61 [2.21, 3.02]	1.98 [1.57, 2.39]	2.50 [2.11, 2.88]	1.90 [1.50, 2.29]
Negative images				
Wanted option	-1.15 [-1.54, -0.75]	-0.70 [-1.09, -0.30]	-1.06 [-1.45, -0.67]	-0.62 [-1.02, -0.22]
Unwanted option	-6.67 [-7.08, -6.27]	-6.14 [-6.55, -5.73]	-6.81 [-7.20, -6.43]	-6.58 [-6.97, -6.19]

Note. Values in square brackets represent 95% confidence intervals. DIP = decision-inconsistent preferences.

$t(784) = 7.39, p < .001, d = 0.52$ , 95% CI [0.39, 0.67], and reversed in direction in the negative-words conditions,  $t(783) = -1.66, p = .097, d = -0.12$ , 95% CI [-0.26, 0.02] (Figure 6; Tables 1 and 9).

Since each participant made five decisions, the DIP screener excludes any participant with decision preference inconsistency in any word pair. This led to higher attrition ratios in both frames (11% vs. 9%),  $\chi^2(1, N = 1,571) = 2.30, p = .13$  compared with earlier studies. The results held after DIP screening, including the Framing  $\times$  Valence interaction,  $F(1, 1409) = 56.12, p < .001, \eta_p^2 = .04$ , the framing effect in the positive-words conditions,  $t(724) = 7.20, p < .001, d = 0.54$ , 95% CI [0.39, 0.69], and the reversed effect in the negative-words conditions,  $t(685) = -3.11, p = .002, d = -0.24$ , 95% CI [-0.39, -0.09] (Figure 6; Table 9 and Supplemental Table S1.1).

## Discussion

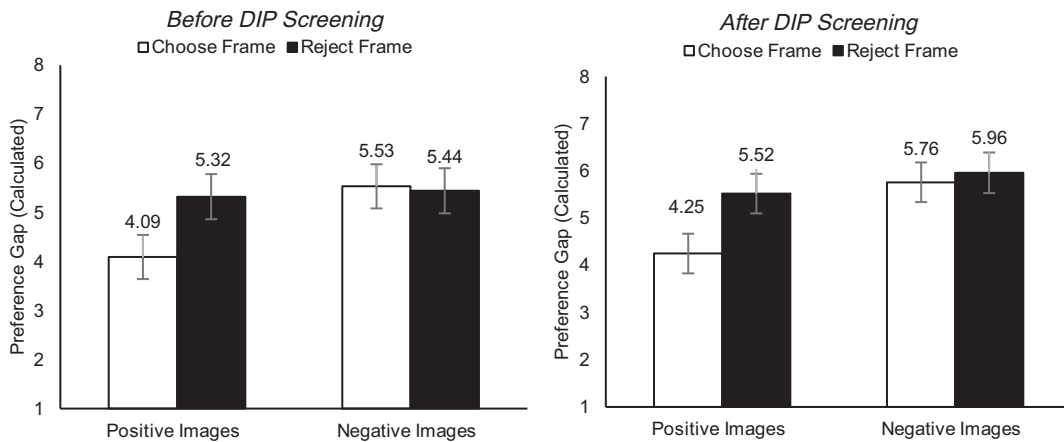
Similar results were found in both Study 4a, using images, and Study 4b, using words. While the original framing effect was consistently replicated in the positive conditions, it no longer emerged in the negative conditions—when decisions involving primarily unattractive options. These results support the moderating role of choice set valence to the effect, in line with Hypothesis 4. Additionally, in an earlier, less powered version of Study 4b employing the same word pairs and a different cover story (in which the words were introduced as temporary

hand tattoo options), we found principally similar results to those in Study 4b (see Supplemental Study S2). Together, these results indicate that the valence moderator is robust to idiosyncratic differences in stimuli and contexts.

The effect sizes in Studies 4a and 4b provide additional insights. As can be seen in Table 7 and 9, the positive and negative stimuli in Study 4b received more extreme ratings than those in Study 4a. Correspondingly, both the framing effect in the positive conditions ( $d = .52$ ) and its directionally reversed effect in the negative conditions ( $d = -0.12$ ) in Study 4b were more sizable than those in Study 4a ( $d = .32$  and  $d = -0.02$ ). In fact, in the negative conditions, the original framing effect was only attenuated in Study 4a whereas it was reversed in direction in Study 4b. These patterns coalesce with previous framing studies (e.g., on post-decision confidence, Study 2 in Perfecto et al., 2017), in which the reversal of a framing effect was facilitated by stimuli of more extreme valence.

