Dell Networking Quoting FAQs

Dell Networking Simplified

Spring 2024



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Why Choose Dell Custom Networking?

- Cross LOB integration with ESXi and storage (automation, Lifecycle mgmt, etc.)
- High performance portfolio at competitive pricing
 - better costs traditional HPC (IB) and SAN (FC) switching
- Holistic Datacenter solutions with global end to end Support
- Open Networking (SONiC momentum or OS10 integration) eliminate vendor lock-in
- In stock for faster deployments

Dell benefits:

- Great Margin (assist aggressive server & storage goal requests)
- Reduce competition from networking resellers who promote competing compute & storage (by keeping the total solution in house)
- Increase share of wallet by up to 20% (IT budgets for network, edge, and security)
- Services attach for a happier customer (ProDeploy, training, consulting, etc.)



Dell Networking Portfolio

Datacenter Networking Edge Networking

Networking Software NICs, Cables and Optics

Industry's



S-series, Z-series, N3248TE-ON



VEP4600, VEP1400 E3248P, E3248PXE, E3224F

- Enterprise SONiC
 Distribution by Dell
 Technologies
- SmartFabric OS10 with SmartFabric Services
- SmartFabric Storage Software

Visit Networking
Central for
connectivity
information

Network Server Adapters and Smart DPUs are owned by Server COMMS. Open
Networkin
g Portfolio
PowerSwitch

Simplicity, Agility, Control

D¢LLTechnologies

Dell PowerSwitches come with a choice of Operating System

Find more info on the product pages at Networking Central



Enterprise SONiC Distribution by Dell Technologies

Hardened and validated commercial version of Open Source SONiC (Linux for Networking)

www.dell.com/enterprisesonic

Quick Videos to share:

- Next-Gen Networking: Redefining Datacenter Connectivity with Dell Enterprise SONIC
- Enterprise SONiC Distribution by Dell Technologies

SmartFabric OS10 with SmartFabric Services (SFS) - a Modern, Feature-rich, DevOPS-ready Network OS shipping since 2017.

Use SFS (included with OS10) **with ESXi, vSAN, VxRail, PowerStore, PowerScale, Isilon, and MX7000,** to automate deployment, Moves/Adds/Changes, failure detection, auto-heal capability, and a single pane-of-glass management that is interoperable with 3rd Party OS <u>www.dell.com/smartfabric</u>

Quick Videos to share:

- SmartFabric Services for PowerEdge with ESXi | SmartFabric Services Overview
- SmartFabric Services for VxRail | SmartFabric Services for VxRail The Toast

<u>Fabric Design Center</u> is a free Cloud Based Fabric Design & Deployment software that simplifies and automates new fabric deployments and scale out of existing fabrics in the data center. Access Fabric Design Center at https://fdc.dell.com

Lead with Enterprise SONiC



Customers Looking for:

Open source innovation

Dell has a long history of collaborating with and contributing to the open source SONiC community with new features and capabilities across the protocol stack and management apps to help customers keep up with ever-changing security and business demands.

Edge, Enterprise and Cloud readiness

Tested and validated in hyper-scale environments, SONIC includes a centralized management platform for a unified NOS across the entire fabric and integrates with a growing and robust ecosystem of partner apps and tools. From edge to core to cloud.

Flexible Hardware Options

Enterprise SONiC uses standards-based APIs in a containerized architecture to simplify integration and provide the flexibility to adapt applications to a specific environment — running only what's required.

Resilient, Modern and Flexible Fabrics

Enables secure, feature-rich fabrics with scalability, redundancy and optimized traffic flows supporting high-bandwidth applications like GenAl.



Use Cases:

Scalable L3 Spine & Leaf Architectures

Dell Enterprise SONiC scales easily, making it the preferred choice for large, scalable fabrics like:

- · Layer 3 fabric underlays for DC
- · Fabric underlays for SDN deployments
- Multi-tenancy with VXLAN EVPN
- · Routing to host cloud use cases
- Data Center Interconnects (DCI)

Generative Al Solutions

 Design and develop large-scale Ethernet fabrics that can meet the performance needs of AI workloads

Edge use case

 Creating a unified fabric with a single NOS and centralized management for retail outlets and branch offices that extend DC features, visibility and control to the edge

Telco Fabrics

Telco / provider multi-tenant bridging

Storage Access Fabrics

- Cluster / Storage Fabric (BGP EVPN)
- HCI/CI solutions (VxRail, PowerFlex)
- Lossless storage / NVMe/TCP fabrics



Needing these Features:

GenAl performance features

High bandwidth PowerSwitch models can deploy low latency and high data throughput clusters with 1000s of nodes with the improved congestion monitoring, flow control and transport protocols of Enterprise SONiC

Advanced Edge Features

PowerSwitch E-series provides monitoring, greater insights and more customizable options for Edge deployments. SONiC supports Streaming telemetry and user containers, Private and Voice VLANs, Port Security and POE/POE+ support, and many more common edge features

CloudIQ

Capacity, Inventory, and Performance monitoring for PowerSwitches are displayed in CloudIQ's multi-switch and single-switch views

Bare Metal Orchestrator (BMO) support

Enabling Communication Service Providers (CSPs) to deploy, configure, and manage network infrastructure seamlessly across multipremises.



