RANIA ELNAGGAR

JUNIOR SOFTWARE ENGINEER

LINKEDIN: HTTPS://WWW.LINKEDIN.COM/IN/YOUSSINKO/

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PROFILE SUMMARY

Proactive, self-taught and hardworking software engineer with technical experience in full stack development obtained from non profit organization-PerScholas bootCamp along with soft skills obtained from previous jobs experience in Healthcare. Looking to obtain a job that stands for their values and mission to make the information organized and easily accessible by people. Eager to join a team and solve real life and business problems.

PROFESSIONAL SKILLS

Critical thinking and Problem Solving
Attention To Details
Oral and written communications skills
Teamwork and collaboration.

TECHNICAL SKILLS

HTML	React	Microsoft office/Excel
JavaScript	Express	Adobe Photoshop
CSS	NodeJS	PeopleSafe/CAS
MongoDB	JWT	SPSS

EDUCATION

Per Scholas, Newark ,NJ 09/2022 – 01/2023
Software Engineer/Full Stack

–Intensive bootcamp to learn fundamentals of Javascript, CSS, HTML and MERN Stack to become a full stack developer.

City College of New York 09/2011 – 06/2013
Psychology– Bachelor of Science

– Introduced to psychological theories and practices, deep dived into human behavior, mental health conditions, and cognitive processes.

– Used SPSS to analyze data collected from experiments.

Pace University– New York Campus 01/2007 – 06/2011
Biology– Bachelor of Science

– Studied evolution, genetics, biostatistics, Botany, cell structure and function, biochemistry and molecular biology, human anatomy and physiology.

– Used Molecular visualization software to monitor any changes in molecule movements to help explore and understand them.

Prior Authorization Specialist at Speciality Case Review Unit

March 2022 – Current

CVS Caremark
1300 E Campbell Road, Richardson, TX 75081 – Remote

- Respond to approximately over 40 telephone and 20 faxes inquiries a day from physicians and other healthcare professionals in a timely manner to review non-formulary requests for specialty medications based on guidelines which reduces the load tremendously on pharmacists duties.
- Send denials to the pharmacy manager or medical director for further clinical review which reduces human errors.
- Communicate with other departments to resolve rejected claims on behalf of the pharmacies to avoid unnecessarily transfer.
- Escalate unsolved rejections to Case resolution.

Clinical Pharmacy Assistant

March 2014 – January 2017

Emblem Health
441 9th Avenue, New York, NY, 10001

- Responded to telephone inquiries from physicians and other healthcare professionals to approve / deny non-formulary requests based on Pharmacy & Therapeutics (P&T) Committee and CMS approved criteria for healthcare professionals
- Brought any escalated issues/potential denials to the pharmacy manager or medical director for review
- Prepared benefit denial letters when necessary.
- Transferred qualified appeal requests to the appeal department for further review.
- Trained new hires and provided them with the necessary information to join the team, it has helped my department to expand and deliver better service.

Pharmacy Technician:

January 2008 – April 2014

CVS Pharmacy
130 Lenox Ave., New York, NY, 10026

- Received written prescriptions or refill requests and verified that information is complete and accurate to avoid HIPPA violation and reduces the risk of misfilled prescriptions.
- Answered telephone inquiries such as refill requests, checking status of a prescription or reaching out to the physician on behalf of the patient to obtain a new prescription or initiate prior authorization.
- Typed prescriptions, processed insurance information and provided the customer with copay information if applicable.
- Dispensed medications and labeled the bottle then passed to the pharmacist for final review before prescription get ready for pick up.
- Maintained proper storage and security conditions for drugs.
- Assisted customers by answering simple questions, locating items or referring them to the pharmacist for consultation.

CERTIFICATIONS

- Full Stack development /Software engineering
  - Obtained from Per Scholas on 1/2023
  - Certification of completion

- PTCB (Pharmacy Technician certification board)
  - Obtained in December 23, 2013
  - Certification Number: 10038808

- 2005 Behavioral sciences Research Methodology/Intel Program
  - Obtained in May 24,2006

ACTIVITIES & COMMUNITY SERVICE

- Volunteered at Hansborough Recreation Center Computer Resource Center
  - Assisted senior citizens to learn computer basics
    such as typing , moving the mouse and be able to browse.

- Volunteered at Lutheran Hospital
  - Set up food trays based on patient's
    diet advised by physicians

HONORS

- Math honor society   2003-2006
- Science honor society   2003-2006

REFERENCES –UPON REQUEST

- CVS Caremark: Bradley Engel
- CVS Pharmacy: Natalie Gomez
- Pharmacy on fifth: Habib A.
- Emblem health: Sonia Pettis