We have now obtained empirical evidence for the four hypotheses derived from the inference account. Although dissonance was not measured in Studies 4a and 4b, it would be improbable for the dissonance account to provide a coherent explanation for the current results. This is because our earlier results from Studies 2a and 2b already revealed that the simple framing effect in positive-valence conditions was incompatible with the dissonance account, let alone its reversal in negative-valence conditions.

**Figure 5**  
The Framing Effect Diminished When Both Images Were Less Desirable



Note. All error bars represent 95% confidence intervals. DIP = decision-inconsistent preferences.

**Table 8**  
*Word Pairs in Study 4b*

Extremely positive word	Extremely negative word
joy vs. kiss	murderer vs. tumor
pleasure vs. vacation	poison vs. slaughter
family vs. laughter	war vs. maggot
paradise vs. sunrise	cancer vs. funeral
romantic vs. love	lice vs. suicide

### Study 5: An Alternative Design to Assess Potential Confounds

Thus far, we have replicated the framing effect in six studies using true randomization, large samples and diverse stimuli. These results indicate that the effect was robust to random errors (e.g., participants' idiosyncratic differences in preference volatility or inattentiveness). Additionally, the framing effect remained mostly unchanged before and after DIP screening in all six studies, indicating that the effect was not significantly affected by systematic errors either (e.g., inflated gap calculations due to unequal distributions of preference reversals).

In Study 5, we sought to hone in on the role of systematic error on the framing effect using yet another method. This method was inspired by one of the tested solutions offered by Chen and Risen (2010) to address previous confounds in the FCP (Brehm, 1956). We modified their solution to fit our framing paradigm. Specifically, we added a new set of control conditions, in which the order between the decision and preference ratings reversed such that the decision *cannot* possibly influence the preference ratings in these conditions. If the framing effect primarily reflects different degrees of decision-induced preference modulation, as we theorized, then it should not emerge in these control conditions. In contrast, if framing systematically affected the extent to which a participant's decision would misrepresent their existing preferences, then the effect should emerge similarly in both experimental and control conditions. We preregistered this study and its full analysis plan on AsPredicted.Org at <https://aspredicted.org/ej4uz.pdf>.

## Method

### Participants

We recruited 1,400 Prolific participants, received 1,484 entries, and obtained 1,432 valid responses ( $M_{\text{age}} = 38$ , 623 male, 774 female, 35 nonbinary/others) after standard screening.

### Procedure

Participants were randomly assigned to 2 (framing: choose vs. reject)  $\times$  2 (order: decide–rate vs. rate–decide) between-subjects conditions. Each participant was presented with a pair of words, “pleasure” and “vacation,” taken from Study 4b. The decide–rate (D-R) conditions were similar to the positive-valence conditions in Study 4b. The rate–decide (R-D) conditions mirrored the D-R conditions. The only difference was that participants were first asked to rate the two words, and then to make a decision. In other words, in the R-D conditions, the decision followed preference ratings, rather than preceding them. Decision-induced preference modulation could only occur in the D-R conditions. However, if framing influences the likelihood of preference reversal, then it should impact both D-R and R-D conditions.

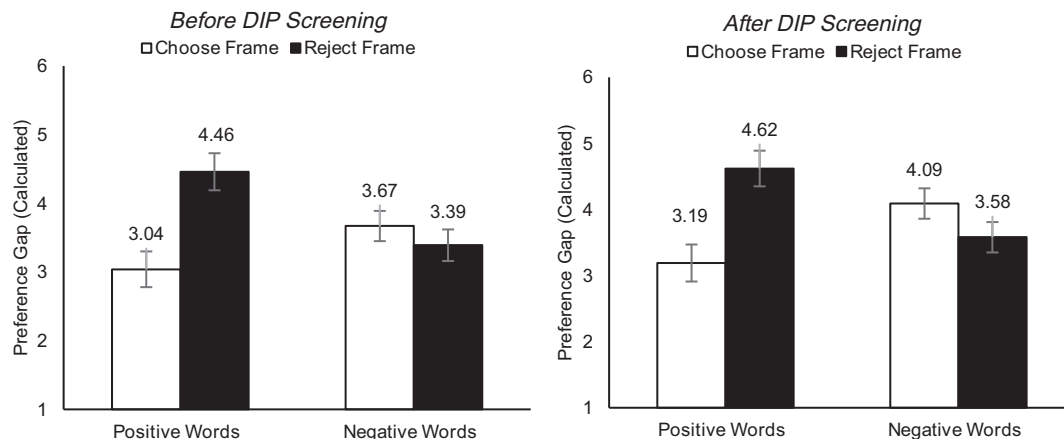
## Results

Following all three sets of preregistered analyses, the framing effect was observed only in the D-R conditions and not in the R-D conditions. Below, we report them in order.