When to quote SmartFabric OS10



Customers Looking for:



Use Cases:



Needing these Features:

Limited IT Solutions:

Cost conscious customers with small IT staff and budget, or large storage and server pod deployments that may be interested in a solution with automated management and deployment like OS10 SmartFabric Services

US Fed Sales:

Dell OS10 meets most Fed certification requirements (Roadmap for SONiC in versions 4.3 & 4.4)

UDS Solutions:

OS10 is fully supported with PowerScale and ObjectScale solutions (Roadmap for SONiC in versions 4.3 & 4.4)

Azure Stack;

OS10 is supported in Azure stack (Roadmap for SONiC in versions 4.3 & 4.4)

SmartFabric Services managed networks:

Customers with, or looking for, automated deployment and lifecycle management with Dell Technologies Storage and Server solutions (discuss future migration to SONiC)

10G BaseT Data Center:

SONIC does not support the PowerSwitch S4100 with 10GbE.

(For 10G SONiC deployments, recommend S5200 with backwards compatibility for 10Gb SFP+ or the Edge-Core Accton 48x10G (AS5835-54T) switch. 10GbaseT is supported with the E3248PXE for Edge use cases only)

Smaller Customers

Smaller, SMB-type customers with Infrastructure racks that number in the 10's or less.

Protocol Independent Multicast Sparse Mode (PIM SM):

Often used in large networks when multicast sources are not known in advance and PIM SSM is not an option (uses more CPU/Memory with less latency than SM)

• PTP/SyncE:

Telco Open Radio Access Network (ORAN)

Software for Open Networking in the Cloud





"By 2025, 40% of organizations that operate large data center networks (more than 200 switches) will run SONiC in production environments" ~ Gartner

Enterprise SONiC Distribution by Dell Technologies bundles

ECOSYSTEM





augtera networks











Edge bundle

Datacenter bundle

- ✓ Management Plane
 TACACS, RADIUS, ZTP, gNMI, REST, OpenConfig, CLI, Telemetry, ERSPAN/Everflow, sFlow, User containers
- ✓ Control Plane

 BGP, OSPF, ECMP, WRED, COPP, BFD, VRF, LAG, LLDP, ACL, VRRP, PBR, NAT, PFC, ECN, ROCEv2, RBAC
- ✓ Cloud Image includes
 - ✓ VXLAN, EVPN, MCLAG, RPVST+, IGMP, EVPN DCI
 - ✓ Multicast, STP, MSTP, PIM-SM, MLD, EVPN Multi-homing, QinQ

- ✓ Management Plane
 - Same as Cloud, except Telemetry
- √ Control Plane
 - ✓ BGP, OSPF, ECMP, WRED, COPP, BFD, VRF, LAG, LLDP, ACL
 - ✓ Guest/Private/Critical/Voice VLAN
 - ✓ MSTP, LLDP-MED
 - ✓ Port security 802.1X, RBAC
 - ✓ POE, POE+, UPOE
 - ✓ VXLAN, EVPN, EVPN DCI

✓ Advanced Analytics, IFA, MoD, Tailstamp

Quote with S5200 & Z-series. Not supported on S4100*

Quote with E3248P (1G), E3248PXE (10G) & N3248TE No OS (1G)

Open Hardware Options for Supported Third Party Platforms

Jell ProSupport

Premium

Standard

The Dell PowerSwitch Edge Portfolio

Dell's ISG strategy is to **Win the Edge and Multicloud**. This means shifting our focus, resources and moving from campus to edge networking and services. Moving to the edge offers an agile, open ecosystem approach to networking with reduced complexity and network congestion. We maximize customer choice, flexibility, and innovation from the **edge** to the **core** to the **cloud**.

For customers with large call centers or multiple sites quote the E-Series Edge switches which are purposely designed for the SONiC Edge Bundle.

1GbE and 10GbE L3 Advanced Edge Switches (with external power shelves to maximize PoE budgets)

E3248P-ON – 48 x 1GbE RJ45 PoE (802.3at 30w), 4 x 25GbE SFP28, and 2 x 100GbE QSFP28 ports



- **E3248PXE-ON** 48 x 1/2.5/5/10GbE RJ45 (802.3bt 90w), 4 x 10GbE SFP+, and 2 x 100GbE QSFP28 ports
- N3248TE-ON No OS with SONiC Edge Bundle 48 x 1GbE RJ45, 4 x 10GbE SFP+, and 2 x 100GbE QSFP28 ports

1GbE SmartFabric OS10 fiber (SFP) for Americas only

E3224F-ON – 24 x 1GbE SFP, 4 x 10GbE SFP+, and 2 x 100GbE QSFP28 ports

Dell Networking Campus Portfolio: The Dell Networking OS6 and OS9 for campus reached End of Sale on 12/29/2023

