

# Youssef Karoui

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GitHub: <https://github.com/youssefkaroui>

Full-stack web developer leveraging 8 years background in customer-service and management to provide effective perspectives on how to meet customer needs and exceed their expectations through articulating all their requirements. Earned a certificate in Full Stack Web Development from George Washington University Coding Boot Camp. Efficient problem-solver, passionate about developing apps with a focus on mobile-first design and development. Strengths in customer service, teamwork, and building projects focused on satisfying customers' needs from planning to execution.

## TECHNICAL SKILLS

JavaScript , CSS, HTML5, SQL, NoSQL, GitHub, MongoDB, Mongoose, MongoDB Atlas, GraphQL, Apollo GraphQL, MySQL, Express, Node.js, React.js, Handlebars, jQuery, Bootstrap, Bulma UI, Chakra UI.

## PROJECTS

**Pet-Spot | GitHub repo:** <https://github.com/youssefkaroui/pets-spot> | **Deployment link:** <https://shielded-beach-29867-5efce834725b.herokuapp.com/>

- Summary: Pet Spot is a platform where users can easily search for pets to adopt and/or list pets for adoption.
- Role: Back-end developer
- Tools: Apollo GraphQL, GraphQL, MongoDB, Mongoose, MongoDB Atlas, Chakra UI JavaScript, React.

**Codin-Library | GitHub repository:** <https://github.com/youssefkaroui/Your-College-Library> | **Deployment link:** <https://floating-lowlands-17099-b4f12a96dbcd.herokuapp.com/signup>

- Summary: Coding Library is a collection of resources for learning to code. It includes links, videos and articles that you may find helpful in your journey as a developer.
- Role: Back-end and front-end roles.
- Tools: Express, Express-handlebars, Sequelize, Mysql2, Bulma, Bootstrap, Bcrypt

**Movie-giphy | GitHub repository:** <https://github.com/uwlryoung/movie-giphy> | **Deployment link:** <https://uwlryoung.github.io/movie-giphy/>

- Summary: Movie-Giphy is a web application that takes in a movie name as the user input and displays the movie's summary and related gifs.
- Role: Front-end developer, handled Javascript logic.
- Tools: HTML5, CSS, Javascript, JQuery, Bulma, APIs

**From-the-tap | GitHub repository:** <https://github.com/youssefkaroui/from-the-tap> | **Deployment link:** <https://youssefkaroui.github.io/from-the-tap/>

- Summary: From-the-tap is a beer lovers web-application that helps the user find breweries in a specific city or state.
- Role: Front developer, worked on JS logic
- Tools: HTML5, CSS, Javascript, Bulma, APIs

## EXPERIENCE

### **Our Mom Eugenia**

**2022-Present**

#### **Restaurant manager**

**Arlington, VA**

Helped open the restaurant and trained the front of the house staff. Worked on updating the beverage program and tailored it to the area's needs.

Key Accomplishments:

- First experience opening a new restaurant location. Started a new team that I trained in 4 weeks.
- Collaborated with a few Beverage director friends to get a solid understanding of developing a new beverage program in the Arlington area.

### **Le Diplomate**

**2020-2022**

#### **Server/ Customer Service Manager**

**Washington, DC**

Helped transition the restaurant to the after pandemic phase. Trained 28 new servers, 6 bartenders and 24 support team members. Took care of the scheduling with 32 servers on my roster. Handled miscellaneous items and beer inventory at one of DC's most prestigious restaurants. Key Accomplishments:

- Helped reconstruct the Front of the house team structure after the shutdown of all businesses due to the pandemic.
- Coordinated with front of house and back of house to ensure coordinated food and drink deliveries to accurate tables in a timely manner.
- Started training for Assistant GM position.

### **Maggie McFly's**

**2017-2020**

#### **Server/ Floor Manager**

**Springfield, VA**

Served customers from all areas of the world in a high-paced, high-energy family dining restaurant. Then was train for management for 4 months and worked as a manager for 1 year

Key Accomplishments:

- Satisfied customers needs in a timely manner with a positive and a professional attitude in a fast-paced environment.
- Coordinated with front of house and back of house to ensure coordinated food and drink deliveries to accurate tables in a timely manner.
- Moved to head-server after 8 months and started management training 6 months after.
- Took over as bar and floor manager and facilitated the training of 4 bartenders and 12 servers. The new team was able to increase the restaurant sales by 27% in one year.

## EDUCATION

### **Certificate in Full Stack Web Development.**

November, 2023

George Washington University, Washington DC

### **Biotechnology Bachelor's.**

June, 2016

University of Sidi Thabet, Sidi Thabet, Tunis, Tunisia