



Md sarfraz

I was Working as a system admin in quattrro and handling all the issues related to office 365 portal, licensing, security & compliance center and other technical issues as well Now I am the part of hcl working as a senior specialist

GET IN CONTACT

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PERSONAL DETAILS

- Total Experience 10 Years 0 Month
- Current Location New Delhi
- Date of Birth Feb 15, 1991
- Gender Male
- Marital Status Married

SKILLS

- Azure Functions
- Technical Support
- Remote Access
- Configuration
- Troubleshooting
- Hardware
- Computer Hardware
- IT Hardware
- Desktop Support
- Software Support
- Technical Analysis
- Outlook
- Sharepoint
- Office 365 Admin
- Sharepoint Administrator
- L2

TECHNICAL SKILLS

- Onedrive, Sharepoint
- Microsoft Azure
- Software Support
- Hardware Troubleshooting
- Azure Admin

PROFILE SUMMARY

currently I am working as a senior specialist in HCL, providing support to new agents on issue related to client software and have strong hands on experience of Office 365 admin, azure, Sharepoint etc

EDUCATION HISTORY

Post Graduation

Course	NA(Nothing)
College	Magadh University
Year of Passing	2023

Graduation

Course	B.B.A/ B.M.S(Management)
College	Magadh University
Year of Passing	2010

WORK EXPERIENCE

Dec 2021 to Present

Senior Specialist at HCL Technologies

Senior Specialist (Lead), Management work

Aug 2017 to Dec 2021

System Administrator at Quattrro

Responsible to handle issues related to Office 365, SharePoint, onedrive, outlook client, owa, azure, desktop/laptop/Mac/iphone hardware/software issues and many more.

Aug 2017 to Aug 2017

Solution Engineer at Quattrro Global Services

Handle all the software/application issues including printer set up, no boot, no power, blue screen error, network issues like modem and router etc

Jan 2012 to Aug 2017

LANGUAGES KNOWN

- English
 - Hindi
 - Urdu
 - English
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COURSES & CERTIFICATIONS

- Azure Administrator Associate (Az-104) By Microsoft (Valid Upto October 2025)