Dell Networking Data Center Portfolio

Data center switching Quick Reference Guide on dell.com

S-series for Top of Rack, leaf, smaller Datacenter cores, or closet aggregation

48 port 1GbE family: management, 1 GbE server connect

- S3048-ON customer load OS10 IO/PSU with 4 x 10GbE SFP+ ports
- N3248TE-ON OS10 or SONiC with 4 x 10G SFP+ & 2 x 100GbE Q28 ports

S-series 10Gb family: Top of Rack, small / med core, or leaf, OS10

- S4112(T|F)-ON 12 x 10GbE SFP+ or 10GBaseT & 3 x 100GbE Q28 ports
- S4128(T|F)-ON 28 x 10GbE SFP+ or 10GBaseT & 3 x 100GbE Q28 ports
- S4148(T|F)-ON 48 x 10GbE SFP+ or 10GBaseT & 4 x 100GbE Q28 ports

S-series 25GbE family: Top of Rack, small / med core, or leaf, OS10, SONiC

- S5212F-ON 12 x 25GbE SFP28 & 3 x 100GbE QSFP28 ports
- S5224F-ON 24 x 25GbE SFP28 & 4 x 100GbE QSFP28 ports
- S5248F-ON 48 x 25GbE SFP28 & 4 x 100GbE QSFP28 ports
- S5296F-ON 96 x 25GbE SFP28 & 8 x 100GbE QSFP28 ports

S-series 100GbE family: Core, Spine, or Leaf, OS10, SONiC

- S5232F-ON 32 x 100GbE QSFP28
- S5448F-ON 48 x 100GbE SFP56-DD 8 x 400GbE QSFP56-DD ports

www.dell.com/networking or www.dell.com/PowerSwitch

Z-series for high performance

Z-series family: 400 GbE for Core, Spine, Leaf with OS10 or SONiC

 Z9432F-ON Broadcom Tomahawk2 – 32 x 400GbE QSFP56-DD ports breakout up to128 ports of 100GbE. Up to 144 ports of 10/25G (or 128 of 10/25GbE & 16 ports of 400GbE)

OS10, SONIC 4.1

 Z9664F-ON Broadcom Tomahawk4 - 64 x 400GbE QSFP56-DD ports breakout up to 256 ports of 10/25/50/100GbE (RTS Q4FY23)

Modular switches for MX7000

Ethernet Switches

- MX5108n 25GbE
- MX9116n Scalable Fabric Engine
- MX7116n Fabric expansion for MX9116n
- MX8116n 100GbE Fabric Expansion for Z9432F-ON

Fiber Channel Switches

MXG610s – 32Gb FC with Enterprise Software option

Leverage the PowerEdge MX I/O Guide on the Sales Portal for connectivity options



Dell Networking Edge: Virtual Edge Platform

www.delltechnologies.com/VEP

Virtual Edge Platforms (VEP) Ready Node for Service Providers & large enterprises

Position for customers wanting to install Universal Customer Premise Equipment (uCPE) with bare metal Versa SD-WAN software or Adva or ESXi hypervisors.

- VEP4600 4 core, 8 core, & 16 core bases with No OS (Versa or ESXi image preloaded on all models)
- VEP1405 4 core, 8 core, & 16 core bases with No OS (Versa or ADVA image preloaded on all models)
- VEP1405N Non-Wireless version of Versa VEP1405s
- RTS Q1/Q2 FY25 VEP1420N, VEP1420, VEP1420LTE

NOTE: Additional software purchase is required. ESXi is available as OEM. All other titles, including Versa & ADVA, are available through ET

Sales Portal landing page = Products, Solutions, & Services / Networking / Virtual Edge Platform (uCPE device)

Find more internal and external resources in the Virtual Edge Platform link on Networking Central

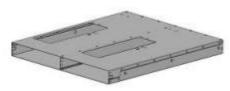
SD-WAN Edge Solution

Beginning 5 April 2022 all SD-WAN Edge Solutions are fulfilled through the ET VMware team

Register all opportunities to receive the highest discount tier and prevent channel competition. <u>SD-WAN Registration Steps.</u> Additional cost discount requests for large & strategic opportunities will be managed through ET.

