Scope Statement (Version xx)

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| **Project Title: Online ordering health fast food restaurant**  **Date: 1/4/2023** **Prepared by:** Basil Salahat |
| **Project Justification:**  The website's primary goal is to save clients time and effort by delivering restaurant services online. Users will be able to browse menus and place orders on the website. |
| **Product Characteristics and Requirements:**   1. The application interface has to be user-friendly and simple so that users may quickly access the information they need. 2. The site must be highly secure to protect all user information, as it contains important personal and financial information for users. 3. The ability of the application to handle a large number of requests and transactions at the same time without crashing the site. 4. The application must be continuously updated and maintained, and new features used. 5. The ability of the site to adapt to all smart devices, as it must work on all types of screens of different sizes. |
| **Summary of Project Deliverables**  **Project management-related deliverables:** business case, charter, team contract, scope statement, WBS, schedule, cost baseline, status reports, final project presentation, final project report, lessons-learned report, and any other documents required to manage the project.  **Product-related deliverables:** research reports, design documents, software code, hardware, etc.   1. The customer's ability to track the order and find out its status. 2. Integration with online payment systems like PayPal. 3. Reports and analyses that support decision-making. 4. Customer service department to handle inquiries. 5. The user's ability to add notes, like information about diseases, to each order. |
| **Project Success Criteria:**   1. Increased sales and profits. 2. Increased user satisfaction with the restaurant and services. 3. Lower costs and increased efficiency. 4. The number of customers increased. |