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# Youssef Karoui

Phone: (703) 303-8237 | Email: [youssefkaroui6@gmail.com](mailto:RyanGreen@gmail.com) | Alexandria, VA |

LinkedIn: [YoussefKaroui](https://www.linkedin.com/in/youssef-karoui-930877121/) | GitHub: [YoussefKaroui](https://github.com/youssefkaroui)

Full-stack web developer leveraging 8 years background in customer-service and management to provide effective perspectives on how to meet customer needs and exceed their expectations through articulating all their requirements.

Earned a certificate in Full Stack Web Development from George Washington University Coding Boot Camp. Efficient problem-solver, passionate about developing apps with a focus on mobile-first design and development. Strengths in customer service, teamwork, and building projects focused on satisfying cutomers need from planning to execution.

**TECHNICAL SKILLS**

JavaScript , CSS, HTML5, SQL, NoSQL, GitHub, MongoDB, Mongoose, MongoDb Atlas, GraphQL, Appollo GraphQL, MySQL, Express, Node.js, React.js, Handlebars, jQuery, Bootstrap, Bulma UI, Chakra UI.

**PROJECTS**

**Pet-Spot | Gitgub repo: https://github.com/youssefkaroui/pets-spot | Deoployment link: https://shielded-beach-29867-5efce834725b.herokuapp.com/**

* Summary: Pet Spot is a platform where users can easily search for pets to adopt and/or list pets for adoption.
* Role: Back-end developer
* Tools: Appollo GraphQl, GraphQl, MongoDB, Mongoose, MongoDB Atlas, Chakra UI JavaScript, React.

**Codin-Library | Github repository: https://github.com/youssefkaroui/Your-College-Library | Deployment link: https://floating-lowlands-17099-b4f12a96dbcd.herokuapp.com/signup**

* Summary: Coding Library is a collection of resources for learning to code. It includes links, videos and articles that you may find helpful in your journey as a developer.
* Role: Back-end and front-end roles.
* Tools: Express, Express-handlebars, Sequelize, Mysql2, Bulma, Bootstrap, Bcrypt

**Movie-giphy | GitHub repository: https://github.com/uwlryoung/movie-giphy | Deployment link https://uwlryoung.github.io/movie-giphy/**

* Summary: Movie-Giphy is a web application that takes in a movie name as the user input and displays the movie's summary and related gifs.
* Role: Front-end developer, handled Javascript logic.
* Tools: HTML5, CSS, Javascript, JQuery, Bulma, APIs

**From-the-tap | GitHub repository: https://github.com/youssefkaroui/from-the-tap | Deployment link: https://youssefkaroui.github.io/from-the-tap/**

* Summary: From-the-tap is a beer lovers web-application that helps the user find breweries in a specific city or state.
* Role: Front deveoper, worked on JS logic
* Tools: HTML5, CSS, Javascript, Bulma, APIs

**EXPERIENCE**

**Our Mom Euginia**  **2022-Present**

**Restaurant manager**

**Arlington,VA**

Helped open the restaurant and trained front of the house staff. Worked on updating the beverage program and tailored it to the areas needs.

Key Accomplishments:

* First experience openening a new restaurant location. Started a new team that I trained and in 4 weeks.
* Collaborated with a few Baverage director friends to get a solid understanding of developing a new baverage program in the Arlington area.

**Le Diplomate**    **2020-2022**

**Server/ Customer Service Manager**    **Washington, DC**

Helped transition the restaurant to the after pandemioc phase. Trained 28 new servers, 6 bartenders and 24 osupport team members. Took care of the scheduling with 32 servers on my rooster. Handled miscellenious items and beer invemtory at a one of DC’s most prestigeous restaurants. Key Accomplishments:

* Helped reconstruct the Front of the house team structure after the shutdown of all businesses due to the pandemic.
* Coordinated with front of house and back of house to ensure coordinated food and drink deliveries to accurate tables in a timely manner.
* Started training for Assistant GM position.

**Maggie McFly’s**    **2017-2020**

**Server/ Floor Manager**    **Springfield, VA**

Served customers from all areas of the world in a high-paced, high-energy family dining restaurant. Then was train for management for 4 months and worked as a manager for 1 year

Key Accomplishments:

* Satisfied cutomers needs in a timely manner with a positive and a professional attitude in a fast-paced environment.
* Coordinated with front of house and back of house to ensure coordinated food and drink deliveries to accurate tables in a timely manner.
* Moved to head-server after 8 months and started managemnt training 6 months after.
* Took over as bar and floor manager and facilitated the training of 4 batenders and 12 servers. The new team was able to increase the restauranrt sales by 27% in one year.

**EDUCATION**

**Certificate in Full Stack Web Development**

George Washington University  **Washington DC**

**Biotechnology Bachelor’s**

University of Sidi Thabet   **Sidi Thabet, Tunis, Tunisia**