Dell Networking Rail and Tray Offering Guide is on the Sales Portal

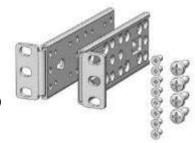
- 1U switches ship with Dell Standard 1RU Ready Rails S4128, S4148, S5224, S5248, S5232,S5448, Z9332 (EOS), Z9432, S4048 (EOS), S4048T (EOS), S4200 (EOS), Z9100 (EOS)
 - Optional Ready Rails for 1U (check customer kit list for compatibility)
 - > 770-BCFQ Ready Rails BDIE kit, 2 or 4 post racks, for select Dell Networking switches, Customer Kit
 - > 770-BBGY Ready Rails, Full set, 2x outer and 2x inner rail, 2 or 4 post racks, for select Dell Networking 1U switches, Cust Kit
 - Optional 2 & 4 post brackets for 1U (check customer kit list for compatibility)
 - 2U switches ship with Dell Stan770-BCGP Adjustable 4 post mounting bracket for select 1U networking switches, Customer Kit
 - > 770-BCGL 2 Post Rack mount kit for select 1RU Dell Networking switches
- 2U switches ship with Standard Ready Rails S5296, Z9664, Z9264 (EOS)
- Half width switches have no rails and utilize a side-by-side dual-tray (additional option) \$4112, \$5112
 - 1 Tandem tray holds 2 switches. These trays are not interchangeable between S4112 & S5112 (each has their own discrete tray option)
- VEP1405, SD-WAN Edge 6xx (EOS): Desktop design, wall mount (included).
 - Use customer kit SKU 770-BCZE for Rack mount (1.5 RU, dual unit tray)
- VEP4600, SD-WAN Edge 3xxx (EOS): Rack rails included in the packing
- N3248TE & E3248s ship with two-post L-brackets by default. You can rotate the L-bracket piece 180 degrees to allow for flush mounting or off-set mounting. Standard ReadyRails option can be ordered with cust kit SKU 770-BCFQ.
- N1108EP (EOS), has no rails, choose tandem tray or rail option if required
- N1500 (EOS), N2000 (EOS), 1U switches ship with Two-post L-brackets brackets vary slightly in length and width, depending on how narrow the sy and how heavy it is (how far along the side they need to mount to lessen sag/droop of the chassis rear)
- N3200 ship with two-post L-brackets by default. You can rotate the L-bracket piece 180 degrees to allow for flush mounting or off-set mounting.
- Standard ReadyRails option can be ordered with cust kit SKU 770-BCFQ. 24-port switches also support wall/ceiling mount brackets as Customer kits
- N3208PX (EOS), compact switch ships with wall/ceiling mount bracket by default.
 - Customer kits: DIN rail mounting kit for wall mounting or inside wall/pole mount cabinets & 2-post/4-post rack mount kit
- N3132PX-ON (EOS) Dell Standard 1RU Ready Rails



Dual Tray



Ready Rails



Brackets

Power

Datacenter switches have redundant power supply options

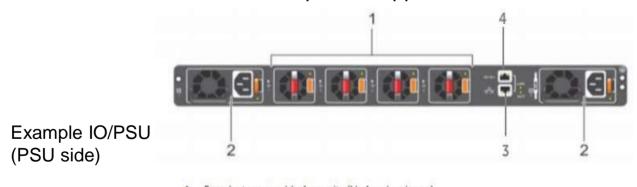
- S4128, S4148, S5224, S5248, S5296, S5232, S5448, Z9264, Z9332, Z9432, Z9664 and VEP4600 16 core all ship with redundant AC power supplies
 - Note: S4112 & S5112 have fixed power supplies & fans (airflow cannot be converted). DC models are available
- S3048, N3248TE, S3100 and VEP4600 4 & 8 core all ship with single PS and have optional hot swap Redundant PS
- Datacenter switches, except 12 port, have DC (Direct Current) power kits at POS with (2) DC power supplies both AC power supplies that ship in the switch have to be replaced with DC. Fan and PSU airflow must match.
- **E-series with Power-over-Ethernet (PoE+)** allows these Edge switches to transmit power over Ethernet cables to PoE enabled devices. This eliminates the need for power outlets where access points, cameras, etc. are located.
 - E3248P supports 802.3at (30W) PoE on all ports
 - E3248PXE supports 802.3bt (390W) PoE on all ports = external1050W/1600W/2000W AC PSUs mounted from MPS-1S or MPS-3S external power shelves

EOS Campus switch models that end in a "P" are PoE+ enabled

- N1108EP-ON (EOS) External power adapter. 802.3at (30W) PoE on all ports
- N1500 (EOS) has an external PSU option / For Non-PoE = RPS720, For PoE = MPS1000 with tray that holds up to 3 PS. 802.3at (30W) PoE on all ports
- N2200-ON (EOS) /N3200-ON (EOS) 1U switches have an optional 2nd hot swap power supply and specific PoE models support external PSUs (mounted in external power shelves) to extend PoE budget and/or add redundancy
 - N2224X/ N2248X/ N3224T/ N3224F/ N3248TE/ N3248X = 550W AC PSU, N2224PX/ N3224P/ N3248P = 1050W AC PSU
 - N2248PX/ N3224PX/ N3248PXE = 1600W AC PSU, N2224PX/ N2248PX/ N3248PX N3248PXE = external 1050W/1600W/2000W AC PSUs mounted from MPS-1S or MPS-3S external power shelves
 - N2200 and N3200 1U models also support 550W DC PSUs for Non-PoE and 1300W DC PSUs for PoE (all PSUs pluggable into switch or MPS shelves). budget When DC power supplies are available, an AC power supply ships in the switch and has to be replaced with DC PSUs
 - N3208PX = up to two optional 320W AC external power adapters to extend the PoE. 802.3bt Type-4 (90W) PoE on all ports
 - N3224P, N3248P support 802.3at (30W) PoE on all ports
 - N2224PX, N2248PX support 802.3bt Type-3 (60W) PoE on 50% of ports and 802.3at (30W) PoE on the rest.
 - N3224PX, N3248PXE support 802.3bt Type-4 (90W) PoE on all ports

