Mediboina krishna Reddy
MOBILE: +91 8885949808
E-MAIL: reddykrishnna405@gmail.com

Professional Summary:

❖ Having **4.6 years** of Experience IT Industry 4.6 Years of relevant Experience in **Citrix Administrator.**

Professional Experience:

❖ Provide end-user support via telephone, email, remote-assistance anddesk-side.

❖ Co-coordinating with third party vendors on resolvingUser/Citrix Application related issues

❖ Managing Users and Sessions.

❖ Administration and monitoring the health of Citrix servers via Citrix DeliveryService /App Center /Citrix Studio console and Citrix Director daily.

❖ Creating Citrix Policies and GPO's as per client requirement.

❖ Maintaining and optimizing the data store by ensuring that using the DS MAINT command and running a consistency check using DS CHECK.

❖ Day to day health monitoring of the servers using scripts andtaking appropriate steps to keep the environment under control.

❖ Installing ICA Client and receiver for web via Storefront for Client Access.

❖ Troubleshooting of ICA/HDX and IMA access issues and services issues.

❖ Optimizing user session experience using display settings, HDXtechnologies and Profile management. .

❖ Creating User Accounts and basic administration using AD.

❖ Knowledge in few Citrix Commands and perform them inInfrastructure in my daily routine activities.

❖ Providing access to published application as the user requirements.

❖ Communicates with team members to further define needs, utilizing skills.

❖ Installing and Publish of new applications in current environment.

❖ Remote troubleshooting with RDP and Shadow

❖ Served as L2 escalation, providing assistance to level1 technical teams withcomplex issues.

❖ Significant experience in gathering, creating, documenting and analyzingrequirements. Also creating and executing steps for implementation.

❖ Create regular reports for management requirement.

Experience:

- ❖ Currently working as Citrix admin in **TCS** , Hyderabad from Jun 2019 to till date.

Roles & Responsibilities:

- ❖ Managing Users and Sessions.
- ❖ Farm creation and management of the farm.
- ❖ Monitoring, managing and reporting daily, weekly and monthly server status.
- ❖ Performing all aspects of account management. User ID creation, Giving Rights to users and share folder.
- ❖ Publishing application. checking sessions, managing server load and CPU utilization.
- ❖ Experience in administering Windows Terminal Server, Group Policy management and Active Directory environment
- ❖ Managing more than 20 XenApp servers.
- ❖ Working on E G monitoring tool to generate the Health status of Citrix Infrastructure.
- ❖ Implemented Load balancing between Citrix servers.
- ❖ Citrix Web interface, licensing server configuration.
- ❖ Responding to the customer requests for Issues through E-Mail.
- ❖ Licenses Updating in Citrix Server.
- ❖ Troubleshooting the day-to-day problems in Citrix server.
- ❖ Monitoring the Citrix Servers & performing scheduled maintenance as per the requirements.
- ❖ Knowledge in Installing/Configuring Citrix XenApp Server on Microsoft Windows Server 2008R2, 2012 R2, 2016 R2
- ❖ Perform remote administration, support and management of multiple Citrix farms utilizing Citrix XenApp 6.0, 6.5, 7.x
- ❖ Experience on Citrix Farm creation, Zone creation, Citrix server's installation.
- ❖ Publishing Applications/Contents to users and groups as required.
- ❖ ICA client or receiver for web deployment.
- ❖ Enabled Session sharing against full load on the servers in XA 6.5 environment.
- ❖ Ensuring optimum availability of published applications and servers.
- ❖ ICA client set up, Licensing, Load balancing, User Policy management. Good exposure on XenApp Printing.
- ❖ Maintaining the health of the Citrix farm and all infrastructure components in a Citrix Farm.
- ❖ Proficient in analyzing information system needs, evaluating end-user

- ❖ requirements, custom designing solutions, troubleshooting for complex information systems management.
- ❖ Polished leadership skills with ability to motivate teams to increase productivity.
- ❖ Maintain good relationships and communication channels with executives, supervisors, staff & peers.
- ❖ Well-structured and comfortable functioning in a virtual environment, both independently and in teams
- ❖ Responsible for delivering desktops to users through XenDesktop and applications through XenApp.
- ❖ Creating XenDesktop sites, Desktop catalogs and Desktop groups and adding the desktops into it.
- ❖ Licensing and installing Citrix XenDesktop.
- ❖ Creating, configuring, maintaining and troubleshooting dedicated and pooled VDI's.
- ❖ Creating master images for dedicated and pooled catalogs.
- ❖ Responsible for decommissioning the non-required VDI's.
- ❖ Installing and configuring Citrix Provisioning server for vdisk streaming.
- ❖ Creating pooled VDI's in PVS using Streamed wizard.
- ❖ PVS Versioning.
- ❖ Hands-on experience in designing and implementing in XenApp and XenDesktop.
- ❖ Managing and maintaining the applications in XenApp farm.
- ❖ Publishing and disabling the applications in XenApp farm.
- ❖ Monitoring the load evaluators.
- ❖ Troubleshooting problems with the help of Event logs.
- ❖ Working on alarms in VMware environment.
- ❖ Managing VM's using VMware vCentre.
- ❖ Installation, configuration and administration of windows 2003/2008 servers.
- ❖ Installation, configuration and administration of windows XP/7 client OS.
- ❖ Handling security issues like Windows updates, patches.
- ❖ Regular system administration tasks like user accounts, access permissions, security.
- ❖ Creating Domain, local users and troubleshooting Domain Login Problems.
- ❖ Configure CPU, memory, and disk partitions as required.
- ❖ Troubleshooting LAN connectivity related problems.
- ❖ Retrieving and restoring the stored backups according to user needs.
- ❖ Installing and Configuring DHCP server.
- ❖ Planning DHCP Scopes and Scope options.

Education Details:
- ❖ I have done my B Sc from Sunrise University, in 2017.
- ❖ I have done my Intermediate(12th) from Bapatla Jr college, in 2013.
- ❖ I have done my S.S.C from Sri Tagore's School, in 2011.

PERSONAL DETAILS:

Name	:	Mediboina krishna Reddy
Father's Name	:	Chinna Veerlankaya Reddy
Sex	:	Male
Nationality	:	Indian
Languages Known	:	English, Hindi, Telugu.

Date:

Place: Mediboina Krishna Reddy