Karli Young

karliyoung.com | karlilcyoung@gmail.com | (808).347.6489 | linkedin.com/in/karli-young

Experience

Junior UX Designer | *Servco Pacific, Inc.*
Honolulu, HI | July 2021 - Present

- Advocate for user needs while balancing business needs to inform designs and decision-making
- Conduct a variety of UX research and analyses to collect data and evidence to back design strategy
- Collaborate with product owners, stakeholders, and engineers to ensure high quality UX is achieved
- Design and implement a design system to use across multiple brands and products

Instructional Design Intern | *Kamehameha Schools*
Honolulu, HI | July 2020 - June 2021

- Design interactive digital learning materials for staff and K-12 students
- Design, prototype and build ad hoc web applications
- Built script to automatically track course completion and analytics

KLSY Photography Website | *Freelance*
August 2021 - Present

- Design branding for KLSY Photography
- Developed information architecture, wireframes, and visual language for brand new website
- Collaborate with client to ensure requirements were met
- Built website in Wordpress, increasing business visibility

Localization Web Producer Co-op | *ServiceNow*
Santa Clara, CA | January 2019 - June 2019

- Collaborate with stakeholders and developers to execute on web strategy for customers in EMEA and APJ
- Identify, report and monitor bugs and UX inconsistencies
- Support SEO and web analytics teams with driving traffic and quarterly reporting

Education

Northeastern University
B.S. Computer Science & Interaction Design
May 2021 | Boston, MA | GPA :3.8/4.0

American College of Thessaloniki
Study abroad
2017 | Thessaloniki, Greece

Punahou School
June 2017 | Honolulu, HI | GPA: 3.9/4.0

Skills

Design
UX Research, User interviews, Surveys, Card sorting, Competitive analysis, Information architecture, Wireframing, Prototyping, Usability testing, Visual design, Typography, Design systems, Accessibility, Photography

Tools: Adobe Creative Suite, Figma, Miro

Tech
HTML/CSS, Java, Python, SQL, TypeScript, JavaScript, ReactJS

Tools: Git/Github, Jira, Confluence

Soft
Agile, Collaboration, Storytelling, Problem-solving, Empathy, Critical-thinking

Interests

Plant care, Education, Civics, Photography, Travel, Tennis, Volleyball