Airflow Direction

- S-series & Z-series datacenter switches have two airflow options it is critical to find out which airflow the customer prefers to
 prevent customer sat issues upon delivery. Customers will choose between IO to PSU airflow and PSU to IO depending on
 how their datacenter is set up
- **IO to PSU** airflow puts the cable ports in the front of the rack (or cold aisle) and the power supplies in the back of the rack (hot aisle) common use cases are if cabling patch panels are installed, or all the power strips are in the back of the rack
- PSU to IO airflow puts the cable ports in the back of the rack (hot aisle) and the power supplies in front of the rack (or cold aisle) common use cases are if customer is not using patch panels in the rack and want the ports on the same side as the server ports and power strips are available in the front of the rack
- The fans and power supplies must all be replaced to change the airflow so most datacenter switches have airflow conversion kits (S4112 & S5112 have fixed fans & power supplies and airflow cannot be converted)



- 1. Four hot swappable fan units (N+1 redundancy)
- 2. Two hot swappable PSUs with integrated fans (1+1 redundancy)
- 3. 100M/ 1Gigabit Ethernet RJ45 Management port
- 4. RS232 Serial console port

Check the sourcebooks on the Sales Portal for fan & PSU information

Visit Networking Central / Knowledge Nuggets/ Cables and Optics for information on Server Adapter connectivity

Network Connection decoder					
Speed	Port Type	Cable type	Use Case		
1GbaseT	RJ45	CAT5e or better (order from C2G) C2G CAT5e PNs	Predominately client connections		
1GbE	SFP	1Gb SFP DAC or optics and OM4 LC/LC cable	Rarely used for longer 1G runs		
10GbaseT	RJ45	CAT6a or better C2G CAT6a PNs	Datacenters with copper wiring and lower bandwidth needs		
10GbE	SFP+	10Gb SFP+ DAC or optics and OM4 LC/LC cable	Datacenters with lower bandwidth needs		
25GbE	SFP28	25Gb SFP28 or 10Gb SFP+ DAC or optics and OM4 LC/LC cable	Datacenters with a lot of virtualization and heavier server & storage traffic		
100GbE	SFP56-DD	100Gb SFP56-DD>QSFP28 DAC or FR/LR optics and Single Mode Fiber	S5448F-ON for high density Top of Rack for high value 100G Servers (no SFP56 breakout)		
40GbE	QSFP+	40Gb QSFP+ DAC or optics and OM4 MPO cable (breakout to 1/10G)	Legacy switches since 100G arrived		
100GbE	QSFP28	100Gb QSFP28 DAC or optics and OM4 MPO cable (breakout to 1/10/25G)	Top of Rack for high traffic or high-density servers and storage. Spine for smaller networks		
2x100GbE	QSFP28-DD	2x100Gb QSFP28-DD DAC or optics and OM4 MPO12 cable (breakout to 10/25/40G)	Top of Rack for high traffic servers and storage. Spine for smaller networks		
400GbE	QSFP56-DD	400Gb QSFP56-DD, DAC, AOC, ACC (Active DAC) (breakout to 10/25/40/50/100/200G)	Spine switches for high performance networks		
50GbE & 200GbE		There are no native 50GbE or 200GbE PowerSwitch ports - please refer to Cables & Optics matrix for connectivity	Connecting to NICs and other vendor's switch ports		

Dell Networking Optics and Cables Interop Matrix

link broken? search 'Optics Interop' on Sales portal



Direct Attach Cables (DACs) are the most cost effective & lowest latency ways to connect to PowerSwitch

Lead with DACs (Direct Attach Cables) as they can be as much as 75% less than the same cables & optics solution. If Optics are not required, quoting them will put you out of price point and can lose the deal. Lead with DACs!

For server, storage, and switch to switch connectivity use the correct length DAC or Active Optical Cable (AOC) for rack placement

- DACs are copper based and are available up to 7 meters (21 feet)
- AOCs are fiber based and available in lengths up to 30 meters

Breakout DACs & AOCs are available for 40G, 100G & 400G switch ports (1 port to 2, 4, or 8 ports of 10G, 25G, 50G, 100G or 200G)



DACs & AOCs
have embedded
transceivers (SFP
or QSFP form
factor) so only 1
SKU needed per
connection

To separate cables and optics from switch orders at POS use the OBVC (Optics Base Virtual Chassis) order code. This will allow the switch to ship if there are cable and optic shortages and will ship fewer boxes than Customer Kits.

Optic cable connections depend on technology of optic. Optic type must match on both ends of a cable

1/10GbaseT connections use CAT cables with RJ45 connectors

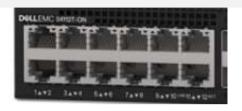


BaseT RJ45 optic

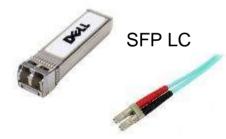


RJ45 CAT cables

CAT5e or CAT6 & up cables recommended

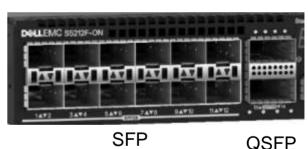


MultiMode Fiber is used for shorter distances in a datacenter. SFP, SFP+, & SFP28 optics use LC connectors. QSFP+, QSFP28, QSFP56 for factor optics can use LC or MPO connectors



OM4 is recommended for longer connectivity & is usually Aqua color





QSFP

SingleMode Fiber is used for long distance up to 40 km and has LC connectors and is usually yellow in color. Optics can be SFP* or QSFP* form factors



SFP/QSFP LC





*Check the Cables & Optics Matrix for connectivity

NOTE: Many of the smaller SFP optics can fit into the larger QSFP ports with the Q28 adapter

Cables and Optics Support - Why Dell branded?