First, before DIP screening, the framing effect emerged in the D-R conditions,  $t(714) = 6.68$ ,  $p < .001$ ,  $d = 0.50$ , 95% CI [0.35, 0.65], and not in the R-D conditions,  $t(714) = -1.46$ ,  $p = .15$ . The mitigation of the framing effect in the R-D conditions was validated by an interaction between framing and (D-R vs. R-D) order,  $F(1, 1428) = 30.20$ ,  $p < .001$ ,  $\eta_p^2 = .02$  (Figure 7 left panel; Tables 1 and 10). Moreover, the framing effect was primarily driven by gap differences within the reject conditions, simple effect between the black bars:  $t(718) = 7.68$ ,  $p < .001$ ,  $d = 0.57$ , 95% CI [0.42, 0.72]. The two gaps in

**Figure 6**

*The Framing Effect Was Reversed When Both Words Were Negative in Study 4b*



Note. All error bars represent 95% confidence intervals. DIP = decision-inconsistent preferences.

**Table 9**  
*Preference Ratings by Option and by Frame in Study 4b*

Condition and option	Before DIP screening		After DIP screening	
	Choose frame	Reject frame	Choose frame	Reject frame
Positive words				
Wanted option	7.63 [7.40, 7.86]	7.16 [6.93, 7.40]	7.80 [7.57, 8.03]	7.29 [7.05, 7.52]
Unwanted option	4.60 [4.25, 4.94]	2.70 [2.36, 3.05]	4.61 [4.25, 4.96]	2.67 [2.30, 3.03]
Negative words				
Wanted option	-3.52 [-3.88, -3.18]	-3.55 [-3.90, -3.20]	-3.39 [-3.76, -3.03]	-3.62 [-3.97, -3.26]
Unwanted option	-7.19 [-7.47, -6.92]	-6.94 [-7.22, -6.67]	-7.48 [-7.75, -7.22]	-7.20 [-7.46, -6.94]

Note. Values in square brackets represent 95% confidence intervals. DIP = decision-inconsistent preferences.

the choose conditions did not significantly differ, simple effect between the white bars:  $t(710) = 0.17, p = .87$ .

Second, DIP screening excluded similar ratios of participants in choose and reject conditions (3% vs. 3%),  $\chi^2(1, N = 1,432) = 0.26, p = .61$ . The results remained similar including the framing effect in the D-R conditions,  $t(703) = 6.52, p < .001, d = 0.49, 95\% \text{ CI } [0.34, 0.64]$ , its absence in the R-D conditions,  $t(684) = -1.44, p = .15$  (Table 10 and Supplemental Table S1.1), and the interaction between framing and order,  $F(1, 1387) = 28.93, p < .001, \eta_p^2 = .02$  (Figure 7, middle panel).

Third, we computed an alternative “high–low gap” by subtracting the lower rating from the higher rating between options without DIP screening. In this calculation, the minuend and subtrahend were solely determined by preference ratings, independent of the decision outcome (which determined the wanted and unwanted options in all previous calculations of preference gaps). This “high–low gap” reflects the face-value preference gap between options irrespective of the decision outcome, since the minuend was always the higher rating. This means that each bar in the R-D conditions represents a baseline preference gap plus random error whereas each bar in the D-R conditions represents a preference gap caused by having made a (choose vs. reject) decision, on top of the baseline preference gap plus random error. Again, all our results remained, including the framing effect in the D-R conditions,  $t(714) = 6.61, p < .001, d = 0.49, 95\% \text{ CI } [0.34, 0.64]$ , its absence in the R-D conditions,  $t(714) = -1.46, p = .15, d = -0.11, 95\% \text{ CI } [-0.25, 0.04]$  (Tables 1 and 10), and the significant interaction between framing and decision-rating order,  $F(1, 1428) = 30.13, p < .001, \eta_p^2 = .02$  (Figure 7, right panel).

## Discussion

Study 5 confirms that the framing effect primarily reflects more preference changes caused by the reject (vs. choose) decision

instead of potential calculation confounds associated with unequal distributions of preference reversals between frames. These results corroborate our previous results using the DIP screening method. Besides Study 5, we also report Supplemental Study S3, which used the same design as Study 5, the same smartphone cases in Study 1, and yielded principally similar results; although it was underpowered to detect a significant two-way interaction between framing and order, it replicated both the framing effect in the R-D conditions and the null effect in the D-R conditions.

