

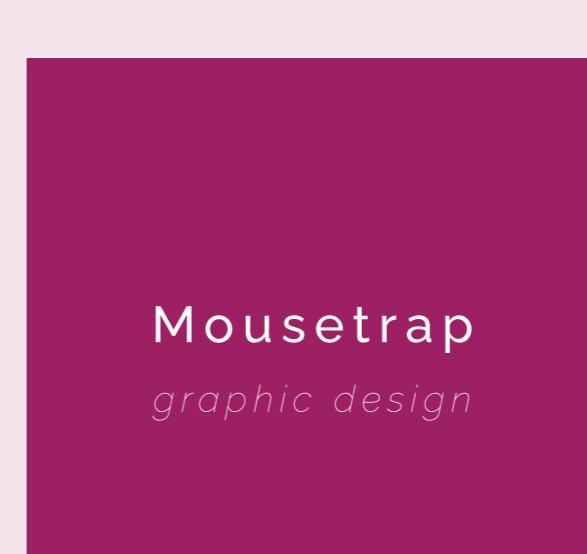
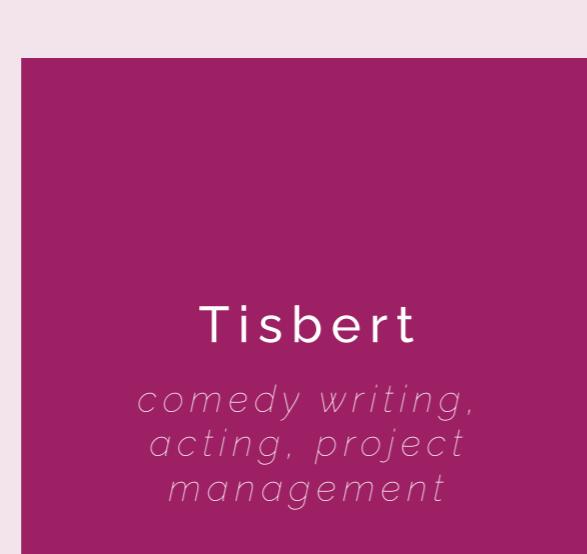
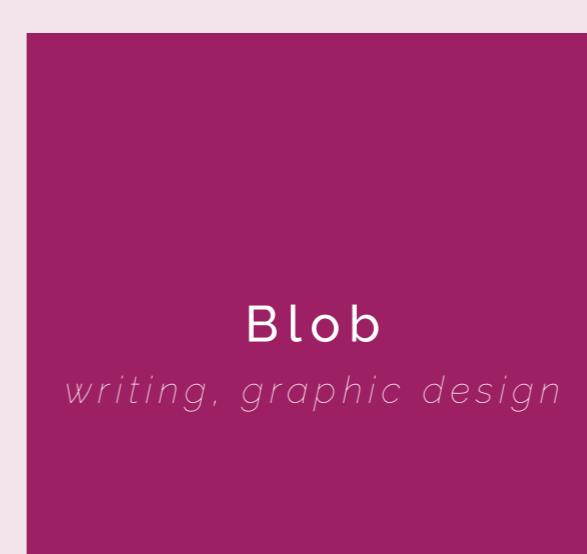
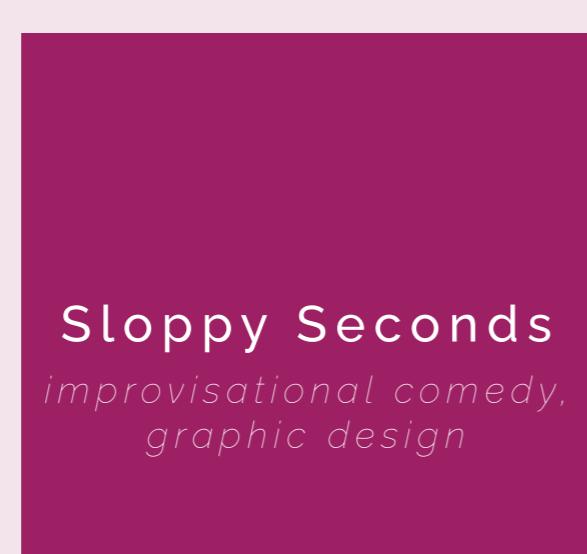
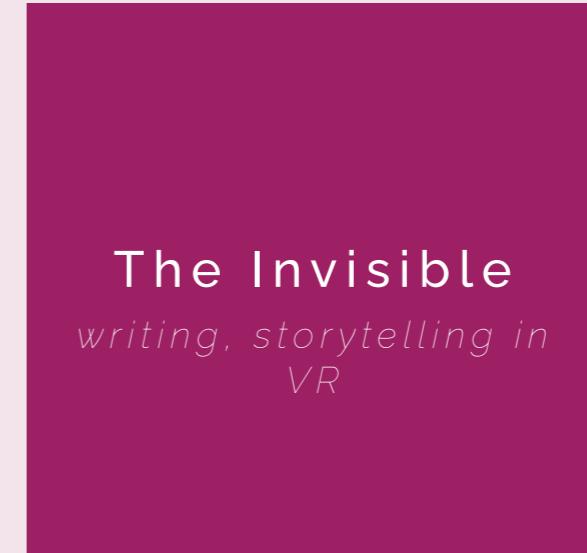


## you can call me bri

I love connecting with people. I love storytelling. I love it best when I get to do both.

