

YOUSSEF RAGAB

Software Developer

Montreal, Canada

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① PROFILE

Aspiring software developer with extensive experience and education in the finance world. Fluent in English, Arabic and German with excellent communication and interpersonal skills. A fast learner with strong time-management and multi-tasking skills.

② SKILLS

JavaScript
SQL / Postgress
Ruby / Rails framework
ExpressJs
ReactJs
Solidity



③ EMPLOYMENT HISTORY

Account Manager

Agora Vending Machines, Cairo,
Egypt / remote

January 2021 — December 2022

- Led branding and promotion to enhance customer experiences and drive sales.
- Addressed escalated customer issues and leveraged resources to implement actionable solutions.
- Negotiated contract terms and service agreements to meet both sales quotas and client budget constraints.

Corporate Actions Associate

State Street Bank, Montreal

September 2019 — December
2020

- Timely and accurate processing of mandatory corporate action events (exchange offers, mergers, redemptions, stock splits, etc.) during their full lifecycles from announcement capture or elections to payments.
- Communicated with internal departments to ensure resolution of any outstanding issues resulting from redemptions and settlements.
- Investigated and resolved exceptions, reconciliations, incorrect transactions, and cash/asset out-of-balances.

Intern

Century 21 Real Estate, Montreal

May 2018 — August 2018

- Set and managed appointments to show homes to prospective clients.
- Compared recent property sales to current holdings to ensure competitive market price.
- Generated lists of properties compatible with buyer requests and needs.

④ EDUCATION

Full Stack Web Development
Bootcamp

Lighthouse Labs, Montreal

January 2022 — April 2022

B.A. Honours: Economics,
Financial Economics

Carleton University, Ottawa,
Ontario

September 2013 — December 2018

⑤ DETAILS

Links

[Github](#)

[Linkedin](#)