

# **CONTACT DETILS**

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Current Address: Amman, Jordan

# **LANGUAGES**

- ARABIC NATIVE
- ENGLISH ADVANCED

# **COMPUTER SKILLS**

- Microsoft Office
- AutoCAD: 2D & 3D
- E-plan
- Proteus

#### **SOFT SKILLS**

- Communication Skills: able to express any idea clearly in speech
- Work harmonically in a team.
- Commercial awareness.
- Planning and organizing: able to plan activity and carry them throw Efficiency.
- Creativity & Problem Solving

# YOUSEF OSHROK LABAN

#### **PROFILE**

A Skilled Mechatronics Engineer with experience in PLCs, HMI, SCADA programming and dealing with different industrial communication protocols and troubleshooting. I aspire for a career that would provide me abundant opportunities for continued growth and learning, a career where my ability, creativity and education contribute to the organization's growth.

# **WORK EXPERIENCE**

## **Technical Support Advisor**

Webhelp L.L.C, Amman, Jordan September 2020 - present

- Responsible for handling technical-support and support related questions for Clients customers and Partners
- Provide prompt, reliable, and accurate solution to customers.
- Educate customers on support options, and the steps being taken to resolve the issue.

## Mechatronics engineer (HVAC and Control Dep.)

Pharma International Company, Amman, Jordan

November 2019 - June 2020

- · Supervision on BMS system upgrading.
- Redesign fire alarm system.
- Maintain cleanroom requirement (filtration, temperature, pressure, humidity, etc...).

## **AUTOMATION ENGINEER (Internship)**

Monitoring for Electronic System, Amman, Jordan

October 2018 – December 2018

- PLC programing.
- Control panel design.
- Installation and commissioning.

## TRAINER (THE GREAT ENGINEER PROGRAM)

Skylark Jordan, Amman, Jordan October 2017 – June 2018

- Produce training schedules.
- Design course content according to objectives.
- Prepare training material (presentations, worksheets etc.).
- Execute training lecture, webinars, workshops.
- Determine overall effectiveness of programs and make improvements

# **VOLUNTEERING WORK**

#### **CHAIRMAN**

ASME (AMERICAN SOCIETY OF MECHANICAL ENGINEERING) BAU STUDENT BRANCH February 2017 – October 2017

#### LOGISTIC SUPPORT

ASME (American Society of Mechanical engineering) BAU student branch September 2016 – February 2017

## **ACADEMIC BACKGROUND**

BACHELOR'S DEGREE IN MECHATRONICS ENGINEERING AL- BALQA' APPLIED UNIVERSITY - FACULTY OF ENGINEERING TECHNOLOGY

September 2014 – January 2019

GPA (3.42)

SECONDARY HIGH SCHOOL
MARJ AL-HAMAM SECONDARY SCHOOL
2013 - 2014

High School score (85.3%)

## PROFESSIONAL PROJECTS

2D-ROBOTIC PLOTTER (GRADUATION PROJECT )

2D Plotter is developed using microcontroller is based on converting photos and handwriting into suitable form by specific programs and send them to the microcontroller to be drawing by the machine in the highest accuracy using a pen.

AUTOMATION FOR MEDICAL FEEDER (JUN. 2018 - JUL. 2018)

It was freelancing project, in this project I did the schematic diagram designing, sensor selection, PLC programming, panel assembly, parts purchasing and setting inverter parameter.

DESIGN PID LEVEL CONTROLLING EXPERIMENT, AL-BALQA' APPLIED UNIVERSITY (MAR. 2017)

Rebuilding the experiment device in the university's process control laboratory, this include programming s7-300 PLC and creating WINCC RT program to help students to do the experiment.

COINS COUNTING AND SORTING MACHINE

I designed the control system for a coin sorting and counting machine based on weight cell using microcontroller, the machine able to sort multi-currency coins and give specific report for the process.

## **COURSES**

BUILDING MANAGEMENT SYSTEM (BMS) (JAN. 2018 – FEB. 2018)

PLC ADVANCED & SCADA WINCC RUNTIME USING TIAPORTAL PROGRAM FOR ENGINEERING (DES. 2017 – MAR. 2018)

HEATING, VENTILATION AND AIR CONDITIONING SOFTWARE (JUL. 2017 – OCT. 2017)

ELECTRICAL COMPREHENSIVE DESIGN (JAN. 2017 - APR. 2017)

PV SYSTEM TRAINING PROGRAM (APR. 2017 – JUN. 2017)

ADVANCED ARDUINO COURSES (AUG. 2015 – SEP. 2015)