## General Discussion

Across seven preregistered experiments, we reported that framing a decision as a rejection intensified postdecision preferences compared to framing the same decision as a choice. This framing effect was observed across diverse positive stimuli including products, art prints, food, photos, and words. The larger preference gap in the reject (vs. choose) frame was consistent with the greater perceived diagnosticity of the reject (vs. choose) action. Moreover, the framing effect was moderated by two theoretical moderators: option similarity and choice set valence. Together, our findings support our hypotheses derived from the inference account and, by necessity, support the inference account for preference modulation. In contrast, the dissonance account received little support when tested in these studies.

The framing effect was further replicated in another six preregistered supplemental studies ( $N = 3,679$ ) reported: Supplemental Studies S1, S2, and S3 were similar to Studies 1, 4b, and 5, respectively, with minor procedural differences. Supplemental Studies S4, S5, and S6 extended the effect's robustness to larger choice sets in which two out of four art prints were chosen or rejected (Supplemental Study S4) and to procedures that required participants to write down their preferences

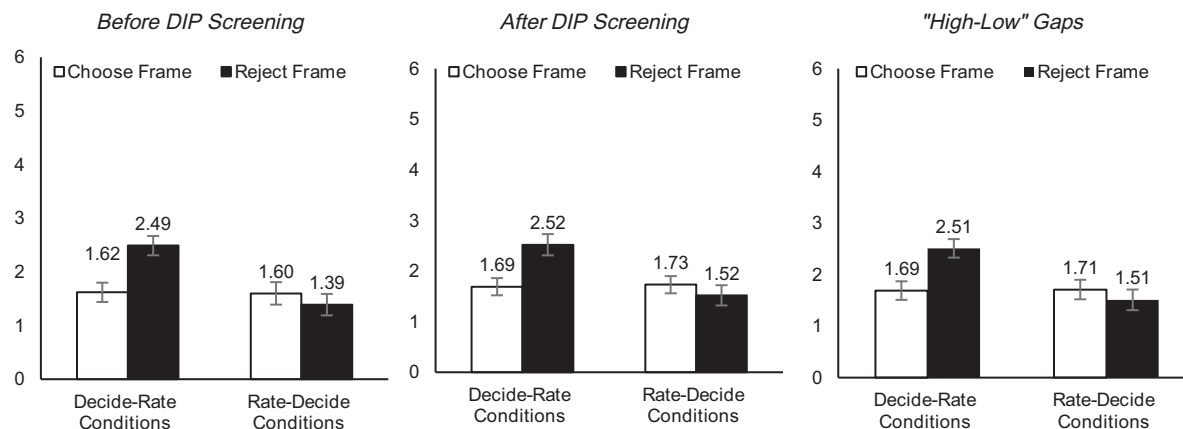
**Table 10**  
*Preference Ratings by Option and by Frame in Study 5*

Condition and option	Before DIP screening		After DIP screening		“High–low gaps”		
	Choose frame	Reject frame	Choose frame	Reject frame	Option	Choose frame	Reject frame
Decide–rate							
Wanted option	8.47 [8.33, 8.61]	8.91 [8.78, 9.05]	8.51 [8.37, 8.65]	8.92 [8.79, 9.06]	Higher rated option	8.51 [8.37, 8.64]	8.91 [8.78, 9.05]
Unwanted option	6.84 [6.63, 7.06]	6.42 [6.21, 6.63]	6.82 [6.60, 7.03]	6.40 [6.19, 6.62]	Lower rated option	6.83 [6.62, 7.04]	6.41 [6.19, 6.62]
Rate–decide							
Wanted option	8.97 [8.83, 9.11]	8.99 [8.86, 9.13]	9.06 [8.92, 9.19]	9.06 [8.93, 9.20]	Higher rated option	9.02 [8.89, 9.15]	9.06 [8.93, 9.19]
Unwanted option	7.37 [7.13, 7.61]	7.61 [7.37, 7.84]	7.33 [7.09, 7.58]	7.55 [7.31, 7.79]	Lower rated option	7.29 [7.06, 7.53]	7.55 [7.31, 7.78]

Note. Values in square brackets represent 95% confidence intervals. DIP = decision-inconsistent preferences.



**Figure 7**  
*Postdecision Preference Gaps in Study 5*



*Note.* Each panel corresponds to one set of preregistered analysis. The framing effect was expected in the D-R conditions and never expected in the R-D conditions. Positive preference gaps (bars above 0) were expected in all conditions irrespective of framing or the order between decision and ratings. D-R = decide-rate; R-D = rate-decide; DIP = decision-inconsistent preferences.

before the decision (Supplemental Studies S5 and S6). Their main results are summarized in Supplemental Table S2.1. Across all 13 studies, we did not find the size of the framing effect to depend on specific procedural operationalizations of the framing manipulation (e.g., dragging, clicking, or marking options; summarized in Supplemental Table S1.3).

