

## **MAYUR MADHUKAR NALAWADE**

(Bachelor of Engineering)

**E-mail:** [mmnalawade8@gmail.com](mailto:mmnalawade8@gmail.com)

**Mobile No.:** +91-9503125001

### **Career Objectives:**

To work with leading company and to use my analytical thinking to the best of my ability combined with perseverance, so as to contribute in organizations growth and goal, as well as to attain my professional goal.

**Technical Knowledge:** Basic of C, C++, JavaScript, ServiceNow.

### **Professional Experience :-**

**Organization:** Brain Vision Technology Pune  
Since Aug 2020 to Present.

**Designation:** Senior System Engineer.

**Role:** ServiceNow Administrator / Developer.

**Certificates:** CSA (Certification System Administration) of ServiceNow.

### **Responsibilities:**

- Have worked on ServiceNow Tool which includes modules such as Incident, Problem, Change, Knowledge Management.
- Uploading of Foundation data using import sets and Transform Map.
- Worked on Client-side Scripting, UI Policy,
- Have knowledge of Server-Side Scripting (Business Rules, UI Action, Data policy) to meet the data requirements set forth by the Customer.
- Configuring reports, scheduled reports and created custom charts.
- Configuring service level management (SLA, OLA),
- Worked on ACL for securing and providing the right access to right person/role.
- Worked on Service Catalog, record producers, order guides.
- Created and modify ServiceNow workflows.
- Worked on Notification and Inbound email actions.
- Worked on update set, Scheduled jobs.
- Have a basic knowledge of Integration.

**Educational Qualification :**

Examination	Board/University	Institute	Year of Passing
Bachelor of Engineering (Electrical Engineering)	Savitribai Phule Pune University	S.N.D.Collage of Engineering Yeola,Nashik	2018
Diploma (E&TC)	MSBTE	Institute of Engg. & Technology Kannad.	2014
H.S.C.	State Board	New High School Aurala.	2009
S.S.C.	State Board	New High School Sakegaon	2007

**Achievements:**

- Secured **Consolation prize** in SCI-FI project Exhibition.

**Hobbies :**

Listening music, Travelling, Playing and Watching Cricket, communicating with people and making friends.

**Languages Known:**

English, Hindi, Marathi.

**Personal Details :**

Full Name : Mayur Madhukar Nalawade  
Date of birth : 03-12-1991  
Gender : Male  
Permanent Address : At Kanadgaon,  
Tq Kannad,Dist Aurangabad Pin Code:431103

**Declaration :**

I hereby declare that the information given in this application is true, complete and correct to the best of my knowledge and belief.

Date: / / 2023  
Place

Regards,  
Mayur Nalawade