Right now, I am a product marketing manager at a **start up** that is making it easier than ever for people to own a home. I'm an improv comedian, regularly performing in the duo **Sloppy Seconds**.

I am a writer, designer, marketer, and psychologist and I am always brainstorming ways to surprise and delight others with captivating stories. I hope you enjoy my website, I made it with love.





## yes, regrettably... like the cheese

Every time I meet someone new, I find myself saying the same thing. They ask if my name is Brianna, I say to just call me Bri, and someone mentions cheese. Every time. If this is your first time meeting me, well...

It's official. Nice to meet you.

# Brianna Hudock

phone 412-720-8278 | email brianna.hudock@gmail.com | website brihudock.com

## Education

### Carnegie Mellon University

Bachelor of Art in Psychology  
University Honors, May 2018

## Tools & Skills

### graphic design

illustrator, sketch, photoshop,  
procreate, indesign

### web design

html, css, javascript

### business management

salesforce/gainsight, jira, trello,  
whimsical, zoominfo

## Leadership Experience

### Fallout Theater, 2018-2024 Show Producer & Director

Pitches original show ideas.  
Leads production & direction.

### Fallout Theater, 2018-2024 Improv Comedy Teacher

Designs curriculum.  
Leads classes on developing  
a comedic voice, thinking  
quickly, and building trust.

## Work Experience

### LogicMonitor | 2022-present

#### Customer Success Manager

Manages 3.2mil+ book with 100+% retention rate.  
Develops programs to drive usage and retention.  
Aligns with Sales on renewal forecasts and up-sell  
strategies, with a focus on customer retention.  
Addresses and resolves client issues utilizing support,  
product, and sales engineering teams.

### AlayaCare | 2022

#### Senior Client Services Associate

Managed concurrent client implementation projects.  
Planned for scope change and proactively managed  
tasks to prevent project schedule delays.  
Prepared project documents and provided training.

### KaiNexus | 2019- 2021

#### Strategic Account Manager

Built and maintained customer relationships.  
Managed 1mil+ book of business.  
Led redesign of customer implementation process.  
Translated customer needs into product feedback and  
configuration decisions, affecting thousands of daily users.

### Upstream Project Manager

Architected company-wide long-term project pipeline.  
Led cross-functional teams in determining/executing annual  
strategic projects to ensure alignment with company vision.

### Amne Inc. | 2018- 2019

#### Product Marketing Manager

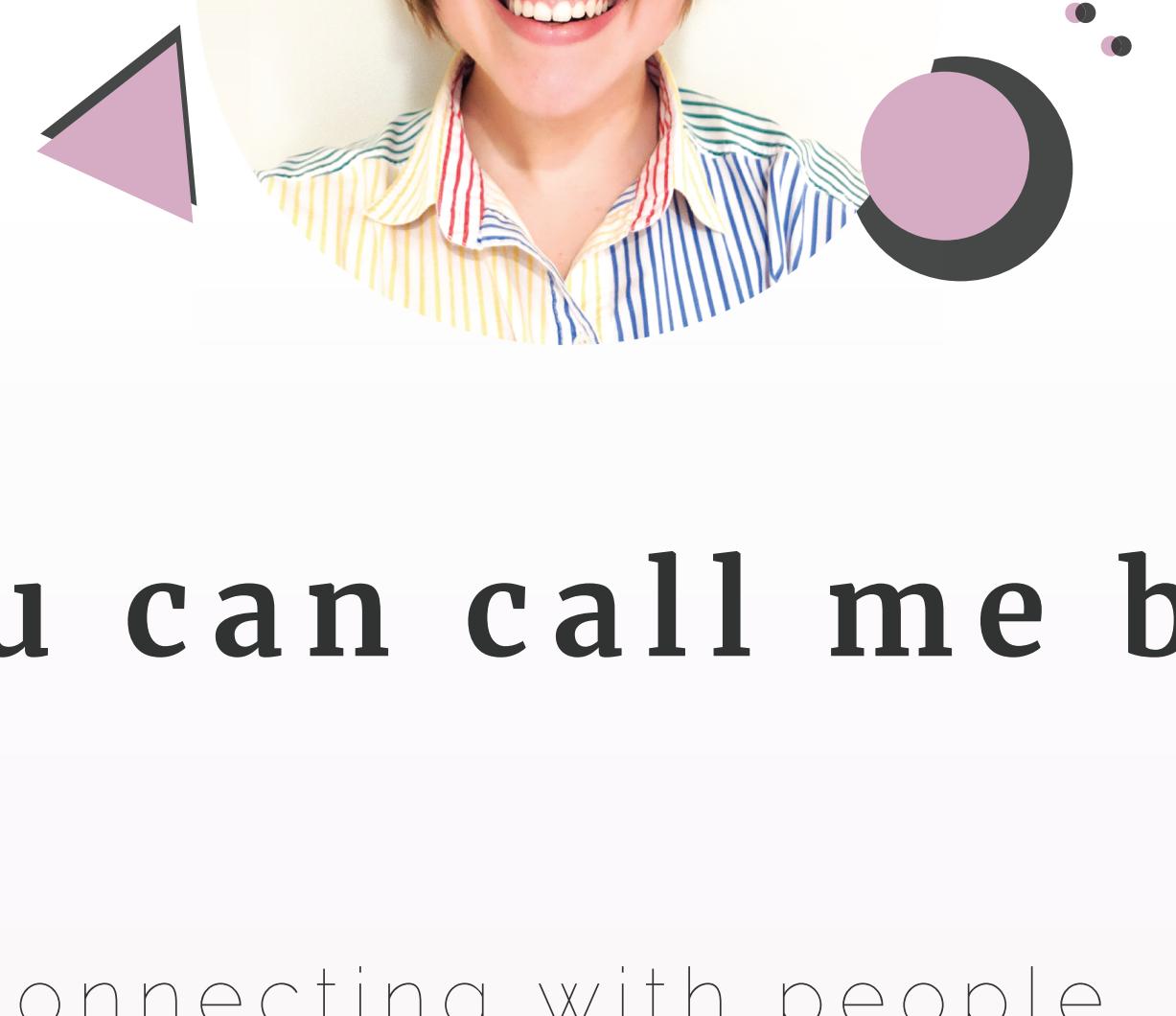
Led growth team in defining target customer and holistic  
acquisition strategy.  
Authored copy for various marketing materials.

