

## Karli Young

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karliyoung.com

## WORK EXPERIENCE

### **Servco Pacific** Honolulu, HI

#### **Product Design Intern** June 2021 - Present

- Conduct surveys, user interviews, web analytics and other design research
- Recommend and design improvements to online car purchasing experience for over 4000 online customers

### **Kamehameha Schools** Honolulu, HI

#### **Instructional Design Intern** July 2020 - June 2021

- Design digital learning materials for staff and K-12 students, including e-learning courses, interactive activities, information sharing materials and more
- Design, prototype and build web applications as needed by faculty or staff
- Track COVID training completion of 4000+ students and faculty

### **MVNP (Milici Valenti Ng Pack)** Honolulu, HI

#### **Digital Intern** July 2019 - August 2019

- Build sustainable client web page templates in WordPress
- Produce and curate content (graphics, photos, captions) for client social media
- Research and present market behavior of Generation Z

### **ServiceNow** Santa Clara, CA

#### **Localization Web Producer Co-op** Jan. 2019 - June 2019

- Manage and maintain 1000+ web pages in 6 different languages
- Gather project requirements and continuously coordinate with stakeholders
- Work with SEO and analytics team to increase traffic and pipeline
- Launched new BR (Portuguese) website of 100+ translated pages

### **Northeastern University** Boston, MA

#### **Fundamentals of Computer Science I Tutor** Sept. 2018 - May 2021

- Hold weekly office hours with students to address fundamental code design and functional programming questions
- Facilitate one 100-minute lab per week with about 35 students

## PROJECTS

### **KLSY Photography Website**

- Design wireframes, design system and webflows for photography website
- Build website in Wordpress CMS, plus ad hoc HTML/CSS and JavaScript

### **Covid Playground - Capstone**

- Design a playground space encouraging both play and COVID safety
- Plan and conduct remote user tests of a physical space using AR
- Create 3D models of playground structures in Blender

## EDUCATION

### **Northeastern University** Grad May 2021

#### **Khoury College of Computer Sciences**

Candidate for a Bachelor of Science in Computer Science & Design  
GPA: 3.8/4.0

**Relevant Coursework:** Interaction Design I & II, Human-Computer Interaction, Information Design, Design Process Contexts and Systems, Typography I & II, Color and Composition, Experience and Interaction, Programming Basics, Foundations of Software Engineering, Object-Oriented Design, Fundamentals of Computer Science I & II, Algorithms and Data, Database Design, Foundations of Data Science, Foundations of Psychology

**Study Abroad:** American College of Thessaloniki Thessaloniki, Greece

### **Punahou School** August 2013 - June 2017

GPA: 3.9/4.0

Activities: JV Tennis co-captain, Varsity II Volleyball, Lacrosse, Mock trial

## SKILLS

Adobe Creative Suite • Figma •  
Adobe Experience Manager •  
Agile development • UI/UX •  
Java • TypeScript • React JS •  
HTML/CSS • SQL •  
PostgreSQL • Python •  
Microsoft Office Suite •  
Articulate 360 • Blender •  
Git/GitHub (familiar) •  
Wordpress and Wix (familiar) •  
Weebly (familiar) •  
Mandarin Chinese (familiar)

## INTERESTS

UI/UX • Information design •  
Education • Civic engagement

Traveling • Digital and  
Film Photography • Volleyball •  
Tennis • Brunch • Baked goods •  
Plants • Oldies and Indie Music

## CONTACT

### **Permanent:**

1425 Laamia St.  
Honolulu, HI 96821

### **Available:**

September 2021