YOUSIF ASSALY

DETAILS

ADDRESS

Chandler United States

PHONE

(602)339-2017

EMAIL

yousifalassaly01@gmail.com

LINKS

LinkedIn

<u>GitHub</u>

SKILLS

Ability to Work Under Pressure

Communication Skills

Adaptability

Ability to Work in a Team

Information Technology

Troubleshooting (Problem Solving)

Mac OS

System Monitoring

Operating Systems

Ubuntu (Operating System)

Technical Assistance

JavaScript Programming language

Microsoft Windows

Git & GitHub

LANGUAGES

English

Arabic

PROFILE

Keen to grow as a software enthusiast, I embrace challenges with minimal skills. Dedicated to learning and contributing to collaborative development, my passion drives ongoing evolution in the dynamic field. Eager for opportunities to enhance skills.

EMPLOYMENT HISTORY

Sales Associate, Men's Wearhouse

Mar 2021 — Present

Pharmacy Technician, Wedgewood Pharmacy

May 2019 — Mar 2021

Answered incoming phone calls and addressed questions from customers and healthcare providers.

Solved customer problems in person or over the telephone by assisting with placing orders, navigating systems, and locating items.

Resolved computer and printer problems to maintain pharmacy productivity, Monitored hardware, software, and peripheral performance against organizational expectations.

Responded to customer inquiries and provided technical assistance over the phone and in person. Monitored system performance to identify potential issues.

EDUCATION

Mesa Community College

Tempe

GED, Mountain Pointe High School

Phoenix

Aug 2017 — May 2019

COURSES

App Academy

Oct 2023 — Jan 2024

Front-End Software Engineer (in progress), Meta

Jan 2024

Back-End Software Engineer (in progress), Meta

Jan 2024