





PARSONS

YAHO!



AFTONBLADET

WALL STREET JOURNAL







RED ANTLER

Plated.

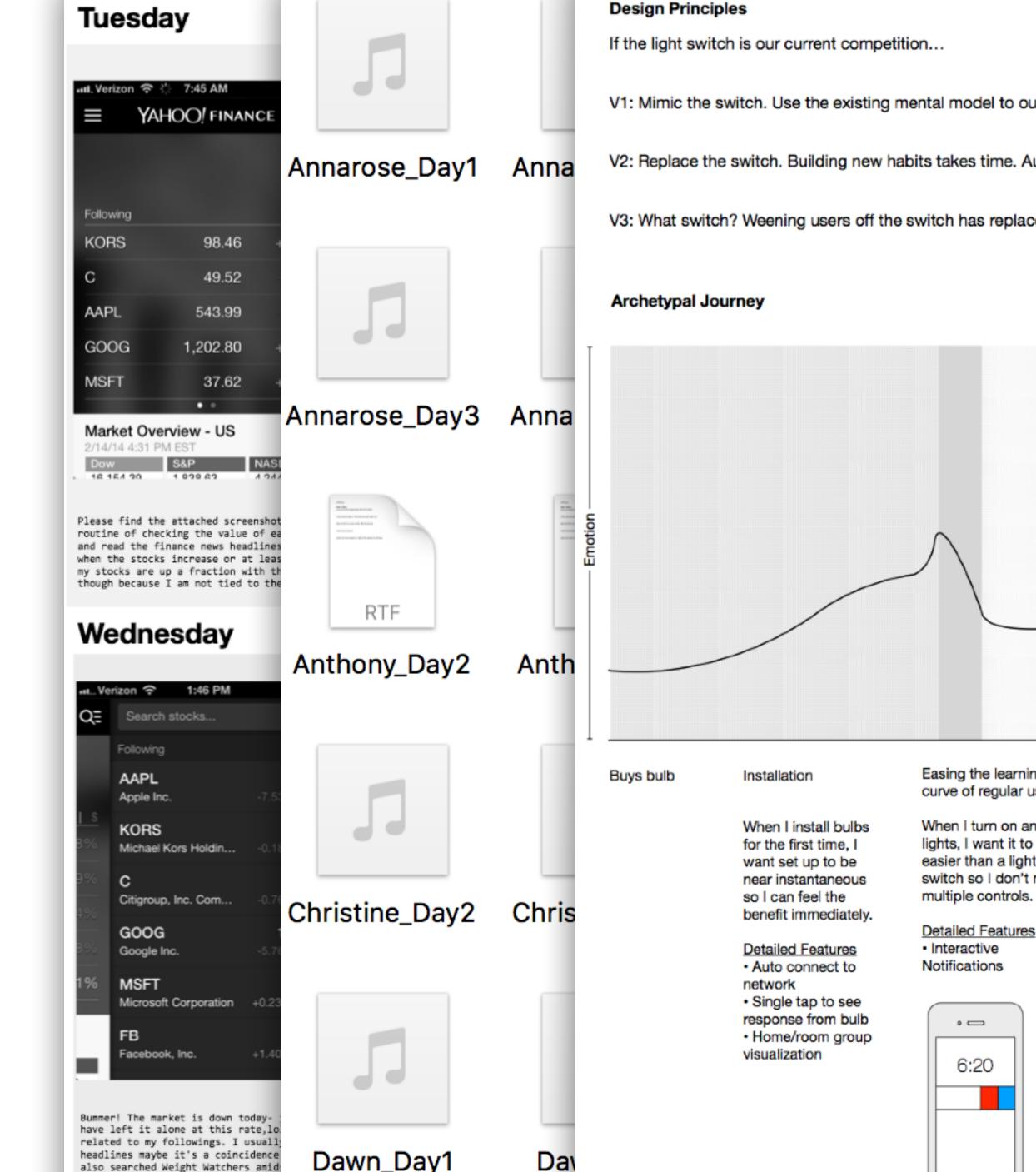




Beyond analytics at Yahoo

Analytics showed declining DAUs but couldn't answer why.

I conducted an 8 person diary study that exposed an issue in our news feed algorithm. The result led to a navigation update which turned the analytics around. Wether longer term diary studies or one question behavioral sampling surveys I try to always involve qualitative data in my process.



(D)

Dawn_Day1

also searched Weight Watchers amid will attach the screenshots in ano