MAYANK NAYAK

📍 Bhubaneswar

📞 +91-9438419697

✉ mayanknayak55@gmail.com

PROFESSIONAL SUMMARY

Dedicated IT Analyst adept at cultivating long-term partnerships with vendors and clients. Expertise includes installing, configuring and monitoring complex systems and infrastructures. Offering successful career history comprising more than 7 years. Strong team player with excellent communication and collaborative abilities. Resourceful team player committed to supporting customers and troubleshooting issues. Prioritizes and execute tasks and makes sound decisions in critical situations. Strong communicator and problem-solver.

EXPERIENCE

IT ANALYST, 06/2016 - Current

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CLOUD ADMINISTRATOR
Tata Consultancy Services Limited, Bhubaneshwar
- In Amazon Web Service (AWS) and
- Microsoft Azure
- Knowledge on UNIX and Shell Scripting
- Resolved problems, improved operations and provided exceptional client support
- Increased customer satisfaction by resolving their product related issues
- Investigated new and emerging software applications within TCS to design, select, implement and use administrative information systems effectively
- Managed use of various types of databases and configured, installed and upgraded new ones
- Handled scripting tasks for debugging and automation using Shell Scripting
- Basic knowledge on Airflow
- Debugging through SQL queries
- Building and Deploying packages using Jenkins.
- Big Data Administrator

CORE QUALIFICATIONS

- Microsoft Word/Excel
- Applications: Amazon Web Services (AWS), Microsoft Azure, Apache Ambari
- Database
- Jenkins
- CI/CD Integration
- Deployment Activities
- PostgreSQL
- DBeaver
- SQL
- Unix Shell scripting

EDUCATION

Institute Of Technical Education And Research, Bhubaneswar, 05/2016
B.Tech: Electrical and Electronics Engineering

Prabhujee English Medium School, *Bhubaneswar, 03/2012*
CBSE (XII): **Science Education**

St. Xavier's High School, *Bhubaneswar, 03/2010*
CBSE: **Science Education**

ACCOMPLISHMENTS

- Databases - DML Statements and SQL Server Administration in Alison.com
- Unix Certifcations

ACHIEVEMENTS

- Best Performer Award for the last two years in the current project in TCS.
- Best Team Player Award for the last 2 quarters in TCS

CERTIFICATIONS

- AWS Certification Training Course for Solutions Architect
- DevOps Certification Training Course