MOHAMMAD OSAMA
SAP Certified Authorizations and
GRC Consultant
E-Mail: mdosama23@gmail.com
Mobile: +919731690672,8618345842

CAREER SUMMARY

➢ 6.5 Years of experience in SAP Security ECC , S4 HANA FIORI Security and GRC Access control 10.1 , 12.0 also I have 2 Years of experience in IT Service Desk.
➢ Experience in the design and development of ECC role, FIORI system role.
➢ Experience in roll out/upgrade projects.
➢ Experience in S/4 Hana Fiori Security implementation:
  • Designing and building roles for S/4 HANA and Fiori Gateway Systems.
  • Designing roles for Fiori apps by adding Catalogs and Groups to S/4 HANA roles.
  • Activating services for the Fiori apps in /IWFND/MAINT_SERVICE.
  • Troubleshooting and Identifying the missing OData Services and authorization issues in /IWFND/ERROR_LOG and notifying the Basis and Fiori configuration team to activate them.
  • Optimizing the User Experience by reducing or removing unwanted groups and tiles within the groups to improve performance.
  • Working with business users to identify the issues with Fiori apps and resolving the auth issues.
  • Knowledge on creation of custom group and catalogs using /UI2/FLPD_CUST.
➢ Sap GRC 10.1 & 12 configuration.
➢ Experience in GRC 12.0 implementation on below tasks:
  • Knowledge on Post Installation, initial configuration steps and activities in GRC.
  • EAM configuration and management for ECC(R/3), HANA DB hands on:
  • Reason code creation.
  • Creating and assigning FireFighter ID's to firefighters, owners and controllers on approvals.
  • Creating Access control owners for FFID owner/controller.
➢ ARA configuration and setup hands on:
  • Creating modifying of functions and risks based on the business request.
  • Running the risk analysis at User, Role level.
  • Creating mitigation controls and mitigation users.
➢ ARM configuration and setup knowledge.
➢ Ownership assignment in GRC..
➢ Knowledge in process to activate BC sets, MSMP workflow, BRF+ configuration, Synchronization Jobs, ruleset maintenance, risk maintenance.
➢ Repository sync (Profile, Role and User).
➢ Support of various security topics for external and internal audit.
➢ Proficient in Excel based reporting.
➢ Proven ability to work independently and within team, exposure to multi-cultural work environment and having good communication skills both written & verbal
➢ Member of the SAP Security controls and User Access Reviews process, conducted SOD and user access analysis, suggested design changes to remediate conflicts.
➢ Incident Management in Service Now Tool Change request management, Audit / Maintenance Task management.
➢ Setup and Manage Firefighters in GRC 10.0 and 12.0

PRIMARY SKILL SET
• GRC tools : SAP Certified GRC AC 12.0
• SAP Security products like R/3 Security ECC, BW and S4 Hana Fiori .

- Service Now Tool
- Microsoft Services: Knowledge on AD, DHCP and DNS
- Operating System : Knowledge on Windows 10, 2008 Server, 2012 server

SAP WORK EXPERIENCE:

Company	LTIMINDTREE
Position	Senior Consultant -Package Implementation
Project	Rockwool and Criteo
Contribution	SAP Security Support
SAP Module	SAP ECC, S4 HANA FIORI, SAP HANA Studio, GRC 12.0
Period	SEPT 2021 – Present

Roles and Responsibilities:

- Create a User in S4 Hana Using SAP Hana Studio
- Assign a various system privileges and Generated roles in S4 Hana.
- Experience in S/4 Hana Fiori Security implementation
- Designing and building roles for S/4 HANA and Fiori Gateway Systems.
- Designing roles for Fiori apps by adding Catalogs and Groups to S/4 HANA roles.
- Activating services for the Fiori apps in /IWFND/MAINT_SERVICE.
- Troubleshooting and Identifying the missing OData Services and authorization issues in /IWFND/ERROR_LOG and notifying the Basis and Fiori configuration team to activate them.
- Optimizing the User Experience by reducing or removing unwanted groups and tiles within the groups to improve performance.
- Working with business users to identify the issues with Fiori apps and resolving the auth issues.
- Knowledge on creation of custom group and catalogs using /UI2/FLPD_CUST.
- Role Design for Consultant like ABAP,FIORI Developer , Basis and Functional team.
- Conduct meeting with Client and Functional Consultant to understand Business process and identification of SAP Transaction.
- Design FIORI roles for each Position for Business Users.
- Create General and Common roles for Business users.
- Define Role Naming convention for roles to make roles meaningful.
- User Management activities during UAT's and Go live period
- Help and support users for Authorization issue during UAT.
- Design Configuration roles and RFC roles to cleanup SAP_ALL profile access for Service and System Users.
- Provide hyper care support
- Role maintenance and creating transport request for roles using SE09, SE10
- Performing the mass role changes activities using SHDB and LSMW scripts
- Authorization objects custom maintenance and SU24 updates.
- Security reporting based on various USR* and AGR* tables.
- Performed pre- and post-security steps during SAP Upgrades.
- Effectively analyzed trace files (ST01) and SU53 Dumps and tracked missed authorizations for user's access problems and handling the missing authorizations manually.
- Present innovative idea to Client to Improve process.
- Made a good analysis of Security notes
- Access to database tables was restricted and assigned of authorization groups

- Train Security members on workflow process and authorization concept.

GRC Access Control 12.0 Activities

- Create access request in GRC for the users.
- Validate provision logs and troubleshoot Access request issue.
- Identify and analyze issue related to Access request.
- Identify and analyze issue related to MSMP Workflow.
- Create Function id's and Risk id as per the business requirement.
- Perform Action, Role Usage & other synchronization jobs
- Perform user simulation in Risk analysis while adding role for users.
- Perform Role simulation in Risk Analysis while adding T-code and auth object into role.
- Very Good understanding of connection settings, connector settings and configuration settings - parameters
- Creation of Mitigation controls as per the Organization Risk management strategy.
- Good Knowledge to Configure number ranges and activate for access requests and mitigating requests
- Creating FF ID's, assign FFID to Owners, and Controllers as per the requirement.
- Identify and analyze Issue related to EAM Workflow and firefighters.
- Role Import and Upload to GRC system for plug-in systems.
- Conducted weekly audit of firefighter and cleaned up invalid FF ids
- Risk Analysis & Remediation, Mitigation using ARA and reporting based on business requirements.
- Good Understanding of SOX compliance in Access Management control.
- Review and validate all users with Critical and SOD Access rick on Monthly and Quarterly basis and provide the proper evidence to Auditor query.

Company	Brady Company India Pvt Ltd
Position	IT Analyst
Contribution	SAP Security Support
Environment	SAP ECC, GRC 10.1
Period	Aug 2017 – SEPT 2021

Roles and Responsibilities:

- Creating new roles and modifying existing roles based on new requirements
- Created roles by using Business role concept
- Creating new and change Access request for end users based on Service now request.
- Responsible for creating user IDs based on a standard naming convention, modifying user accounts, locking and unlocking user id and password reset.
- Manage user administration utilizing SU01 and SU10 in creating, copying, deleting, locking and unlocking users and provisioning users.
- Effectively analyzed trace using ST01 and authorization checks for tracking missing authorization for user access and inserted the missing authorizations through the process of CR – change requests
- User Management activities during UAT's and Go live period.
- Worked on SAP Check indicator defaults and field values, reduced the scope of authorization checks using SU24
- Worked on AGR and USR tables during the design and implementation process
- Worked on requests related to role creation, mass activities, transports and maintenance activities
- Role maintenance and creating transport request for roles using SE09, SE10
- Performing the mass role changes activities using SHDB and LSMW scripts
- Provided inputs for the betterment of the process
- Made a good analysis of Security notes
- Access to database tables was restricted and assigned of authorization groups

- Worked on Technical Upgrade Projects.
- Authorization trouble shooting in R/3, assisting users in resolving authorization issues
- Performed user access reviews quarterly for the maintenance of user activities in the system using SUIM
- Maintain transactions selection and authorization objects in activity groups
- Responsible for creating user IDs based on a standard naming convention, modifying user accounts, locking and unlocking user id and password reset.
- Created user groups for easy business administration based on requests.