### Other Decision Consequences

Next, we report findings of second-order theoretical interest. First, as briefly mentioned after Study 1, we examined (as preregistered) whether the framing effect was driven more by *the wanted option or the unwanted option*. Across all 13 studies, we found that both options contributed to the preference modulation, and neither option had a consistently larger contribution (Supplemental Table S4.1).

Second, we examined whether framing affected *choice shares* (i.e., the binary decision outcome) and *average preference ratings*. We did not find the choice shares of options to differ systematically between the choose and reject conditions (Supplemental Table S4.3), nor did the postdecision preference ratings systematically differ between choose and reject conditions (Supplemental Table S4.2). Therefore, the current framing effect was not contingent on framing, altering the decision outcomes, or shifting the average evaluation.

Third, returning to the equal attractiveness antecedent proposed by dissonance theory, we explored whether *the similarity in attractiveness between options* affected the size of the framing effect. Since we did not equate option attractiveness within each pair of options in most studies, their differences varied considerably. We thus computed an “attractiveness difference score” in each study based on the average preference ratings of each option (see Supplemental Table S4.4). Then, we plotted the score in each study against the observed size of the framing effect in Figure 8. If equal attractiveness was indeed an antecedent for preference modulation, and hence a necessary condition to observing the framing effect, then observed effect sizes should cluster on the far left of the *x*-axis where the options are equal in attractiveness. Moreover, average effect size should quickly decline as the options diverge in attractiveness,

with a sharp downward slope representing a negative correlation between attractiveness difference scores and effect sizes.

However, as Figure 8 shows, the framing effect occurred in a wide range of attractiveness difference scores, mostly away from zero. Their effect sizes did not correlate with the attractiveness difference score, Pearson's  $r = -0.165$ ,  $p = .59$ . These results suggest that preference modulation did not depend on the equal attractiveness antecedent, consistent with the results in Study 3. The results are highly similar when we computed attractiveness differences from choice shares.

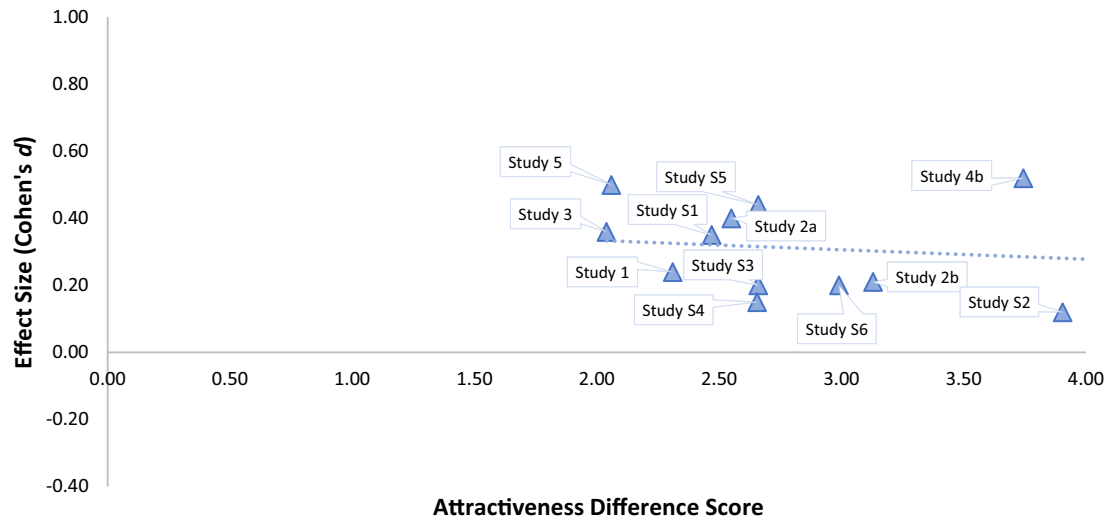
What do these results suggest for dissonance theory? There are two interpretations. One, let us assume that dissonance theorists were right about the “equal attractiveness” antecedent (again, although prior studies did not adequately test this assumption; see Footnote 3), and then perhaps the options in our studies do not meet the stringent criteria of being “equal” in attractiveness while sufficiently “dissimilar” in attributes to trigger dissonance—a rather narrow range of stimuli in real-world settings. This suggests that dissonance is not as broadly applicable as has been presumed. Alternatively, perhaps the equal attractiveness antecedent was a faulty and unnecessary assumption for dissonance theory. In that case, the results reported in Study 3 and Figure 8 are no longer evidence against the dissonance account, even though the dissonance account remains incompatible with the framing effect based on results in Studies 2a and 2b (and more supplemental studies finding null results of dissonance, as summarized below). Either way, the dissonance account cannot explain the current framing effect. Dissonance researchers may reconsider and/or reexamine the necessary conditions of dissonance and its boundaries in light of our findings.

