Mayuresh Bhake

Business Analyst

Intend to build a career with leading corporate of hi-tech environment with committed & dedicated people, which will help me to explore myself fully and realize my potential. Willing to work as a key player in challenging & creative environment.

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Professional Preface

- Achievement-driven professional offering over **5** years of experience in Banking Domain product like Payment Gateway, NEFT, RTGS, FD, CC, CD, Tax, NACH product.
- Presently working with BNP Paribas as Senior Associate Business Analyst.
- Expertise includes Project management, System Analysis, Requirement analysis and gathering, Design, Technical Analysis, Implementation, System Integration Testing, User acceptance testing Maintenance & Support, Change and release management, Vendor Management and Solution Architecture.
- Excellent relationship management skills with experience in statutory compliances & smooth business operations.
- Tracking & implementing regulatory and compliance guidelines towards for Card not present (CNP) transaction.
- Regular updates to concerned people w.r.t update of the project/enhancement progress and escalations in case of deviation of project plan.
- Client / Vendor Management and Resource Management/Proficient in monitoring / tracking projects with respect to budgeted cost, time over runs for ensuring timely execution of projects.
- Depth knowledge in handling Card Authentication and Authorization systems, resolving technical issues and troubleshooting all kind of server, Network, Application related issues.
- Possess insightful knowledge of operating on Java, JSP and front-end technologies and sound knowledge of banking & IT domains entailing projects like Credit and Debit Card.
- $\bullet \ \, \text{Good knowledge of SSL certificate handshake functionality implementation and management}. \\$

Good knowledge of Windows, Linux systems & Microsoft SQL Server, and Oracle 19C, Jira, Postmen, Microsoft suit.

- Expertise in Load Testing, System Testing, Interface Testing, Integration Testing, Performance Testing.
- Successfully delivered these projects for the biggest bank clients it includes **Net pay outward 24 by 7**, **India data localisation**, NACH Outsourcing, Debit Card Auto Settlement File Generation, Billing Automation, Account Number Fetch From DCMS, Express Pay One (OTP 1), Net Pay application and Cash flow Management.

Certification

Certified Scrum Product owner: Scrum Alliance August 2022 - August 2024

Professional Experience

Since May -2023 as Senior Associate Business Analyst with BNP Paribas.

Jul'21-May '2023 as Business Analyst with Affluent Global Services Key Project Overview

- Net pay Application
- Statement Application
- SMS Gateway
- NACH Outsourcing
- IDL Phase -II (India Data Localisation).
- Outward 24 by 7
- NACH Mandate circular 001
- Net Pay Client Enablement

Responsibilities

Creating user story as per user requirement so team can understand easily.

- Arrange scrum meeting with internal Team and discussed the task list for a weak.
- Functional testing with SIT & UAT of software version/patches, to provide bug free software to clients.
- Closely work with product team to understand and clarify the function al requirements and ensure delivery in committed time.
- Handle Client Queries & Issues, Analyse & resolve them by product & technical knowledge. To maintain Maximum up time & Service Level Agreements (SLAs).
- Demonstration of changes related to projects/enhancements to Users/Audit/Product for sign off.
- Follow up and coordination with the internal bank and in-house teams in order to implement new ideas onto the existing domain.
- Providing suggestions and recommending measures to new ideas onto the existing domain.

Mar'18-Jul '2021 as Business Analyst with Wipro pvt Ltd

Key Project Overview

- Credit, Prepaid and Debit Card Authentication system (3dsecure 1.0 protocol).
- Debit Card Onus I Debit Payment Gateway.
- Master Card OCT (SMS)
- SI integration.
- Close Group merchant integration.
- Fast Check Out Authentication and authorization integration.
- SMS Gateway Migration (SQL 2014 to Oracle 12C RAC).

Responsibilities

- Coordinating with business group to understand their requirements.
- Understanding BRD /SOW/FSD and preparing DOU with all possible best approaches.
- Finalizing best approach with business group and take signoff on DOU.
- Raising requirement with Vendor and working on timeline and efforts.
- Tracking issues and project lifecycle using Jira and internal project management applications.
- Preparing setup for implementation like Network (NetScaler), Web, Application and DB
- Implementation of the Project & CR at client site.
- System Integrity Testing (SIT) of Project & Stimulating of test cases for the Project.
- Bug/Defect correction with the help of development team.
- Help client (Bank) for User Acceptance Testing (UAT) of Project.
- Prepare Production Release/Check List for production movement of Project.
- Demonstration of changes related to projects/enhancements to Users/Audit/Product for sign off.
- Follow up and coordination with the internal bank and in-house teams in order to implement
- new ideas onto the existing domain providing suggestions and recommending measures to
- bank in order related to their own internal servers and architectural limitations.
- Perform and monitor production batch jobs, programs, report generation and file transfers for mission critical banking and financial applications.
- Analysing Client issue and submitting RCA with proper resolutions.
- Provided in depth analysis to resolve production and application issues.
- Good knowledge of analysing thread dump, java stack trace, SSL logs, WebLogic logs.
- Performing Production verification testing after successful production movements.
- Demonstration of changes related to projects/enhancements to Users/Audit/Product for sign off.
- Preparing Reports like SLA Report, Transaction Report, Health and MIS report. Preparing Reports like SLA Report, Transaction Report, Health and MIS report.

Projects Details

Project Title (Ongoing project): Netpay Outward 24x7(NEFT, RTGS)

Project Description: As per RBI regulatory, System needs to allow user to perform NEFT, RTGS payment by 24 by 7 & system need to allow transaction on holiday as well as on 3rd & 4th Saturday and Sunday.

Project Title: NACH Outsourcing

Project Description: Scanning the mandate from outsource vendor and placed on SFTP folder for integrating with

our system

Project Title: CBDT Tax Mandate V2.0

Project Description: The project is related to tax mandatory changes as per RBI mandate need to changes in

existing Net pay application.

Project Title: Debit Card Auto Settlement File Generation

Project Description: Payment gateway application will generate debit card settlement file as per recall

application format and push the same on their server for processing.

Project Title: Express Pay Functionality (OTP 1)

Project Description: It is new application functionality which introduce for accepting OTP on bank page for authorization and authentication done using 3d secure system and with integration with SMS gateway OTP is

sent to customer mobile.

Project Title: Account Number Fetch From DCMS.

Project Description: For fetching account number from DCMS system by sending card number as request and receive the account number as response. This need to be called when we are sending response to merchant. The account number which is received from DCMS need to set in response and same sent to merchant as response.

Academic Details

- PG-DAC Certification in Advance Computing from CDAC Kharghar, New Mumbai in 2018
- Master of Computer application (MCA) from RTMNU University, Maharashtra in 2017 with 74%
- Bachelor of Computer Application (BCA) from RTMNU University, Maharashtra in 2014 with 68.73%
- Higher Secondary School Certificate (HSC) from Nagpur, Maharashtra in 2011 with 64.00%
- Secondary School Certificate (SSC) from Nagpur, Maharashtra in 2009 with 72.00%

Personal Details

Date of birth: 28-08-1993

Gender: Male

Nationality: Indian

Languages known: English, Hindi, Marathi.

Marital Status: Married.

Permanent Address: Flat No 1001, Palava phase 2, Lakeshore Green, Dombivli East-421204

Declaration

I hereby declare that the above-mentioned information is true to the best of my knowledge and belief.

Date:

Place: Mayuresh Bhake