GRC Access Control 10.0 Activities

- Create access request in GRC for the users.

- Validate provision logs and troubleshoot Access request issue.

- Identify and analyze issue related to Access request.

- Identify and analyze issue related to MSMP Workflow.

- Create Function id's and Risk id as per the business requirement.

- Perform Action, Role Usage & other synchronization jobs

- Perform user simulation in Risk analysis while adding role for users.

- Perform Role simulation in Risk Analysis while adding T-code and auth object into role.

- Very Good understanding of connection settings, connector settings and configuration settings - parameters

- Creation of Mitigation controls as per the Organization Risk management strategy.

- Good Knowledge to Configure number ranges and activate for access requests and mitigating requests

- Creating FF ID's, assign FFID to Owners, and Controllers as per the requirement.

- Identify and analyze Issue related to EAM Workflow and firefighters.

- Role Import and Upload to GRC system for plug-in systems.

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- Risk Analysis & Remediation, Mitigation using ARA and reporting based on business requirements.

- Good Understanding of SOX compliance in Access Management control.

- Review and validate all users with Critical and SOD Access rick on Monthly and Quarterly basis and provide the proper evidence to Auditor query.

Service Desk WORK EXPERIENCE:

Company	ILABS PVT LTD
Client	TESCO
Position	SYSTEM ENGINEER
Period	OCT-2016 to AUG -2017

Roles and Responsibilities:

- Providing Local admin rights to the domain users.
- Configuring and troubleshooting Network printer
- Diagnosing and troubleshooting OS and Hardware problems.
- Configuring, Troubleshooting Microsoft Outlook Issue.
- Installing Antivirus, Application Software's and giving support to the end-users.
- Installing & Administering of Client Operation System like, Windows 7 ,windows 8,Windows 10
- Installing Service Packs and other Packages.
- Installing, Configuring and troubleshooting Data card.
- Basic Troubleshooting related to VPN Issue.
- Installing, Upgrading and diagnosing problems related to software and hardware
- Installing and configuring the outlook for new joiners

- Troubleshooting of hardware issues (Dell,LENOVO&HP laptops and workstations issues)
- Installation and troubleshooting of SEP antivirus as well as SEP Encryption
- Resolving connectivity issues between networking devices.
- Installing and troubleshooting safe boot on laptops, which includes decrypting HD through safetech recovery. Adding users ID on safe boot server also performing login recovery.
- Providing excellent day-to-day support of a desktop and laptop environment.
- Resolving windows operating system issues in both servers and desktops.
- Configuring and basic Troubleshooting of Lync2013 and Office communicator 2007.
- To keep track on ongoing virus activities and protection methods available for the same. Also   responsible for updating of critical patches and fixes provided by Microsoft and Antivirus Companies.
- Ensuring the tickets getting closed within the defined SLA with the end-user satisfaction.
- Worked on remote tools like VNC, Dame Ware, Remote assistance, and Remote desktop connection (MSTSC) and TeamViewer.

Company	CMS IT SERVICES PVT LTD
Client	CGI information Systems and Management Consultants private Limited
Position	CUSTOMER SUPPORT ENGINEER
Period	Nov-2014 to 30 June-2016

Key Roles & Responsibilities

- Providing Local admin rights to the domain users.
- Configuring and troubleshooting Network printer
- Diagnosing and troubleshooting OS and Hardware problems.
- Configuring, Troubleshooting Microsoft Outlook Issue.
- Installing Antivirus, Application Software's and giving support to the end-users.
- Installing & Administering of Client Operation System like, Windows 7 ,windows 8,Windows 10
- Installing Service Packs and other Packages.
- Installing, Configuring and troubleshooting Data card.
- Basic Troubleshooting related to VPN Issue.
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- Troubleshooting of hardware issues (Dell,LENOVO&HP laptops and workstations issues)
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- Ensuring the tickets getting closed within the defined SLA with the end-user satisfaction.
- Worked on remote tools like VNC, Dame Ware, Remote assistance, and Remote desktop connection (MSTSC) and TeamViewer.

Educational Qualification

- ❖ B.SC from LNMU (LALIT NARAYAN MITHILA UNIVERSITY) BIHAR-61%