### Additional Results on Process Variables

In addition to Studies 2a and 2b, we measured perceived action diagnosticity, experienced dissonance, and perceived decision closure in five of the six supplemental studies. Analyses on these measures revealed consistent patterns, which we summarize here using an internal meta-analyses (IMA) conducted on the test

**Figure 8**

No Correlation Between Observed Effect Sizes and Attractiveness Differences Between Options In the Test Conditions of All 13 Studies ( $r = -0.165$ ,  $p = .59$ )



Note. See the online article for the color version of this figure.

conditions of all eight studies in which these variables were measured ( $N = 5,852$ ). While we report all our studies in the article and the [Supplemental Material](#), we acknowledge and agree with important critiques that the IMA can inadvertently inflate effect sizes (see [Vosgerau et al., 2019](#)). Thus, we intend to use the IMAs to succinctly highlight consistent patterns in our findings, not to claim specific effect sizes.

First, we found that *perceived action diagnosticity* was significantly higher in the reject frame than the choose frame in the test conditions of every study when diagnosticity was measured at the action and option level (i.e., in reference to the concrete actions and corresponding options; in Studies 2a, 2b, [Supplemental Studies S1, S5, and S6](#); [Supplemental Tables S1.4 and S3.1](#)) whereas null results were found when this variable was measured at the decision level (in Studies 3, [Supplemental Studies S2, and S4](#); [Supplemental Table S3.1](#)). We surmise that the generic wording in the decision-level measurement failed to engage participant attention effectively. Overall, perceived diagnosticity differed significantly between framing conditions across all eight studies (average diagnosticity difference =  $-0.26$ ,  $SE = 0.08$ , 95% CI  $[-0.42, -0.11]$ ,  $Z = -3.34$ ,  $p < .001$ ) and mediated the framing effect (indirect effect =  $-0.10$ ,  $SE = 0.04$ , 95% CI  $[-0.17, -0.03]$ ,  $Z = -2.70$ ,  $p = .007$ ), with sizable heterogeneity across studies,  $I^2 = 57\%$ , 95% CI  $[10\%, 93\%]$ .

Second, *experienced dissonance* did not consistently differ between frames regardless of measurement type ([Supplemental Table S3.2](#)), nor did it mediate the framing effect (indirect effect =  $-0.01$ ,  $SE = 0.05$ , 95% CI  $[-0.09, 0.08]$ ,  $Z = -0.14$ ,  $p = .89$ ). These results corroborate our earlier results to show that dissonance was unlikely the primary mechanism for the framing effect. Given that the self-report measures of dissonance produced statistically significant yet contradictory results (rather than null effects) between Studies 2a and 2b, measurement sensitivity issues alone cannot explain these discrepant results. If alternative measures of dissonance

(e.g., physiological arousal; [Croyle & Cooper 1983](#)) were to be used in future studies, researchers should address not only potential measurement sensitivity issues but also the discrepancies in the results across studies.

Third, we found that perceived *decision closure* amplified the framing effect in four out of the eight studies in which it was measured (Study 2a, [Supplemental Studies S1, S2, and S4](#); [Supplemental Section 3.3](#)). Overall, the framing effect was stronger at higher levels of decision closure (conditional effect at  $M_{\text{closure}} + 1$   $SD = -0.76$ ,  $SE = 0.16$ , 95% CI  $[-1.08, -0.45]$ ,  $Z = -4.75$ ,  $p < .001$ ) and weaker at lower levels of decision closure (conditional effect at  $M_{\text{closure}} - 1$   $SD = -0.27$ ,  $SE = 0.20$ , 95% CI  $[-0.65, 0.12]$ ,  $Z = -1.37$ ,  $p = .17$ ). Taken together, this moderation pattern suggests that preference updating more readily occurs when a decision is deemed complete. These additional findings are consistent with the inference account. They do not help adjudicate the applicability of the dissonance account because perceived closure may increase or decrease dissonance (e.g., [Carmon et al., 2003](#); [Stalder, 2010](#)).