Dell branded optics (transceivers) are supported with the level of focus and severity warranted as a key part of the Dell solution, and Dell makes no guarantee of any support for non-Dell cable and optical solutions.

Dell Networking Cables and Optics undergo a rigorous test, qualification, and screening process with all qualified switches and each optic is further tested with every platform on each firmware release.

In some cases, a best attempt is made to enable connectivity, but without further Dell cable/optic encoding this is deemed our best effort based on the standard. Any deviation from the standard by the manufacturer cannot be anticipated or accounted for. RMAs and troubleshooting is another support call to the 3rd party optics vendor

3rd Party OS partners such as Pluribus, Big Switch (Arista), & Cumulus (nVidia) for the optics and cables that are currently supported on the Dell Open Networking switches. While they may qualify other vendor's products those are not recommended as they are not covered by Dell Hardware support and will not be RMA'd through Dell.

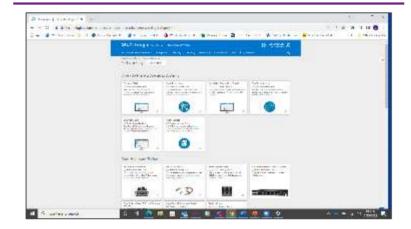
Best practice when connecting to other vendor switches is to use the vendor branded optics in each side and connect via fiber patch cables

All port speeds in excess of 10GbE will not enable non-Dell transceivers as new higher speed optics represent risk to both Dell switches and connected devices alike. Copper Direct Attach and Active Optical Cables will not lock out.

Best practice when connecting to other vendor switches is to use the vendor branded optics in each side and connect via fiber patch cables



Networking Sales Portal



https://www.delltechnologies.com/sales/en-us/auth/index.htm

- Click "Product, Solutions & Services
- Then click on "Networking"

Networking Central Products/Solutions pages



- Find Networking Central on <u>inside.dell.com</u> to find product info, trainings, seeds, regional marketing and more.
- From the <u>Networking Central</u> main page, select "Products & Solutions" drop down to find solution resources

Customer Facing Network Landing pages



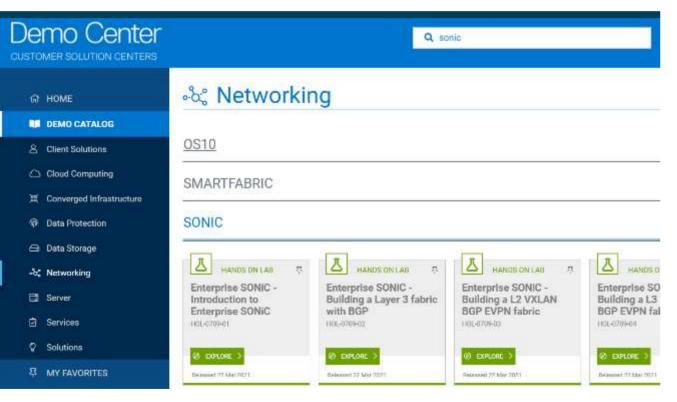
www.dell.com/Networking
www.dell.com/EnterpriseSONiC
www.dell.com/Smartfabric
www.dell.com/PowerSwitch
www.dell.com/VEP
www.dell.com/AI

 Whitepapers, videos, solution briefs, spec sheets and blogs

Networking Labs @ New Dell Demo Center

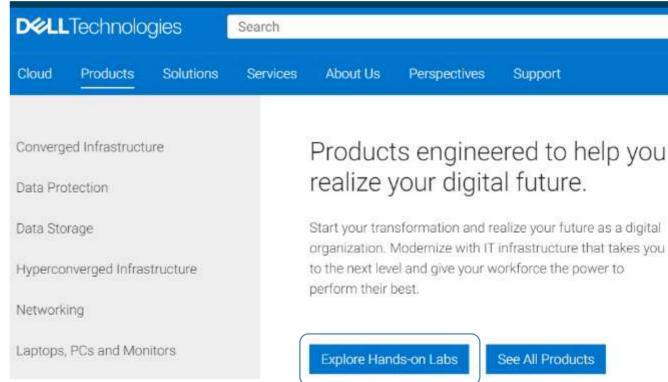
Employee and Partners:

https://democenter.delltechnologies.com



Customers:

