

ABC BANK IB PLATFORM - LAB

Request for Proposal

Document Updates

VERSION NO.	DATE	DESCRIPTION	UPDATED BY
1.0	24-Nov-2022	Initial Version	Mohamed Atiea

Approvals

Summary of reviews and approvals

NAME	ROLE	APPROVED VERSION	DATE

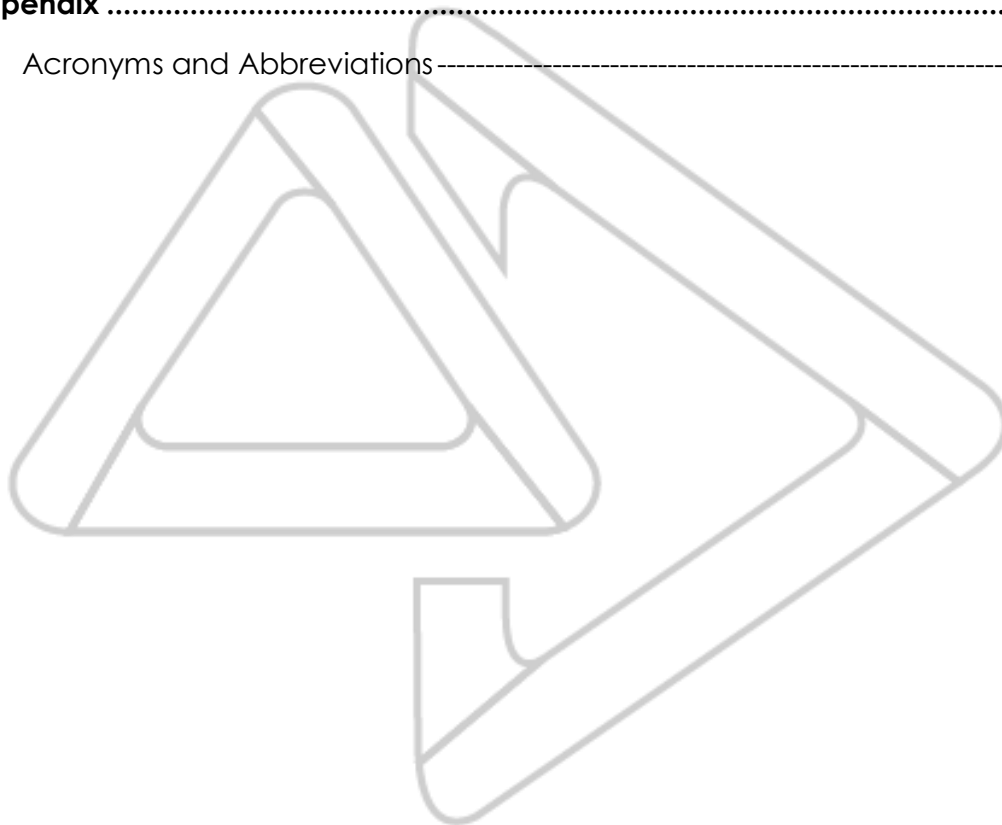
Change Requests

Changes since baseline

CR NO.	MODULE	UPDATE DESCRIPTION	UPDATED PARTS	DATE	A * M D

Table of Contents

1	Project Overview	4
2	Project Scope	5
3	Project Deliverables	6
4	Project Plan	7
5	Appendix	8
5.1	Acronyms and Abbreviations	8



1 Project Overview

An applicant applied to a job opportunity at **egabiFSI** in which he successfully passed the required assessments and interviews to get hired. The HR team asked the applicant whether he/she has a bank account at ABC Bank, the candidate responded No.

The candidate went to the nearest bank Branch in which he requested to open an account to transfer his monthly salary to. The Bank's customer service agent asked for the HR Letter to create his/her account as Payroll Account to waive the account creation fees and minimum account limit so they didn't proceed with the transaction.

The candidate contacted the HR Team and asked for the HR Letter and the HR Team asked the candidate to pass by the company office located at 7 AlKhalily Street, Sheraton Heliopolis, Cairo, Egypt to get the HR Letter and instructed the candidate to visit a specific ABC Bank Branch in which the company's portfolio is registered.

On the second day the customer headed back to the specific bank branch and asked the customer service agent to open a payroll bank account, the customer service agent asked for the following documents:

1. NID or Passport
2. HR Letter
3. Fill KYC Form

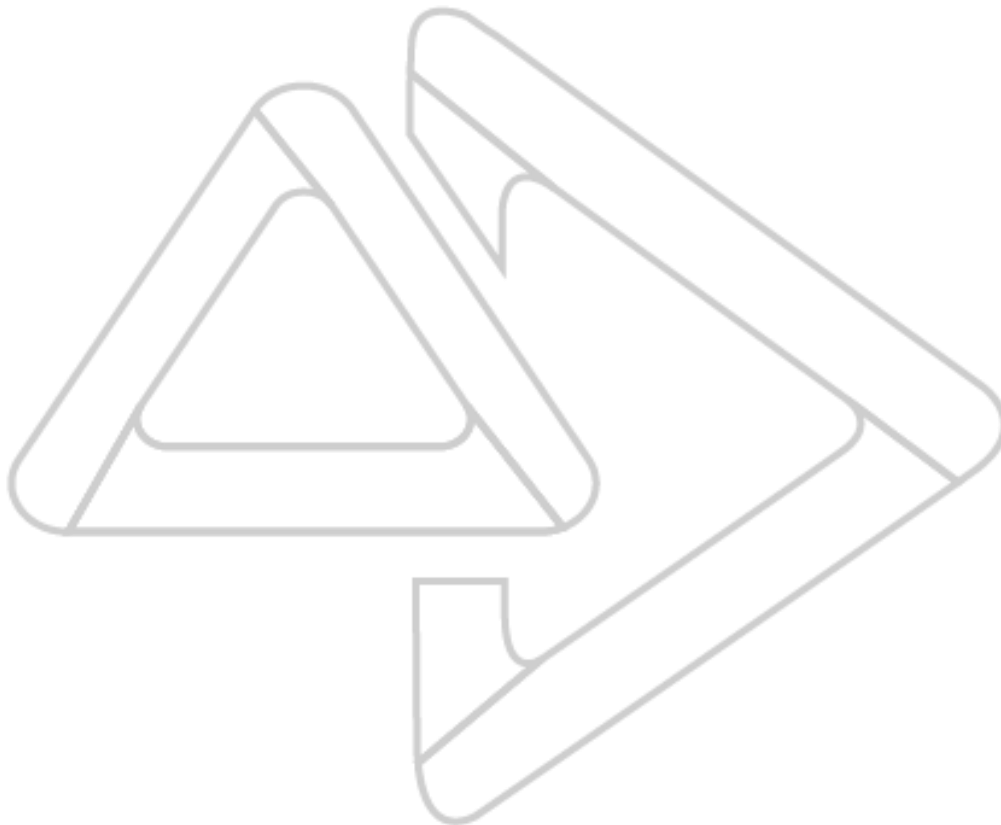
The customer started to fill the KYC form writing his Name, Birthdate, Address, Marital Status, Mobile Number, Email and Nationality then he/she handed over the documents to the customer service agent.

The customer service agent created an account in the local currency and shared the account number with the customer, the customer indicated that he/she would like to open another account in USD currency, the agent asked for the opening reason for this account and asked the customer to deposit a minimum of 500\$ in the account to deduct the account opening fees (3\$) the customer indicated that this will be used for external payments for his/her consultancy services so the agent shared the new account number with him/her and the customer deposited the amount.

The agent also asked the customer if he/she would like to enroll in the new internet banking platform (to be launched next year) through which the customer can manage his/her accounts and make transfers, payments and inquiries, the customer agreed and the agent indicated to him that he can activate his internet banking account using any of his bank account numbers, email, birthdate and mobile number used in the KYC form.

2 Project Scope

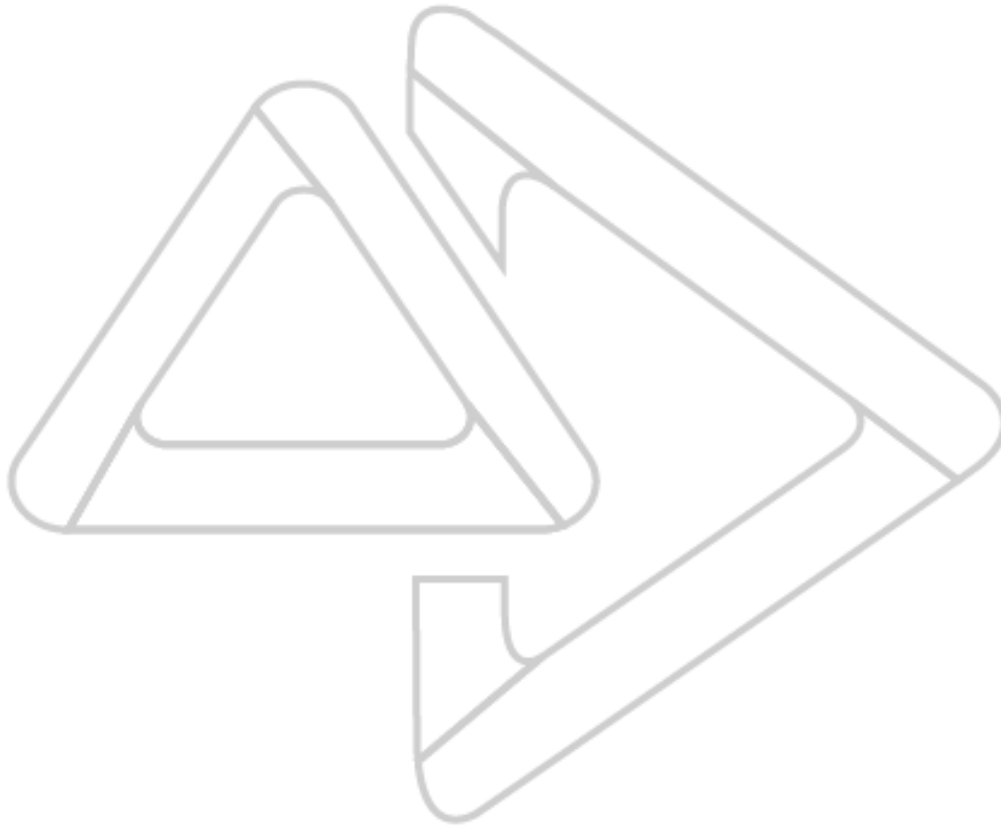
You are requested to deliver the ABC Bank's internet banking which can fulfil the customer need.



3 Project Deliverables

Accepted Project delivery must include the following.

1. Requirements Analysis Document
2. Use cases with Sequence Diagrams
3. ERD & Database Design
4. Web Application
5. Integrations APIs Document



4 Project Plan

Day	Deliverable
1	Requirements Analysis Document Use cases with Sequence Diagrams
2	ERD & Database Design Web Application
3	Web Application
4	Web Application Integrations APIs Document

5 Appendix

5.1 Acronyms and Abbreviations

Acronyms	Definition
ABC Bank	Any Bank in Cairo
NID	Egyptian National ID
KYC	Know Your Customer
API	Application program interface