# **Purpose**

The primary objective of this comprehensive analysis is to evaluate sales performance, profitability, stock management, customer value, and supplier contributions across various product categories and regions. The analysis covers multiple facets of business operations, including financial performance, inventory management, shipping costs, customer lifetime value, and supplier relationships. By assessing metrics like total cost, income, profit, stock levels, and freight costs, the goal is to provide actionable insights for optimizing business performance, enhancing inventory strategies, and improving supplier and customer relationships.

## Overview

## 1. Product and Category Analysis:

- Key metrics such as **Total Cost**, **Total Income**, **Profit**, and **ROI** are analyzed for various products like *Alice Mutton* and *Boston Crab Meat*. Leading products include *Côte de Blaye* and *Thüringer Rostbratwurst*, contributing significantly to total income.
- o Inventory metrics like **Units Available**, **Units in Stock**, and **Units on Order** provide a comprehensive view of stock levels and future ordering needs.

#### 2. Freight and Logistics:

- o The **Average Freight Cost** per order is around **\$196.08**, indicating that shipping costs are a significant part of overall expenses. Products with higher freight costs, like *Camembert Pierrot*, need further optimization.
- Average Days to Ship and Order Volume per Region provide insights into shipping times and regional sales performance.

### 3. Order Value and Quantity:

o The Average Order Value (AOV) is \$1,642, with an Average Quantity Per Order of 107.85, indicating healthy order sizes across product categories.

### 4. Profit and Growth:

- Revenue growth rates highlight both top-performing and stagnant products, such as *Côte de Blaye* and *Carnarvon Tigers*. KPIs like **ROI** and **Monthly Sales** provide a deeper understanding of product profitability.
- The total business income is \$1,362,962.59, while total costs are \$1,280,930.23, indicating a solid profit margin.

# 5. Supplier and Customer Analysis:

- **Top Suppliers** from **Germany** and **France**, such as *Plutzer Lebensmittelgroβmärkte AG* and *Aux joyeux ecclésiastiques*, contribute significantly to total income.
- o **Customer Lifetime Value (CLV)** reveals that high-value customers, such as *RATTC* and *MEREP*, play a crucial role in revenue generation.

### 6. Stock Management:

The overall **Stock Turnover Rate** is **23.19%**, indicating room for improvement in inventory flow and reduction of excess stock.

o The business holds **4,143 units available**, with **3,363 units in stock** and **780 units on order**.

## **Conclusion**

- 1. **Top-Performing Products**: Products like *Côte de Blaye*, *Thüringer Rostbratwurst*, and *Raclette Courdavault* are major revenue drivers and should be prioritized in inventory and marketing strategies. Lower-performing products like *Carnarvon Tigers* need closer monitoring or repositioning strategies.
- 2. **Freight Costs**: Shipping costs are a significant portion of total expenses, especially for heavier products. There is an opportunity to reduce costs by exploring alternative shipping methods or consolidating orders.
- 3. **Customer Retention**: The top customers, *RATTC*, *MEREP*, and *QUEEN*, have high lifetime values, highlighting the importance of customer retention programs to maintain and enhance their loyalty.
- 4. **Supplier Contributions**: Suppliers from **Germany** and **France** are crucial to business success, contributing significant revenue. These relationships should be nurtured for long-term benefits.
- 5. **Stock Management**: The **23.19% stock turnover rate** suggests that there is excess inventory. Additionally, while units on order match expected demand, there is room for improvement in reordering processes.
- 6. **Monthly Financial Trends**: Financial performance is seasonal, with peak income in January and February, while April shows a loss. This highlights the need for better cost management during low-revenue periods.

#### Recommendations

### 1. Focus on High-ROI Products:

- Continue to prioritize and expand the availability of top-performing products like
  Côte de Blaye and Thüringer Rostbratwurst in more regions.
- o Implement cross-selling or bundling strategies to increase sales of underperforming products alongside high-performing ones.

# 2. Optimize Freight Costs:

Evaluate shipping costs for products with high freight charges, such as
 *Camembert Pierrot*, and explore cost-reduction strategies through alternative
 logistics providers or bulk shipping discounts.

## 3. Improve Inventory Management:

- Focus on improving the stock turnover rate by identifying slow-moving products and implementing dynamic pricing or promotional strategies to clear excess inventory.
- Regularly monitor and adjust reorder quantities based on real-time sales trends to avoid overstocking.

#### 4. Enhance Customer Retention:

- Develop personalized offers and loyalty programs for top customers, such as RATTC and MEREP, to ensure they remain engaged and continue contributing high-value revenue.
- Consider subscription models or repeat purchase incentives to improve customer lifetime value.

# 5. Strengthen Supplier Relationships:

Nurture strong relationships with key suppliers like *Plutzer Lebensmittelgroβmärkte AG* and *Aux joyeux ecclésiastiques*. Consider negotiating better terms for high-volume products or expanding product lines with these suppliers.

## 6. Address Seasonal Trends:

- Prepare for peak sales periods like January and February by ensuring optimal stock levels and launching targeted marketing campaigns.
- Investigate cost-cutting measures for lower-revenue months like April to avoid profitability issues.

#### 7. Monitor Product Growth and Decline:

- Keep a close watch on stagnant products like *Carnarvon Tigers*. Consider repositioning or discontinuing these items if growth remains stagnant.
- o Continuously analyze product and regional performance, ensuring that marketing and inventory strategies are aligned with growth opportunities.

# **Summary**

This analysis provides a holistic view of the business's sales performance, inventory management, customer value, and supplier contributions. Products like *Côte de Blaye* and *Thüringer Rostbratwurst* drive the majority of sales, while some products like *Carnarvon Tigers* require attention. Freight costs present a significant challenge, particularly for heavy or distant shipments. The stock turnover rate can be improved by optimizing reorder quantities and implementing dynamic pricing strategies. Additionally, key customers and suppliers contribute significantly to business success, and nurturing these relationships will ensure continued profitability. Finally, addressing seasonal trends in sales and improving financial performance during low-revenue months is critical for sustained growth.