https://www.delltechnologies.com



Services



Network Consulting Capabilities

Size	√Small	√Medium	√Large	√X-Large		
Region	√Americas	✓EMEA	√APJC	√LATAM		
oort	✓Pre-Sales Calls					
Support	✓RFP Support					
Sales 9	✓ Scoping Assistance					
Sa	✓Rapid ROM / Proposal Summary Support					
Capabilities	 ✓ Network Architect / Project Oversight ✓ Network Assessment, Design and Planning Network Device Upgrades / Re-Platforming Datacenter Migration & Workload Migration Software Defined Networking (Cisco ACI, NSX) SD-WAN (Viptela, CloudGenix, SilverPeak) Business Resiliency / DR Business Resiliency / Cyber Recovery Vault (Firewall/VPN/Switch) 0365 (Skype / SharePoint / MS Teams / Exchange Online) Extend to Azure, Google (GCP) or AWS Global Site Traffic Management / Local Site Traffic Management (F5, NetScaler) Virtual Private Networks (VPNs) Security (Palo Alto, Fortinet, Checkpoint, Cisco, zScaler, Juniper, ForeScout, Cisco ISE, BlueCoat) ✓ Network Implementation 					

The Dell Consulting team can assist you with sales support and scoping assistance for all size deals requiring network design, assessments and implementation.

These services are delivered by a mix of Dell-badged employees and partners depending on each unique customer scenario. Professional consultants will even help you with the actual sales process to include pre-sales calls, scoping and proposal development.

To request Dell Consulting assistance, submit a <u>custom service request</u> through SFDC or contact your sales team.

Find all artifacts here:

Networking Sales Artifacts

ProSupport Suite for Networking | Enhanced value, same price

	Warranties LLW, ELW, RTD	Basic Support	ProSupport	ProSupport Plus	New updates August 2023
Technical support availability and response objective	9/5, immediate	9/5, immediate	24/7, immediate	24/7, immediate	
Covered products	Hardware	Hardware	Hardware & Software	Hardware & Software	
Onsite response service level	NBD parts only or 10- day Return to Depot ¹	NBD onsite	NBD or 4-hour	4-hour with Mission Critical support	PSP NBD retired
Installation of replacement unit ²		•	•	•	
ProSupport AlOps Platforms		•	•	•	MyService360 and TechDirect (all offers); CloudIQ (PS & PSP)
Dell Security Advisories		•	•	•	Added to more products
Proactive issue detection with automated case creation		•	•	•	New to Basic
Predictive hardware anomaly detection			•	•	New to ProSupport
Access to software updates			•	•	
CloudIQ health and cybersecurity monitoring & analytics			•	•	Enhanced features
Incident Manager assigned for Severity 1 cases			•	•	
Mission Critical support				•	Enhanced features
Priority access to remote senior support engineers ³				•	
Service Account Manager				•	
Proactive system maintenance				•	
Limited 3 rd party software support ⁴				•	

¹ Next Business Day (NBD) applies to N-Series or S3100 series devices with Lifetime Warranty and E-Series with Extended Lifetime Warranty. All other S & Z Series switches use 10-day Return to Depot (RTD) and RMA process

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² Whole unit exchange (entire switch) is reinstalled/replaced by Dell. Installation of parts designated as Customer Replaceable Unit (CRU) is the responsibility of the Customer.

³ Based on availability ⁴ Software license can be purchased through Dell or BYOL – see service Description for details

ProDeploy Infrastructure Suite | Field services for Networking

Deployment offers for OS10 or SONiC Networking

		Basic Deployment	ProDeploy	ProDeploy Plus
Pre-	Single point of contact for project management	-	•	In region
deployment	Site readiness review and implementation planning		•	•
	Deployment service hours	Business hours	24/7	24/7
	Hardware installation options	Onsite	Onsite or guided ¹	Onsite
Deployment	System software installation and configuration options		Remote	Onsite
	Install connectivity software based on Secure Connect Gateway technology ²		•	•
	Implement CloudIQ Cyber Security best practices and policies			•
	Multivendor integration testing, Rip & Replace & Cutover ³ Unique to PDP			•
Post-	Deployment verification, documentation and knowledge transfer		•	•
deployment	Configuration data transfer to Dell technical support		•	•
Online collaboration	Online collaborative platform in TechDirect for planning, managing and tracking delivery			•

¹ Choose from onsite hardware installation or a guided option including project specific instructions, documentation and live expert guidance

Both PD & PDP include full Layer 2 & Layer 3 config as well as SmartFabric services. Note: PDP for SONiC also includes BGP eVPN config.

² Post deployment use for intelligent, automated support & insights

³ Supported 3rd Party switches include Cisco & HPE for Ethernet devices and Cisco & Broadcom (Brocade) for Fibre Channel devices

Additional Deployment Time (ADT)

ProDeploy Plus ADT

- Expand the scope of PD/PDP
- Sold with or without PD/PDP
- Request using scoping request <u>ADT Request Form.</u>

Examples of ADT sales motions for Ethernet:

- ADT tasks on switches with PDP
 - Extended knowledge transfer
 - Non-standard documentation efforts
 - Re-organization, cleanup or labeling of existing cables
 - Holiday deployment coverage
- ADT tasks not on the switches being deployed with PDP but instead on related downstream devices
 - VLAN additions on existing Dell PowerSwitch devices
 - Switch port config/reconfig for end devices such as workstations, servers, storage arrays, etc. (i.e. not to other networking devices)
 - Basic hardware add (Install NIC in server)
 - Change NIC settings on existing servers (for new VLANs)
 - Host attach to existing Dell Storage Devices (with current support contracts)
 - Upgrade firmware of other Dell Networking devices (with current support contacts) to align to latest firmware being deployed
- Things that we explicitly do not want ADT to cover

