Yousef Shatnawi

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Profile

I'm a Computer Science graduate with a background in IT support, where I built a solid foundation in problem-solving and technical troubleshooting. Over time, I discovered my passion for front-end development — especially working with Angular — and decided to fully shift into this field. Right now, I'm training and building my skills every day, working with tools like Angular, TypeScript, RxJS, HTML/CSS, and Git. I enjoy turning ideas into clean, responsive interfaces, and I'm excited to keep growing and contribute as a front-end developer.

Experience

FRONTEND DEVELOPER (ANGULAR) – IDEAL INNOVATION HOUSE – INTERNSHIP
EX: ABDULLAH.ABULHOUF90@GMAIL.COM (TEAM LEADER)
 12, 2024 – 05,2025
Completed a 6-month front-end internship focused on Angular development at Ideal Innovation House, a leading outsourcing company.
Gained hands-on experience by working on two real-world Angular projects, including a fully functional **Hotels Management System** with role-based user access, dynamic booking workflows, and component-driven architecture.
Mastered key Angular concepts including routing, services, reactive forms, and state handling, while following a modular and maintainable coding structure.
Also collaborated closely with a team of developers, practiced Git version control, and participated in UI/UX design discussions and soft skills sessions.

HELP DESK – SHAHWAN FURNITURE
 07, 2022 – 06, 2024
Worked as a Help Desk Technician, providing first-level technical support for hardware, software, and network-related issues across the organization.
Diagnosed and resolved user-reported problems efficiently, contributing to reduced downtime and improved productivity.
Configured and maintained employee workstations, managed user accounts, printers, and performed regular system checks.
Collaborated with IT team members to roll out system updates, implement basic security measures, and improve internal support processes.
Documented technical issues and solutions, helping to build a knowledge base for recurring problems and enhancing overall IT support efficiency.

EDUCATION

BACHELOR OF COMPUTER SCIENCE|JARASH UNIVERSITY
Developed a strong foundation in web technologies during university, with a particular focus on HTML and CSS.
Excelled in front-end coursework and projects, building responsive layouts and clean, well-structured interfaces.
This early interest laid the groundwork for pursuing a front-end development path after graduation.

PROJECTS

HOTELS MANAGEMENT SYSTEM (ANGULAR WEB APP) || IDEAL INNOVATION HOUSE

Developed a role-based Hotel Management System using Angular, designed for admins, employees, and customers. The system included features such as room and hall reservations, service requests, and user access control.
Implemented core functionalities including authentication, lazy-loaded routing, and a modular architecture with reusable components and services. Used reactive forms and API integration to manage dynamic content.
Led the development of the admin and customer interfaces, focusing on booking workflows, request handling, and dashboard UI. Emphasized maintainable SCSS styling, consistent layout structure, and component reusability.

MANAGEMENT SYSTEM WEBSITE (ANGULAR WEB APP)

A web-based application developed using Angular that allows for full user management. It includes features such as user login, adding new users, viewing detailed information, editing existing users, and deleting users. The project reflects solid understanding of Angular and implementing basic CRUD operations.

SKILLS and Core Competencies

Technical Skills & Front-End Development:
Angular (v2+), TypeScript, RxJS, Angular CLI, JavaScript (ES6+), HTML5, CSS3, SCSS, RESTful APIs, reactive forms, component-based architecture, and responsive UI design. Strong understanding of web development principles, debugging, and performance optimization.

Problem Solving & Data Handling:
Proficient in identifying and resolving software issues. Experienced in data entry, quality assurance, and working with both quantitative and qualitative data. Familiar with database concepts and basic data analysis.

Case Management & Compliance:
Comfortable with case tracking, accurate data recording, and ensuring compliance with organizational SOPs. Attentive to detail and focused on maintaining high data integrity.

Communication & Coordination:
Strong communication skills with experience in technical support, reporting, and collaboration with cross-functional teams. Able to work effectively with interpreters and diverse stakeholders.

Team Collaboration & Training:
Experience in working within teams, supporting training activities, providing feedback, and participating in capacity-building initiatives.

Adaptability & Time Management:
Able to work in dynamic environments, prioritize tasks efficiently, and quickly adapt to new technologies or workflows.