

## **Jerald Young | Full Stack Developer | Customer Service | Technical Support**

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### **About Me**

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Bringing graphic design and customer service skills into my work as a full-stack developer, I bring a diverse set of skills not many have. Collaborative and analytical, I provide a unique perspective and focus on not only clients, but teammates as well.

### **SKILLS**

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Strongest Areas: Data Structures, Algorithms, Backend Development, Frontend Development

Languages: node.js (Intermediate), JavaScript (Intermediate), Python (Basic), HTML5(Experienced)

Tools and Frameworks: React.js, Express.js, Git, Unity, Unreal, Pygame

Database: MongoDB, Firebase, Postman

Platforms: Vercel, Heroku, Netlify

### **EDUCATION**

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General Assembly Immersive

Sanford Brown College - Associates degree - Major: Graphic design

### **EXPERIENCE**

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General Assembly Immersive - March 2021 – June 2021

- Creating front end websites, using various toolsets like react.js:
- Able to work frontend and backend projects

Customer service experience: Vivint | Sykes inc. | StateSideBPO | TeleTech

- Assisted customers with the troubleshooting of smartphone, tablet, Home security systems, and movie app subscriptions.

Plantie

- Worked as a web developer on designing the back end of the website using React, CSS, JavaScript, Axios, and Postman
- Worked on developing Rest APIs for user authentication using Express.js.

### **PROJECTS**

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GitHub Projects: [GitHub/youngjerald239](https://github.com/youngjerald239)

Portfolio Website: [Jerald's Portfolio](#)