### Operations Manager

Implemented operational practices that streamlined  
maintenance of 30+ homes.

# Diamond Trudock

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ght now, I am a product marketi

ularly performing in the duo **Sloppy Seconds**.

others with captivating stories. I hope you enjoy my website, I made it with love.

# Amne

For more information about the study, please contact Dr. Michael J. Hwang at (319) 356-4530 or via email at [mhwang@uiowa.edu](mailto:mhwang@uiowa.edu).

# Brianna Hudock

[work](#)

[about](#)

[resume](#)

## **yes, regrettably... like the cheese**

Every time I meet someone new, I find myself saying the same thing. They ask if my name is Brianna, I say to just call me Bri, and someone mentions cheese. Every time. If this is your first time meeting me, well...

It's official. Nice to meet you.

< back to work

## product marketing @ Amne

[next project >](#)

# in @

made by bri

< back to work

# product marketing @ Amne

next project >

# in @

made by bri

# Brianna Hudock

**phone** 412-720-8278 | **email** brianna.hudock@gmail.com | **website** brihudock.com

Hello there Mural team!

My name is Bri and I'm excited to learn more about your Customer Support Representative position.

With a background in customer-facing roles across multiple tech start-ups, I've developed a unique blend of technical and communication skills that I think would be perfect for this role. At my previous job, I was primarily responsible for translating customer needs into product feedback and configuration decisions, meaning I needed to be able to speak like my customers (with occupations as diverse as nurses to plant managers) as well as my developers. I think this ability to wear multiple hats while explaining technical information would prove invaluable as I provide support for your various customers.

Though I do not have a wealth of experience with WordPress itself, I have built projects using html, css, and python, which has given me a deep understanding of what's going on "under the hood". I believe this background, combined with my ability to learn quickly, would make me a high-contributing member of your team within the first month of my employment.

Please let me know if you have any additional questions about my resume. I hope to hear from you soon!

# Brianna Hudock

phone 412-720-8278 | email brianna.hudock@gmail.com | website brihudock.com

## Education

### Carnegie Mellon University

Bachelor of Art in Psychology  
University Honors | GPA 3.71  
Graduated May 2018

## Skills

### graphic design

illustrator, sketch, photoshop,  
procreate, indesign

### web design

html, css, javascript

### business management

salesforce/gainsight, jira, trello,

## Leadership Experience

### Finley's Locker, 2018

Storytelling for VR

VR experience about bullying

### Limbo, 2018

Storytelling for VR

VR narrative exploring death

### Blob, 2017

Communication Design

Children's book about identity

### Virtual Aquarium, 2015

Fundamentals of Programming

Virtual fishtank game, made  
with python

## Work Experience

### KaiNexus | Sept 2019-Aug 2021

Strategic Account Manager

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Authored copy for various marketing materials.

### Operations Manager

Implemented operational practices that streamlined  
maintenance of 30+ homes.

## Leadership Experience

### Fallout Theater | May 2018-present

Show Producer & Director

Pitched original show concepts. Led production and  
direction for *Murder! An Improvised Whodunnit* and  
*Sloppy Second: A Duo Showcase*.

### Improvisational Comedy Teacher

Designed curriculum and taught classes of 20+ that received  
course credit through CMU's Student-College Program.  
Led community classes on developing a comedic voice,  
thinking quickly, and building trust through Fallout Theater.