Last, we explored *decision time* differences, a measure imbedded on the decision page in Studies 2b, 3, 4, [Supplemental Studies S2, S4, and S5](#). In all the test conditions of these studies ( $N = 3,122$ ), we found that the reject decision took longer time than the choose decision (average difference =  $1.63$ ,  $SE = 0.36$ , 95% CI  $[0.91, 2.34]$ ,  $Z = 4.47$ ,  $p < .001$ ), consistent with the greater processing depth in the reject (vs. choose) frame reported in prior research (e.g., [Sokolova & Krishna, 2016](#)). However, this difference emerged not only in the test conditions but also in the boundary conditions (e.g., Study 3 and [Supplemental Study S2](#); [Supplemental Table S3.6](#)), in which framing did not affect preference gaps. Indeed, decision time differences did not mediate the framing effect (indirect effect  $< 0.001$ ,  $SE = 0.006$ , 95% CI  $[-0.01, 0.01]$ ,  $Z = 0.02$ ,  $p = .98$ ). Based on these results and related critiques on decision time as a rather crude measure of psychological processes ([Evans et al., 2015](#)), we surmise that longer decision time may accompany the reject frame as a concomitant

but not the most reliable process measure nor a unique explanation for the framing effect.

### Theoretical, Methodological, and Practical Implications

This research makes several contributions. First, empirically, we present the first evidence that choose/reject framing affects postdecision preference modulation. This finding extends previous research, which had focused on the impact of framing on decision outcomes (Dhar & Wertenbroch, 2000; Shafir, 1993). We show that framing can influence postdecision preferences beyond decision outcomes—even without affecting decision outcomes *per se*. Moreover, by establishing that reject framing intensifies preferences more than choose framing, we join increasing research on the multifaceted effects of reject framing, such as in eliciting deliberative judgments (Sokolova & Krishna, 2016) and boosting actions' social influence (Nan et al., 2023). The reject frame and its potential implications merit more research in the future.

Second, we address a long-standing theoretical ambiguity surrounding the psychological mechanisms of preference modulation. Despite common references to preference modulation as “a dissonance phenomenon” in the literature, the dissonance account lacked support when put to the test in the current context whereas the inference account readily predicted and explained all our results. These findings show that preference modulation can often occur without invoking dissonance. These findings also suggest that preference modulation may be more commonplace than previously conjectured based on the assumed dissonance explanation. To be clear, our results should not be interpreted as refuting dissonance as a plausible explanation for *all* preference modulation or all phenomena of rationalization. Rather, our results suggest that dissonance is probably not the best explanation for preference changes induced by ordinary daily decisions—such as those examined in our studies. Such quotidian decision contexts are arguably unlikely to elicit from people extraordinary emotional or motivational conflicts after all.

Indeed, many psychologists consider the inference account more parsimonious (see Bem, 1967; Laurin & Jettinghoff, 2020) for it does not necessitate any emotional–motivational dynamics. The inference account is based on the simple premise that spontaneous observation-based inferences may operate similarly in intrapersonal and interpersonal processes. As such, our findings align with converging insights that the dissonance and inference accounts may differ in their primary domains of application. Drawing from our own and prior findings, we surmise that the inference mechanism may be generally more relevant to common ordinary decisions whereas the dissonance mechanism may be more relevant to more extraordinary situations (or “flagrant behavioral situations,” Simon & Holyoak, 2002, p. 284; see also Abelson, 1983)—in which overtly attitude-incongruent, painstaking, or embarrassing actions do evoke intense emotions and motivational conflicts.

Another smaller theoretical contribution may stem from our findings on the self-diagnosticity of a decision, which was bolstered by the reject frame. These findings cast a spotlight on the underexplored role of self-diagnosticity (Bodner & Prelec, 2003; Dhar & Wertenbroch, 2012) in modulating the relationship between decisions and preferences. Future research may find it fruitful to investigate situational factors that determine the diagnosticity of

decisions and actions, with potential implications on cognitive consistency, identity formation, and behavior change.

Third, this research offers methodological contributions. Traditionally, research on preference modulation relied on measuring pre- versus postchoice preference spreading in FCP and its variants, which often involved laborious and sometimes confounded protocols. Our approach circumvents the need to examine preference spreading. We employ a simple framing paradigm, examining only postdecision preference gaps. Within this paradigm, different levels of noise in preference expression through decisions were ruled out based on converging evidence from DIP screening and additional control conditions in the R-D versus D-R design. Future studies adopting our framing paradigm should also use these methods to address systematic error. Additionally, future research should adhere to rigorous practices (e.g., sufficient statistical power, preregistered replications) to minimize random error—another major cause of spurious findings in this literature. We hope our novel methods can help researchers overcome previous methodological challenges and facilitate more theory testing on the phenomenon of preference modulation.