 - **⋈** EVPN
 - □ Design workshop

- Network assessment

ProDeploy Flex | Modular features to customize deployment

CORVICOC						
	Single point of contact for project management	•				
Pre -deployment	Enhanced end-to-end project management	Selectable				
	Site readiness review and implementation planning		•			
	Deployment service hours 24x7					
	Onsite Deployment in remote locations	Selectable				
	Onsite Deployment in challenging environments	Selectable				
	Onsite Deployment with special site-based protocols or requirements	Selectable				
		FACTORY BASED		FIEL	FIELD BASED	
Deployment	Hardware installation options ¹	-	Rack integration ²	Remote ³	Onsite	
	System software installation and configuration options ¹	Configuration ⁶	Rack integration ²	Remote	Onsite	
	Install connectivity software based on Secure Connect Gateway technology	•				
	Dell NativeEdge deployment	Selectable				
	Multivendor software applications and workload installation ⁴	Selectable				
	Multi-vendor networking deployment ⁴	Selectable				
Doot donlovment	Deployment verification, documentation, and knowledge transfer	•				
Post -deployment	Configuration data transfer to Dell support	•				
Online collaboration	Online collaborative environment - Planning, managing and tracking delivery process ⁵	•				

¹ Hardware and Software delivery methods can be independently chosen; select Hardware/Software delivery options to select other ProDeploy Flex features.

⁶ Pair with Field Based Remote or Onsite Hardware service for final installation.



² Factory Rack Integration for server and VxRail is US only, includes associated Dell network switches or selectable multivendor switches; final onsite rack installation available; selecting Rack integration for software requires hardware Rack integration to also be selected.

³ Remote hardware option includes project specific instructions, documentation and live expert guidance for hardware installation.

⁴ Select multivendor networking and software applications (Cisco, Arista, Juniper).

⁵ Not available for Factory Based Configuration Services.

When to book "Custom" for networking services

Select "Custom Service Engagement" in your SFDC opportunity and fill out the CSE form.

Out of Scope/ Not Included with ProDeploy Enterprise Suite:

Advanced SONiC Deployments

Implementations requiring Ansible playbooks, Zero-Touch Provisioning or advanced VLAN / VXLAN configurations

Additional Cabling & Labeling

 Add new cable runs or untangle/organize existing cables (apart from those purchased)

Ethernet or Wireless Assessments

- Any assessment for topology views, traffic analysis, optimization, app performance, VoIP, or security
- Quote using Custom these are delivered by partners
- Note: Fibre Channel assessment is available (called FC Infrastructure Assessment)

• **VEP SD-WAN** (Versa or Adva – use 3rd party ET catalog)

Complex or Multi-vendor Deployment

- Network redesign and reconfiguration of VLANs, servers or storage
- Migrate network environment from OS9 to OS10
- UAT (User Availability Test)
- HAT (High-Availability Test)
- Multi-rack SmartFabric Services (Brownfield)
- BGP eVPN configuration

Custom Service Request (CSE)

To learn more about how to open up a CSE go to:

CSE Inside Dell page | CSE Job Aid | CSE SABA Training

Resources Networking Services

HOME PAGE: Services Central Portal

All Networking LOB sales tools and resources

Dell Networking Services

Sales Training: Networking Services

ProDeploy for Dell Networking

ProDeploy Plus for Dell Networking

Data Sheet: ProDeploy Add-on STIG Security Hardening

Video: ProDeploy Add-on STIG Security Hardening

SONIC Services

Sales Training: SONiC Services

ProDeploy for SONiC

ProDeploy Plus for SONiC

SONiC Wiki (For Custom Deploy Guidance)

Connectrix Services

Sales Portal for Connectrix Services

Sales Training: Connectrix Services

ProDeploy for Connectrix

ProDeploy Plus for Connectrix

ProDeploy for SAN Mgmt Software and Optimization

ProDeploy IPSAN Extension

ProDeploy Plus IPSAN Extension

Data Sheet: Fibre Channel Infrastructure Assessment

VEP Services

VEP Battlecard

VEP4600 Ordering Guide

VEP Knowledge Center

ProSupport Service Descriptions

- ProSupport for Enterprise
- ProSupport Plus for Enterprise
- Basic Hardware Service
 (Basic is the N-Series "Lifetime" Warranty.

 Choose PS/PSP for improved service experience.)
- All other service contracts
- Other regions / languages here

Managed Services - Enterprise team email for quote

Education Services

- Course Catalog PDF
- Networking Certifications
- How to redeem training credits

All Deployment Resources - <u>Service Offering Index (SOI)</u>
How to create a <u>Custom service request</u> - SFDC

Network Warranty Page – (two vanity links)

- www.dell.com/lifetimewarranty
- www.dell.com/networkingwarranty