Last, this research provides rich insights into the uses and consequences of framing interventions in practical domains. In today's political climate, for example, negative advertising strategies frequently replace positive advertising strategies, reframing choices into rejections. Our findings suggest that the impact of such strategies on the voters' future political attitudes is a valid concern, and its impact will in part depend on the desirability of the candidates. Between two desirable candidates, a reject-framed campaign or ballot design may exacerbate the polarization of political attitudes among voters whereas the opposite may be true when both candidates are primarily undesirable. Policymakers should take these potential ramifications into account when adopting framing interventions.

Our findings also suggest means to proactively leverage framing for positive business and social outcomes. Marketers aiming to enhance customers' postpurchase satisfaction and brand loyalty may highlight the “reject” aspects of the shopping journey. Conversely, health practitioners may highlight the “choose” aspects of patients' decisions involving unpleasant treatment options to bolster posttreatment evaluation, potentially reducing patient attrition in long-term treatment plans.

### The Information Inference Account: Clarifications, Limitations, and Future Directions

To reiterate, the inference account suggests that people make attributional inferences upon observing an action, which helps them understand the actor's dispositions and motives either when the actor is another individual or oneself. As such, the framing effect rests on general associations between actions and their diagnosticity—reject actions are typically treated as more diagnostic of an actor's preferences than are choose actions. As such, an accurate perception of the decision process is not necessary for the effect. That is, the actual diagnosticity of a decision process and its perceived diagnosticity are separate issues. Further, our findings do not imply that the information inference process following reject decisions will necessarily engage more cognitive resources than those following choose decisions. The postdecision processes of inference and updating may have distinct psychological characteristics than the decision-making process *per se*.

On a related note, some readers may be inclined to interpret the process of self-preference inference and updating primarily as a deliberate and controlled process. This impression could arise as “attribution” and “inference” are often discussed as components of a highly effortful and controlled process of causal reasoning. However, we do not presume that self-preference inferences are necessarily effortful and controlled, nor do our findings rely on such assumptions. In fact, we think it is entirely possible that such processes are spontaneous and habitual given how common and potentially adaptive it is (see Cushman, 2020).

Third and related, some might expect self-preference inferences to be contingent on knowing uncertainty about one’s existing preferences, a need to justify one’s decision to others, or high identity relevance of decision stimuli. While such conjectures have been raised in prior self-perception research, we are skeptical about them as well. We agree that these factors can enhance one’s motivation to engage in self-relevant attributional inferences, especially if the inference process primarily reflects conscious and goal-directed efforts of reasoning. However, their relevance would be diminished if the inference process is spontaneous and habitual. Given our agnosticism about the nature of this process, we do not view the above factors as necessary boundary conditions to the framing effect. In our limited explorations of such factors in the supplemental studies and additional IMA analyses, no supportive evidence for them emerged. Nonetheless, more data are required before one can conclude whether these factors affect the framing effect and preference modulation in general.

Finally, there are interesting questions awaiting future research. For instance, different interpretations exist on the nature of preference modulation within the inference camp: Does it reflect a change in actual preferences (per Cushman, 2020) or, rather, a change in preference beliefs (per Bem, 1972)? Our current studies cannot address these nuanced points. There are also other emerging accounts of preference changes based on sampling of mental representations (Regenwetter et al., 2011) that are beyond the scope of our empirical investigations. Other questions that we wish to examine in follow-up work include how long the framing effect will persist, whether it will extend beyond immediate self-reported preferences, and if it will influence subsequent incentive-compatible behaviors.

### Constraints on Generality

Our results were obtained from 13 studies involving 8,782 North American adults from screened online study platforms and 1,145 Asian undergraduate students from a large public university. Similar results were found across common decision contexts with diverse choice stimuli, based on generic instructions for decisions and preference ratings. Preference ratings were measured immediately following decisions. We expect these results to generalize to a broad range of populations and situations. Future replications should consider identified boundary conditions for the framing effect such as high attribute similarity and unattractive choice sets. It remains possible that context changes affect effect size, even though prior studies found similar magnitudes of preference modulation in hypothetical and incentivized studies, sometimes with a significant time lag between measures (e.g., Sharot et al., 2010). We have no

reason to believe that the results depend on other characteristics of the participants, materials, or context.

### Context

The initial impetus of this research was formed when the first author attended the doctoral seminars offered by Jane Risen and Nick Epley at the University of Chicago Booth School of Business. This interest was further developed into the current research when the second author joined the first author to explore novel framing effects a few years later. We acknowledge that this article benefited tremendously from recent advancements in the literature, particularly the methodological and theoretical critiques by Chen and Risen (2010) on previous research on preference modulation and the expanded framework of rationalization proposed by Cushman (2020). We hope that our findings, insights, and methods will further inspire and facilitate research on the important phenomenon of decision-induced preference modulation.

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Received May 8, 2022

Revision received June 24, 2024

Accepted July 1, 2024 ■